



LGMA Annual Report 2019

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Highlights of our year



New organisation structure introduced



New Corporate Plan approved



Housing Delivery Co-Ordination Office established



Green Team established - upgraded light fittings to energy efficient LED



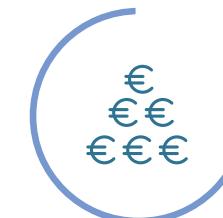
Recruitment Marketing Toolkit developed to support 'employer of choice'



18 recruitment competitions
23 new starters/ promotions/students



Bespoke 'Strategic Communications in Local Authorities' certificate course developed



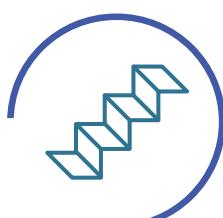
13 bursaries provided to support the professionalisation of procurement



60+ submissions made to 21 government departments or statutory organisations



6 Board meetings and 27 sub-committee meetings held



Apprenticeship schemes
9 LAs engaged with FIT to take on 17 IT apprentices



70 CCMA and CCMA committee meetings / plenaries held



Approved laboratory strategy



Strong focus on promoting 'Your Council' campaign



Research Report
A Profile of Local Government Climate Actions in Ireland



Local Government Service Catalogue - catalogued 657 public facing services



PMO - organisational competency model, new capacity, PM functions and lifecycles completed



PMS completed tools to extract project level machine data on road condition



Released bridge module asset management tool



Healthy Ireland at your Library
921 events were organised across the library service



Increased numbers of My Open Libraries by 9 to 15

1

Reflections on our year

Chairman

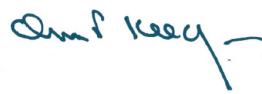
It is with pleasure that I present on behalf of the Local Government Management Agency the Annual Report 2019 to the Minister for Housing, Planning and Local Government.

This Annual Report provides a comprehensive account of the activities of the Agency during 2019 and the work of all employees in meeting the needs of the local government sector. The LGMA Board and employees have also prepared and agreed new strategic goals and objectives, as set out in the new Corporate Plan.

The highlights referred to on the previous page illustrate the range of services and supports that the Agency continues to provide to the local government sector.

Our Board, the Executive and employees have worked collaboratively throughout 2019 to further develop ongoing support for the sector. Over the course of the year, the Agency has continued to implement the shared service model of delivery. This year saw the establishment of the new Programme Management and Innovation Office in the LGMA to provide assistance in new priority work areas. We also had discussion with, and approval from, the Department of Housing Planning and Local Government on the establishment of the Housing Delivery Coordination Office, which will be a key component of housing delivery for the sector.

I would like to thank Paul Dunne, Chief Executive Officer for his commitment and leadership during these times of change. I thank and commend all the employees and working groups in the LGMA for their dedication and commitment throughout 2019. I would also like to extend my thanks to my fellow Board members who have continued to support the work of the Agency.



Owen Keegan

Chair of the Board

Chief Executive Officer

Over the course of 2019, we embarked on implementing the recommendations of the recent Strategic and Operational Review. A new operating model consisting of four pillars was embedded into the LGMA.

Over the course of 2019, we embarked on implementing the recommendations of the recent Strategic and Operational Review. A new operating model consisting of four pillars was embedded into the LGMA. The new pillar structure has streamlined the support services the LGMA provides to the local government sector, both in relation to delivery of citizen services and in support of back-office services provided within local authorities.

In short, Pillar 1 Local Government Strategy, Research and Communications supports local authorities in the delivery of citizen services. Pillar 1a Water Services Transition Office facilitates the transition of local authority water services to Irish Water. Pillar 1b Housing Delivery Co-ordination Office co-ordinates and advises on the delivery of local authority housing. Pillar 2 Local Government Organisational Support supports the back-office services provided by local authorities. Pillar 3 LGMA Internal Operations manages the internal corporate, finance and human resources functions of the Agency. Pillar 4 Local Government Programme Management and Innovation supports the delivery of projects to the sector with a strong focus on innovation and reform.

Along with the new pillar structure, a transition plan with three fully resourced workstreams was developed which:

- Reshaped the LGMA into an organisation capable of delivering high-quality services in an agile manner;
- Focussed on the delivery of the right services for the local government sector, including the commencement of the ICT Transformation Programme and the development of innovation supports to the sector; and,
- Implemented a series of changes throughout the organisation to enhance the culture of the LGMA with a focus on improving recruitment, enhancing employee engagement, and customer service.

The LGMA continued to embed the design principles adapted from the strategic review over the course of 2019 and will continue to do so into the future.

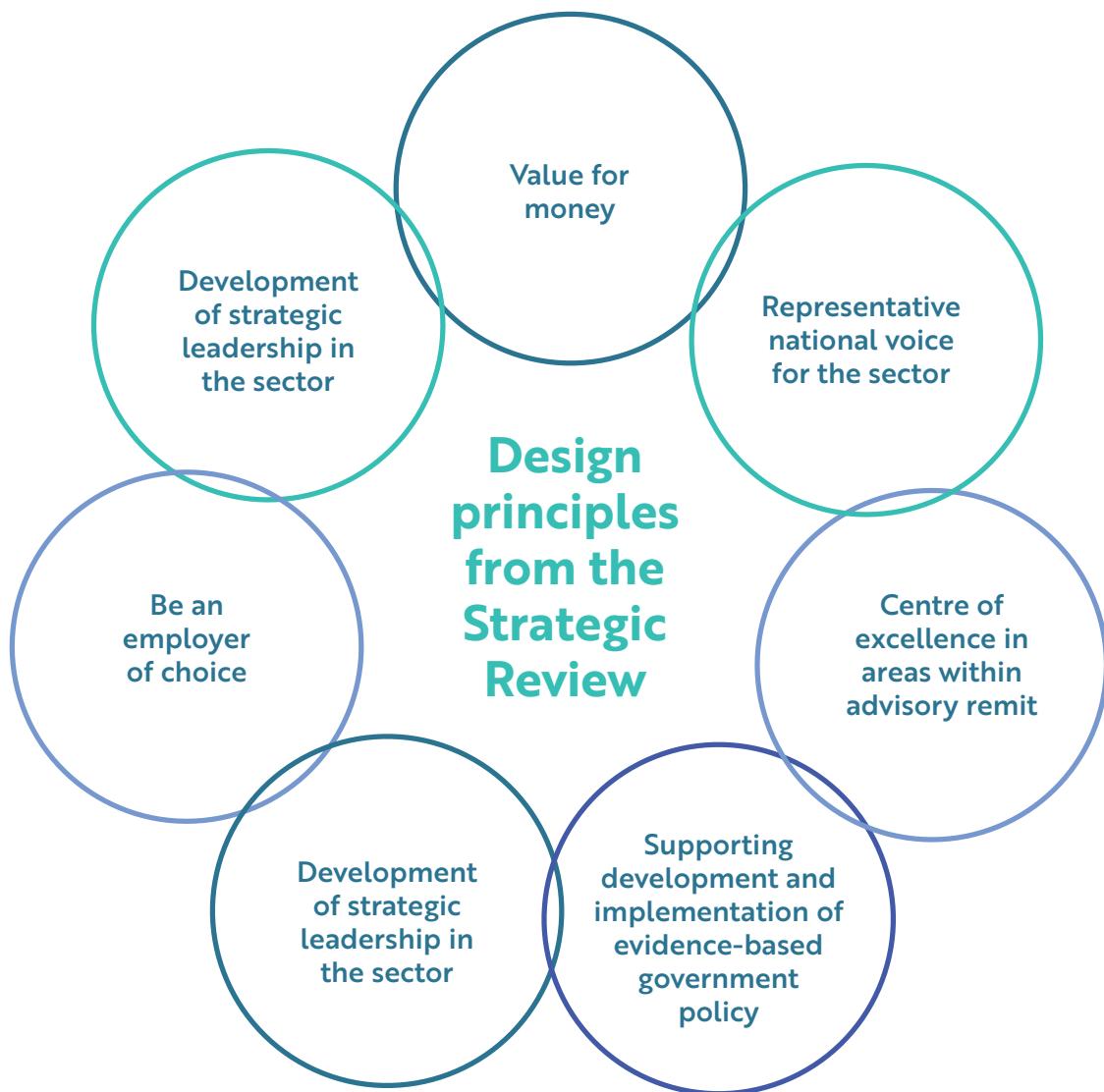
I would like to thank the Chairman of the Board, Mr Owen Keegan, members of the Board and department officials for their commitment and support through the year. Finally, I would like to thank all the employees of the Agency who have worked collaboratively and enthusiastically over the year in a new operating environment. I look forward to working with you all over the course of 2020 to deliver on our new Corporate Plan.



Paul Dunne

Chief Executive Officer

DESIGN PRINCIPLES FROM THE STRATEGIC REVIEW



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Vision, mission, values

The Local Government Management Agency's new Corporate Plan sets out the strategic direction of the LGMA. Our core values will inform all the activities of the Local Government Management Agency, shape the culture of the organisation, and inform the setting of objectives and delivery of services to the local government sector.

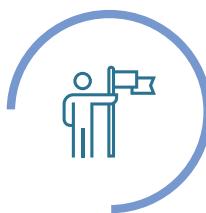
At the heart of the plan is a Vision for the LGMA and the local government sector, while the LGMA's Mission Statement outlines how the organisation will pursue and fulfil that Vision. The LGMA promotes equality without discrimination and protects the human rights of our employees, customers, service users and everyone affected by their policies and plans¹.

**LOCAL GOVERNMENT FOCUSED**

The LGMA values our employees and secondees and strives to build a flexible, knowledgeable and resilient workforce

**STRATEGIC**

The LGMA will focus on offering 3-5 year strategic planning, addressing coming challenges and opportunities

**LEADERSHIP**

The LGMA will lead and work with local authorities and other stakeholders to bring about positive change for the sector

**COLLABORATIVE**

The LGMA will promote an ethos of collaborative working

**INNOVATIVE**

The LGMA will embrace new ideas, new practices and technologies in order to advance and develop the sector in a forward-thinking way

**RESPONSIBLE**

The LGMA will be accountable and responsible for all its decisions

**PEOPLE**

The LGMA values our employees and secondees and strives to build a flexible, knowledgeable and resilient workforce

Our Vision

“

In partnership with local authorities, the LGMA will be a shared centre of excellence in leading sectoral approaches to the development and expansion of exemplary public services at local level

”

Our Mission Statement

“

To focus activities to deliver a quality customer experience to local authorities, prioritised on the development and promotion of best practice policies, systems and sectoral approaches to the business challenges facing local authorities

”

3

Structure, governance, and management

Promoting good governance

Governance statement and Board members' report

The Board of the LGMA was established under the Local Government Management Agency (Establishment) Order 2012. The functions of the Board are set out in S17 and S18 of the Establishment Order. The Board is accountable to the Minister for Housing, Planning and Local Government (DHPLG) and is responsible for ensuring good governance. It performs this task by setting strategic objectives and targets and taking strategic decisions on all key business issues. The regular day-to-day management, control, and direction of the LGMA are the responsibility of the Chief Executive Officer (CEO) and the Executive Team.

Oversight and Performance Delivery and Service Agreement

The LGMA has an Oversight and Performance Delivery and Service Agreement with DHPLG.

Board responsibilities

The work and responsibilities of the Board are set out in the Schedule of Matters, which also contains the matters specifically reserved for Board decision. Standing items considered by the Board include:

- Update from CEO
- Declaration of interests
- Reports from committees
- Financial reports
- Risk Register
- Governance matters

Section 18(a) of the Local Government Management Agency Establishment Order 2012 requires the Board of the LGMA to keep proper accounts of all income and expenditure of the Agency; of the sources of such income; the subject matter of such expenditure; and, of the property, credits and liabilities of the Agency.

The Board is responsible for approving the Annual Plan and Budget. The Board approved the Budget on 26th September and the Annual Plan on 28th November.

The Board considers that the financial statements of the LGMA give a true and fair view of the financial performance and the financial position of the LGMA on 31st December 2019 (See Appendix 2).

Board structure

The LGMA Board is comprised of 10 members (eight local authority chief executives nominated by the Council of the Board and two ministerial nominees). Chief executives nominated to the Board of the LGMA simultaneously sit on the Executive of the CCMA. Ministerial appointments are generally for a period of three years.

The table overleaf, details the appointment of Board members and meetings attended:

Appointment date and attendance record at board meetings 2019

Member	Occupation	Notes	Attended	Eligible to attend
Mr O Keegan	CE Dublin City Council	Chairman - from 11/17 Nominated to Board 10/14	5	6
Ms J Maguire	CE Meath County Council	Vice Chair - from 11/17 CCMA Executive 10/16	3	5
Mr P Carey	CE Kildare County Council	CCMA Executive 10/14	6	6
Mr T Lucey	CE Cork County Council	Appointed Cork CE 05/14	5	6
Mr S Neely	CE Donegal County Council	CCMA Executive 10/18	6	6
Mr P Hynes	CE Mayo County Council	CCMA Executive 10/18	4	6
Mr M Walsh	CE Waterford City and County Council	CCMA Executive 10/18	4	6
Mr J MacGrath	CE Tipperary County Council	CCMA Executive 10/18	4	6
Ms M Murrell	CE Kerry County Council	CCMA Executive 10/19	0	1
Mr P Lemass	Asst Sec DHPLG	Nominated to Board 08/14. Resigned from Board 5/19	1	1
Mr B Quinlan	Asst Sec DHPLG	Nominated to Board 06/19	3	3
Ms S Neary	PO DHPLG	Nominated to Board 06/19	2	3

The Board undertook an internal Board Effectiveness and Evaluation Review during 2019, which had an 83% satisfaction rate.

The Board has five committees, each chaired by a Board member, as follows:

Audit and Risk Committee

The role of the Audit and Risk Committee (ARC) is to support the Board in relation to its responsibilities for issues of risk, control and governance and associated assurance. The ARC is independent from the financial management of the organisation. In particular, the Committee ensures that the internal control systems, including audit activities, are monitored actively and independently. The ARC reports to the Board after each meeting and formally in writing annually. There were five meetings of the Audit and Risk Committee during the year. The members were:

Member	Occupation	Attended	Eligible to attend
Mr J MacGrath (Chairperson)	CE Tipperary County Council	5	5
Mr J Mulholland	CE Laois County Council	2	3
Mr E O'Sullivan	CE Monaghan County Council	2	2
Mr A Connolly	Non-Public Official	5	5
Mr J McKeon	HoF Longford County Council	4	5
Ms H Cunningham	HoF Dun Laoghaire Rathdown County Council	4	5

Change Management Committee

The Change Management Committee comprises 10 local authority chief executives, one DHPLG nominee, and two heads of HR. The Chair of the Change Management Committee is a member of the Board of the LGMA. The Change Management Committee assists the Board of the LGMA in governing and overseeing the LGMA's implementation of IR and HR strategy and related matters. Furthermore, the Committee supports the Board by advising on the alignment of the strategy to local authority emerging business needs.

There were six meetings of the Change Management Committee during the year. The members were:

Member	Occupation	Attended	Eligible to attend
Mr S Neely (Chairperson)	CE Donegal County Council	6	6
Mr P Carey (Vice-Chairperson)	CE Kildare County Council	4	6
Mr D McLoughlin	CE South Dublin County Council	6	6
Ms J Maguire	CE Meath County Council	2	6
Mr P Reid* Ms A Farrelly	CE Fingal County Council	2 4	2 4
Ms M Pyne** Mr G Geraghty	Head of HR/Corporate Affairs Dublin City Council	4 1	4 1
Mr J Walsh	Head of HR Cork County Council	0	6
Mr F Curran	CE Leitrim County Council	3	6
Mr T Enright	CE Wexford County Council	3	6
Mr F Curran	CE Wicklow County Council	3	6
Mr E O'Sullivan	CE Monaghan County Council	5	6
Ms A Doherty	CE Cork City Council	2	6
Ms C Byrne	CE Kilkenny County Council	4	6
Ms E Reeves	PO DHPLG	5	6

Please note:

*Mr P Reid resigned on 20th March 2019 and was replaced by Ms A Farrelly

**Ms M Pyne resigned on 17th July 2019 and was replaced by Mr G Geraghty

Information and Communications Technology (ICT) Committee

The Information and Communications Technology Committee comprises three chief executives of local authorities, one Board nominee, two HIS officers, one head of finance, one OGCIO representative and two LGMA representatives.

The role of the ICT Committee is:

- To provide assurance to the Board that the work of individual local government projects has proven architecture, ICT and standards and to provide advice on new initiatives.

There were nine meetings of the ICT Committee during the year. The members were:

Member	Occupation	Attended	Eligible to attend
Mr P Hynes (Chairperson)	CE Mayo County Council	9	9
Mr E O'Sullivan	CE Monaghan County Council	7	9
Mr F Curran	CE Leitrim County Council	5	9
Mr T Ryan	CE Cavan County Council	3	9
Ms K Quinn	HoF Dublin City Council	7	9
Ms M O'Donohue	Head of Operations OCGIO	7	9
Mr G Lynch	Head of IT Tipperary County Council	6	9
Mr S Brady	Head of IT Dun Laoghaire Rathdown County Council	9	9
Ms N McHugh	ACE LGMA	4	7
Mr J Flanagan	Senior Consultant LGMA	8	9

Finance Committee

The Finance Committee comprises of four chief executives of local authorities. The role of the Finance Committee is:

- To recommend, before 30th June each year, parameters for the following year's budget.
- To recommend, before 30th September each year, draft budget for the following year and the apportionment of charges to each local authority, based on the approved charging policy.
- To consider the implications that a new strategy may have on charging policy/ budgeting.

There were four meetings of the Finance Committee during 2019. The members were:

Member	Occupation	Attended	Eligible to attend
Mr P Carey Chairperson	CE Kildare County Council	4	4
Ms J Maguire	CE Meath County Council	4	4
Mr C Murray	CE Limerick City & County Council	2	3
Ms AM Delaney	CE Offaly County Council	1	1

Public Sector Reform Oversight Group (PSROG) Committee

The PSROG Committee comprises the Chair of the LGMA, the Chief Executive of the LGMA, the Chair of the CCMA, the chief executives of Cork County Council, Dublin City Council, the Secretary General and Assistant Secretary of the DHPLG and an external representative from the commercial sector.

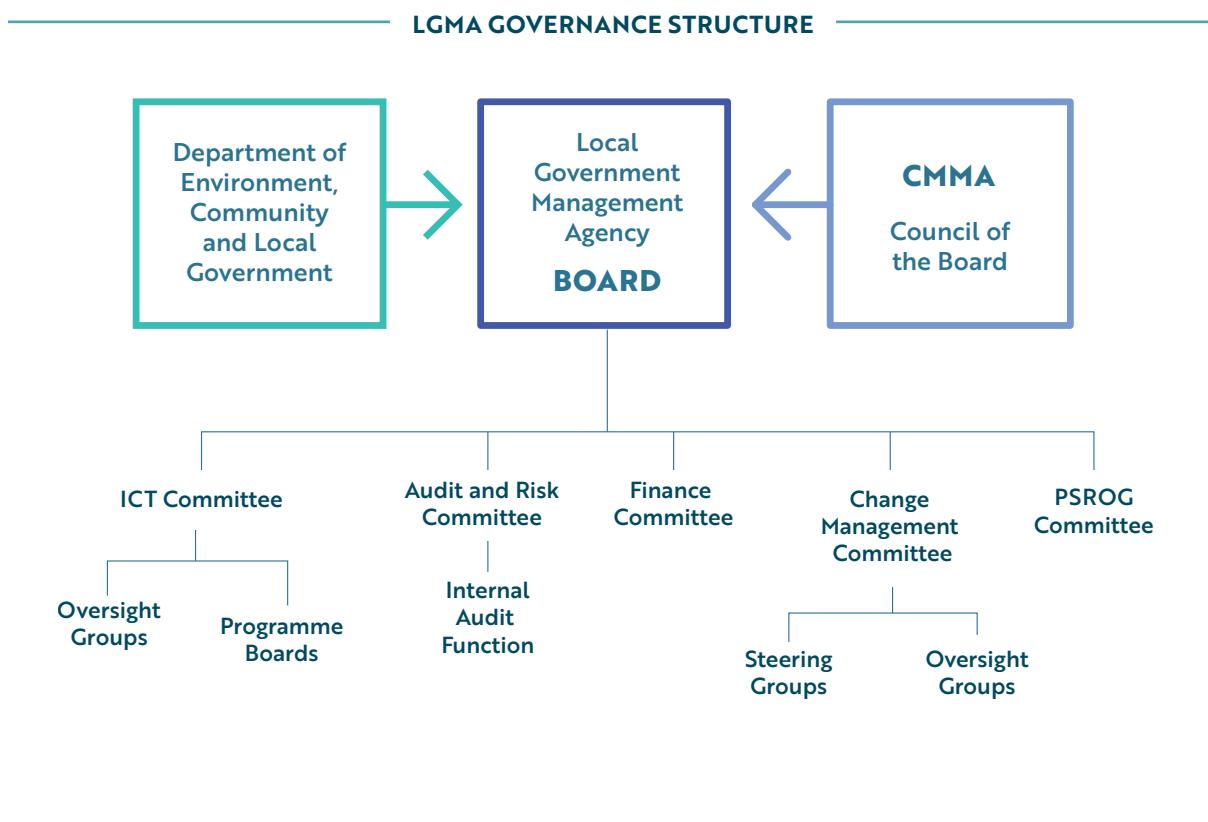
The role of the PSROG Committee is to direct, monitor and report on the reform and efficiency programme of local government.

There were three meetings of the PSROG Committee during the year. The members were:

Member	Occupation	Attended	Eligible to attend
Mr T Lucey (Chairman)	CE Cork County Council	3	3
Mr M Walsh	Chair CCMA	2	3
Mr O Keegan	Chair LGMA Board	3	3
Mr J McCarthy	Secretary General DHPLG	1	3
Ms J Maguire	CE Meath County Council	2	2
Mr B Quinlan	Asst Sec DHPLG	2	2
Mr J Harford	Commercial Sector Representative	3	3
Mr P Dunne	CE LGMA	3	3

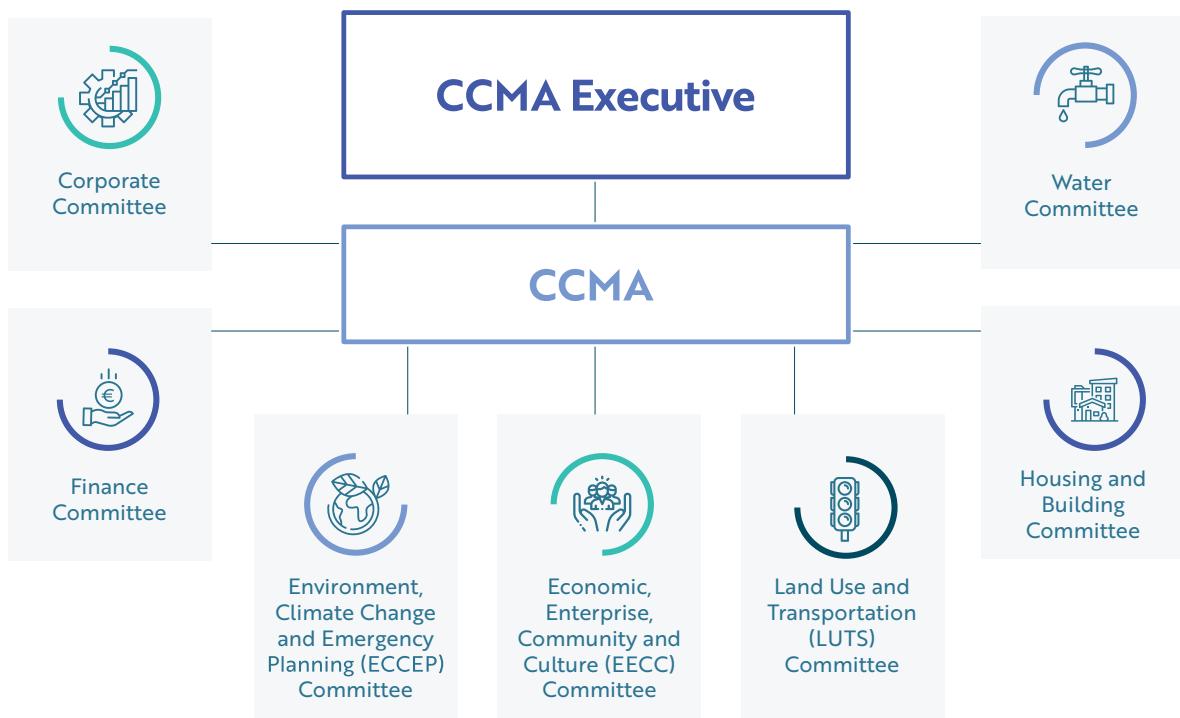
Fees and expenses

There were no annual fees or expenses paid to Board or Committee members who were employees of the LGMA, government departments or local authorities, in relation to attendance at committee meetings.



Supporting the County and City Management Association

The LGMA provides support to the County and City Management Association (CCMA) and its committees.



Specific responsibilities of Board members include:

- Safeguarding the assets of the LGMA by taking reasonable steps in the prevention and detection of fraud and other irregularities
- The disposal and retirement of assets above €70,000
- The approval of significant acquisitions above €100,000
- The approval of terms of major contracts (more than €100,000)
- The approval of annual budgets and corporate plans
- The approval of annual reports and accounts

- Compliance with statutory and administrative requirements in relation to the approval of the appointment, number, grading, and conditions of appointment of all staff, including remuneration and superannuation
- Approval of all major investments and capital projects
- Ensuring that delegated authority levels, treasury policy and risk management policies are in place and adhered to
- That proper books of account be maintained which disclose with reasonable accuracy at any time the financial position of the LGMA and which enable it to ensure that the financial statements comply with section 18 (a) of the Establishment Order 2012

- The appointment, remuneration, and assessment of the performance of, and succession planning, for the Chief Executive, in compliance with government policy
- That a balanced and understandable assessment of the LGMA's position is made in presenting its annual report and accounts to the Minister
- Compliance with all statutory obligations applicable to the LGMA. Where individual Board members become aware of non-compliance with any such obligation, they should immediately bring this to the attention of their fellow Board members with a view to having the matter rectified. Non-compliance should be brought to the attention of the relevant Minister whilst also informing the Board Secretary of this action
- Bringing an independent judgement to bear on issues of strategy, performance resources, key appointments, and standards of conduct
- Significant amendments to the pension benefits of the Chief Executive and staff
- The Chairman will advise the relevant Minister if a specific skill set is required on the Board
- In line with section 3.9 of the Code of Practice for the Governance of State Bodies, attendance of 100% is expected at Board meetings

Ethics in Public Office & Standards in Public Office Acts

All LGMA senior personnel, Board members and any designated post-holders in the organisation are required to submit annual statements in compliance with these Acts.

Protected disclosures

There were no protected disclosures made to the LGMA during 2019.

Corporate procurement

The LGMA has a full set of procurement procedures and guidelines with which it complied during the year. In addition, all procurement activity is guided by the public procurement guidelines and policies published by the Department of Finance.

LGMA Annual Energy Report 2019

LGMA offices occupy 34,002 square feet of office space in Dublin 8 across 2 buildings. The annual reporting of energy data by public bodies is required under SI 426 of 214 (and previously under SI 542 of 2009). The LGMA commenced reporting its energy usage from 2009 (the Baseline) using the M&R on-line System (developed by SEAI and the Department of Communications, Climate Action and Environment). To date, the Agency has made 39% savings since the baseline (2009); this will be published by the SEAI in Quarter 4 2019. This indicates that the LGMA exceeded the baseline efficiency rate and is on track to achieve the 2020 target.

Lighting



The LGMA started upgrading light fittings to energy efficient LED during 2019. Each LED makes a saving of 85% less electricity per light fitting. 95% is converted to light. Not only does this energy efficiency save money, it also reduces our impact on the environment

Shredding



The LGMA recycled 160 trees in 2019 through shredding.

HUMAN RESOURCES



People Strategy Team

The LGMA recognises that our employees are the most important key drivers of success of the organisation. The People Strategy Team was set up with employees from each of the four pillars to help plan and fine-tune the sectoral strategy to the needs of the Agency. This was following on from the cultural workstream, part of the strategic review which achieved enhanced employee engagement.

Green Team

The Green Team was established by LGMA employees interested in making the LGMA a greener workplace and committed to helping the LGMA implement systems that lead to improved sustainability, reduced environmental impact and greater energy efficiency. The Green Team has embarked on a number of initiatives to encourage a more sustainable work environment.

Information Security Team

The LGMA completed the rollout of Multi Factor Authentication (MFA) for access to its Office 365 tenant, with staff now required to verify access attempts.

Several attempts have been made to access our environment from outside of Ireland which have been denied with the assistance of MFA.

The Cyber Security Sub-Committee of the LGMA held a seminar for the local government sector in relation to business continuity planning and disaster recovery with presentations given by organisations in both the public and private sectors.

An internal audit of information security within the LGMA was also conducted, with work on the implementation of the recommendations commenced by the end of the year.

Communications

The communications section provides support across the LGMA including to the Corporate Team on LGMA internal and external communications. Priorities for the year included work on the development of a new brand identity for the agency, media coverage for LGMA initiatives and increased internal communications activities including through the new Intranet.

4

CCMA Committee meetings 2019

Committee	No. of meetings	Plenary
CCMA Executive	11	
CCMA	11	
CCMA Housing and Building	8	1
CCMA LUTS	7	
CCMA Environment, Climate Change and Emergency Planning (ECCEP)	8	1
CCMA Finance	6	
CCMA Economic, Enterprise, Community and Culture Committee (EECC)	9	
CCMA Corporate	5	
CCMA Water Committee	3	

Collaborative working

Collaboration and partnership are central to the ethos and work of the seven CCMA committees. During 2019 work was progressed with key stakeholders across a number of sectors including government departments, agencies and many other key and diverse organisations.

The key stakeholders that each committee engaged with in 2019 are provided below.

In addition to engagement with these stakeholders, the members of committees were also involved in many sectoral working groups and sub-groups during the year. Committee members also represented the local government sector on many cross-sectoral government steering groups/taskforces, etc.

Corporate Committee		
Government departments	Agencies / state bodies / shared services	Other organisations
<ul style="list-style-type: none"> Department of Housing, Planning and Local Government (DHPLG) 	<ul style="list-style-type: none"> Standards in Public Office Commission (SIPO) Irish Human Rights and Equality Commission (IHREC) National Oversight Audit Commission (NOAC) Association of Irish Local Government (AILG) 	<ul style="list-style-type: none"> Foras na Gaeilge ADAPT Centre (DCU) Institute of Public Administration (IPA) OPS Quality Customer Service Working Group

Finance Committee		
Government departments	Agencies / state bodies / shared services	Other organisations
<ul style="list-style-type: none"> • Department of Housing, Planning and Local Government (DHPLG) Local Government Audit Service and Local Government Finance • Department of Transport, Tourism and Sport (DTTAS) • Department of Justice and Equality (DJ&E) 	<ul style="list-style-type: none"> • National Oversight Audit Commission (NOAC) 	<ul style="list-style-type: none"> • Ms Sara Moorhead SC (Elected Members Review) • Valuation Office

Environment Climate Change & Emergency Planning (ECCEP) Committee		
Government departments	Agencies / state bodies / shared services	Other organisations
<ul style="list-style-type: none"> • Department of Communications, Climate Action and Environment (DCCAE) • Department of Housing Planning and Local Government (DHPLG) • Department of Rural and Community Development (DRCD) • Department of Agriculture, Food & Marine (DAFM) • Department of Transport, Tourism and Sport (DTTAS) • Department of Defence (Civil Defence Branch) 	<ul style="list-style-type: none"> • National Parks & Wildlife Service • Food Safety Authority Ireland • An Garda Siochana • Met Eireann • Environment Protection Agency (EPA) • Office of Public Works (OPW) • An Post • Sustainable Energy Authority of Ireland (SEAI) 	<ul style="list-style-type: none"> • Regional Waste Management Offices • WERLAS • Climate Action Regional Offices (CAROs) • National Waste Collection Permit Office Local Authorities Water Programme Office (LAWPO)

Economic, Enterprise, Community & Culture (EECC) Committee		
Government departments	Agencies / state bodies / shared services	Other organisations
<ul style="list-style-type: none"> • Department of Rural and Community Development (DRCD) • Department of Tourism Transport & Sport (DTTAS) • Department of Business Enterprise and Innovation (DBEI) • Department of Culture Heritage and the Gaeltacht – Creative Ireland Programme (DCH&G) • Department of Children and Youth Affairs (DCYA) • Department of Health • Department of Justice & Equality (DoJE) 	<ul style="list-style-type: none"> • Arts Council • Failte Ireland • Tourism Ireland • IDA • Enterprise Ireland • Sport Ireland • Health Service Executive 	<ul style="list-style-type: none"> • Irish Hotel Confederation • Irish Travel Industry Confederation

Land Use and Transportation (LUTS) Committee

Government departments	Agencies / state bodies / shared services	Other organisations
<ul style="list-style-type: none"> • Department of Housing, Planning & Local Government (DHPLG) • Department of Tourism, Transport & Sport • Department of Climate Change and Environment • Department of Rural and Community Development 	<ul style="list-style-type: none"> • Transport Infrastructure Ireland (TII) • Road Management Office (RMO) • Office of Public Works (OPW) • Environmental Protection Agency (EPA) • Geological Survey Ireland (GSI) • Land Development Agency • Electricity Supply Board (ESB) Networks • Office of the Planning Regulator (OPR) • Heritage Council • Road Safety Authority (RSA) • Sports Trails Ireland • An Bord Pleanála 	<ul style="list-style-type: none"> • Irish Public Bodies (IPB) • Irish Planning Institute (IPI) • An Post • Joint Utility Local Authority User Forum (JULA) • Irish Business & Employers Confederation (IBEC) • National Broadband Ireland (NBI) • Irish Solar Energy Association (ISEA)

Housing and Building Committee

Government departments	Agencies / state bodies / shared services	Other organisations
<ul style="list-style-type: none"> • Department of Housing, Planning and Local Government (DHPLG) • Department of Justice and Equality (DJ&E) • Department of Employment Affairs and Social Protection (DEASP) 	<ul style="list-style-type: none"> • Housing agency • Tusla • Irish Council for Social Housing (ISCH) • AHB regulator • Irish Prison Service • Central Bank • Land Development Agency (LDA) • National Building Control Management Project Office • HAP Shared service Centre. 	<ul style="list-style-type: none"> • Housing First • National Home Builders industry NHBI • CIF • Central Credit register • SORUM – Sex Offender risk assessment and management • NGOs

Water Committee

Government departments	Agencies / state bodies / shared services	Other organisations
<ul style="list-style-type: none"> • Department of Housing, Planning and Local Government (DHPLG) • Department of Public Expenditure and Reform (DPER). 	<ul style="list-style-type: none"> • Irish Water • Commission for Regulation of Utilities (CRU) • EPA • Network of Accredited Laboratories 	<ul style="list-style-type: none"> • Public Water Services Transformation Group • Joint Leadership Team • National & Regional SLA groups • Transformation Programme Team • ASP and Budget group • Change Management Network

Water services are delivered through a Service Level Agreement (SLA) with Irish Water. The local authority sector itself is a critical stakeholder for the Water Committee.

5 | Innovation

The LGMA engaged with local authorities to establish how best to support innovation in the sector. The LGMA partnered with the Institute of Public Administration (IPA) to organise an innovation event with 29 participating local authorities.

An **Innosurvey** - a world leading innovation tool to provide and interpret insights into the local government sector's state of readiness for innovating - was completed by attendees. Feedback from the event indicated that the LGMA could provide support by promoting innovation; sharing case studies; holding events; establishing, maintaining and sharing data around innovation and projects; and, building the capacity and capability for innovation with local authorities.

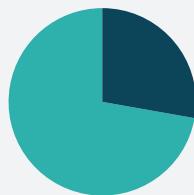
The Department of Public Expenditure and Reform (DPER) launched their first Public Service Innovation Fund, an initiative of OPS 2020, in 2019. Applications were invited from across the public service. Of the projects submitted, 28% were from local authorities, and 27% of the overall funding was allocated to local authority projects.

Of the projects submitted for the
2019 Innovation Fund



28% were local authority projects.

In relation to approved projects.



27% of the overall funding was allocated to local authority projects,
a total of €135,000 from the €500,000 available

6 | Knowledge

Research and promoting best practice and innovation

- The Research Unit continued to provide support to CCMA committees by carrying out surveys, preparing submissions and providing technical assistance.
- There was a marked increase in the amount of research undertaken and commissioned during the year.
- There was increased sectoral representation across a range of research related groups.
- Work commenced on the PSROG business case for the development of a centralised data gathering and data analytics project.
- Work on NOAC's annual performance indicators report was supported while work trend analysis of historic performance indicators data was undertaken.

The tables below provide a summary of the survey submissions and technical assistance provided during the year. It details:

- Ten submissions were prepared, most of which involved surveying all 31 local authorities, and
- Technical research related assistance was provided to seven projects.

Surveys / submissions		
Title/Theme	On behalf of LGMA / Committee	Date submitted
PPN review - survey and submission document to DRCD	EECC	November
Review of 'The Big Hello Weekend' - survey and submission to DRCD	EECC	September
National Migrant Integration Strategy survey and submission update for DJE	EECC	February June October
National Migrant Integration Strategy PQ for DJE	EECC	July
Consultation on the 2020 Rural Development Plan - submission to the DRCD	EECC	December
Local authority tourism survey and report for LGMA/ Failte Ireland conference	EECC	March
Status of LA tourism strategies - survey and report	EECC	October
Joint Policing Committee review - survey and submission	EECC	July
Local authority implementation of the National Strategy on Children and Young People's Participation in Decision Making mid-term review for DCYA	EECC	May
Office of the Planning Regulator Strategy Statement Consultation	LUTS	September

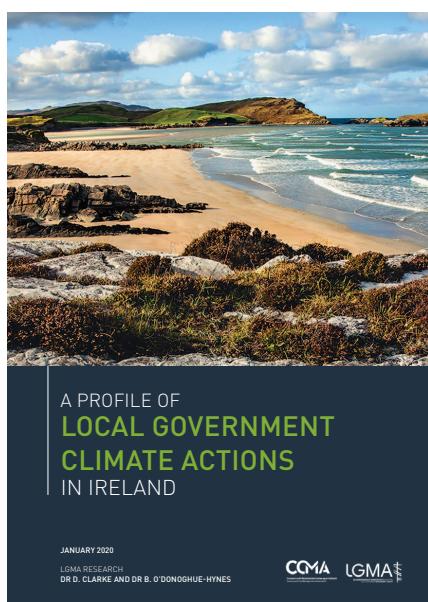
Technical Assistance

Title/Theme	On behalf of LGMA / Committee	Date submitted
LGMA Libraries Statistics Working Group	Libraries Services Delivery	Ongoing
Survey design for VFM Working Group	VFM	September
OPS2020 Quality Customer Service Survey Review	Corporate	July
Development of <i>Final Guidelines for the completion of the IHREC Review</i>	Housing & Building	August
DRCD Town Living Pilot – preparation Joint Committee on Rural and Community Development		November

Research reports

A Profile of Local Government Climate Actions in Ireland

The report illustrates the lead role local authorities play in addressing climate change and implementing the actions under the National Climate Action Plan. It details the results of a survey administered across all local authorities, which captured data relating to the range of adaptation, mitigation, and emergency response actions over the past five years. The report has successfully captured a baseline of current climate change activities and establishes best practice through the illustration of more than 40 case studies, as was required under the National Climate Action Plan.



Report on local government grant supports from government departments and agencies

This report identified 30 government departments and agencies that funded local authorities in 2018. Details relating to the funding and the allocation across the sector were presented as were the issues facing local authorities trying to manage this large number of funders. The report was circulated to the CCMA and presented to the Secretary General of the Department of the Taoiseach by the CCMA. It highlights the need for greater inter-departmental coordination of funding for local authorities. This report was used to inform a presentation to the Joint Committee on Rural and Community Development as well as a consultation submission to the DRCD on the new rural development policy.

Contribution to OECD Tourism Survey on Managing Tourism Development for Sustainable and Inclusive Growth

A submission was prepared that captured feedback from 13 local authorities as part of an OECD survey on developing sustainable and inclusive tourism nationally. The report highlights how local authorities work strategically and in collaboration with a range of stakeholders to deliver diverse employment opportunities in their areas, promote niche, local food offerings and sustainable transport and cultural initiatives to both attract tourism and enhance the health and wellbeing of local residents. Moreover, whilst in its early stages of use, the use of technology by the local government sector as a means of promoting smarter tourism destination management is slowly beginning to influence how local authorities develop and manage tourism in their areas.

Submission: Council of European Municipalities and Regions (CEMR) research on women in politics

The CEMR undertook research across Europe on women in politics amongst their 41 member associations. Previous research was carried out in 2008 but no Irish data had been included in the published report. The LGMA submitted the data going back over 10 years relating to the gender of elected members and mayors for inclusion in this report and assisted in reviewing the final draft before final publication.

Providing sectoral representation on research

The LGMA provided sectoral representation on three national research groups

- **Office of the Planning Regulator National Planning Knowledge Group**

The group was established by the OPR to assist in the implementation of their research objectives under their current strategy.

- **DHPLG Research Forum**

DHPLG's newly established Housing Research Forum.

- **CSO Formal Statistician Liaison Group**

The group is made up of representatives from all government departments and agencies working with sectoral data.

Over the course of the year, more than 60 submissions were made to 21 different government departments or statutory organisations by the various committees:

Submissions	Housing and Building	ECCEP	Corporate	Finance	Water	EECC	LUTS	Total
DHPLG	2	3	1	11			1	18
DJE						4		4
Oireachtas Committee		2				1		3
DRCD		2				2		4
OPR							1	1
DoT						1		1
DCYA						1		1
DTTAS					2	1		3
LDA							1	1
DPER				1				1
DCCAE		9						9
ISPCA		1						1
FSAI		3						3
DoD		2						2
NOAC		1						1
Eureau		1						1
DCAHG		1						1
EPA		1						1
DAFM		2						2
Gardai Síochaná		1						1
CRU					2			2

Performance indicators

NOAC Local Authority Performance Indicators Report 2018

The Research Unit supported the collection of data for the 2018 local authorities performance indicators through the provision of technical support to NOAC and compilation of external datasets. An LGMA report was produced and incorporated into the NOAC annual report, which was published and launched in September 2019. The Unit also facilitated the update and introduction of new indicators between the CCMA committees and NOAC Board. Work also commenced on producing trend reports on five years (2014-2018) of NOAC data in 2019.



7

Advocacy and local government support

Industrial Relations representation

The LGMA provided ongoing support to the local authorities in relation to industrial relations matters including policies and procedures and clarification in relation to interpretation of circulars and employee-related queries.

We have represented and supported local authorities locally in matters with unions. These have progressed to the Workplace Relations Commission and Labour Court including mediation, conciliation, adjudication and Labour Court hearings.

Retained fire services

Following a decision in the European Court of Justice (ECJ) on a referral by a Belgian volunteer firefighter as it related to his working time, a significant number of complaints were made to the WRC by SIPTU or solicitors acting on behalf of retained firefighters. The cases were grounded on a proposition that the retained fighters were on-call on a 24/7 basis and that the on-call time equated to working time. As the number of complaints made were in excess of 600, the WRC decided to hear a dozen or so sample cases as all complaints were identical regarding substantive issues. In the dozen or so cases held by the Workplace Relations Commission in 2019 where decisions have been made all ruled in favour of the local authority, dismissing the case.

Human Resources representation

Child safeguarding

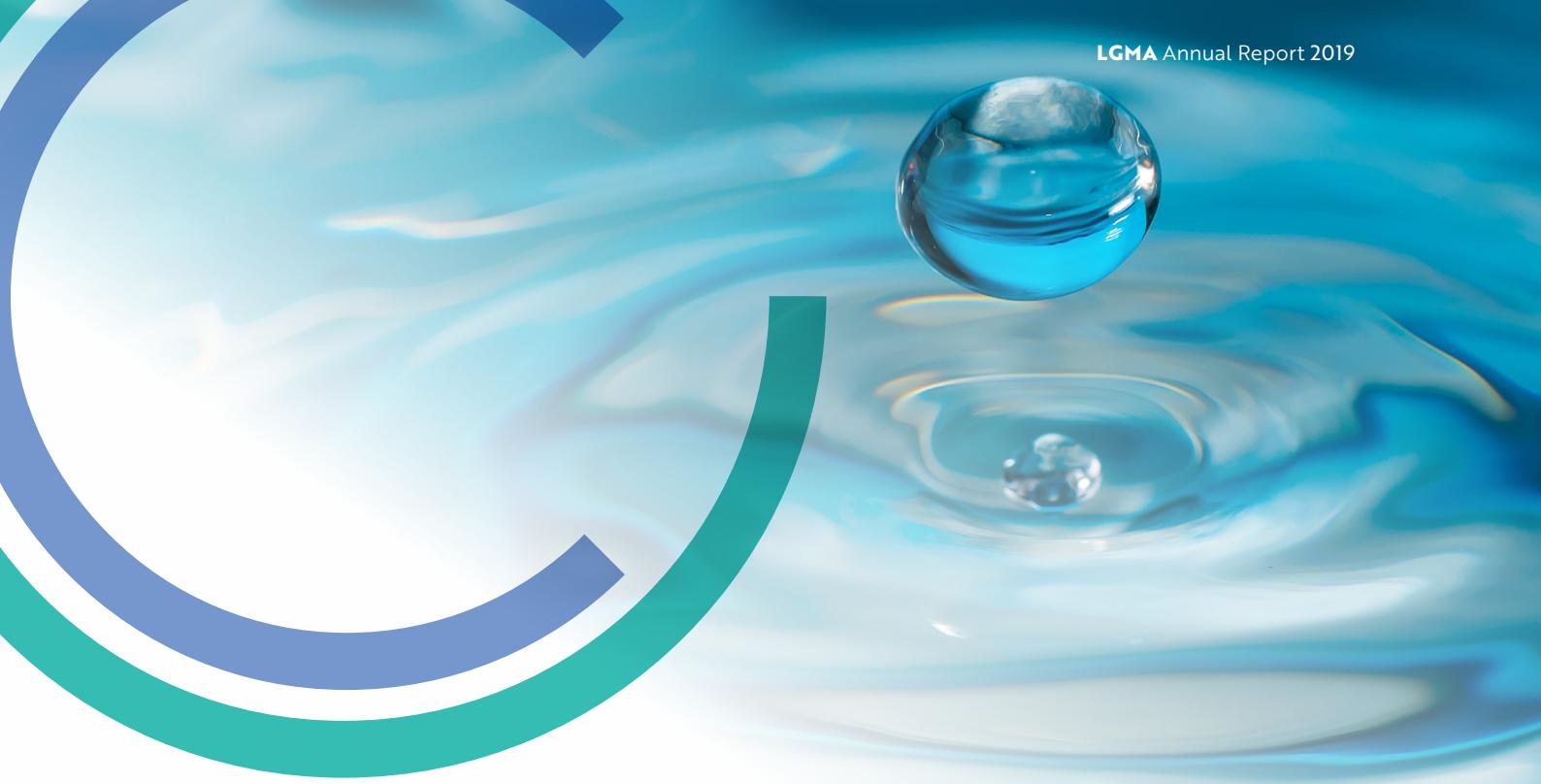
The LGMA managed the delivery of the following child safeguarding supports to the sector, through workshops attended by 107 local authority staff.

Workshop	Number of workshops	Number of attendees
Child Safeguarding Risk Assessment	2	56
Child Safeguarding Training for Designated, Deputy Child Protection Liaison Officers & Mandated Persons	2	51

The LGMA provided guidance and support through template documentation issued to the sector, to support local authorities to implement policies and procedures, in accordance with the Children First Act 2015.

Health and safety

The Local Government Operational Support Division continued to support the sector to achieve high performance in safety, health and welfare through the continued development, implementation and mainstreaming of best practice in this area.



Water Services Transition Office (WSTO)

The Water Services Transition Office (WSTO) continued to provide support to the local authority water services sector in water services to Irish Water.

Proposed single public utility

Work continued on the framework for the future replacement of the service level agreements between Irish Water and local authorities. WSTO is a member of the Public Water Services Transformation Group, which represents the management side in negotiations. Bi-lateral meetings were facilitated by the WRC between the management and union sides throughout the year.

Research on economic development

WSTO undertook research on the impact of the separation of the water services planning function from local authorities and its impact on development, the ability of the sector to support and encourage housing and commercial developments.

Legacy issues

WSTO and local authority subject matter experts represent the sector on the DHPLG led Pension and Central Management Charge Working Groups. These groups were established during the year to develop proposals to address these key legacy issues.

WSTO surveyed the sector to get an updated inventory of all obsolete assets across the country.

Laboratory strategy

A promotional communication bulletin on the services provided by the network of accredited local authority laboratories was developed and issued to all local authorities. A Standardisation of Service Level and a Costing and Charging Model were also produced. A proposal on the governance and development of the laboratory strategy was approved by the Public Services Reform Oversight Group. As it is a water quality project, the responsibility for the strategy implementation will be with the CCMA Environment, Climate Change and Emergency Planning Committee.

Project design teams

Project design teams have been set up to facilitate pilot projects as required and representatives from WSTO coordinate local authority inputs and membership. These include:

- Connections and developer services
- Standard operating procedures
- Environmental information management systems
- Capital project delivery
- Planned maintenance programme
- National lab strategy implementation
- Leakage management system

Local Authority Change Managers' Network

WSTO continued to work closely with the Local Authority Change Managers' Network, which met monthly. These meetings were held in conjunction with Irish Water. The network provided a forum for consultation with the Irish Water Change Management Team and facilitated the smooth roll-out of change initiatives of the Transformation Plan and those carried out under the 'business as usual' designation. The network assisted in the uniform application of changes within the sector and the collection of sector-wide data for WSTO research.

Payroll project

In response to an audit requirement on Irish Water, WSTO and Irish Water developed a facility to provide anonymised payroll data from the sector. This required the development of an IT solution to allow the automation of the process. Pilots were carried out in Roscommon and Meath local authorities.

CCMA Water Committee

WSTO supports the CCMA Water Committee in its work and carries out research on its behalf across the sector as well as preparing statutory and non-statutory submissions on specific issues as they arise. Items on the agenda included pensions, connection charging policy and central management costs. A director of services plenary meeting was held in April.

Submissions

WSTO prepared submissions on behalf of the CCMA Water Services Committee and the sector including two to the Commission for Regulation of Utilities on the appropriateness of the proposed measures in their Revenue Control Period 3 documents.

Rural water

Work continued on the two strands of work under rural water:

- Delivery of the first multi-annual Rural Water Investment Programme
- Research examining the future investment needs for rural water. The DHPLG tender seeking research proposals did not result in the awarding of a contract and a further tender is to be issued.

Local authority delivery of rural water

Local authorities have two primary roles in relation to rural water services:

1. A regulator consequent to its role as supervisory authority under the European Union (Drinking Water) Regulations, as amended (EU (DW) Regs 2014)
2. Administration of the Multi-Annual Rural Water Programme (MARWP).

The LGMA developed a business case to address the challenges for local authorities in providing secure, resilient drinking water supplies and wastewater treatment in rural Ireland. It reviewed the level of resourcing required and examined a range of models for delivery. Work continued on this project throughout the year and the sector supported DHPLG in seeking further reporting on existing rural water services in Ireland.



Local Government Service Catalogue

The LGMA's Local Government Service Catalogue Project Team continued work on the first phase of the project by cataloguing services per functional area in .xlsx format based on the catalogue's agreed design framework. The team catalogued 657 public-facing services and published them on the LGMA's website.
<https://www.lgma.ie/en/servicecatalogue/>

DRAFT CATALOGUES ARE COMPLETE FOR THE FUNCTIONAL AREAS OF



Housing



Roads and
Transportation



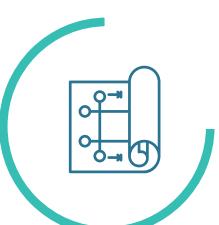
Parks



Economic
Development



Local Enterprise



Planning



Public Realm



Community
and Sport



Tourist
Development



Environment

The team continued to engage with the sector during the catalogue's development stage and the input from the practitioner sessions and the Single Point of Contact Group is crucial to developing meaningful content. Some of the engagement meetings held in 2019 include:

- 10 practitioner sessions with 400 attendees in total
- Three single point of contact sessions with 102 attendees in total
- Eight Programme Board meetings
- Six committees updated regularly - LGMA Board, CCMA, Public Service Reform Oversight Group (PSROG), CCMA ICT Committee, CCMA Corporate Committee and Heads of Information Systems Group.
- Presentation to CCMA/SOLACE group
- Presentation to Housing Directors Forum
- Presentation to NOAC Customer Services Workshop.

The team published two communication bulletins and a Guide to the Local Government Service Catalogue with a view to informing and updating the sector on project progress and rationale.

Work commenced on Phase 2 of the project for the development of a technological solution to support the catalogue in line with the approved business case. Members of the Programme Board worked alongside the Project Team to develop:

- Functional requirements of the procurement process
- Technological solution to make the catalogue useful for both the sector and the public.

Communicating and promoting the local authority sector

Communicating local government work, positions and people is an important aspect of the work of the LGMA, in collaboration with the County and City Management Association (CCMA) and a Communications Working Group under the CCMA Executive.

During 2019 a strong focus was placed on promoting local authority services and their value to the citizen as part of a 'Your Council' campaign. The Communications section also supported teams across the Agency in relation to campaign and media engagement on issues including climate, Brexit, planning, environment, finance, libraries, tourism, and housing.

LGMA manages several social media accounts on behalf of the local authority sector, including accounts for LGMA, Local Authorities Ireland, Libraries Ireland, and the CCMA.

LGMA Communications supported several national events for the sector during the year, including a presence at the National Ploughing Championships, the Local Authority Tourism Conference and the Local Authority Good Practice Seminar.

The LGMA provides support to a Communications Network, including all those working in communications throughout the sector. As part of this, a bespoke Strategic Communications in Local Authorities certificate course was developed in association with the Public Relations Institute of Ireland (PRII) and a seminar for communications officers was held over two days in November with public and private sector speakers.



During 2019 a strong focus was placed on promoting local authority services and their value to the citizen as part of a 'Your Council' campaign.

Local government strategic procurement

Education and training

A training needs assessment highlighted the need for dedicated contract management training. The LGSPC in conjunction with Local Authority Service National Training Group (LASNTG) tendered and procured Greenville Consultants to carry out a pilot contract management training programme with a view to rolling out a full programme subject to successful evaluation.

Additionally, 13 bursaries were provided to support the professionalisation of procurement by part-funding approved third-level procurement education within the sector.

Procurement reform programme

The LGSPC represents the sector on the Office of Government Procurement (OGP) Executive Board and works in partnership with the OGP to embed the procurement reform programme in the local government sector.

The Interim Procurement Reform Board and the OGP have agreed a suite of indicators to measure the success of the Procurement Reform Programme and work by the OGP on extracting information from the e-Tenders platform to support the development of the indicators has commenced.

A dedicated procurement policy support officer works with local authority procurement officers to support the embedding of the procurement reform programme and facilitates sharing of best practice. Engagement with the procurement officers continued through meetings of the Procurement Forum and the Procurement Advisory Board and through posting of relevant procurement information to the updated Procurement Officers Network Portal.

Spend Data Management System

Piloting of the Spend Data Management System was successfully concluded, and a live roll-out plan was developed and commenced. This system enables local authorities to individually and collectively identify spend against procurement arrangements with a view to enhancing the quality of spend information available to inform future procurement needs and to fulfil the procurement reform programme requirements of spend analysis sharing with the OGP.

SME engagement

A key element of the procurement reform programme is supporting the SME sector to engage in public procurement opportunities. The LGSPC in conjunction with Intertrade Ireland hosted a Supplier Engagement Event to showcase procurement pipeline opportunities in a number of local authorities.



8

Empowering the Sector

Local Authority People Strategy

The team co-ordinated and supported Local Authority People Strategy initiatives to facilitate effective human resource practices across the sector in areas such as HR strategy and policy development, ensuring that these meet the specific needs of local authorities, developing best practice templates and providing HR expertise and advice as required.

A series of conferences and workshops were facilitated by the LGMA for directors of services and HR officers to help further deliver the Local Authority People Strategy.

Positioning the sector as an 'employer of choice' was a key focus for the year with the production of a recruitment and marketing toolkit and the redevelopment of the local government jobs website.

Recruitment and marketing toolkit

The recruitment and marketing toolkit for HR/ Recruitment practitioners in the sector was developed by the Employer of Choice Working Group (under the People Strategy Steering Group) in collaboration with the CCMA Communications Working Group and was circulated to chief executives in June 2019.

The toolkit includes guidance and information on:

1. Promoting vacancies via social media

2. Making the most of websites

3. Developing a recruitment campaign

4. Considering content

5. Making the most of social media

6. Evaluation

7. Reaching out offline

National meetings took place for directors of services (HR) and HR officers during the year and a workshop was held in October for HR recruitment practitioners to facilitate implementation.

In addition to the work on the marketing toolkit, the upgrading of the www.localgovernmentjobs.ie website was agreed. The new website will market and promote the sector as an employer of choice and aims to reach a diverse range of candidates/applicants. This follows work already completed to update the sectors recruitment and selection policies and procedures.

Apprenticeship schemes

The LGMA engaged with local authorities on two non-traditional apprenticeship schemes - one in IT provided by FIT (Fast-track into Information Technology) and the other for Accounting Technicians provided by Accounting Technicians Ireland. An information session with both providers was held in September and this was well attended with representatives from 27 local authorities. Nine local authorities have engaged with FIT with the intention to take on 17 IT apprentices.

Information and consultation

Reflecting limitations in the existing process for meeting local and sectoral requirements required under the Employees (Provision of Information and Consultation) Act 2006, the LGMA has now put in place new agreement reflecting the procedures, processes and practices to enable effective information sharing and consultation between employers and employees' representatives at individual local authority and sectoral level. This agreement has been approved by the management and trade unions within the local government sector.

The purpose of the agreement is to provide an information and consultation framework within which local authorities will fulfil their obligations under the Act. This agreement:

- sets out approaches necessary to ensure employees receive the information to which they are entitled;
- sets out approaches necessary to provide information to enable involvement of staff in change processes;

- sets out approaches necessary to implement arrangements that enable information and consultation to improve decision-making and organisational performance;
- elaborates the context in which information sharing and consultation take place within the sector;
- sets out procedures compliant with the Act and the Directive on information and consultation;
- is applicable to all employees of the local government sector to whom it relates;
- provides an agreed process to enable and support optimum consultation within the sector; and,
- provides guidance for an effective approach to information and consultation.

Developing Future Leaders Exchange Programme – Pilot Scheme

A pilot exchange programme between the DHPLG and local authorities was established to develop the skills and competencies of the participants. The programme's objective was to enhance the understanding of policy formulation and the challenges which arise at implementation stage. The pilot scheme was limited to staff at HEO and AO grades in the DHPLG and AO and SSO in the local authorities and limited to organisations in proximity.

The participant organisations for the exchange were:

1. DHPLG Custom House and Dublin City Council
2. DHPLG Ballina and Mayo County Council
3. DHPLG Wexford and Wexford County Council

Harvard Programme

The LGMA sponsored four local authority senior managers to attend the three-week duration programme for Senior Executives in State and Local Government in the JFK School of Government in Harvard. The senior managers were nominated by their chief executives. In keeping with the approach taken in previous years the LGMA delivered a pre-course briefing for the four chosen participants.

Providing network support

Data protection – implementing GDPR

The LGMA continued to co-ordinate the network of local authority Data Protection Officers (DPOs). The network established a small number of task-specific working groups

- Guidance for compliance with Section 40 of Data Protection Act, 2018 (i.e.) releasing personal data on foot of representations from elected members on behalf of citizens.
- Data agreements with external bodies.

The guidance document on dealing with the handling of representations received from elected members was agreed and issued to the sector in November. The working group that considers data agreements submitted by external bodies provided guidance and advice to the DPOs on a wide range of agreements.

- National childcare scheme between DCYA and individual local authorities
- Joint controller Agreement between DTTAS and individual local authorities in respect of motor tax
- Data sharing agreement between DESP and the social housing units of individual local authorities in respect of social welfare data
- Data sharing agreement between the RTB and individual local authorities
- Data processing agreement between the Housing Agency and individual local authorities
- Revised data processing agreement between MyPay and individual local authorities

Freedom of Information (FOI) Network

The LGMA continued to provide guidance to the network of local authority freedom of information officers in relation to requests received including:

Support and guidance were provided through

- 1. Hosting Freedom of Information Network meetings where sectoral issues relating to FOI were discussed.**
- 2. Although FOI requests are a matter for each local authority, the LGMA issued guidance to all freedom of information officers in relation to requests which are received by all local authorities.**
- 3. Direct support to individual freedom of information officers on requests received.**

Revised records retention schedule for human resources

The revision of the LGMA's national records retention policy continued.

Retention schedules, along with a guidance booklet on how to implement the revised retention schedules, were completed and distributed to the senior managers in the respective business units, the FOI officers and the DPOs for implementation:

- **Housing**
- **Procurement**
- **Human resources**
- **Finance**



9

Services Delivered 2019

ICT

The LGMA continues to deliver ICT services for local authorities and other public service departments and agencies. The LGMA continued to support Core Payroll Infrastructure, MyPay, MapRoad Roadworks Licensing (MRL), Building Control (BCMS), CheckTheRegister.ie, LG Returns, iPlan and iHouse.



A review of LGMA ICT was carried out and approved by the LGMA Board. During the year work commenced on implementing several recommendations including the stabilisation of existing systems, closing capability gaps by recruiting additional resources and moving Internal IT to a managed service. An 18 – 24-month roadmap has been developed to allow the LGMA to design the optimum model for outsourcing operations of the current estate, whilst proceeding with market engagement and tendering for outsourcing partners.

The LGMA ICT team supports and facilitates local authorities on a range of technical groups and national licensing procurements.

Exit from operational ICT

Local authorities continued to migrate from the national forest and the learnings from those who exited were shared with other local authorities. LGMA put external resources in place to support the forest during the year and to support local authorities in relevant requests they may have in their exit.

The larger agencies which were hosted in the LGMA hosting environment went to tender separately for alternative hosting providers. LGMA provided information to facilitate their migration.

Housing

The Strategic ICT Housing Programme Board continues to provide a strategic path for the use of ICT services in the local government sector around the housing function. Key activities this year:

- Progressing the national housing ICT project to develop a business case to examine options on delivery. A Request for Information (RFI) issued to carry out market research in this housing arena and a comprehensive survey was collated on Housing ICT need across the sector.
- An iHouse User Assistance Group oversaw the development and implementation of Version 3.5 of iHouse which caters for the updated HAP application form, changes for municipal districts and enhancements to exiting functionality.
- NOAC for 2018 and SSHA 2019 were successfully completed and returned from iHouse via LG Returns to the DHPLG.
- The Rental Inspections IT Working Group surveyed the local authorities in March 2019 to identify IT systems used for rental inspections. A best practice exercise to develop clear guidelines for local authorities was produced following a series of discovery workshops with all relevant stakeholders.

Housing Assistance Payment (HAP)

The LGMA has representation on the HAP Oversight Board and continues to support the HAP API.

- A total of 71,097 HAP tenancies have been set-up since the establishment of HAP
- A total of 18,568 of these tenancies have been closed
- There are a total 52,529 active HAP tenancies.
- A total of 17,025 tenancies have been set up.

CCMA Housing and Building Committee

The Housing and Building Committee supported the key priority areas of housing delivery, homelessness, asset management, rental inspections, and ICT during the year. The CCMA worked with the Department in terms of enhancing, restructuring, and augmenting the Housing Delivery Office that was established in 2016. It was agreed that an office would be established under the LGMA structures to pioneer and drive innovation and improvement of the delivery of the social housing supply and coordinate this delivery across the 31 local authorities.

The LGMA supported the committee in its engagement with the DHPLG and the Housing Agency across a range of initiatives from the build targets, employers' requirements, leasing, delivery of the Rebuilding Ireland Action Plan and rental inspection targets for the year. There was also significant stakeholder engagement on mortgage protection insurance, the Irish Refugee Protection Programme, traveller accommodation and the Rebuilding Ireland Home Loan.

The CCMA worked with the Reception and Integration Agency (RIA) on an allocation model to support the NGOs, tasked with assisting those who were granted the right to remain to find accommodation (mainly HAP).

Programmes and events

Seminars and events were organised by the LGMA for the local government sector to support the housing function and sharing of best practice for example:

- Rental inspection
- Credit Control Register
- Housing Director of Service Forum
- Summits with the Minister for Housing, Planning and Local Government and regional summits

Programme management

Programme Management Office

Local Government Programme Management and Innovation (Pillar 4) was established to drive project delivery and resourcing of projects. During the year, the development of an organisational competency model; design and implementation of new capacity; and project management functions and lifecycles were completed.

The remodelling process began with the hosting of workshops and focus groups to map the 'To Be' PMO model which included input from the OPS2020 action group to 'embed project management' in the public sector. This process was followed by the skillset definition of the roles of project manager, business analyst and admin support that will support the function.

The revised project lifecycle process was agreed, and a review and update of all project documentation was undertaken. The drafting of the PMO handbook has commenced which will support the implementation of the new process.

The governance of the shared service and reform initiatives is provided by the Public Sector Reform Oversight Group which drives, monitors, and maintains oversight of the projects.

Reform initiatives which progressed through the PMO processes during the year included:

- LEO Management Information System.
- Localgov.ie portal
- ePlanning project
- Data Gathering Project

Roads

MapRoad

MapRoad Mobile App - 31,000 km of regional and local roads surveyed for condition rating.

MapRoad PMS - 6,500+ pavement works projects - value of €330m.

MapRoad Roadworks Licensing System Over 30,000 road opening licence applications made

Pavement Management System (PMS)

The LGMA completed the development of tools to extract project level machine data on road condition as well as releasing the Bridge Module. This included a mobile application for the survey and inspection of bridge structures in line with the DTTAS guidance manual on bridge surveys and inspection.

- Ongoing support in association with the Roads Management Office (RMO) shared service was delivered including the release of an updated OSI Prime 2 dataset for roads.
- The system recorded visual condition ratings for over 90,000 km of the regional and local roads network.
- The MapRoad Pavement Management System recorded statistics on local authority pavement works to a value of €330m.
- The system was used to produce the statistics for the 2019 NOAC Service Indicators report as well as the monthly reports administered by the RMO.

Roadworks licensing

30 local authorities are managing road opening licensing through the MapRoad Roadworks Licensing (MRL) system. 1,452 applicant organisations registered on the system by year-end (up from 1,120 in 2018).

Users included the major telecommunications operators, Irish Water, Gas Networks Ireland and ESB Networks. The National Deposit Scheme has operated successfully for new licence applications submitted from the beginning of the year. Key benefits of the system included:

- Ability to efficiently manage significant numbers of road opening licences - over 30,000 licence applications were made using the system
- Turnaround time of applications is within 30 days for the majority (>80%) of licences applied with an overall average of 17 days.
- Greater visibility into licensing processing stages.

Libraries Development

Libraries Development, LGMA worked with local authorities and the Department of Rural and Community Development (DRCD) to implement the public library strategy 2018-2022 - Our Public Libraries 2022 – Inspiring, Connecting and Empowering Communities.

Our Public Libraries 2022

The five-year strategy for public libraries, Our Public Libraries 2022 – inspiring, connecting, and empowering communities, is a joint initiative of the Department of the Rural and Community Development, the CCMA and the LGMA. In recognition of the strategy's innovative approach and ambition, it was named a finalist in the 2019 European Innovation in Politics Awards. Libraries Development and DRCD staff shared insights into their work developing and implementing the strategy at the awards ceremony in Berlin.

On the 1st of January 2019, as a key initiative of Our Public Libraries 2022, all public libraries stopped the practice of charging fines. This was implemented under a working group of Libraries Development, LGMA.

A governance structure for the implementation of the strategy was finalised. Under the guidance of the LGMA Libraries Development Committee, three strategy committees were instituted to progress strategy actions:

Right to Read

Right to Read is the flagship library programme that supports literacy development for individuals, families and children and provides core services, resources, and initiatives for a range of user groups.

National Right to Read initiatives currently in place throughout all libraries include:

- Spring into Storytime
- Summer Stars Reading Adventure
- Children's Book Festival
- Family Time at your Library
- Services to schools

2019 was the first year in which the performance of the Right to Read Programme was evaluated against a set of national agreed targets approved by the Right to Read Steering Group. The programme is performing well overall and demonstrated growth across all programme elements. There was an increase of over 10,000 participants (22% growth) in Summer Stars and an increase in Family Time participation of 54%. Growth was also achieved in the delivery of Spring into Storytime and Children's Book Festival. Delivery of the programme across the branch network is achieving high levels of participation, and training and support workshops were held at the LGMA during the year to help staff to implement the initiatives across all local authorities.

Committee	Function
Strategic Programmes Committee	Overseeing activities relating to reading and literacy; health and wellbeing; business and employment; and culture and community
Service Delivery Committee	Aiming to improve user experience, technology, resources, and opening hours; and increase library use and grow membership to 30% of the population
Infrastructure Committee	Focusing on the Library Management System, the national distribution service, collection development, and provision of online resources

Work Matters

The Work Matters service is delivered through all public library services to support business and employment in local communities. Library users are supported in transitions into jobs and careers, in seeking work, becoming entrepreneurs, and undertaking their own learning and development.

The Work Matters service includes:

- book stock
- eBooks
- eAudiobooks
- eMagazines
- online courses to support business and employment
- research resources
- working and meeting spaces

In 2019 an evaluation of the programme was carried out to establish the level of implementation of the Work Matters service in library authorities. Responses indicated a good level of buy-in and enthusiasm for Work Matters, and progress made towards the provision of the programme's elements across local authorities. To close outstanding gaps in service provision a training and support workshop for Work Matters coordinators was held at the LGMA in December.

Healthy Ireland

Phase 1

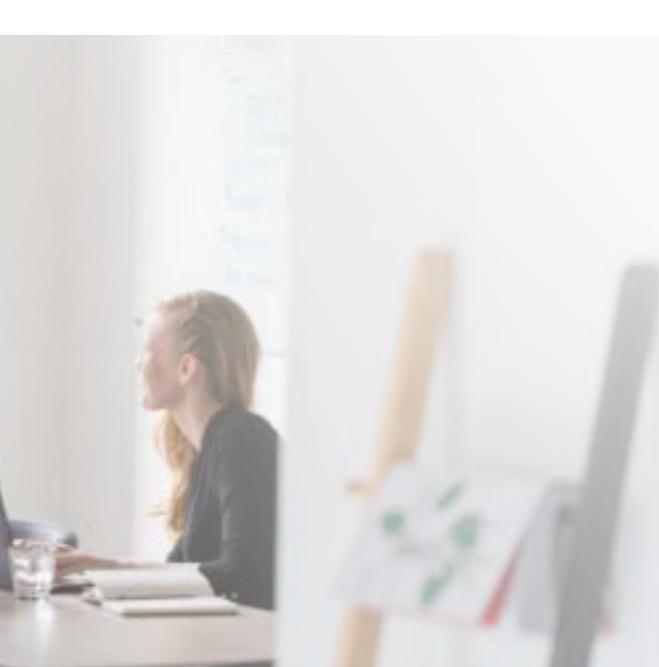
The Healthy Ireland at Your Library programme aims to establish libraries as the go-to place for health information in communities. The service encourages people to 'Eat Well, Think Well, Be Well' by offering a books, information and online resources on health and well-being, complemented by events and activities in all local public libraries.

Phase 2

An evaluation of the programme was undertaken and discussed at a Healthy Ireland Co-ordinator Workshop held at the LGMA. Feedback was overwhelmingly positive with local authorities reporting that demand for the programme is strong and audiences are interested. Thanks to a long-term budget commitment from the Department of Health and the Department of Rural and Community Development, large numbers of local relationships have been developed. The result is that a greater appreciation of the role of the library in health information has been built in the community. These positive developments supported great visibility and engagement for the programme during Phase 2 - 921 events were organised across the library service,

Phase 3

Phase 3 is a two-year phase, running from July 2019 and involves further development of the book and online resources collections, additional provision of comprehensive programmes of events across the country.



Funded Projects

Libraries received funding from DRCD during the year to develop innovative projects and increase the numbers of My Open Libraries by nine to fifteen in total. Dormant Accounts Funding was made available to support 81 projects targeting disadvantaged communities during the year which focused on a huge variety of subjects from traveller genealogy training to podcasting workshops with LGBTI+ teenagers .

Libraries in Europe

Libraries Development co-hosted the annual conferences of the European Bureau of Library Information and Documentation Associations (EBLIDA) and the National Authorities on Public Libraries in Europe Forum (NAPLE Forum) at the Royal College of Physicians in Dublin. More than 100 delegates from all over Europe attended the two meetings to hear speakers discuss the future of public libraries and recent innovations in the sector. A delegation of 20 librarians from Estonia visited the LGMA to learn about the Our Public Libraries 2022 strategy and developments in public libraries in Ireland. Libraries Development continued its collaboration with the European Commission by bringing together regional winners of the Europe Direct Information Centres Annual Soapbox competition for the national final in Dublin.

Seventeen speakers competed in children's and adults' categories, addressing the theme 'Climate Change is Not My Problem'.

ePlanning

Work was completed on the change to Sugar CRM which will serve as the interface between the portal and back-end planning systems in each local authority.

A revised online application form based on 'People, Place, Proposal, and Payment' was created to better match user requirements.

An outline communications strategy was agreed and a network of single points of contact (SPOC) within each local authority was established. Demonstrations of the Portal were made to directors of planning and to Heads of IT. A programme of awareness building sessions for councillors was held through the AILG.

An exercise to evaluate the quality of scanning throughout the local authorities was undertaken. Standard document categories have now been rolled out to most sites throughout the country.

The e-Planning Project Board has highlighted the need for a supporting legislative framework including new regulations to the DHPLG.

Debt management

The Local Government (Rates) Bill 2018 was a result of collaboration between the DHPLG and local government rates practitioners, facilitated and managed through the LGMA. The resulting Bill aims to consolidate many of the previously disparate provisions surrounding commercial rates and modernises some of the methods of billing and collecting the rates.

The LGMA worked with the DHPLG and local authorities to deliver the legislation and roll out the systems and work practices required to effectively implement the new legislation.

Monitoring of collection rates is carried out by the LGMA. Analysis is conducted on the findings with a view to positively impacting collections going forward.

10

Our events - bringing people together to network and learn

HR Conference 2019

Description

The 21st National HR Conference was held in Waterford City with a theme of **HR - Embracing new ways of working.**

110 delegates attended the conference including representatives from several external bodies. This was the largest HR Conference held to date and the feedback was very positive.

Topics presented

The Changing Nature of Work and the Workforce

Peak Performance Leadership Workshop

Wellbeing at Work, A Case Study

Wellbeing and Resilience for HR Professionals

Employment Law update and the application of the disciplinary process

Gender Pay Gap Information Bill 2019, Equality/Inclusion

Step by Step guide to Managing Wellbeing in the Workplace

Recruitment Marketing & LinkedIn Profiling

Innovative Approach to Recruitment in the Public Sector

Our People Analytics Journey

L – R Jonathan Healy,
Maggie O'Brien, Louise Bunyan,
Peter Cosgrove, Paul Dunne



Health and Safety Conference

Description

The Annual Health and Safety Conference was held in Limerick. The theme of this year's conference was Working Towards a Sustainable Future in Safety, Health & Well-Being. The conference provided delegates with important legislative updates, technical briefings on new guidelines whilst exploring matters impacting health and wellbeing of employees.



Topics presented

Address from the Health & Safety Authority on the Authority's new Strategy 2019-2021

Update on the new Code of Practice for Inland and Inshore Diving and the Management of Slipways

Update on the recently published Traffic Signs Manual

Briefing on the new Code of Practice for Avoiding Danger from Overhead Electricity Lines

Key Health & Safety Considerations of Event Management

Occupational Health

Critical Incident Stress Management

Water Industry Health and Safety Conference

Description

The theme for the event was Safety is an *Everyday Conversation* and it focused on the importance of the role that senior managers play in influencing the health and safety culture that applies throughout the water industry. The Conference was an interactive event with a mix of conference and workshop styles.

Topics presented

Leadership

Safety

Mental health

Wellbeing

Launch of the new Water Industry Health and Safety Awards



L-R Michael O'Leary,
Irish Water, Eddie Ronayne,
Cork County Council,
Eamonn O Sullivan,
Monaghan County Council
Chief Executive,
Alan Quinlan, Speaker,
Neil Lenehan, Irish Water,
Jenny Lally, LGMA.

Tourism Conference

Description

The conference shared best practice and expertise from both within and outside the sector. The diverse role local authorities play in tourism development was reflected in the themes of the conference.

This was a collaborative event between the local authority sector, Fáilte Ireland, DTTAS, and other Government agencies.

Topics presented

Setting the Scene

Attractions

Best Practice Collaboration and Events

Community

Building Local Authority Teams

Greenways



(L-R): Maria Melia, Department of Transport, Tourism and Sport; Ann Doherty, Cork City Council Chief Executive; Paul Kelly, Failte Ireland CEO; Jackie Maguire, Meath County Council Chief Executive; and, Shane Clarke, Tourism Ireland.

Local Authority Access, Equality, and Inclusion Seminar

Description

The LGMA hosted a seminar for access, equality and social inclusion officers. The Seminar was attended by HR officers, equality officers, access officers, inclusion officers and corporate services.

Topics presented

Changing Places Ireland: Assisted Adult Changing Facility

A Call to Action on Disability: Disability Federation of Ireland

Centre of Excellence in Universal Design National Disability Authority - Toolkit for Customer Engagement in the Public Sector: National Disability Authority

Consultation to ensure Diversity, Equality in the Workplace and in our Communities: Age Friendly Ireland, Meath County Council

UN Convention on the Rights of Persons with Disabilities and the Public Sector Duty: Disability Federation of Ireland

Public Sector Duty: IHREC Irish Human Rights & Equality Commission

Public Sector Duty Pilot Sites – Case Study: Cork City Council and Monaghan County Council



(L-R): J. Keyes, Retired CE Cavan CC and Consultant; M. O'Brien, Training Officer, LGMA, Dr. G. Craddock, Chief Officer, Centre for Excellence in Universal Design, National Disability Authority, M. Pyne, Head of HR, Dublin City Council, B. Bradley, Access & Social Inclusion Officer, Monaghan CC

Annual Procurement Conference

Description

The Annual Procurement Conference focused on public procurement supporting the housing delivery programme and more than 100 delegates attended. Minister Patrick O'Donovan was the keynote speaker.

Topics presented

Capital Works Management Framework

Employers Requirements for Social and Affordable Housing

Integrated Design Team Services to support the Social Housing Strategy

Contract Management

Case Law

Abnormally Low Tenders

Social Considerations

Green Government Initiatives



(L-R): Photo credit: Anna Marie Delaney, Offaly County Council Chief Executive, Minister Patrick O'Donovan, Moira Murrell, Kerry County Council Chief Executive, Geraldine Dunne, LGMA and Paul Dunne, Chief Executive Officer, LGMA

Glossary

ARC	Audit and Risk Committee
ASP	Annual Service Plan
BCA	Building Control Authority
BCMS	Building Control Management System
CARO	Climate Action Regional Offices
CCMA	County and City Management Association
CEO	Chief Executive Officer
CRM	Customer Relationship Management
CRU	Commission for Regulation of Utilities
CSSC	Cyber Security Sub Committee
DCCAE	Department of Communications, Climate Change and Environment
DCU	Dublin City University
DEASP	Department of Employment Affairs and Social Protection
DHPLG	Department of Housing, Planning and Local Government
DRCD	Department of Rural and Community Development
EPA	Environment Protection Agency
FMS	Financial Management System
GDPR	General Data Protection Regulations
GPP	Green Public Procurement
HAP	Housing Assistance Payments
Hof	Head of Finance
HPSS	Human Resources, Payroll, Superannuation and Shared Services
HR	Human Resources
ICT	Information and Communications Technology
IHREC	Irish Human Rights and Equality Commission
InfoSec	Information Security
IPA	Institute of Public Administration
IPB	Irish Public Bodies
IR	Industrial Relations
IW	Irish Water

IWCG	Irish Water Consultative Group
LA	Local Authority
LASOG	Local Authority Safety Officers Group
LEO	Local Enterprise Office
LG	Local Government
LGSPC	Local Government Strategic Procurement Centre
MFA	Multi Factor Authentication
MRL	Maproad Roadworks Licensing
NBCMP	National Building Control Management Project
NDFEM	National Directorate Fire and Emergency Management
NOAC	National Oversight and Audit Commission
NPPR	Non-Principal Private Residence
NSC	National Standards Committee
OGP	Office Of Government Procurement
OCCIO	Office Of the Government Chief Information Officer
OSI	Ordnance Survey Ireland
PID	Project Initiation Document
PLR	Public Lending Remuneration
PMDS	Performance Management Development System
PMO	Programme Management Office
PMS	Pavement Management System
PSROG	Public Sector Reform Oversight Group
SEAI	Sustainable Energy Authority of Ireland
SICAP	Social Inclusion and Community Activation Programme
SLA	Service Level Agreement
SME	Small, Medium Enterprise
SMS	Safety Management System
WIOF	Water Industry Operating Framework
WRC	Workplace Relations Commission
WSTO	Water Services Transition Office

Appendix 1

Public Lending Remuneration Scheme Eleventh Annual Report

for the year ending 31st December 2019



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1. Introduction

1.1 Legislative Basis

Public Lending Right is the exclusive right of an author to loan her/his book, and it was introduced into Irish law by the *Copyright and Related Rights (Amendment) Act 2007*. The Act brought Irish legislation into compliance with European law.¹ The Act specifies that the lending right applies unless a remuneration scheme is in place and provided for the establishment of a remuneration scheme by the Minister of the Environment, Heritage and Local Government.

1.2 Statutory Instrument

The regulations establishing the scheme, the Copyright and Related Rights (Public Lending Remuneration Scheme) Regulations 2008 were issued on 31st December 2008.² (S.I. No. 597 of 2008). Under the Public Lending Remuneration (PLR) scheme, payment is made to authors, illustrators etc whose books are borrowed from public libraries. The Copyright and Related Rights (Public Lending Remuneration Scheme (Amendment) Regulations 2013, S.I. No. 221 of 2013 were signed on 20th June 2013.³

1.3 Management of the PLR Scheme

Under the regulations the Chief Executive Officer of the Local Government Management Agency was designated as Registrar of Public Lending Remuneration. Libraries Development manages the PLR scheme which is funded by the Department of Rural and Community Development.

The PLR Office working in cooperation with the British Library, Public Lending Right UK have developed systems to provide enhanced services resulting in more streamlined and efficient registration and related PLR services for authors.

2. The PLR Process

Under PLR, a payment will be made to registered authors, citizens of or resident in the European Economic Area (EEA), in respect of books registered with the PLR and loaned by public library authorities.

Authors are required to register with the PLR Office, providing details of the books for which they wish to claim remuneration.

Public library authorities provide the PLR Office with details of their loans, including the number of times each book in their collections is issued during the year.

At the end of the PLR period, the loans data from each authority is matched to the author/title data and a list of authors whose books have been loaned, and the number of issues of each, is produced. The amount that each qualifying author is to receive is calculated and payments made.

3. Collection of Loans Data

A PLR loans module is installed on the library management system and the data giving details of the number of times each book is issued during a specified period are transmitted to the PLR Office automatically.

¹ Directive 2006/115/EC, OJ L 376, 27.12.2006, p. 28–35.

² S.I. No. 597 of 2008.

³ S.I No 221 of 2013.

4. Author Registrations

25,567 authors were registered for the PLR system at the end of PLR year 2019.

5. PLR Payments 2019

The Department of Rural and Community Development provided €200,000 for payments to the authors whose works were loaned to the Irish public.

Payments are made annually and are based on loans from the preceding calendar year. Authors were eligible for payment if their PLR earnings reached a minimum of €2, while there was a maximum payment of €1,000 for the most-borrowed authors. The Rate-per-loan (RPL) was calculated at 4.12 cent. The 2019 PLR payment calculation was based on a total of 5,075,873 eligible loans.

A total of 6,118 authors from 24 countries qualified for a payment in 2019, with 9 authors receiving the maximum payment.

6. British Library, Public Lending Right UK

The Responsibility for UK PLR was transferred to the British Library in October 2013. The British and Irish PLR staff discussed future joint approaches for PLR to maximise use of resources and provide enhanced services for authors.

The PLR Office appreciates the considerable assistance provided by the PLR team in supporting the PLR system.

7. Communications and Publicity

The PLR Office maintains the www.plr.ie website. The collection of loans data from all library authorities allows for an analysis of public library loans on a national basis. The PLR Office provides information on public library borrowings to the media on request.

8. Finance

The Public Lending Remuneration Scheme is funded directly by the Minister for Rural and Community Development and the costs are not levied on the local authorities.

9. Acknowledgements

The Local Government Management Agency would like to thank the Minister for Rural and Community Development, the Minister of State, and their officials for their ongoing support; public library authorities for their co-operation in the ongoing operation of the PLR scheme, the PLR team at the British Library for advice, support, and technical assistance.

PLR Registrar



Date 8th May 2020

10. Appendices

10.1 Summary of Payments

Summary of Payments	2019
Number of authors registered for PLR at the end of 2019	25,567
Number of authors qualifying for a payment	6,118
Total Spend (Department funding and carry over from 2018)	€200,287.94
Number of authors receiving the maximum payment	9
Rate-per-loan (RPL)	4.12
Total number of eligible loans	5,075,873

10.2 Summary of Payment Methods

Method of Payment	Number of Authors 2019	Total amount 2019 €
Direct e-payment into Euro/Non Sterling Accounts	540	24,416.71
Direct e-payment into UK Sterling Accounts	5,512	17,4794.81
On Hold Payments	66	1,076.42
Total	6,118	200,287.94

10.3 Payment of Country of Residence

Country	Amount €	Country	Amount €
UK	175,145.33	Sweden	79.34
Ireland	22473.05	Belgium	53.68
France	690.76	Denmark	33.34
Italy	345.77	Japan	11.23
Germany	531.64	Norway	17.88
Netherlands	235.60	Australia	39.98
Switzerland	168.17	New Zealand	4.82
Spain	174.58	Iceland	10.25
Canada	125.80	Bulgaria	5.58
Croatia	82.15	Romania	5.05
Hungary	4.11	South Africa	0.86
Isle of Man	21.08	USA	27.89
			TOTAL € 200,287.94

10.4 Spread of Payment Amounts

From Amount €	To Amount €	Number of Payments 2019	Amount € in 2019
0.01	5	1,942	6,303.42
5.01	10	1,246	8,905.32
10.01	50	1,991	45,686.15
50.01	100	487	34,385.89
100.01	300	363	57,740.17
300.01	500	54	20,287.19
500.01	1000	35	26,979.80
TOTAL		6,118	200,287.94

Appendix 2

Audited Financial Statements

For year ended 31st December 2019

Contents

- Statement on the System of Internal Controls
- Statement of Financial Position (Balance Sheet)
- Statement of Comprehensive Income
- Statement of Financial Position (Balance Sheet)
- Statement of Cash Flows
- Notes to and Forming part of the Accounts

Statement on the System of Internal Controls

For the year ended 31 December 2019

Scope of Responsibility

On behalf of the Board of the Local Government Management Agency, I acknowledge the Board's responsibility for ensuring that an effective system of internal control is maintained and operated. This responsibility takes account of the requirements of the Code of Practice for the Governance of State Bodies 2016.

Purpose of the System of Internal Control

The system of internal control is designed to manage risk to a tolerable level rather than to eliminate it. The system can therefore only provide reasonable and not absolute assurance that assets are safeguarded, transactions authorised and properly recorded, and that material errors or irregularities are either prevented or detected in a timely way. The system of internal control, which accords with guidance issued by the Department of Public Expenditure and Reform has been in place in the Local Government Management Agency for the year ended 31 December 2019 and up to the date of the approval of the financial statements.

Capacity to Handle Risk

The Board of the LGMA is responsible for ensuring that the LGMA has an effective system of internal control in place. The Board is assisted in its work by the Audit and Risk Committee (ARC), which is comprised of a Board member (who chairs the committee), and 4 other members with financial and audit experience. The ARC met 5 times in 2019. The Board has delegated executive authority to the CEO who, along with the senior management team operates the LGMA's risk management framework and reports on risk at every Board meeting, Finance Committee meeting and ARC meeting.

The LGMA has an outsourced internal audit provider who conducts a programme of work agreed with the ARC. In 2019 three internal audits were performed covering the LGMA System of Internal Control, a review at a High Level of the Information Security Framework and the governance of the Libraries Funded Programme.

The ARC has developed a risk management policy which sets out the risk management processes in place and details the roles and responsibilities of staff in relation to risk. The policy has been issued to all staff who are expected to work with the LGMA's risk management policies, to alert management on emerging risk and control weakness and assume responsibility for risk and controls within their own area of work.

Risk and Control Framework

LGMA has implemented a risk management system which identifies and reports key risk and the management actions being taken to address and, to the extent possible, to mitigate those risks.

A corporate risk register is in place which identifies the key risks facing LGMA and these have been identified, evaluated and graded according to their significance. The register is prepared by management and reviewed by the Board and ARC at each meeting. The outcome of these assessments is used to plan and allocate resources to ensure risks are managed to an acceptable level.

The risk register details the controls and actions needed to mitigate risks and responsibility for operation of controls assigned to specific staff. I confirm that a control environment containing the following elements is in place:

- Procedures for all key business processes have been documented;
- Financial responsibilities have been assigned at management level with corresponding accountability;
- There is an appropriate budgeting system with an annual budget which is kept under review by senior management;
- There are systems aimed at ensuring the security of the information and communication technology systems;
- There are systems in place to safeguard the assets.

Internal Control

The LGMA has a system of internal control and risk management designed to identify and report key risks and the management actions being taken to address and where possible, to mitigate them. The key elements of the system are as follows:

- A clearly defined organisational structure with appropriate segregation of duties and limits of authority designated by the Board;
- A Corporate Plan, approved by the Board, which guides the annual team plan and budget;
- An annual budget and annual team plan for each Pillar, approved by the Board;
- Documented policies and procedures covering key areas of risk which are periodically reviewed and approved by the Board;
- Defined limits and authority for financial expenditure including procurement of goods and services and capital expenditure, approved by the Board;
- Quarterly management accounts prepared and presented to the Finance Committee;
- An ARC which provides oversight and guidance in the areas of risk management, risk register review, risk reporting and policy development;
- A number of other board committees which support the Board in its oversight role. These are listed in the Governance Statement;
- Policies covering fraud, health and safety and other key risk areas as well as a Code of Conduct for the Board, Officers and staff
- Policies and procedures covering staff performance, training and continuing education;
- A procurement policy and plan which is reviewed and approved annually by the Board;
- An internal audit function which reviews identified processes, systems and controls and reports on its work to the ARC;
- The ARC which deals with any significant control issues raised by internal audit, the Local Government Auditor or other external reviews;

- A corporate risk register which is prepared by management and reviewed regularly by the ARC and the Board.
- Systems and software in place to protect our ICT environment from threats and to ensure the security of the information we hold.

Board Committees

The Board is assisted in its oversight role by a number of Board Committees which are comprised of Board members and external members with subject matter expertise in the Committees' respective areas of responsibility. The Committees are charged by the Board with in-depth consideration of certain matters and they provide advice to help with Board decision-making. An update from each Committee is provided to the Board meeting. Details of the Committees in operation during 2019 are included in the Governance Statement and Board Members' Report.

Ongoing Monitoring and Review

Formal procedures have been established for monitoring control processes and control deficiencies are communicated to those responsible for taking corrective action and to management and the Board, where relevant, in a timely way. I confirm that the following ongoing monitoring systems are in place:

- Key risks and related controls have been identified and processes have been put in place to monitor the operation of those key controls and report any identified deficiencies;
- Reporting arrangements have been established at all levels where responsibility for financial management has been assigned, and
- There are regular reviews by senior management of periodic and annual performance and financial reports which indicate performance against budgets/forecasts.

Procurement

I confirm that the LGMA has procedures in place to ensure compliance with current procurement rules and guidelines and that during 2019 the LGMA complied with those procedures.

Review of Effectiveness

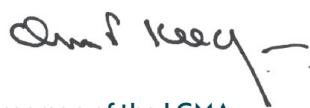
I confirm that the LGMA has procedures to monitor the effectiveness of its risk management and control procedures. LGMA's monitoring and review of the effectiveness of the system of internal financial control is informed by the work of the internal and external auditors, the Audit and Risk Committee which oversees their work, and the senior management within LGMA is responsible for the development and maintenance of the internal financial control framework.

I confirm that the Agency conducted an annual review of the effectiveness of internal control for 2019. I confirm that there have been no material weaknesses identified in the internal controls in relation to 2019 that require disclosure in the financial statements.

Internal Control Issues

No weaknesses in internal controls were identified in relation to 2019 that require disclosure in the financial statements.

On behalf of the Board:



Chairperson of the LGMA

Date: 26th June 2020

Statement of Comprehensive Income

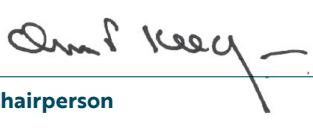
as at 31st December 2019

Notes	Agency Services	Bureau Services	Shared Services	2019	2018	Agency Services	Bureau Services	Shared Services
INCOME								
Local Authority contributions	10,744,589			10,744,589	10,534,202	10,534,202		
Project income	3.1	13,187,807	62,354	13,250,161	11,950,871	11,874,633	76,237	
Funded programmes	3.2		2,823,743	2,823,743	3,536,818			3,536,818
Other income	3.3	46,918		46,918	121,782	121,782		
Bureau services - collections	3.4		33,174,880	33,174,880	49,132,440		49,132,440	
Retained superannuation		268,072		268,072	292,478	292,478		
Sinking fund contributions		228,910		228,910	228,910	228,910		
Interest receivable and similar income		60,542		60,542	8,228	8,228		
Total Income	24,536,838	33,237,234	2,823,743	60,597,815	75,805,729	23,060,234	49,208,677	3,536,818
EXPENDITURE								
Staff costs	4	6,961,676		799,149	7,760,825	7,975,760	6,927,588	1,048,172
Operating costs and overheads	5	15,080,765	370,087	608,104	16,058,956	15,554,545	14,015,540	586,561
Disbursements	6	578,470	32,867,147	1,416,489	34,862,106	51,331,864	1,173,391	48,623,221
Depreciation	7	434,031		434,031	402,176	402,176		
Total Expenditure	23,054,942	33,237,234	2,823,742	59,115,918	75,264,345	22,518,695	49,209,782	3,535,868
Surplus for the year before appropriations	1,481,896	(0)	0	1,481,896	541,384	541,539	(1,105)	950
Transfer to special reserve	(228,910)			(228,910)	(228,910)	(228,910)		
Surplus for the year after appropriations	1,252,986	(0)	0	1,252,986	312,474	312,629	(1,105)	950
Balance brought forward at 1 January	19,702,100			19,702,100	19,389,626	19,389,626		
Balance carried forward at 31 December	20,955,086	(0)	0	20,955,086	19,702,100	19,702,255	(1,105)	950
Total Comprehensive Income for the year				1,252,986	312,474			

Statement of Financial Position (Balance Sheet)

as at 31st December 2019

	Notes	2019 €	2018 €
Non-Current Assets			
Tangible Assets	7	6,213,219	6,453,274
Current Assets			
Receivables	9	3,983,601	4,291,175
Cash and Cash Equivalents	8	4,742,498	4,911,368
Investments		18,965,111	14,505,973
Investments - Special Reserve		3,508,022	3,636,352
		31,199,232	27,344,869
Current Liabilities (amounts falling due within one year)			
Payables	10	10,796,418	8,428,668
Net Current Assets		20,402,814	18,916,201
Creditors: (Amounts falling due after more than one year)			
Loans Payable	11	2,152,925	2,031,023
Total Net Assets		24,463,108	23,338,452
Representing			
Retained Revenue Reserve	12	20,955,086	19,702,100
Special Reserve	12	3,508,022	3,636,352
		24,463,108	23,338,452

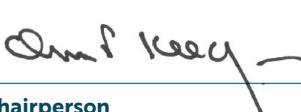

Chairperson


CEO

Statement of Cash Flows

as at 31st December 2019

	2019 €	2018 €
Cash Flows from Operating Activities		
Excess Income over Expenditure	1,252,986	312,474
Bank Interest received	(60,542)	(8,228)
Depreciation	434,031	402,176
Decrease/(Increase) in Receivables	307,574	(697,275)
Increase/(Decrease) in Payables	2,307,718	(1,376,492)
Net Cash Inflow/(Outflow) from Operating Activities	4,241,767	(1,367,345)
Cash Flows from Investing Activities		
Purchase of Tangible Assets	(193,977)	(157,969)
Net Cash outflow from Investing Activities	(193,977)	(157,969)
Cash Flows from Financing Activities		
Proceeds from bank loan	410,000	720,000
Repayment of bank loan	(228,064)	(183,530)
(Decrease) in Sinking fund investment	(128,330)	(221,719)
Bank Interest received	60,542	8,228
Net Cash inflow from Financing Activities	114,148	322,978
Net increase/(decrease) in cash and cash equivalents	4,161,938	(1,202,336)
Cash and cash equivalents at 1 January	23,053,694	24,256,030
Cash and cash equivalents at 31 December	27,215,632	23,053,694


 Ann Keay —
 Chairperson


 Paul Dunne
 CEO

Statement of Cash Flows

as at 31st December 2019

1 General Information

The Local Government Management Agency (LGMA) was established by the Local Government Management Agency (Establishment) Order 2012 (SI No. 290 of 2012). The LGMA is a state agency of the Department of Housing, Planning and Local Government established to provide a range of services to the Local Government Sector. The Agency was created through the merger of the Local Government Computer Services Board, Local Government Management Services Board and An Comhairle Leabharlanna.

The addresses of the LGMA offices are:

Local Government House 35-39 Ushers Quay Dublin 8	Phoenix House 27 Conyngham Road Dublin 8
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2 Summary of significant accounting policies

2.1 Basis of preparation

The financial statements have been prepared under the historical cost convention and have been prepared on an accruals basis, except as noted at 2.3 below, and in accordance with Generally Accepted Accounting Practice. The financial statements have been prepared in accordance with FRS 102, the financial reporting standard applicable in the UK and Ireland issued by the Financial Reporting Council (FRC), as promulgated by Chartered Accountants Ireland. The preparation of financial statements requires management to exercise its judgement in the process of applying accounting policies. There are no areas of the financial statements that require management judgement or estimates that are critical to the reported values.

2.2 Foreign Currency

The functional and presentation currency is the Euro (€).

Foreign currency transactions are translated into Euro at spot exchange rates at the dates of the transactions. Exchange gains and losses resulting from the settlement of these transactions at a different rate are taken to the income and expenditure account.

2.3 Revenue sources and recognition

The primary source of income for the LGMA is provided by way of contributions from Local Authorities. The basis of the contributions is by way of agreed allocation of the LGMA annual budget. The LGMA also receives income from Local Authorities and other state bodies for undertaking specific projects on behalf of the local government sector. In the Statement of Comprehensive Income both of the above categories are combined under Agency Services.

Under the relevant legislation introducing the charge or registration fee, the LGMA was the agency charged with the collection and management of the following:

- Non principal private residence charge (NPPR)
- Household Charge
- Protect our Water registration fee

Collections from the public made under the above headings are recorded in the financial statements on a cash received basis. These collections are shown in the Statement of Comprehensive Income as Bureau Services.

The LGMA receives central funds in respect of costs incurred for certain shared services projects. Income in respect of these projects is shown in the Statement of Comprehensive Income as Shared Services.

2.4 Property, plant & equipment and depreciation

Property, plant & equipment is stated at historical cost less accumulated depreciation, with the exception of Local Government House (LGH), 35-39 Ushers Quay, Dublin 8, which is shown at valuation. LGH was valued on completion of construction in 2007 and this revaluation is used as the deemed cost. The difference between depreciation on the deemed cost and the original cost is transferred from revaluation reserve to retained reserve.

Depreciation is charged so as to write off the cost or valuation of the assets to residual value using the straight line method over their estimated lives on the following bases:

Freehold Premises	2%
Fixtures & Fittings	10%
Computer and Ancillary Equipment	33.33%
Furniture and Office Equipment	10%
Training Equipment	20%

No depreciation is charged in the year of disposal and a full year's depreciation is charged in the year of acquisition.

2.5 Superannuation

The LGMA is a member of the Local Government Superannuation Scheme (LGSS). Payments in respect of pensions are charged to the Income & Expenditure Account in the period in which payments are made. The cost of salaries in the accounts include deductions in respect of superannuation (including Widows and Orphans) benefits. Such deductions are credited as receipts to the Income & Expenditure Statement. Lump sums on retirement are funded from the Agency's Special Reserve, established for that purpose. Financial Reporting Standard 17 has not been applied to these accounts. The requirements of current accounting standards relating to pensions and their application to Local Authority accounting is currently under consideration.

2.6 Shared services projects in Local Government

A number of shared service project initiatives were introduced during 2013, together with the creation of a Programme Management Office (PMO), to coordinate and direct the projects. Shared services were identified in the Local Government Efficiency Review as being capable of delivering efficiencies and cost savings. The projects related to shared services for payroll (MyPay) and superannuation, procurement and treasury management. In addition to providing IT and other services to some or all of these initiatives, the LGMA has oversight of the PMO where funding is provided centrally through the Department of Housing, Planning, and Local Government (DHPLG). In 2014 the LGMA received sanction for a €7m loan facility with a 10 year term, to facilitate the roll out of the MyPay facility to all Local Authorities. The value of the loan drawdown is paid across to the MyPay shared services centre and is recognised as a debt from them to the LGMA.

2.7 Reserves

The LGMA Reserves are classified as follows:

Retained Reserves	- the accumulated surpluses arising from normal operating activities of the LGMA, and prior to the creation of the LGMA, the accumulated operating reserves of the Local Government Computer Services Board and the Local Government Management Services Board.
Special Reserve	- reserve created to make the payment of retirement lump sum amounts. This reserve is represented by the Investment Account, shown under Current Assets on the Balance Sheet.
Revaluation Reserve	- reserve created on the valuation of the LGMA Head Office at 35-39 Ushers Quay Dublin 8.

3 Total Income

	2019 €	2018 €
Income is further analysed as follows:		
3.1) Project Income		
The main projects (in excess of €100,000) funded during the year:		
Library Development Unit	3,371,126	3,319,257
Roads Projects	2,097,079	1,503,003
HR, Payroll & Superannuation	2,822,631	2,198,873
Financial Management System (FMS)	773,010	1,325,746
Government Data Centre	847,578	782,922
Building Control Management System	53,892	445,546
Housing	410,085	678,539
Planning	265,139	329,956
ICT Licensing	2,339,737	1,047,552
Other projects	207,530	243,240
Total for Agency Services	13,187,807	11,874,634
Funding of Household Charge Collection costs	Note 3.4.c	62,354
Total Project Income	13,250,161	11,950,871
3.2) Funded Programmes		
Shared services and reform programmes have been funded by:		
Department of Housing, Planning & Local Government	2,823,743	3,536,818
Other sources of funds	2,823,743	3,536,818
3.3) Other Income		
Other income received in the year:		
Funding of LGMA staff seconded to other projects	24,327	70,237
Social Welfare refunds received	9,270	22,939
Rent	12,000	12,000
Other	1,321	16,606
	46,918	121,782
3.4) Bureau Services - Income collected		
Non Principal Private Residence Charge (NPPR)	See 3.4.a	32,957,320
Protect our Water registration fee	See 3.4.b	217,805
Household Charge refunds	See 3.4.c	(245)
		33,174,880
		49,132,440

3.4.a) Non Principal Private Residence Charge (NPPR)

The Local Government (Charges) Act 2009 imposed an annual charge in respect of certain residential properties. The annual charge of €200 applied between 2009 and 2013. Property owners were obliged to register any property falling within the charge and to pay the charge together with any penalty applicable for late payment. The LGMA is the designated board identified to collect the annual charge on behalf of Local Authorities. Though the last charge year was 2013, the LGMA continued to collect arrears due under the legislation.

	2019 €	2018 €
Gross collections	32,957,320	48,934,493
Development and operating costs	(221,694)	(273,192)
Net collections	32,735,626	48,661,301
Disbursements to Local Authorities	32,735,626	48,661,301

3.4.b) Protect our Water registration fee:

The Water Services (Amendment) Act 2012 amended the Water Services Act 2007 in introducing a registration process for domestic waste water treatment systems. The registration process commenced on 26 June 2012. For an initial three month period the registration charge was €5 rising to €50 thereafter. Owners who register are issued with a Certificate of Registration. The registration is valid for a period of five years. The LGMA was appointed as the agency to administer the registration process, known as Protect our Water.

Movement in the year.....

	2019 €	2018 €
Gross collections	217,805	198,247
Development and operating costs	(86,284)	(236,326)
Net collections	131,521	(38,079)
Disbursements to Local Authorities	-	(38,079)
Available to be disbursed	131,521	

3.4.c) Household Charge

The Household Charge was a charge of €100 on each residential property in the State, introduced by the Local Government (Household Charge) Act 2011. The charge applied only for 2012 and was abolished on the introduction of the Local Property Tax in 2013.

The LGMA was the relevant board designated to collect and administer the Household Charge on behalf of local authorities. The Revenue Commissioners are responsible for the administration of the Local Property Tax (LPT) and for any arrears in respect of the Household Charge. The LGMA continue to maintain the IT infrastructure and manage customer queries on the charge. The net cost of this service is met by the DHPLG.

	2019 €	2018 €
Refunds during the year	(245)	(300)
Development and operating costs	(62,109)	(77,043)
Net cost to LGMA	(62,354)	(77,343)
Claimed/Claimable from DHPLG	62,354	76,237

4 Staff Costs

	2019 €	2018 €
a) Staff Costs are made up of the following:		
Wages and salaries	5,312,164	5,682,591
Social security costs	401,394	376,313
Holiday Pay accrual - change in the year	(1,176)	-
Pension costs (seconded staff only)	117,656	144,990
Cost of staff employed	5,830,038	6,203,894
Payments to pensioners	1,930,787	1,771,866
Total staff costs	7,760,825	7,975,760

The whole time equivalent number of employees for 2019 was 95

The number of employees whose total benefits were in excess of €60,000 are as follows:

	2019	2018
€60,000-€70,000	17	18
€70,001-€80,000	3	6
€80,001-€90,000	11	12
€90,001-€100,000	3	2
€100,001-€110,000	2	2
€110,001-€120,000	0	0
€120,001-€130,000	0	0
€130,001-€140,000	0	0
€140,001-€150,000	0	0
€150,001-€160,000	0	1
€160,001-€170,000	1	0

b) CEO Salary and benefits

The salary and benefits that were in place for the CEO in 2019 were as follows:

	€	€
Salary paid in year (incl. allowances)	160,518	154,975
Pension Contributions (in excess of standard scheme)	Nil	Nil
Bonus or performance related pay	Nil	Nil
Termination payment	Nil	Nil

c) Key Management Compensation

The salary cost of key management in 2019 was €651,592 (2018 €683,050)

The LGMA is a member of the Local Government Superannuation Scheme (LGSS) and all LGMA staff are members of this scheme or the single public service pension scheme.

Board members do not receive any fees or other remuneration from LGMA for their work.

5 Operating costs and overheads

		2019 €	2018 €
Analysed as follows:			
Travel and subsistence	5.1	252,540	196,886
Training		329,246	333,547
Operating	5.2	13,709,489	13,506,959
Establishment	5.3	780,356	766,009
Administration	5.4	987,325	751,144
		16,058,956	15,554,545

		2019 €	2018 €
5.1 Travel and Subsistence consists of:			
Domestic costs - Agency Services		180,605	137,991
Domestic costs - Bureau Services		1,739	3,622
Domestic costs - Shared Services		67,313	52,952
Total Domestic Costs		249,657	194,565
International costs - Agency Services		2,883	2,321
Total International costs		2,883	2,321
Total Travel and Subsistence costs		252,540	196,886

5.2 Operating costs

These are costs relating to the delivery of projects for the benefit of the Local Authority sector. The majority are for the development, implementation and maintenance of IT solutions for the sector for the following projects:

	2019 €	2018 €
Financial Management System	767,856	1,319,461
Roads Projects	2,074,956	1,552,220
HR, Payroll & Superannuation	2,756,947	2,187,752
LGMA network, systems and hosted services	1,329,307	1,248,829
Library Development Unit	2,556,897	1,894,994
Shared Services	403,272	842,772
Building Control Management System	43,580	436,762
Housing	442,524	680,843
Bureau Services	304,305	526,675
i-Reg	129,382	119,603
Planning	370,983	379,706
LGReturns	34,226	55,965
ICT Licensing	2,339,738	1,047,515
Organisational restructuring	-	1,109,116
Other projects and programme management	155,516	104,746
	13,709,489	13,506,959

5.3 Establishment costs

These relate to the running costs of the LGMA premises at Local Government House, 35-39 Ushers Quay, Dublin 8 and Phoenix House, 27 Conyngham Road, Dublin 8.

	2019 €	2018 €
Rent and Rates & Service Charges	190,276	208,322
Light and heat	129,170	126,864
Maintenance, repairs and security	460,910	430,823
	780,356	766,009

5.4 Administration costs

These consist of office costs, insurance, staff recruitment, professional fees etc. They include:

	2019 €	2018 €
Personnel costs including recruitment	309,559	220,475
Telephones, postage and stationery	262,524	269,325
Bank Charges and Merchant Fees	49,185	33,316
Audit Fees including internal audit	40,201	23,873
Professional fees including legal fees	189,660	95,511
Insurances	52,039	52,858
Miscellaneous	84,157	55,786
	987,325	751,144

5.5 - Professional fees and other costs

Included within Operating costs and overheads are the following:

Cost of statutory audit	14,750	14,250
Cost of Internal audit	28,550	6,402
Prompt payment interest and charges	1,699	2,179

Legal fees greater than €10,000 for the following activities:

Advice on sectoral issues and contracts	26,356	34,894
Property management*		10,523

*This relates to an issue with the management company for Local Government House. The LGMA remain confident of its position and intend to secure legal costs in the matter.

There have been no amounts of settlement or compensation costs paid by LGMA in relation to any legal issues.

Consultancy and professional fees greater than €10,000 for the following activities:

Advice on Local Authority sector issues**	81,918	60,355
ICT Security review		60,350
Public relations	29,520	29,520
LGMA Organisational review and rebranding	21,064	269,272

** This includes advice on Insurance, Information Technology, Water Infrastructure, Land Aggregation Scheme

Staff events and social activities are managed and paid for by staff themselves with a small residual cost covered from time to time by the LGMA. The total net cost of such events in 2019 was €965 (2018 €1,460).

6 Disbursements of collections and funded programmes

During 2013, the LGMA became the body responsible for administering the collection of costs and making funding claims to central government, currently the Department of Housing, Planning, and Local Government (DHPLG), on behalf of those Local Authorities that are the lead authorities for shared services. Approved costs incurred by Local Authorities for provision of shared services are recouped from the LGMA who in turn receive funding from the DHPLG.

In addition, LGMA is the designated agency to collect NPPR, Household Charges and Protect our Water fees as described in note 3, with net proceeds being disbursed to Local Authorities. The main collections and grant funding for disbursement are:

	2019	2018
	€	€
Library Services*	578,470	1,173,391
NPPR net proceeds disbursed	32,735,626	48,661,301
Protect our Water net proceeds	131,521	(38,080)
Shared services funds	1,416,489	1,535,252
	<hr/> 34,862,106	<hr/> 51,331,864

*Library services includes the sum of €200,000 paid to authors, illustrators etc whose books are borrowed from public libraries, under the Public Lending Remuneration Scheme'

7 Non Current Assets - Tangible Assets

Schedule of property, plant and equipment

	Premises	Fixtures & Fittings	Computer Equipment	Office Equip & Furniture	Training Equipment	Total
COST	€	€	€	€	€	€
Accumulated Cost						
as at 01/01/2019	9,186,625	1,809,326	2,800,083	617,423	20,902	14,434,358
Disposals	-	-	-	-	-	-
Additions	-	-	193,977	-	-	193,977
Accumulated Cost						
as at 31/12/2019	9,186,625	1,809,326	2,994,060	617,423	20,902	14,628,335
DEPRECIATION						
Accumulated Depreciation						
as at 01/01/2019	2,986,888	1,809,326	2,568,193	595,776	20,902	7,981,084
Disposals	-	-	-	-	-	-
Charge for Year	183,733	-	246,224	4,075	-	434,032
Accumulated Depreciation						
as at 31/12/2019	3,170,621	1,809,326	2,814,417	599,851	20,902	8,415,116
Net Book Value as at						
31/12/2019	6,016,004	-	179,643	17,572	-	6,213,219
31/12/2018	6,199,737	-	231,890	21,648	-	6,453,274

8 Cash and Cash Equivalents

	2019 €	2019 €
LGMA operational accounts	780,383	938,897
NPPR bank accounts	2,858,764	3,039,958
Household Charge	1,350	798
Protect our Water	1,102,001	931,715
	4,742,498	4,911,368

9 Receivables

	€	€
Debtors	340,686	622,063
Loan receivable for shared services	Note 11	2,454,590
Prepayments & accrued income		1,188,325
	3,983,601	4,291,175

10 Payables

		2019 €	2018 €
Trade creditors		550,016	355,367
Funding loan due within one year	Note 11	301,665	241,630
Taxation and social security		164,202	139,373
Other creditors, accruals*** and prepaid income		9,780,535	7,692,298
		10,796,418	8,428,668

*** Included in accruals is a provision for restructuring the LGMA of €1,036,523 (2018: €1,157,935)

This will result in a new operating model that will better support the existing service delivery.

In addition to this, a programme of work is planned by management to address inherent issues and risks associated with the operation of the current ICT estate.

This includes a stabilisation programme and the outsourcing of ICT services.

11 Creditors: amounts falling due after more than one year

Funding loan payable	2,152,925	2,031,023
	2,152,925	2,031,023

In 2014 the LGMA received sanction, on behalf of the MyPay shared service centre, for a €7m loan facility to support the roll out of a shared services initiative, the MyPay shared service, to all Local Authorities. A loan facility was agreed with the Housing Finance Agency in 2014 at an interest rate of 1.75%, a 10 year term and with half-yearly repayment periods.

Drawdowns to date of €3,030,000 have been made. Funds drawn down are transferred to the MyPay shared services centre who reflect the liability to the LGMA in their accounts. Loan repayments and interest costs are funded by the MyPay shared services centre as they arise.

12 Analysis of Reserves

	Revaluation €	Retained €	Retained Revenue Reserve €	Special €	Total €
Opening balance at 1st January 2019	2,747,150	16,954,950	19,702,100	3,636,352	23,338,452
Local Authority contributions in period	-	-	-	228,910	228,910
Interest earned	-	-	-	18,434	18,434
Lump sum pensions paid in the year	-	-	-	(375,674)	(375,674)
Surplus / (Deficit) for the year	-	1,252,986	1,252,986	-	1,252,986
Depreciation on revalued premises	(72,294)	72,294	-	-	-
Balance at 31st December 2019	2,674,856	18,280,230	20,955,086	3,508,022	24,463,108

The Revaluation Reserve was created in respect of Local Government House, 35-39 Ushers Quay, Dublin 8. In 2007 this new building replaced the premises on the Ushers Quay site that was owned and occupied by the Local Government Management Services Board.

The Board of the LGMA has resolved to move the agency out of its current office space and purchase a larger single building that would house all staff and meeting facility requirements. This is proving difficult in the current market, however we will continue to accumulate General Reserves to fund this objective.

The Special Reserve was created to make the payment of retirement lump sum amounts. This reserve is represented by the Investment Account, shown under Current Assets on the Balance Sheet.

13 Contingent Liabilities

All potential liabilities of the LGMA have been reflected in the accounts. The Board are not aware of any material contingent liabilities at the reporting date.

14 Commitments - capital

There were no capital commitments at the year-end.

15 Events after the Reporting date

At the financial year end on 31/12/2019 initial reports were emerging from China about Covid-19. In the interim the WHO has declared it a pandemic which has resulted in unprecedented restrictions on travel and movement. This health crisis has, in a short space of time, resulted in effectively locking down economic activity within the country for the vast majority of businesses, and brings with it financial uncertainty and consequences that will be of proportions impossible to estimate effectively at this time. The global economic shock created by the COVID 19 pandemic has been faster and more severe than the 2008 financial crash.

It is clear, however, even at this point of the crisis that the financial impact on the Local Government sector will be significant but an estimate of such costs both in terms of dealing with the crisis and the direct impact on other Income and Expenditure for Local Authorities cannot be estimated at this time as the crisis is ongoing. Local Authorities remain the primary source of income for the LGMA.

16 Approval of Financial Statements

The Financial Statements were approved by the Board on 23rd July 2020.



GBRÁ Tuarascáil Bhliantúil 2019

Clár na nÁbhar

Buaicphointí inár mbliain	2
1 Machnamh inár mbliain	4
2 Fís, misean, luachanna	6
3 Struchtúr, rialachais agus bainistíocht	9
4 CBCC	17
5 Nuálaíocht	20
6 Eolas	21
7 Tacaíocht agus tacáfochtaí rialtais áitiúil	25
8 An earnáil a chumhachtú	31
9 Seirbhísí a soláthraíodh 2019	34
10 Ár n-imeachtaí – ag tabhairt daoine le chéile le tabhairt faoi líonrú agus faoi fhoghlaim	40

Aguisín 1 - Tuarascáil Bhliantúil maidir le Luach Saothair ó lasachtaí leis an

bPobal 2019 46

Aguisín 2 - Cuntais Airgeadais an GBRÁ

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Buaicphointí inár mbliain



Tugadh struchtúr
agus cultúr
eagraíochta úr
isteach



Faoimhadh Plean
Corparáideach
úr



Bunaíodh an Oifig
um Chomhordú an
tSoláthair Tithíochta



Bunaíodh an Fhoireann
Glas - rinneadh feistis
solais a uasghrádú go
LED atá tíosach ar
fhuinneamh



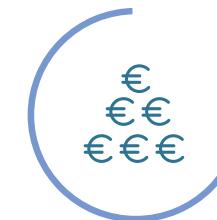
Forbraíodh Foireann
Uirlisí um
Margaíocht
Earcaíochta chun
tacú leis an 'rogha
fostóra'



18 gcomórtas earcaíochta
23
tosaitheoir/promóisean/mac
léinn úr



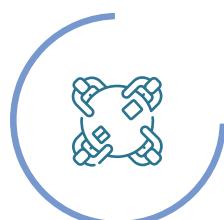
Orbraíodh cursa
saincheaptha teastais um
'Chumarsáid Straitéiseach
in Údarás Áitiúla'



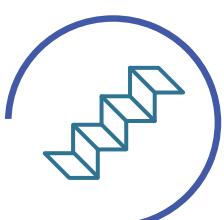
Soláthraíodh 13
sparánacht chun tacú le
gairmiúlacht soláthair



Cuireadh 60+ aighneacht
faoi bhráid 21 roinn
rialtais nó eagraíocht
reachtúil



Tionóladh 6 chruinní
Boird agus 27
chruinní fochoistí



Scéimeanna
printíseachta
d'oibrigh 9 ÚÁ le FIT
chun 17 bprintíseach TF a
ghlacadh



**Tionóladh 70 cruinniú
CCBB / cruinniú
iomlánach CCBB**



**Sraitéis
saotharlainne
fhaofa**



**Béim láir ar an
bhfeachtas 'Do
Chomhairle' a chur
chun cinn**



**Tuarascáil Taighde
Cuntas Gearr ar
Ghníomhaíochtaí
Aeráide an Rialtais
Áitiúil in Éirinn**



**Catalóg Seirbhísí an
Rialtais Áitiúil -
catalógaíodh 657
seirbhís phoiblí**



**OBC - samhail
inniúlachta
eagraíochtúla, cumas úr
feidhmeanna agus
saolréanna PM curtha i
gcrích**



**Chuir CBC uirlisí i gcrích
chun sonraí meisín ar an
leibhéal tionscadail maidir
le dálaí bóithre a bhaint**



**Eisíodh uirlis
bainistíochta
sócmhainne modúl
droichead**



**Éire Shláintíúil ag
Do Leabharlann
Eagraíodh 921
imeacht ar fud na
seirbhíse
leabharlainne**



**Méadú ar líon Mo
Leabharlanna
Oscailte ó 9 go 15**

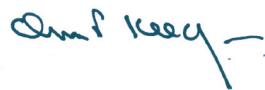
1

Machnamh inár mbliain

Cathaoirleach

Tugann sé pléisiúr dom thar ceann na Gníomhaireachta Bainistíochta Rialtais Áitiúil Tuarascáil Bhliantúil 2019 a chur i láthair an Aire Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil.

Soláthraítear sa Tuarascáil Bhliantúil cuntas cuimsitheach ar ghníomhaíochtaí na Gníomhaireachta le linn 2019 agus obair na bhfostaithe go léir maidir le freastal ar riachtanais na hearnála rialtais áitiúil. Rinne Bord agus fostaithe an GBRÁ spriocanna agus cuspóirí straitéiseacha úra a ullmhú agus a chomhaontú chomh maith, arna leagan síos sa Phlean Corparáideach úr. Léiríonn na buaicphointí dá dtagraítear sa leathanach roimhe seo raon na seirbhísí agus na dtacaíochtaí atá á soláthar fós ag an nGníomhaireacht don earnáil rialtais áitiúil. D'oibrigh ár mBord, an Feidhmeannach agus na fostaithe go comhoibríoch le linn 2019 chun tacaíocht leanúnach don earnáil a fhorbairt tuilleadh. Thar chúrsa na bliana, lean an Ghníomhaireacht leis an tsamhail seirbhíse comhroinnta um sholáthar a chur chun feidhme. Bunaíodh an Oifig úr um Bainistíocht agus Nuálaíocht Clár sa GBRÁ chun cúnamh a thabhairt i réimsí úra oibre tosaíochta. Chomh maith leis sin, bhí plé againn leis an Roinn Tithíochta, Pleanála agus Rialtais Áitiúil, agus fuaireamar a gcead maidir le hOifig um Chomhordú an tSoláthair Tithíochta a bhunú, rud a bheidh ina phríomh-chomhpháirt den soláthar tithíochta don earnáil. Ba mhaith liom buíochas a ghabháil le Paul Dunne, an Príomhoifigeach Feidhmiúcháin as a thiomantas agus a cheannaireacht le linn na n-amanna athraithe seo. Tugaim buíochas agus moladh do na fostaithe agus na grúpaí oibre go léir sa GBRÁ as a ndíograis agus a dtiomantas le linn 2019. Ba mhaith liom mo buíochas a ghabháil chomh maith do mo comhchomhaltaí Boird a lean le tacaíocht a tabhairt d'obair na Gníomhaireachta.



Owen Keegan

Cathaoirleach an Bhoird

Príomhoifigeach Feidhmiúcháin

Le linn 2019, chuireamar túis leis na moltaí ón Athbhreithniú Straitéiseach agus Oibriúcháin a rinneadh le déanamh a chur chun feidhme. Rinneadh samhail úr oibriúcháin ina bhfuil ceithre cholún a leabú sa GBRÁ.

Le linn 2019, chuireamar túis leis na moltaí ón Athbhreithniú Straitéiseach agus Oibriúcháin a rinneadh le déanamh a chur chun feidhme. Rinneadh samhail úr oibriúcháin ina bhfuil ceithre cholún a leabú sa GBRÁ. Leis an struchtúr úr colún cuíchóiríodh na seirbhísí tacaíochta a sholáthraíonn an GBRÁ don earnáil rialtais áitiúil, i ndáil le soláthar seirbhísí do shaoránaigh agus mar thaca leis na seirbhísí cíltaca a sholáthraítear laistigh de na húdaráis áitiúla.

I meagán focal, tacafonn Straitéis, Taighde agus Cumarsáide Rialtais Áitiúil Colún 1 leis na húdaráis áitiúla maidir le seirbhísí saoránach a sholáthar.

Colún 1a Éascaíonn an Oifig um Aistriú Seirbhísí Uisce aistriú na seirbhísí uisce údarás áitiúil go hUisce Éireann. Colún 1b Déanann an Oifig um Chomhordú an tSoláthair Tithíochta soláthar titíochta údarás áitiúil a chomhordú agus tugann sí comhairle ina leith. Colún 2 Soláthraíonn Tacaíocht Eagraíochtaí an Rialtais Áitiúil tacaíocht do na seirbhísí cílóifige a sholáthraíonn na húdaráis áitiúla. Colún 3 Bainistíonn Oibríochtaí Inmheánacha an GBRÁ feidhmeanna corporáideacha inmheánacha, airgeadais agus acmhainní daonna na Gníomhaireachta. Colún 4 Tacaíonn Bainistíocht agus Nuálaíocht Clár an Rialtais Áitiúil le soláthar na dtionscadal chuig an earnáil agus béim láidir ar nuálaíocht agus ar athchóiriú.

Mar aon leis an struchtúr úr colún, forbraíodh plean idirbhreithniúil ina bhfuil trí shruth oibre lánfhoinsithe lena ndearnadh an méid seo a leanas:

- Rinneadh an GBRÁ a athmhúnlú ina heagraíocht atá ábalta seirbhísí ardchaighdeáin a sholáthar ar bhealach sofhreagrúil;
- Dírfodh ar sholáthar na seirbhísí cearta don earnáil rialtais áitiúil, lena n-áirítear túis a chur le Clár um Athrú ó Bhonn TFC agus forbairt tacaíochtaí nuálaíochta don earnáil; agus,
- Rinneadh sraith athruithe ar fud na heagraíochta chun feabhas a chur ar chultúr an GBRÁ agus béim ar fheabhas a chur ar earcaíocht, rannpháirtíocht fostaithe, agus an tseirbhís do chustaiméir a threisiú.

Lean an GBRÁ de na prionsabail um dhearadh a oiriúnaíodh ón athbhreithniú straitéiseach thar 2019 a leabú agus leanfaidh sí leis sin a dhéanamh san am atá le teacht.

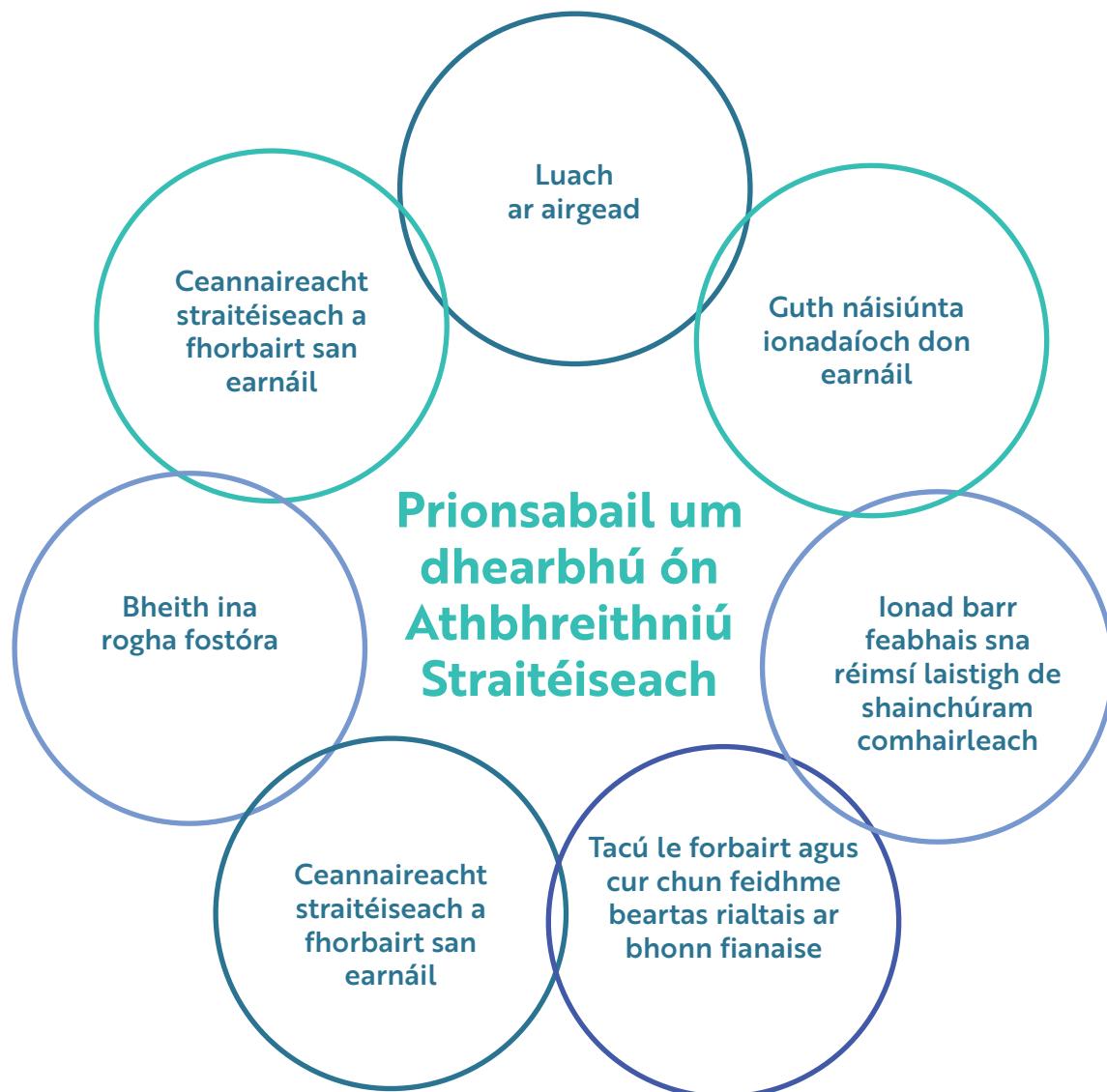
Ba mhaith liom buíochas a ghabháil le Cathaoirleach an Bhoird, an tUasal Owen Keegan, le comhaltaí an Bhoird agus le hoifigigh na roinne as a dtiomantas agus a dtacaíocht le linn na bliana. Ar deireadh, ba mhaith liom buíochas a ghabháil le fostaithe uile na Gníomhaireachta a d'oirbhrigh go comhoibríoch agus go díograiseach i rith na bliana i dtimpeallacht oibriúcháin úr. Táim ag súil le bheith ag obair libh ar fud 2020 chun ár bPlean Corparáideach úr a sholáthar.



Paul Dunne

Príomhoifigeach Feidhmiúcháin

RIONSABAIL UM DHEARADH ÓN ATHBHREITHNIÚ STRAITÉISEACH



2

Fís, misean, luachanna

I bPlean Corparáideach úr na Gníomhaireachta Bainistíochta Rialtais Áitiúil leagtar amach treo straitéiseach an GBRÁ. Lenár bpriomhluachanna cuirfear bonn eolais faoi ghníomhaíochtaí uile na Gníomhaireachta Bainistíochta Rialtais Áitiúil, múnlófar cultúr na heagraíochta, agus cuirfear bonn eolais faoi shocrú chuspóirí agus sholáthar na seirbhísí don earnáil rialtais áitiúil.

Ag croílár an phlean tá Fís don GBRÁ agus don earnáil rialtais áitiúil, agus i Ráiteas Misin an GBRÁ déantar achoimre ar an dóigh a dtabharfaidh an eagraíocht faoin bhFís sin agus an dóigh a gcomhlíonfaidh siad í. Cuireann an GBRÁ comhionannas gan idirdhealú chun cinn agus cosnaíonn sí cearta daonna ár bhfostaithe, ár gcustaiméirí, ár n-úsáideoirí seirbhíse agus duine ar bith a mbaineann ár mbeartais agus ár bpleann leo¹.



RIALTAS ÁTIÚIL FÓCASAITHE

Is mór leis an GBRÁ ár bhfostaithe agus na fostaithe ar iasacht agus déanann sí a dícheall lucht oibre solúbtha, eolasach agus athléimneach a chothú



CEANNAIREACHT

Díreoidh an GBRÁ ar phleanáil straitéiseach 3-5 bliana a thairiscint, ag dul i ngleic le dúshláin agus deiseanna atá ag teacht



STRAITÉISEACH

Stiúrfaidh an GBRÁ údarás áitiúla agus páirtithe leasmhara agus oibreoidh sí leo chun athrú dearfach a dhéanamh don earnáil



COMHOIBRÍOCH

Cuirfidh an GBRÁ éiteas um oibriú comhoibríoch chun cinn



NUÁLACH

Glacfaidh an GBRÁ le smaointe úra, cleachtais agus teicneolaíochtaí úra chun an earnáil a chur chun cinn agus a fhorbairt ar bhealach ceannródafoch



FREAGRACH

Beidh an GBRÁ cuntasach agus freagrach as a ciintí go léir



DAOINE

Is mór leis an GBRÁ ár bhfostaithe agus na fostaithe ar iasacht agus déanann sí a dícheall lucht oibre solúbtha, eolasach agus athléimneach a chothú

Ár bhFís

“

I gcomhpháirtíocht leis na húdaráis áitiúla, beidh an GBRÁ ina hionad barr feabhas comhroinnté i bpríomhchuir chuige earnála maidir le forbairt agus méadú seirbhísí poiblí ar fheabhas ar an leibhéal áitiúil

”

Ár Ráiteas Misin

“

Gníomhaíochtaí a dhíriú chun eispéireas cálíochta custaiméara a sholáthar d'údaráis áitiúla, a bheidh curtha in ord tosaíochta ar fhorbairt agus ar chur chun cinn beartas dea-chleachtais, córas agus cur chuige earnála maidir leis na dúshlán ghnó atá le sárú ag údaráis áitiúla

”

3 | Struchtúr, rialachas agus bainistíocht

Dea-rialachas a chur chun cinn

Ráiteas maidir le Rialachas agus Tuarascáil na gComhaltaí Boird

Bunaíodh Bord an GBRÁ faoin Ordú um Ghníomhaireacht Bainistóchta Rialtais Áitiúil (Bunú) 2012. Leagtar amach feidhmeanna an Bhoird amach in Alt 17 agus Alt 18 den Ordú Bunaíochta. Tá an Bord cuntasach don Aire Tithíochta, Pleanála agus Rialtais Áitiúil agus tá sé freagrach as dea-rialachas a chur chun cinn. Cuireann sé an tasc seo a i bhfeidhm trí chuspóirí agus spriocanna straitéiseacha a leagan síos agus trí chinntí straitéiseacha a ghlacadh maidir leis na príomhcheisteanna gnó go léir. Tá an Príomhoifigeach Feidhmiúchán (POF) agus an fhoireann bhainistóchta sinsearach freagrach as an GBRÁ a bhainistiú, a rialú agus a threorú ar bhonn laethúil.

Comhaontú maidir le Maoirseacht agus Seachadadh Feidhmíochta

Tá Comhaontú maidir le Maoirseacht agus Seachadadh Feidhmíochta ag an GBRÁ leis an Roinn Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil.

Freagrachtaí an Bhoird

Tá obair agus freagrachtaí an Bhoird leagtha amach sa Scéideal Gnóthaí ina bhfuil na nithe a fhhorchoimeádtar go sonrach lena gcinneadh ag mBord chomh maith. I measc na míreanna seasta a mheasann an Bord ná iad seo a leanas:

- Nuashonrú ón POF
- Dearbhú leasanna
- Tuarascálacha ó choistí
- Tuarascálacha airgeadais
- Clár Rioscaí
- Cúrsaí Rialachais

Ceanglaítear le hAlt 18(a) d'Ordú Bunaíochta na Gníomhaireachta Bainistóchta Rialtais Áitiúil 2012 go gcoinneoidh Bord an GBRÁ cuntas chuí ar ioncam agus caiteachas uile

na Gníomhaireachta, agus maidir le foinsí an ioncaim sin agus ábhar an chaiteachais sin; agus, maidir le réadmhaoin, creidmheasanna agus dliteanais na Gníomhaireachta.

Tá an Bord freagrach as an bPlean Bliantúil agus an Buiséad a cheadú. D'fhaomh an Bord an Buiséad ar an 26 Meán Fómhair agus an Plean Bliantúil ar an 28 Samhain.

Measann an Bord go dtugtar léargas fíor agus cothrom i ráitis airgeadais an GBRÁ ar feidhmíocht airgeadais agus ar staid airgeadais an GBRÁ amhail an 31 Nollaig 2019 (Féach Aguisín 2).

Struchtúr an Bhoird

Tá Bord an GBRÁ comhdhéanta de 10 gcomhalta (ocht bPríomhfheidhmeannach údarás áitiúil arna n-ainmniú ag Comhairle an Bhoird agus dhá ainmní Aire). Suíonn na príomhfheidhmeannaigh sin arna n-ainmniú chun Bhord an GBRÁ ar Fheidhmeannacht an CBCC go comhuaineach. De ghnáth, maireann ceapacháin Aire tréimhse thrí bliana.

Leagtar amach sa tábla lastall mionsonraí ar cheapacháin na gcomhaltaí Boird agus ar na cruinnithe ar freastalaíodh orthu:

Dáta ceapacháin agus taifead freastail ar Chruinnithe Boird 2019

Comhalta	Post	Nótaí	Freastalaíodh Orthu	Incháilithe chun freastal orthu
An tUas. O. Keegan	PF Chomhairle Cathrach Bhaile Átha Cliath	Cathaoirleach – ó 11/17 Ainmnithe don Bhord 10/14	5	6
J. Maguire Uasal	PF Chomhairle Contae na Mí	Leas-Chathaoirleach – ó 11/17 Feidhmeannach CBCC 10/16	3	5
An tUas. P. Carey	PF Chomhairle Contae Chill Dara	Feidhmeannach CBCC 10/14	6	6
An tUas. T Lucey	PF Chomhairle Contae Chorcaí	PF Chorcaí, ceaptha 05/14	5	6
An tUas. S Neely	PF Chomhairle Contae Dhún na nGall	Feidhmeannach an CBCC 10/18	6	6
An tUas. P Hynes	PF Chomhairle Contae Mhaigh Eo	Feidhmeannach an CBCC 10/18	4	6
An tUas. M Walsh	PF Chomhairle Cathrach agus Contae Phort Láirge	Feidhmeannach an CBCC 10/18	4	6
An tUas. J MacGrath	PF Chomhairle Contae Thiobraid Árann	Feidhmeannach an CBCC 10/18	4	6
M O' Connell, Uasal	PF Chomhairle Contae Chiarraí	Feidhmeannach an CBCC 10/19	0	1
An tUas. P Lemass	Rúnaí Cúnta na Roinne Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil	Ainmnithe don Bhord 08/14. Éirithe as an mBord 5/19	1	1
An tUas. B Quinlan	Rúnaí Cúnta na Roinne Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil	Ainmnithe don Bhord 06/19	3	3
An tUasal S Neary	PF na Roinne Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil	Ainmnithe don Bhord 06/19	2	3

Rinne an Bord Athbhreithniú inmheánach maidir le hÉifeachtacht agus Meastóireacht an Bhoird le linn 2019, a raibh ráta sásaimh 83% mar thoradh air.

Tá cúig choiste ag an mBord, agus gach ceann díobh faoi chathaoirleacht comhalta den Bhord, faoi mar a leanas:

An Coiste um Iniúchóireacht agus Riosca

Is é ról an Choiste um Iniúchóireacht agus Riosca (CIR) tacú leis an mBord maidir lena chuid freagrachtaí i ndáil le saincheisteanna a bhaineann le riosca, rialú agus rialachas, agus árachas gaolmhar. Tá an CIR neamhspleách ar bhainistíocht airgeadais na heagraíochta. Go sonrach, cinntíonn an Coiste go ndéantar monatóireacht ghníomhach agus neamhspleách ar na córais rialaithe inmheánaigh, lena n-áirítear gníomhaíochtaí iniúchóireachta. Tuairiscíonn an CIR don Bhord i ndiaidh gach cruinnithe agus go foirmiúil i scríbhinn ar bhonn bliantúil. Bhí cúig chruinníú ag an gCoiste Iniúchóireachta agus Riosca le linn le linn na bliana. Ba iad seo a leanas na comhaltaí sin:

Comhalta	Post	Freastalaíodh Orthu	Incháilite chun freastal orthu
An tUas. J MacGrath (Cathaoirleach)	PF Chomhairle Contae Thiobraid Árann	5	5
An tUas. J Mulholland	PF Chomhairle Contae Laoise	2	3
An tUas. E O'Sullivan	PF Chomhairle Contae Mhuineacháin	2	2
An tUas. A Connolly	Oifigeach Neamhphoiblí	5	5
An tUas. J McKeon	Ceann Airgeadais (CA) Chomhairle Contae Longfoirt	4	5
An tUas. H. Cunningham	CA Chomhairle Contae Dhún Laoghaire-Ráth an Dúin	4	5

An Coiste um Bainistiú Athruithe

Tá an Coiste um Bainistiú Athruithe comhdhéanta de 10 bpríomhfheidhmeannach údaráis áitiúil, ainmní amháin de chuid na Roinne Tithóchta, Pleanála, Pobail agus Rialtais Áitiúil agus dhá cheann AD. Tá Cathaoirleach an Choiste um Bainistiú Athruithe ina chomhalta de Bhord an GBRÁ Cuidíonn an Coiste um Bainistiú Athruithe le Bord an GBRÁ maidir le cur i bhfeidhm straitéis um Chaidreamh Tionsclaíoch (CT) agus Acmhainní Daonna (AD) an GBRÁ agus ábhair ghaolmhara eile a rialú agus a mhaoirsí. Ina theannta sin, tacáonn an Coiste leis an mBord trí chomhairle a thabhairt maidir le hailíniú na straitéise le riachtanais ghnó an údaráis áitiúil atá ag teacht chun cinn.

Bhí sé chruinniú ag an gCoiste um Bainistiú Athruithe le linn na bliana. Ba iad seo a leanas na comhaltaí sin:

Comhalta	Post	Freastalaíodh Orthu	Incháilithe chun freastal orthu
An tUas. S Neely (Cathaoirleach)	PF Chomhairle Contae Dhún na nGall	6	6
An tUas. P Carey (Leas-Chathaoirleach)	PF Chomhairle Contae Chill Dara	4	6
An tUas. D McLoughlin	PF Chomhairle Contae Bhaile Átha Cliath Theas	6	6
J Maguire, Uasal	PF Chomhairle Contae na Mí	2	6
An tUas. P Reid* A Farrelly, Uasal	PF Chomhairle Contae Fhine Gall	2 4	2 4
M Pyne, Uasal** An tUasal G Geraghty	Ceann AD/Gnótháí Corparáideacha, Comhairle Cathrach Bhaile Átha Cliath	4 1	4 1
An tUas. J Walsh	Ceann AD Chomhairle Contae Chorcaí	0	6
An tUas. F Curran	PF Chomhairle Contae Liatroma	3	6
An tUas. T Enright	PF Chomhairle Contae Loch Garman	3	6
An tUas. F Curran	PF Chomhairle Contae Chill Mhantáin	3	6
An tUas E O'Sullivan	PF Chomhairle Contae Mhuineacháin	5	6
A. Doherty, Uasal	PF Chomhairle Cathrach Chorcaí	2	6
C Byrne, Uasal	PF Chomhairle Contae Chill Chainnigh	4	6
E Reeves, Uasal	OF na Roinne Tithóchta, Pleanála, Pobail agus Rialtais Áitiúil	5	6

Tabhair do d'aire le do thoil:

*D'éirigh an tUasal P Reid as ar an 20 Márta 2019 agus tháinig A Farrelly, Uasal ina áit

**D'éirigh An tUasal Pyne as ar an 17 Iúil 2019 agus tháinig an tUasal G Geraghty ina áit

An Coiste Teicneolaíochta Faisnéise agus Cumarsáide (TFC)

Tá an Coiste Teicneolaíochta Faisnéise agus Cumarsáide comhdhéanta de thrí phríomhfheidhmeannach de chuid na n-údarás áitiúil, ainmní Boird amháin, dhá oifigeach HIS, ceann airgeadais amháin, ionadaí OGCIO amháin agus dhá ionadaí GBRÁ.

Is é seo a leanas ról an Choiste TFC:

- Dearbhú a thabhairt don Bhord go bhfuil ailtireacht, TFC agus caighdeáin chruthaithe ag baint le hobair na dtionscadal aonair rialtais áitiúil agus comhairle a chur ar fáil maidir le tionscnaimh úra.

Bhí naoi gcruiinniú ag an gCoiste TFC le linn na bliana. Ba iad seo a leanas na comhaltaí sin:

Comhalta	Post	Freastalaíodh Orthu	Incháilite chun freastal orthu
An tUas. P Hynes (Cathaoirleach)	PF Chomhairle Contae Mhaigh Eo	9	9
An tUas E O'Sullivan	PF Chomhairle Contae Mhuineacháin	7	9
An tUas. F Curran	PF Chomhairle Contae Liatroma	5	9
An tUas. T Ryan	PF Chomhairle Contae an Chabháin	3	9
K. Quinn, Uasal	CA Chomhairle Cathrach Bhaile Átha Cliath	7	9
M O'Donohue Uas.	Ceann Oibríochtaí OCGIO	7	9
An tUas. G Lynch	Ceann TF Chomhairle Contae Thiobraid Árann	6	9
An tUas. S Brady	Ceannasaí TF Chomhairle Contae Dhún Laoghaire-Ráth an Dúin	9	9
N McHugh, Uasal	ACE GBRÁ	4	7
An tUas. J Flanagan	Sainchomhairleoir Sinsearach an GBRÁ	8	9

An Coiste Airgeadais

Cuimsíonn an Coiste Airgeadais ceithre phríomhfheidhmeannach de chuid na n-údarás áitiúil. Is é ról an Choiste Airgeadais:

- Paraiméadair a mholadh, roimh an 30 Meitheamh gach bliain, do bhuiséad na bliana dár gcionn.
- Dréachtbhuiséad a mholadh, roimh an 30 Meán Fómhair gach bliain, don bhliain dár gcionn agus an chionroinnt muirear gach údarás áitiúil a mholadh, bunaithe ar an mbeartas um muirir ceadaithe.
- Na himpleachtaí a d'fhéadfadh a bheith ag straitéis úr ar an mbeartas um muirir/buiséadú a bhreithniú.

Bhí ceithre chruinniú ag an gCoiste Airgeadais le linn 2019. Ba iad seo a leanas na comhaltaí sin:

Comhalta	Post	Freastalaíodh Orthu	Incháilite chun freastal orthu
An tUas. P Carey, Cathaoirleach	PF Chomhairle Contae Chill Dara	4	4
J Maguire Uasal	PF Chomhairle Contae na Mí	4	4
An tUas. C Murray	PF Chomhairle Cathrach & Contae Luimnígh	2	3
AM Delaney, Uasal	PF Chomhairle Contae Uíbh Fhailí	1	1

Coiste Chrúpa Maoirseachta Athchóirithe na hEarnála Poiblí (PSROG)

Cuimsíonn Coiste PSROG Cathaoirleach an GBRÁ, Príomhoifigeach Feidhmiúcháin an GBRÁ, Cathaoirleach an CBCC, Príomhfheidhmeannach Chomhairle Contae Chorcaí, príomhfheidhmeannaigh Chomhairle Contae Chorcaí, Chomhairle Cathrach Bhaile Átha Cliath, Ard-Rúnaí agus Rúnaí Cúnta na Roinne Tithíochta, Pleanála agus Rialtais Áitiúil agus ionadaí seachtrach ón earnáil tráchtála.

Is é ról Choiste PSROG clár athchóirithe agus éifeachtúlachta an rialtais áitiúil a threorú agus monatóireacht agus tuairisciú dhéanamh air.

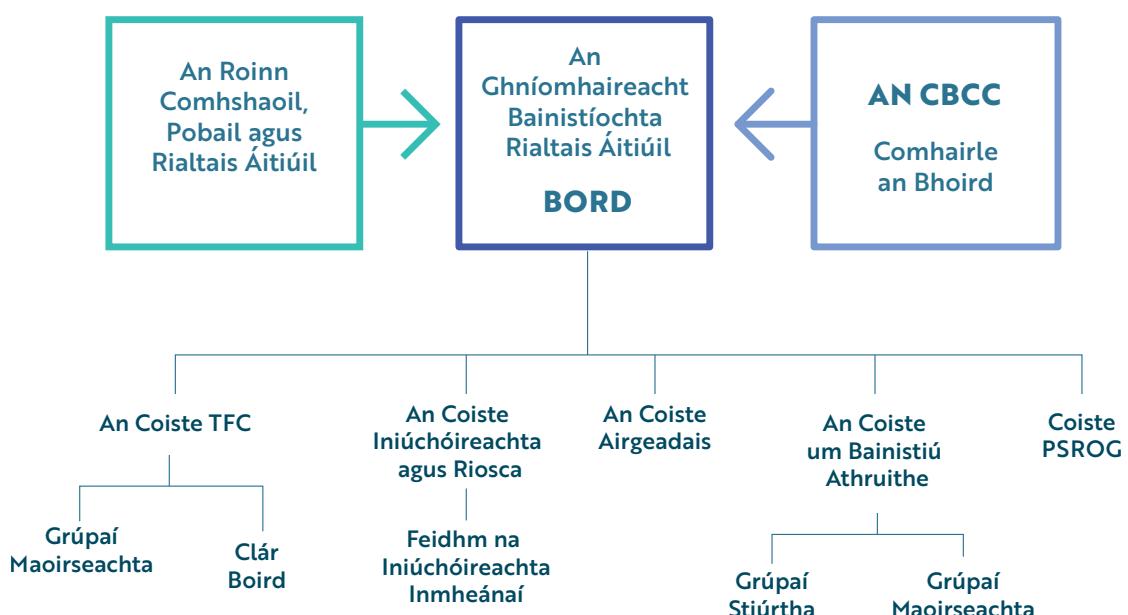
Bhí trí chruinniú ag an gCoiste PSROG le linn na bliana. Ba iad seo a leanas na comhaltaí sin:

Comhalta	Post	Freastalaíodh Orthu	Incháilite chun freastal orthu
An tUas. T Lucey (Cathaoirleach)	PF Chomhairle Contae Chorcaí	3	3
An tUas. M. Walsh	Cathaoirleach CBCC	2	3
An tUas. O Keegan	Cathaoirleach Bhord an GBRÁ	3	3
An tUas. J McCarthy	Ard-Rúnaí na Roinne Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil	1	3
J Maguire Uasal	PF Chomhairle Contae na Mí	2	2
An tUas. B Quinlan	Rúnaí Cúnta na Roinne Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil	2	2
An tUas. J Harford	Ionadaí de chuid na hEarnála Tráchtála	3	3
An tUas. P Dunne	PF an GBRÁ	3	3

Táillí agus speansais

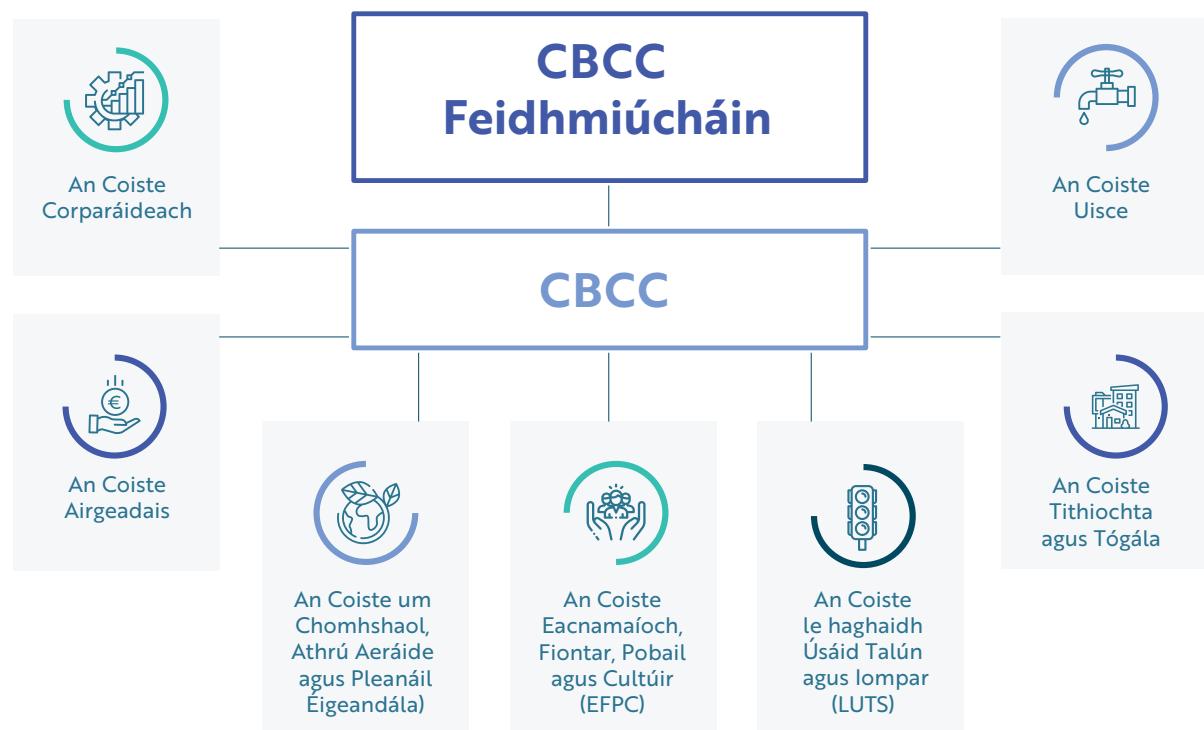
Níor íocadh aon táillí ná costais bhliantúla le comhaltaí Boird nó Coistí a bhí ina bhfostaithe sa GBRÁ, i ranna rialtais nó in údaráis áitiúla, maidir le freastal ar chruinnithe coistí.

TRUCHTÚR RIALACHAIS AN GBRÁ



Ag tacú leis an gCumann na Bainistíochta Contae agus Cathrach

Cuireann an GBRÁ tacaíocht ar fáil don Chumann Bainistíochta Contae agus Cathrach (CBCC) agus dá choistí.



Sceideal Gnóthaí an GBRÁ

Áirítear iad seo a leanas le Freagrachtaí Sonracha na gComhaltaí Boird:

- Sócmhainní an GBRÁ a chosaint trí bhearta réasúnacha a dhéanamh chun calaois agus neamhrialtachtaí eile a chosc agus a bhrath
- Diúscairt agus scor na sócmhainní os cionn €70,000
- Ceadú éadálacha suntasacha os cionn €100,000
- Faomhadh téarmaí conarthaí móra (os cionn €100,000)
- Faomhadh na mbuiséad bliantúil agus pleananna corporáideacha
- Faomhadh na dtuarascálacha bliantúla agus na gcontas bliantúil
- Ceanglais reachtúla agus riarracháin a chomhlíonadh maidir le faomhadh cheapachán, líon, ghrádú agus choinníollacha ceapacháin na foirne go léir, lena n-áirítear luach saothair agus aoisliúntas
- Faomhadh na mór-infheistíochtaí agus na mórtionscadal caipítil go léir
- A chinntíú go bhfuil leibhéal údarás tarmligthe, beartas cisteáin agus beartais bhainistithe riosca i bhfeidhm agus go gcloítear leo
- Go gcoimeádtar leabhair chuntais chuí ina nochtaí le cruinneas réasúnach tráth ar bith staid airgeadair an GBRÁ agus lena gcuirtear ar a chumas a chinntíú go gcomhlíonann na ráitis airgeadair alt 18(a) den Ordú Bunaóchta 2012

- Ceapachán, luach saothair an Phríomhfheidhmeannaigh agus measúnú ar a fheidhmíocht agus pleanáil chomharbais ina leith sin, i gcomhréir le polasaí an rialtais
- Go ndéanfar measúnú cothrom agus intuigthe ar sheasamh an GRBÁ agus a thuarascáil bhliantúil agus a chuntais á gcur faoi bhráid an Aire
- Comhlíonadh na n-oibleagáidí reachtúla uile atá infheidhme maidir leis an GBRÁ. I gcás ina bhfuil Comhaltaí aonair an Bhoird ar an eolas faoi neamhchomhlíonadh maidir leis na dualgais sin, ba cheart dóibh aird chomhchomhaltaí an Bhoird a tharraingt air sin láithreach d'fhonn an cheist a réiteach. Ba cheart cásanna neamhchomhlíonta a chur ar aird an Aire ábhartha agus Rúnaí an Bhoird á chur ar an eolas faoin ngníomh seo chomh maith
- Breithiúnas neamhspleách a thabhairt ar ábhair a bhaineann le straitéis, feidhmíocht, acmhainní, príomhcheapacháin, agus caighdeáin iompraíochta
- Leasuithe suntasacha ar shocair phinsin an Phríomhfheidhmeannaigh agus na fairne
- Cuirfidh an Cathaoirleach comhairle ar an Aire ábhartha má bhíonn gá le tacar sainscileanna ar leith ar an mBord
- De réir alt 3.9 den Chód Cleachtais chun Comhlacthaí Stáit a Rialú, tátar ag súil go mbeidh freastal 100% ag cruinnithe an Bhoird

Na hAchtanna um Eitic in Oifig Phoiblí & Caighdeáin in Oifig Phoiblí

Ní mór do phearsanra sinsearach go léir an GBRÁ, comhaltaí go léir an Bhoird agus aon sealbhóirí poist ainmnithe san eagraíocht ráitis bhliantúla a chur isteach i gcomhréir leis na hAchtanna seo.

Nochtadh cosanta

Ní dhearnadh aon nochtuithe cosanta don GBRÁ le linn 2019.

Soláthar corporáideach

Tá craith iomlán nósanna imeachta agus treoirlínte maidir le soláthar ag an GBRÁ ar chloígh sí leo le linn na bliana. Lena chois sin, tá an ghníomhaíocht soláthair go léir faoi threoir na dtreoirlínte agus na mbeartas um sholáthar poiblí a d'fhoilsigh an Roinn Airgeadais.

Tuarascáil Bhliantúil Fuinnimh an GBRÁ 2019

Tá 34,002 troigh chearnach de spás oifige ag oifigí GBRÁ i mBaile Átha Cliath 8 thar 2 fhoirgneamh. Ceanglaítear ar chomhlactaí poiblí faoi IR 426 de 214 (agus roimhe sin faoi IR 542 de 2009) sonraí fuinnimh a thuairisciú ar bhonn bliantúil. Chuir an GBRÁ túis lena húsáid fuinnimh a thuairisciú ó 2009 (an Bhunlíné) ag baint úsáid as an gCóras ar líne M&R (arna fhorbairt ag ÚIFÉ agus an Roinn Cumarsáide, Gníomhaíthe ar son na hAeráide agus Comhshaoil). Go dtí seo, rinne an Ghníomhaireacht cogilteas de 39% ón mbunlíné (2009); foilseoidh an ÚIFÉ é sin i Ráithe 4 2019. Léiríonn sé seo gur sháraigh an GBRÁ an ráta éifeachtúlachta bunlíné agus táthar ag súil go mbainfidh sí sprioc 2020 amach.

Soilsíú

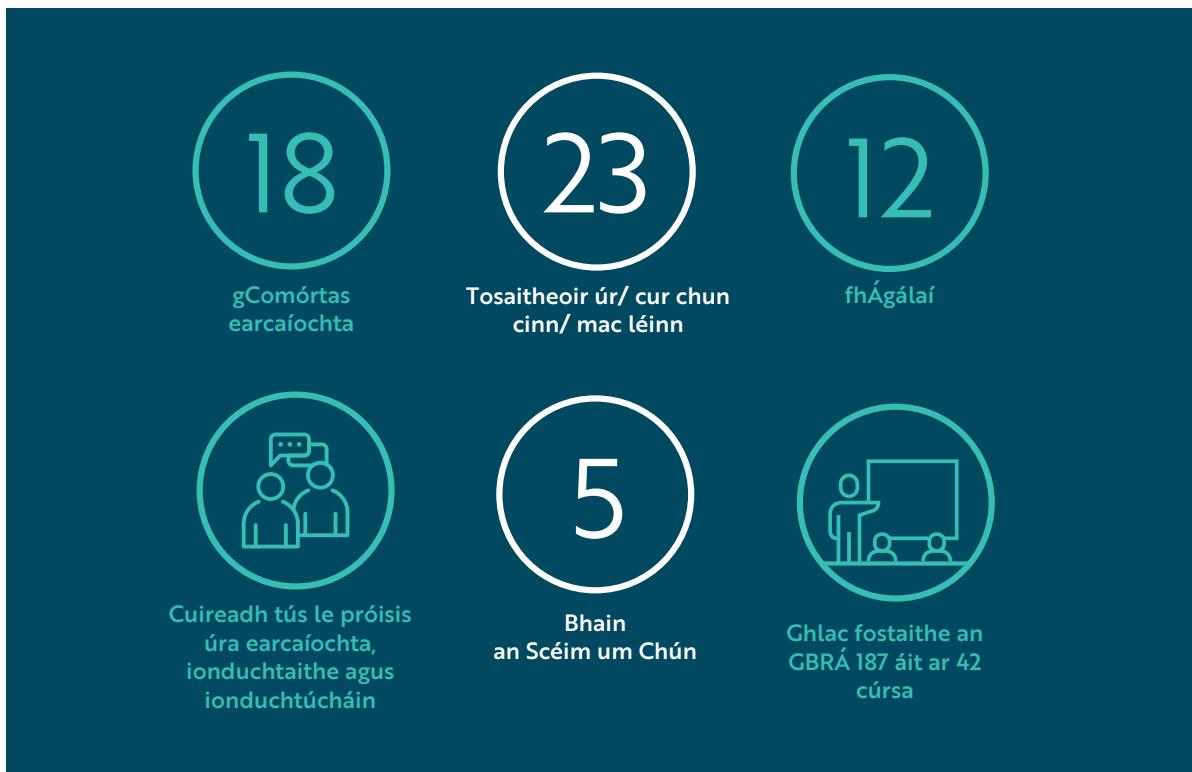
Thosaigh an GBRÁ le feistis solais a uasghrádú go LED atá tíosach ar fhuinneamh le linn 2019 Le gach LED sábháiltear 85% maidir le níos lú leictreachais in aghaidh an fheistis solais, tiontaítear 95% go solas. Ní hamháin go sábhálann an éifeachtúlach fuinnimh seo airgead, ach laghdaíonn sé ár dtionchar ar an gcomhshaol chomh maith



Stíalladh

Rinne an GBRÁ 160 crann a athchúrsáil in 2019 trí stíalladh.



ACMHAINNÍ DAONNA**Foireann na Straitéis Pobail**

Aithníonn an GBRÁ gurb iad ár bhfostaithe na príomhspreagthaí is tábhachtaí do rath an heagraíochta. Cuireadh Foireann na Straitéis Pobail ar bun le fostaithe ó gach ceann de na ceithre cholún chun cuidiú leis an straitéis earnála a phleanáil agus a bheachtú de réir riachtanais na Gníomhaireachta. Bhí sé sin de thoradh ar an sruth oibre cultúrtha, cuid den athbhreithniú straitéiseach lenar baineadh rannpháirtíocht fheabhsaithe fostaithe amach.

An Fhoireann Ghlas

Bhunaigh fostaithe an GBRÁ an Fhoireann Glas a bhfuil suim acu áit oibre níos glaise a dhéanamh den GBRÁ agus thug siad tiomantas go gcuideoidh siad leis an GBRÁ córais a chur chun feidhme a mbeidh inbhuanaitheacht fheabhsaithe, tionchar laghdaithe ar an gcomhshaol agus éifeachtúlacht fuinnimh níos fearr mar thoradh air. Chuir an Fhoireann Ghlas tús le lón tionscnamh chun timpeallacht oibre níos inbhuanaithe a spreagadh.

Foireann na Slándála Faisnéise

Chuir an GBRÁ cur i bhfeidhm an Fíordheimhnithe Ilfhachtóirí (MFA) i gcrích maidir le rochtain ar a thionóna Office 365, agus ní mór do na baill foirne anois iarrachtaí rochtana a fhíorú.

Rinneadh roinnt iarrachtaí ár dtimpeallacht a rochtain ó lasmuigh d'Éirinn a diúltáodh le cúnamh ón MFA.

Thionól Foireann um Chibearshlándáil Fohoiste an GBRÁ seimineár don earnáil rialtais áitiúil i ndáil le pleánáil leanúnachais gnó agus athshlánú tubaistí inar thug eagraíochtaí san earnáil phoiblí agus phríobháideach araon léirithe.

Rinneadh iniúchadh inmheánach ar an tslándáil faisnéise laistigh den GBRÁ chomh maith, le tús curtha ar chur chun feidhme na moltaí faoi dheireadh na bliana.

Cumarsáid

Sa roinn chumarsáide soláthraítear tacáiocht ar fud an GBRÁ lena n-áirítear don Fhoireann Chorparáideach maidir le cumarsáid inmheánach agus sheachtrach an GBRÁ. Áiríodh le tosaíochtaí don bhliain obair maidir le haitheantas úrnua a fhorbairt don ghníomhaireacht, clúdach na meán i gcomhair thionscnaimh an GBRÁ agus méadú ar an na gníomhaíochtaí cumarsáide inmheánaí lena n-áirítear tríd an Inlón úr.

4

Cruinnithe Choiste an CBCC 2019

Coiste	Líon cruinnithe	lomlánach
Príomhfheidhmeannach an CBCC	11	
CBCC	11	
Tithíocht agus Foirgníocht an CBCC	8	1
LUTS AN CBCC	7	
Comhsaoil, Athrú Aeráide agus Pleanál Éigeandála, Athrú Aeráide agus Pleanál Éigeandála (ECCEP) an CBCC	8	1
Airgeadas an CBCC	6	
Coiste Eacnamaíoch, Fiontar, Pobail agus Cultúir (EECC) an CBCC	9	
Corparáid an CBCC	5	
Coiste Uisce an CBCC	3	

Ag Obair go comhoibríoch

Tá comhoibriú agus compháirtíocht lárnach d'éiteas an d'obair na seacht gcoiste de chuid an CBCC. Le linn 2019 cuireadh obair chun cinn le príompháirtithe leasmhara ar fud roinnt earnálacha lena n-áirítear ranna rialtais, gníomhaireachtaí agus a lán eagraíochtaí móra agus eagraíochtaí éagsúla eile.

Cuirtear na príompháirtithe leasmhara ar oibrigh gach coiste leo in 2019 ar fáil thíos.

Chomh maith le rannpháirtíocht leis na páirtithe leasmhara sin, bhí comhaltaí na gcoistí rannpháirteach chomh maith in go leor grúpaí agus foghrúpaí oibre earnála le linn na bliana. Rinne comhaltaí na gcoistí ionadaíocht chomh maith don earnáil rialtais áitiúil ar a lán grúpaí stiúrtha/tascfhórsaí rialtais trasearnála, etc.

An Coiste Corparáideach

Ranna Rialtais	Gníomhaireachtaí / comhlactaí stáit / roinnte	Eagraíochtaí eile seirbhísí
<ul style="list-style-type: none"> An Roinn Tithíochta Pleanála agus Rialtais Áitiúil 	<ul style="list-style-type: none"> Na hAchtanna um Eitic in Oifig Phoiblí & Caighdeán in Oifig Phoiblí (SIPO) Coimisiún um Chearta an Duine agus um Chomhionannas na hÉireann (IHREC) An Coimisiún Náisiúnta Maoirseachta agus Iníúchóireachta (NOAC) Aontas Rialtas Áitiúil na hÉireann (AILG) 	<ul style="list-style-type: none"> Ionad ADAPT Foras na Gaeilge (DCU) An Foras Riaracháin (IPA) Grúpa Oibre um Sheirbhís Ardchaighdeáin do Chustaiméirí OPS

An Coiste Airgeadais

Ranna Rialtais	Gníomhaireachtaí / comhlacthaí stáit / roinnte	Eagraíochtaí eile seirbhísí
<ul style="list-style-type: none"> An Roinn Tithíochta Pleanála agus Rialtais Áitiúil Seirbhís Iniúchóireachta Rialtais Áitiúil agus Airgeadas Rialtais Áitiúil An Roinn Iompair, Turasóireachta agus Spóirt An Roinn Dlí agus Cirt agus Comhionannais 	<ul style="list-style-type: none"> An Coimisiún Náisiúnta Maoirseachta agus Iniúchóireachta (NOAC) 	<ul style="list-style-type: none"> Sara Moorhead Uas. S.C. (Athbhreithniú na gComhaltaí Tofa) Oifige Luachála

An Coiste um Chomhshaol, Athrú Aeráide agus Pleanáil Éigeandála

Ranna Rialtais	Gníomhaireachtaí / comhlacthaí stáit / roinnte	Eagraíochtaí eile seirbhísí
<ul style="list-style-type: none"> An Roinn Cumarsáide, Athrú Aeráide agus Comhshaol An Roinn Tithíochta Pleanála agus Rialtais Áitiúil An Roinn um Fhorbairt Tuaithe agus Pobail An Roinn Talmhaíochta, Bia agus Mara An Roinn Iompair, Turasóireachta agus Spóirt An Roinn Cosanta (Brainse na Cosaint Sibhialta) 	<ul style="list-style-type: none"> An tSeirbhís Páirceanna Náisiúnta agus Fiadhúla Údarás Sábháilteachta Bia na hÉireann An Garda Síochána Met Éireann An Ghníomhaireacht um Chaomhnú Comhshaoil (GCC) Oifig na nOibreacha Poiblí An Post Údarás Fuinnimh Inmharthana na hÉireann (ÚIFÉ) 	<ul style="list-style-type: none"> Oifigí Réigiúnacha um Bainistíocht Dramhaíola WERLAnna Oifigí Réigiúnacha um Ghníomhú ar son na hAeráide (CAROnna) Oifig Náisiúnta um Cheadanna le haghaidh Bailiú Dramhaíola Oifig um Chláir Uisce na nÚdarás Áitiúil (LAWPO)

An Coiste Eacnamaíoch, Fiontar, Pobail agus Cultúir (EFPC)

Ranna Rialtais	Gníomhaireachtaí / comhlacthaí stáit / roinnte	Eagraíochtaí eile seirbhísí
<ul style="list-style-type: none"> An Roinn um Fhorbairt Tuaithe agus Pobail An Roinn Iompair, Turasóireachta agus Spóirt An Roinn Gnó, Fiontar agus Nuálaíochta An Roinn Cultúir, Oidhreachta agus Gaeltachta – Clár Éire Chruthaitheach An Roinn Gnóthaí Leanaí agus Óige An Roinn Sláinte An Roinn Dlí agus Cirt agus Comhionannais 	<ul style="list-style-type: none"> An Chomhairle Ealaíon Fáilte Éireann Turasóireacht Éireann ÚFT Fiontraíocht Éireann Spórt Éireann Feidhmeannacht na Seirbhise Sláinte 	<ul style="list-style-type: none"> Cónaídhm Óstán na hÉireann Cónaídhm Thionscal Taistil na hÉireann

An Coiste le haghaidh Úsáid Talún agus lompar (LUTS)

Ranna Rialtais	Gníomhaireachtaí / comhlacthaí stáit / roinnte	Eagraíochtaí eile seirbhísí
<ul style="list-style-type: none"> An Roinn Tithíochta Pleanála agus Rialtais Áitiúil An Roinn lompair, Turasóireachta agus Spóirt An Roinn Comhshaoil, Athraithe Aeráide agus Pleanála An Roinn Forbartha Tuaithe agus Pobail 	<ul style="list-style-type: none"> Bonneagar lompair Éireann (BÉ) Oifig na Bainistíochta Bóithre Oifig na nOibreacha Poiblí An Gníomhaireacht um Chaomhnú Comhshaoil (GCC) Suirbhéreacht Gheolaíochta na hÉireann Gníomhaireacht Forbartha Talún Lónraí Bhord Soláthair an Leictreachais (BSL) Oifig an Rialalaí Pleanála (OPR) An Chomhairle Oidhreachta An túdarás um Shábhálteach ar Bhóithre (RSA) Sports Trails Ireland An Bord Pleanála 	<ul style="list-style-type: none"> Comhlacthaí Poiblí Éireannacha (CPÉ) Institiúid Pleanála na hÉireann An Post Fóram Comhpháirteach Úsáideoirí Fóntas Údarás Áitiúil (JULA) Cónaídhm Ghnólachtaí agus Fhostóirí na hÉireann (IBEC) Leathanbhanda Náisiúnta na hÉireann (NBI) Cumann Fuinnimh Ghréine na hÉireann (ISEA)

An Coiste Tithíochta agus Tógála

Ranna Rialtais	Gníomhaireachtaí / comhlacthaí stáit / roinnte	Eagraíochtaí eile seirbhísí
<ul style="list-style-type: none"> An Roinn Tithíochta Pleanála agus Rialtais Áitiúil An Roinn Dlí agus Cirt agus Comhionannais An Roinn Gnóthaí Fostaíochta agus Coimirce Sóisialta 	<ul style="list-style-type: none"> Gníomhaireacht Tithíochta Tusla Chomhairle um Thithíocht Shóisialta na hÉireann Rialaitheoir AHB Seirbhís Príosún na hÉireann An Banc Ceannais An Gníomhaireacht Forbartha Talún (LDA) Oifig Náisiúnta um Thionscadal Bainistíochta um Rialú Foirgníochta Ionad seirbhise comhroinnté ICT 	<ul style="list-style-type: none"> Tús Áite don Tithíocht Cumann Náisiúnta na Tógálaithe Tí NHBI CIF An Príomhchlár Creidmheasa SORUM – Measúnú agus bainistíochta riosca ciontóirí gnéis ENRanna

An Coiste Uisce

Ranna Rialtais	Gníomhaireachtaí / comhlacthaí stáit / roinnte	Eagraíochtaí eile seirbhísí
<ul style="list-style-type: none"> An Roinn Tithíochta Pleanála agus Rialtais Áitiúil An Roinn Caiteachais Phoiblí agus Athchóirithe 	<ul style="list-style-type: none"> Uisce Éireann An Coimisiún um Rialáil Fóntas GCC Gréasán Saotharlann Creidiúnaithe 	<ul style="list-style-type: none"> Grúpa um Athrú ó Bhonn na Seirbhísí Uisce Phoiblí Foireann Comhcheannaireachta Grúpaí Náisiúnta agus Réigiúnacha SLA Foireann an Chláir um Athrú ó Bhonn Grúpa ASP agus Buiséid Lónra um Bainistiú Athruithe

Déantar seirbhísí uisce a sholáthar trí Chomhaontú Seirbhise le hUisce Éireann. Tá an earnáil údarás áitiúil féin ina pártí leasmhara ríthábhachtach don Choiste Uisce.

5 | Nuálaíocht

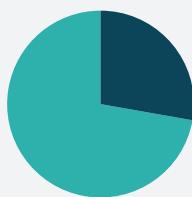
D'oibrigh an GBRÁ chomh maith leis na húdaráis áitiúla chun an dóigh is fearr le tacú le nuálaíocht san earnáil a chinneadh. Chuaigh an GBRÁ i gcomhpháirtíocht leis an bhForas Riaracháin (IPA) chun imeacht nuálaíochta a eagrú le 29 údarás áitiúil rannpháirteach.

Innosurvey - chuir freastalaithe uirlis nuálaíochta den chéad scoth chun léargas a chur ar fáil agus a léirmhíniú maidir le staid ullmhachta na hearnála rialtais áitiúil le dul i mbun nuálaíochta i gcrích.

Léiríodh le haiseolas ón imeacht go bhféadfadh an GBRÁ tacaíocht a chur ar fáil trí nuálaíocht a chur chun cinn, cás-staidéir a roinnt; imeachtaí a thionól; sonraí maidir le nuálaíocht agus tionscadail a bhunú, a choimeád agus a roinnt; agus, an cumas agus an acmhainn le haghaidh nuálaíochta leis na húdaráis áitiúla a fhorbairt.

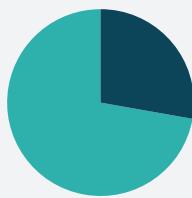
Sheol an Roinn Caiteachais Phoiblí agus Athchóirithe á céad Chiste um Nuálaíocht na Seirbhíse Poiblí, tionscnamh OPS 2020, in 2019. Tugadh cuireadh d'iarratais ar fud na seirbhíse poiblí. As na tionscadail a cuireadh isteach, bhí 28% díobh ó údarás áitiúla, agus rinneadh 27% den mhaoiniú foriomlán a leithdháileadh ar thionscadail údarás áitiúil.

As na tionscadail a cuireadh isteach don Chiste Nuálaíochta 2019



b'ionann **28%** díobh agus tionscadail údarás áitiúil.

Maidir le tionscadail a faomhadh.



rinneadh **27%** den mhaoiniú foriomlán a leithdháileadh ar thionscadail údarás áitiúil,
€135,000 ar an iomlán
ón €500,000 a bhí ar fáil

6 | Eolas

Taighde dhéanamh ar an dea-chleachtas agus nuálaíocht agus iad a chur chun cinn

- Lean an tlonad Taighde le tacaíocht a thabhairt do choistí an CBCC trí shuirbhéanna a dhéanamh, aighneachtaí a ullmhú agus cúnamh teicniúil a chur ar fáil.
- Tháinig méadú suntasach ar an méid taighde a rinneadh agus a coimisiúnaíodh le linn na bliana. Tháinig méadú ar ionadaíocht na hearnála ar fud raon grúpaí taighde.
- Cuireadh túis le hobair ar chás gnó an PSROG maidir le tionscadal láraithe um bailiú sonraí agus anailísfocht sonraí a fhorbairt.
- Tacaíodh leis an obair ar tháscairí feidhmíochta bliantúla NOAC agus anailís ar threochtaí oibre sonraí táscairí feidhmíochta stáiriúla á déanamh.

Soláthraítear sa tábla thíos achoimre ar aighneachtaí an tsuirbhé agus an cúnamh teicniúil a cuireadh ar fáil le linn na bliana. Tugtar sonraí ann maidir le:

- Ullmhaíodh deich n-aighneacht, ar bhain an chuid ba mhó díobh le suirbhéreacht a dhéanamh ar gach ceann den 31 údarás áitiúil, agus cuireadh cúnamh a bhaineann le taighde Teicniúil ar fáil do sheacht dtionscadal.

Suirbhéanna / aighneachtaí		
Teideal/Téama	Thar ceann isteach é GBRÁ / Coiste	An dáta ar cuireadh
Athbhreithniú PPN - doiciméad an tsuirbhé agus na haighneachta chug DRCD	EECC	Samhain
Athbhreithniú ar 'The Big Hello Weekend' - suirbhé agus aighneacht chug DRCD	EECC	Meán Fómhair
Nuashonrú suirbhé agus aighneachta maidir leis an Straitéis Náisiúnta um Lánpháirtíú Ímirceach do DJE	EECC	Feabhra Meitheamh Deireadh Fómhair
An Straitéis Náisiúnta um Lánpháirtíú Ímirceach do DJE	EECC	lúil
Comhairliúchán maidir le Plean Forbartha Tuaithe 2020 - aighneacht chug DRCD	EECC	Nollaig
Suirbhé agus tuarascáil turasóireachta na n-údarás áitiúil do chomhdháil an GBRÁ/Fhálte Éireann	EECC	Márta
Stádas straitéisí turasóireachta ÚÁ - suirbhé agus tuarascáil	EECC	Deireadh Fómhair
Athbhreithniú an Chomhchoiste Póilíneachta - suirbhé agus aighneacht	EECC	lúil
Athbhreithniú lár téarma ar chur chun feidhme na Straitéise Náisiúnta maidir le Rannpháirtíocht Leanaí agus Daoine Óga sa Chinnteoireacht ag údarás áitiúla don Roinn Leanaí agus Gnóthaí Óige	EECC	Bealtaine
Comhairliúchán Ráiteas Straitéise Oifig an Rialálaí Pleanála	LUTS	Meán Fómhair

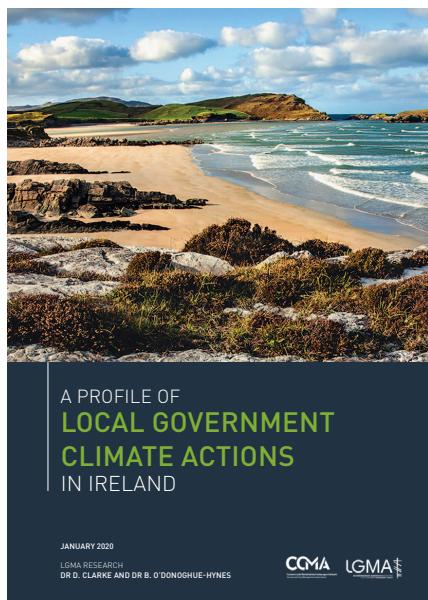
Cúnamh Teicniúil

Teideal/Téama	Thar ceann isteach é CBRÁ / Coiste	An dáta ar cuireadh
Grúpa Oibre Staitisticí Leabharlann an GBRÁ	Soláthar Seirbhísí Leabharlann	Ar siúl
Dearadh suirbhé le haghaidh Ghrúpa Oibre VFM	VFM	Meán Fómhair
OPS2020 Athbhreithniú an Suirbhé maidir le Seirbhís Ardchaighdeáin do Chustaiméirí	Corparáideach	lúil
Forbairt na dTreoirínta Tosaigh maidir le cur chun feidhme Athbhreithniú IHREC	Tithíocht agus Tógálil	Lúnasa
Treoirthionscadal 'Town Living' DRCD - Comhchoiste ullmhúcháin maidir le Forbairt Tuaithe agus Pobail		Samhain

Tuarascálacha taighde

Cuntas Gearr ar Gníomhaíochtaí Aeráide an Rialtais Áitiúil in Éirinn

Léirítear sa tuarascáil an príomhról atá ag údarás áitiúla maidir le dul i ggleic leis an athrú aeráide agus gníomhaíochtaí faoin bPlean Gníomhaíochta Náisiúnta Aeráide a chur chun feidhme. Tugtar sonraí ann maidir le torthaí suirbhé a rinneadh sna húdarás áitiúla ar fad, inár gabhadh sonraí a bhaineann le réimse gníomhaíochtaí um oiriúnú, maolú, agus freagairt éigeandála le cúig bliana anuas. Gabhadh bonnlíne go rathúil sa tuarascáil maidir le gníomhaíochtaí reatha aeráite aeráide agus bunaítear dea-chleachtas trí níos mó ná 40 cás-staidéar a léiriú, faoi mar a ceanglaíodh leis an bPlean Gníomhaíochta Náisiúnta um Aeráid.



Tuarascáil maidir le tacaíochtaí deontais rialtais áitiúil ó ranna agus ó ghníomhaireachtaí rialtais

Sa tuarascáil seo sainaithníodh 30 roinn agus gníomhaireachtaí rialtais a mhaoinigh údarás áitiúla in 2018. Cuireadh sonraí maidir leis an maoiniú agus an leithdháileadh ar fud na hearnála i láthair toisc go raibh fadhbanna le sárú ag na húdarás áitiúla agus iad ag iarráidh an lín móra maoinitheoirí seo a bhainistiú. Scaipeadh an tuarascáil ar an CBCC agus chuir an CBCC i láthair Ard-Rúnaí Roinn an Taoisigh í. Tarraingítear aird inti ar an ngá atá leis an maoiniú d'údarás áitiúla a chomhordú ar bhealach níos fearr.

Baineadh leas as an tuarascáil chun eolas a thabhairt i gcomhair cur i láthair don Chomhchoiste um Fhorbairt Tuaithe agus Pobail chomh maith le haighneacht comhairliúcháin don DRCD maidir leis an mbeartas úr um fhorbairt tuaithe.

Sliocht le OECD Suirbhé Turasóireachta ECFE maidir le Forbairt Turasóireachta le haghaidh Fás Inbhuanaithe agus Uilechuimsitheach a Bhainistiú

Ullmháodh aighneacht inar gabhadh aiseolas ó 13 údarás áitiúla mar chuid de shuirbhé ECFE

maidir le turasóireacht inbhuanaithe agus uilechuimsitheach a fhorbairt go náisiúnta. Tugtar chun solais sa tuarascáil an dóigh a n-oibríonn na húdarás áitiúla go straitéiseach agus i gcomhar le raon páirtithe leasmhara chun deiseanna fostáochta éagsúla a sholáthar ina limistéir, nideog, tairiscintí bia áitiúil agus tionscnaimh iompair inbhuanaithe agus chultúrtha a chur chun cinn chun turasóireacht a mhealladh agus chun sláinte agus folláine na gcónaitheoirí áitiúla a fheabhsú.

Lena chois sin, agus í sna luathchéimeanna úsáide, tá tionchar á imirt de réir a chéile ag úsáid na hearnála rialtais Áitiúil as an teicneolaíocht mar bhealach chun bainistíocht ceann scríbe turasóireachta níos cliste a chur chun cinn ar an dóigh a bhforbraíonn agus a bhanistíonn na húdaráis Áitiúla turasóireacht ina limistéir.

Aighneacht: Comhairle Bhardais agus Réigiún na hEorpa (CEMR) taighde ar mhná sa pholaitíocht

Rinne an CEMR taighde ar fud na hEorpa maidir le mná sa pholaitíocht i measc a 41 ballchumann. Rinneadh taighde roimhe sin in 2008 ach níor cuimsíodh sonraí Éireannacha ar bith sa tuarascáil go fóill. Chuir an GBRÁ sonraí isteach ag dul siar go dtí os cionn 10 mbliana ó shin maidir le hinscne comhaltaí tofa agus méaraí lena gcuimsíú sa tuarascáil seo agus chuidigh sé le hathbhreithniú a dhéanamh ar an dréacht deiridh roimh an bhfoilseachán deiridh.

Ionadaíocht earnála a sholáthar maidir le taighde

Sholáthraigh an GBRÁ ionadaíocht earnála ar thrí ghrúpa náisiúnta taighde

- Grúpa Eolais Pleanála Oifig an Rialála Pleanála (ORP)**

Bhunaigh an ORP an grúpa chun cuidiú le cur chun feidhme a gcuspóirí taighde faoin straitéis reatha.

- Fóram Taighde na Roinne Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil**

Fóram Taighde Tithíochta nuabhuinaithe na Roinne Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil.

- Grúpa Idirchaidrimh Staitisteoirí Fóirmíúil CSO**

Tá an grúpa comhdhéanta d'ionadaithe as gach roinn agus gníomhaireacht rialtais a oibríonn le sonraí earnála.

Le linn na bliana, chuir na coistí éagsúla níos mó ná 60 aighneacht faoi bhráid 21 roinn rialtais nó eagraíocht reachtúil éagsúil.

Aighneachtaí	Tithíocht agus Tógáil	ECCEP	Corparáideach	Airgeadas	Uisce	EECC	LUTS	Iomlán
An Roinn Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil	2	3	1	11			1	18
DJE						4		4
Coiste an Oireachtais	2					1		3
DRCD	2					2		4
ORP							1	1
An Roinn Iompair						1		1
An Roinn Gnóthaí Leanaí agus Óige						1		1
An Roinn Iompair, Turasóireachta agus Spóirt						2	1	3
LDA							1	1
An Roinn Caiteachais Phoiblí agus Athchóirithe				1				1
An Roinn Cumarsáide, Gníomhaithe ar son na hAeráide agus Comhshaoil		9						9
ISPCA	1							1
FSAI	3							3
An Roinn Coimircé	2							2
NOAC	1							1
Eureau	1							1
DCAHG	1							1
GCC	1							1
An Roinn Talmhaíochta, Bia agus Mara	2							2
An Garda Síochána	1							1
CRU					2			2
Iomlán	2	29	1	12	2	11	4	61

Táscairí Feidhmíochta

Tuarascáil um Tháscairí Feidhmíochta Údaráis Áitiúil NOAC 2018

Thacaigh an tAonad Taighde le bailiú sonraí le haghaidh tháscairí feidhmíochta na n-údarás áitiúil 2018 trí chúnamh teicniúil a sholáthar do NOAC agus trí thacair shonraí sheachtracha a thiomsú. Soláthraíodh tuarascáil GBRÁ agus cuimsíodh í i dtuarascáil bhliantúil NOAC, a foilsíodh agus a seoladh i mí Mheán Fómhair 2019. D'éascaigh an tAonad uasghrádú agus tabhairt isteach táscairí úra chomh maith idir coistí an CBCC agus Bord NOAC. Cuireadh túis le hobair chomh maith ar thuarascálacha treocheataí a sholáthar maidir le cúig bliana (2014-2018) de shonraí NOAC in 2019.



7

Tacaíocht agus cúnamh rialtais áitiúil

Ionadaíocht um Chaidreamh Tionsclaíoch

Sholáthair an GBRÁ tacáiocht leanúnach do na húdaráis áitiúla i ndáil le cúrsáí caidrimh thionsclaíoch lena n-áirítear beartais agus nósanna imeachta agus soiléiriú maidir le léirmhíniú imlitreacha agus fiosruithe a bhain le fostaithe.

Rinneamar ionadaíocht ar son na n-údarás áitiúil agus thacaíomar leo i gcúrsaí le ceardchumainn. Cuireadh iad sin ar aghaidh chuig an gCoimisiún um Chaidreamh san Áit Oibre lena n-áirítear idirghabháil, idir-réiteach, breithníu agus éisteachtaí na Cúirte Oibreachais.

Seirbhísí dóiteáin coimeádta

I ndiaidh cinnidh i gCúirt Breithiúnais na hEorpa maidir le hatreorú a rinne comhraiceoir dóiteáin as an mBeilg toisc gur bhain sé lena am oibre, rinne SIPTU nó aturnaetha a ghníomhaíonn ar son comhraiceoirí dóiteáin coimeádta líon suntasach gearán leis an Coimisiún um Chaidreamh san Áit Oibre. Bhí na cásanna bunaithe ar mholadh go raibh na comhraiceoirí coimeádta ar dualgas ar bhonn 24/7 agus gurbh ionann an t-am ar dualgas agus am oibre. Toisc go ndearnadh os cionn 600 gearán, chinn an Coimisiún um Chaidreamh san Áit Oibre éisteacht le dosaen nó níos mó cásanna samplacha toisc go raibh na gearán ar fad mar an gcéanna maidir le ceisteanna substainteacha. Sa dosaen nó níos mó de chásanna a thionól an Coimisiún um Chaidreamh san Áit Oibre in 2019 i gcás go ndearnadh cinntí, rialaódh i bhfabhar an údarás áitiúil, agus mar sin caitheadh an cás amach.

Ionadaíocht ar son Acmhainní Daonna

Cosaint páistí

Bhainistigh an GBRÁ soláthar na dtacaíochtaí seo a leanas don earnáil maidir le cosaint páistí, trí cheardlanna ar a d'fhreastail 107 baill foirne de chuid na n-údarás áitiúil.

Ceardlann	Líon ceardlann	Líon freastalaithe
Measúnú Riosca ar Chosaint Páistí	2	56
Oiliúint ar Chosaint Páistí d'Leas-Oifigh Idirchaidrimh um Chosaint Páistí Ainmnithe agus Daoine Sainordaithe	2	51

Sholáthair an GBRÁ treoir agus tacáiocht trí dhoiciméid teimpléid a eisíodh chuig an earnáil, chun tacú leis na húdaráis áitiúla beartais agus nósanna imeachta a chur chun feidhme, i gcomhréir leis an Acht um Thús Áite do Leanaí 2015.

Sláinte agus sábháilteachta

Lean Rannán um Thacaíocht Oibriúcháin Údarás Áitiúil le tacáiocht a thabhairt don earnáil chun ardfheidhmíocht a bhaint amach maidir le sláinte, sábháilteachta agus leas trí fhorbairt agus chur chun feidhme leanúnach agus trí phríomhshruithe an dea-chleachtais sa réimse seo.



Oifig Aistrithe na Seirbhísí Uisce (WSTO)

Lean Oifig Aistrithe na Seirbhísí Uisce (WSTO) le tacáocht a chur ar fáil d'earnáil seirbhísí uisce na n-údarás áitiúil i seirbhísí uisce d'Uisce Éireann.

Fóntas poiblí aonair molta

Leanadh le hobair ar an gcreat maidir le cur in ionad comhaontuithe seirbhíse amach anseo idir Uisce Éireann agus na húdarás áitiúla. Tá an WSTO ina bhall de Ghrúpa um Athrú ó Bhonn na Seirbhísí Uisce Poiblí a dhéanann ionadaíocht ar son an lucht bainistíochta le linn idirbheartaíochta. D'éascaigh an Coimisiún um Chaidreamh san Áit Oibre cruinnithe déthaobhacha idir an lucht bainistíochta agus na ceardchumainn le linn na bliana.

Taighde ar Forbairt eacnamaíoch

Rinne WSTO taighde maidir le tionchar dheighilt na feidhme pleánala do sheirbhísí uisce ó na húdarás áitiúla agus a tionchar ar fhorbairt, ar chumas na hearnála tacú le forbairtí tithíochta agus tráchtála agus iad a spreagadh.

Saincheisteanna oidhreachta

Déanann WSTO agus saineolaithe ábhair na n-údarás áitiúil ionadaíocht don earnáil ar na Grúpaí Oibre um Pinsin agus Muirir na Lárhbainistíochta arna stiúir ag an Roinn Tithíochta, Pleánala, Pobail agus Rialtais Áitiúil.

Bunaíodh na grúpaí sin le linn na bliana chun tograí a fhorbairt chun dul i ngleic le príomh-saincheisteanna oidhreachta.

Rinne WSTO suirbhéireacht ar an earnáil chun fardal cothrom le dáta a fháil maidir leis na sócmhainní uile atá as feidhm ar fud na tíre.

Straitéis saotharlann

Forbraíodh feasachán cumarsáide promóisin maidir leis na seirbhísí a chuireann an lónra saotharlann údarás áitiúil creidiúnaithe ar fáil agus eisíodh é chuig na húdarás áitiúla ar fad. Soláthraíodh Caighdeánú Comhaontaithe Seirbhíse agus Samhail Costála agus Muirear chomh maith. D'fhaomh Grúpa Athchóiriú Seirbhísí Poiblí togra maidir le rialachas agus forbairt na straitéis saotharlann. Ós rud é gur tionscadal maidir le cálíocht an uisce é, beidh an fhreagracht as cur chun feidhme na straitéise faoi Choiste um Chomhshaol, Athrú Aeráide agus Pleanáil Éigeandála an CBCC.

Foirne deartha tionscadal

Bunaíodh fairne deartha tionscadal chun éascaíocht a dhéanamh ar threoirí tionscadail de réir mar is cuí agus déanann ionadaithe ó WSTO ionchuir agus ballraíocht na n-údarás áitiúil a chomhordú. Áiritear orthu sin:

- Ceangail agus seirbhísí forbróra Nósanna
- Imeachta oibriúcháin caighdeánacha
- Córáis bainistíochta faisnéise timpeallachta
- Soláthar tionscadail chaipítíl
- Clár cothabhála beartaithe
- Cur chun Feidhme straitéise náisiúnta saotharlann
- Córás bainistíochta ligin

Gréasán Athraithe Bainisteoirí Údaráis Áitiúil

Lean WSTO ag obair go dlúth leis an nGréasán Athraithe Bainisteoirí Údaráis Áitiúil, a tháinig le chéile ar bhonn mósúil. Tionóladh na cruinnithe sin i gcomhar le hUisce Éireann. Chuir an gréasán fóram ar fáil le haghaidh comhairliúcháin le Foireann Bainistíochta Athraithe Uisce Éireann agus d'éascaigh sé cur chun feidhme rianúil thionscnaimh athraithe an Phlean um Athrú ó Bhonn agus na cinn a rinneadh faoin teideal 'gnó mar is gnáth'. Chuidigh an gréasán maidir le cur i bhfeidhm aonfhoirmeach na n-athruithe laistigh den earnáil agus le bailiú sonraí ar fud na hearnála do thaighde WSTO.

Tionscadal párola

Mar fhreagairt ar cheanglas iniúchóireachta ar Uisce Éireann, d'fhorbair WSTO agus Uisce Éireann saoráid chun sonraí párola gan ainm a sholáthar ón earnáil. Theastaigh réiteach TF a fhorbairt ina leith sin chun uathoibriú an phróisis a éascú. Tugadh faoi threoirí thionscadail in údaráis áitiúla Ros Comáin agus na Mí.

Coiste Uisce an CBCC

Tacaíonn an WSTO le Coiste Uisce an CBCC ina obair agus déanann sé taighde ar a shon ar fud na hearnála mar aon le haighneachtaí reachtúla agus neamhreachtaí a ullmhú ar shaincheisteanna de réir mar a thagann siad chun cinn. Áiríodh ar mhíreanna ar an gclár oibre pinsin, beartas um muirear ceangail agus costais na lárbaينistíochta. Tionóladh stiúrthóir ar chruinníu ionlánach seirbhísí i mí Aibreáin.

Aighneachtaí

D'ullmhaigh WSTO aighneachtaí thar ceann Choiste Seirbhísí Uisce an CBCC agus na hearnála lena n-áirítear dhá cheann chuig an gCoimisiún um Rialál Fóntas maidir le hoiriúnacht agus bearta beartaithe ina dhoiciméid um Rialú loncaim Thréimhse 3.

Uisce tuaithe

Leanadh le hobair ar an dá shraith oibre faoi uisce tuaithe:

- Seachadadh an Chéad Chláir Ilbhliantúil maidir le hlinfheistíocht Uisce Tuaithe
- Taighde ina ndéantar scrúdú ar na riachtanais infheistíochta amach anseo d'uisce tuaithe. Ní raibh sé de thoradh thairiscint na Roinne Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil a bheith ag lorg tograí taighde gur dámhadh conradh agus tá tairiscint eile le heisiúint.

Seachadadh uisce tuaithe ag údaráis áitiúla

Tá dhá phríomhról ag na húdaráis áitiúla i ndáil le seirbhís uisce tuaithe:

1. Rialaitheoir de bharr a róil mar údarás maoirseachta faoi Rialachán an Aontais Eorpáigh (Uisce Reatha), arna leasú (EU (DW) Regs 2014)
2. agus Riaradh an Chláir Uisce Tuaithe Ilbhliantúil (MARWP).

D'fhorbair an GBRÁ cás gnó d'fhonn aghaidh a thabhairt ar na dúshláin d'údaráis áitiúla maidir le soláthairt uisce óil sábhláite, seasmhacha agus cóireáil fuíolluisce a sholáthar faoin tuath in Éirinn. Rinne sé athbhreithniú ar an leibhéal riachtanach acmhainní agus rinne sé scrúdú ar shamhlacha le haghaidh soláthair. Leanadh le hobair ar an tionscadal sin le linn na bliana agus thacaigh an earnáil leis an Roinn Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil maidir le tuilleadh tuairiscithe a lorg ar sheirbhísí uisce tuaithe reatha in Éirinn.



Catalóg Seirbhíse Rialtais Áitiúil

Lean Foireann Tionscadail na Catalóige Seirbhíse Rialtais Áitiúil ag obair ar an gcéad chéim den tionscadal trí sheirbhísí a chatalgóig in aghaidh an réimse fheidhmiúil i bhformáid .xlsx bunaithe ar chreat deartha comhaontaithe na catalóige. Rinne an foireann 657 seirbhís poiblí a chatalgóig agus d'fhoilsigh siad iad ar shuíomh gréasán an GBRÁ. <https://www.lgma.ie/en/servicecatalogue>

TÁ DRÉACHTCHATALÓGA CURTHA I GCRÍCH DO RÉIMSÍ FEIDHMIÚLA IAD SEO A LEANAS



Tithíocht



Bóithre agus lompar



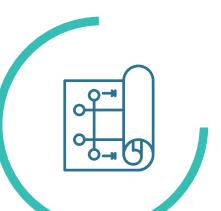
Párceanna



Forbairt Eacnamaíoch



Fiontraíocht Áitiúil



Pleanáil



Fearann Poiblí



Pobal agus Spór



Forbairt Turasóireachta



An Comhshaol

Lean an fhoireann de bheith ag obair leis an earnáil le linn chéim forbartha a catalóige agus tá an t-ionchur ó sheisiúin na gcleachtóirí agus ón bPointe Aonair Teagmhála ríthábhachtach maidir le hábhar fóntha a fhorbairt. I measc cuid de na cruinnithe a tionóladh in 2019 bhí:

- 10 seisiún cleachtóirí le 400 freastalaí ar an iomlán
- Trí sheisiún pointe aonair teagmhála le 102 freastalaí ar an iomlán
- Ocht gcuinniú Bord Clár
- Rinneadh sé choiste a nuashonrú go rialta - Bord an GBRÁ, an CBCC, Grúpa Maoirseachta Athchóirithe na hEarnála Poiblí (PSROG), Coiste TFC an CBCC,
- Coiste Corparáideach an CBCC agus Cinn Ghrúpa na gCóras Faisnéise.
- Cur i láthair do ghrúpa CBCC/SOLACE Cur i láthair d'Fhóram na Stiúrthóirí Tithíochta
- Cur i láthair do Cheardlann Seirbhísí Custaiméirí NOAC.

D'fhoilsigh an fhoireann dá fheasachán cumarsáide agus Treoir leis an gCatalóg Seirbhíse Rialtais Áitiúil chun an t-eolas is déanaí a thabhairt don earnáil maidir le dul chun cinn agus réasúnaíocht an tionscadail.

Cuireadh túis le hobair ar Chéim 2 den tionscadal chun réiteach teicneolaíoch a fhorbairt chun tacú leis an gcatalóg ar aon dul leis an gcás gnó faofa. D'oibrigh bailí den Bhord Clár leis an bhFoireann Tionscadail chun an méid seo a leanas a fhorbairt:

- Riachtanais fheidhmiúla an phróisis soláthair
- Réiteach teicneolaíoch chun an chatalóg a dhéanamh úsáideach don earnáil agus don phobal.

Earnáil na n-údarás áitiúil a chur in iúl agus a chur chun cinn

Is gné thábhachtach iad poist agus daoine an rialtais áitiúil a chur in iúl

d'obair an GBRÁ, i gcomhar leis an gCumann Bainistíocha Contae agus Cathrach (CBCC) agus Grúpa Oibre Cumarsáide faoi Fheidhmeannach an CBCC.

Le inn 2019, cuireadh béim láidir ar sheirbhísí údarás áitiúil agus a luach don saoránach a chur chun cinn mar chuid den fheactais 'Do Chomhairle'. Thacaigh an rannóg Cumarsáide chomh maith le foinne ar fud na Gníomhaireachta i ndáil le rannpháirtíocht an fheactais agus na meán maidir le saincheisteanna amhail an aeráid, Brexit, pleánáil, comhshaol, airgeadas, leabharlanna, turasóireacht, agus tithíocht.

Bainistíonn an GBRÁ roinnt cuntais meán sóisialta thar ceann earnáil na n-údarás áitiúil, lena n-áirítear cuntais le haghaidh GBRÁ, Údarás Áitiúla na hÉireann, Leabharlanna Éireann, agus na CBCC.

Thacaigh rannóg Cumarsáide an GBRÁ le roinnt imeachtaí náisiúnta don earnáil le linn na bliana, lena n-áirítear láithreacht ag Comórtas Náisiúnta na Treabhadóireachta, Comhdháil Turasóireachta na nÚdarás Áitiúil agus Seimineár Dea-Chleachtais na nÚdarás Áitiúil.

Soláthraíonn an GBRÁ tacaíocht don Ghréasán Cumarsáide, lena n-áirítear iad siúd ar fad atá ag obair sa chumarsáid ar fud na hearnála. Mar chuid de sin, rinneadh cursa teastais saincheaptha um Chumarsáid Straitéiseach in Údarás Áitiúla a fhorbairt i gcomhar le hInstitiúid na hÉireann um Chaidreamh Poiblí (PRII) agus tionóladh seimineár d'oifigigh chumarsáide thar dhá lá i mí na Samhna le cainteoirí ó earnáil phoiblí agus ón earnáil phríobháideach.



Le linn 2019, cuireadh béim láidir ar sheirbhísí údarás áitiúil agus a luach don saoránach a chur chun cinn Mar chuid den fheactais 'Do Chomhairle'.

Soláthar straitéiseach rialtais áitiúil

Oideachas agus Oiliúint

Tugadh an gá atá le hoiliúint thiomnaithe um bainistíocht conartha chun suntais i measúnú ar riachtanais oiliúna. Rinne an LGSPC i gcomhar le Grúpa Náisiúnta Oiliúna na Seirbhíse Údarás Áitiúil (LASNTG) tairiscint le haghaidh Greenville Consultants agus d'éirigh leo iad a fháil chun treoirchlár oiliúna ar bhainistíocht conarthaí a dhéanamh chun clár iomlán a chur i bhfeidhm ag brath ar mheastóireacht rathúil.

Lena chois sin, soláthraíodh 13 sparánacht chun tacú le gairmiúlacht an tsoláthair trí oideachas soláthair tríú leibhéal faofa laistigh den earnáil a mhaoiniú i bpáirt.

Clár athchóirithe soláthair

Déanann an LGSPC ionadaíocht don earnáil ar Bhord Feidhmiúcháin na hOifige um Sholáthar Rialtais (OSR) agus oibríonn sé i gcomhpháirtíocht leis an (OSR) chun an clár athchóirithe soláthair a leabú san earnáil rialtais áitiúil.

Chomhaontaigh an Bord um Athchóiriú Soláthair Eatramhach agus an OSR sraith táscairí chun rath an Chláir Athchóirithe Soláthair a thomhas agus chuir an OSR tú le hobair maidir le faisnéis a asbhaint ón ardán r-Thairiscintí chun tacú le forbairt na dtáscairí

Oibríonn oifigeach tiomanta tacaíochta do bheartas soláthair le hoifigigh soláthair údarás áitiúil chun tacú le leabú an chláir athchóirithe soláthair a leabú agus éascaíonn sé roinnt

an dea-chleachtas. Leanadh le ranpháirtíocht leis na hoifigigh soláthair trí chruinnithe an Fhóraim Soláthair agus an Bhoird um Chomhairle Soláthair agus trí fhaisnéis ábhartha soláthair a phostáil ar Thairseach nuashonraithe Ghréasán na nOifigeach Soláthair.

Córas Bainistíocha Sonraí Caiteachais

Cuireadh píolótú an Chórais Bainistíocha Sonraí Caiteachais i gcrích go rathúil, agus forbraíodh agus cuireadh le plean cur chun feidhme beo. Leis an gcóras sin is féidir leis na húdarás áitiúla caiteachas ina n-aonar nó le chéile caiteachas a aithint i gcoinne socruithe soláthair chun cálfocht na faisnéise ar chaiteachas atá ar fáil a fheabhsú chun bonn eolais a chur faoi riachtanais soláthair amach anseo agus chun riachtanais an chláir athchóirithe soláthair maidir le comhroinnt analíse caiteachas a chomhlíonadh.

Ranpháirtíocht FBMana

Príomhghná den chlár athchóirithe soláthair is ea tacaíochta a thabhairt don earnáil FBMana chun páirt a ghlaicadh i ndeiseanna soláthair phoiblí.

D'óstáil an LGSPC, i gcomhair le hildir-Thrádáil Éireann, Imeacht Ranpháirtíocht Soláthraithe chun deiseanna soláthair beartaithe a chur i láthair i roinnt údarás áitiúla.



8

An earnáil a Chumhachtú

Straitéis Daoine na nÚdarás Áitiúil

Chomhordaigh an fhoireann tionscnaimh maidir le Straitéis Daoine na nÚdarás Áitiúil agus thacaigh siad leo chun cleachtais éifeachtacha acmhainní daonna a éascú ar fud na hearnála i réimsí amhail straitéis AD agus forbairt beartas, ag cinntíú go gcomhlíonann siad riachtanais shonracha na n-údarás áitiúil, ag forbairt teimpléid dea-chleachtais agus ag soláthar saineolas agus comhairle AD de réir is gá.

D'éascaigh an GBRÁ sraith comhdhálacha agus ceardlann le haghaidh stiúrthóirí seirbhísí agus oifigigh AD chun cuidiú le Straitéis Daoine na nÚdarás Áitiúil a sholáthar tuilleadh.

Príomhfhocas don bhliain ba ea an earnáil a shuí mar 'rogha fostóra' le táirgeadh foirne uirlisí earcaíochta agus margáiochta agus athfhorbairt shuíomh gréasáin post an rialtais áitiúil.

Foireann uirlisí earcaíochta agus margáiochta

D'fhorbair an Grúpa Oibre um Rogha Fostóra (faoi Ghrúpa Stiúrtha na Straitéise Daoine) an fhoireann uirlisí earcaíochta agus margáiochta do chleachtóirí AD/Earcaíochta sa roinn i gcomhar le an Grúpa Oibre Cumarsáide an CBC agus scaipeadh í ar na príomhfheidhmeannaigh i mí an Mheithimh 2019.

Cuimsítear san fhoireann uirlisí treoir agus faisnéis maidir le:

1. Folúntais a chur chun cinn trí na meáin shóisialta
2. Lántairbhe a bhaint as suíomhanna gréasáin
3. Feachtas earcaíochta a fhobairt
4. Ábhar a bhreithniú
5. Lántairbhe a bhaint as na meáin shóisialta
6. Meastóireacht
7. Teagmháil a dhéanamh as líne

Tionóladh cruinnithe náisiúnta do stiúrthóirí seirbhísí (AD) agus oifigigh AD le linn na bliana agus tionóladh ceardlann i mí nDeireadh Fómhair do chleachtóirí earcaíochta AD chun cur chun feidhme a éascú.

Chomh maith leis an obair ar an bhfoireann uirlisí margáiochta, comhaontaíodh uasghrádú ar shuíomh gréasáin www.localgovernmentjobs.ie. Leis an suíomh gréasáin úr déanfar an earnáil a mhargú agus a chur chun cinn mar rogha fostóra agus tá sé d'aidhm leis réimse éagsúil iarratasóirí/iarrthóirí a bhaint amach. Tá sé sin mar thoradh ar obair a rinneadh go dtí seo cheana chun beartais agus nósanna imeachta earcaíochta agus roghnúcháin na hearnála a nuashonrú.

Scéimeanna printíseachta

D'oibrigh an GBRÁ leis na húdarás áitiúla ar dhá scéim printíseacht neamhthraigdisiúnta - ceann amháin i TF a sholáthair FIT (Dul isteach sa Teicneolaíocht Faisnéise go Mear) agus sholáthair Teicneoirí Cuntasáiochta na hÉireann an ceann eile do Theicneoirí Cuntasáiochta. Tionóladh seisiún faisnéise leis an dá sholáthraí i mí Mheán Fómhair agus d'fhreastail ionadaithe ó 27 údarás áitiúil air. D'oibrigh naoi n-údarás áitiúla le FIT chun 17 bprintíseach TF a ghilcadh.

Faisnéis agus comhairliúchán

Ag léiriú teorainneacha sa phróiseas reatha maidir leis na ceanglais áitiúla agus earnála a cheanglaítear faoin Acht um Fhostaithe (Faisnéis agus Comhchomhairle a Sholáthar) 2006 a chomhlíonadh, chuir an GBRÁ comhaontú úr i bhfeidhm ina léirítear na nösanna imeachta, próisis agus cleachtais chun comhroinnt faisnéise agus comhairliúchán a éascú idir fostaithe agus ionadaithe fostaithe ar an leibhéal údarás áitiúil agus ar leibhéal na hearnála. D'haomh an lucht bainistíochta agus ceardchumainn laistigh den earnáil rialtais áitiúil na comhaontuithe sin.

Is é is aidhm leis an gcomhaontú creat faisnéise agus comhairliúcháin a sholáthar trína gcomhlíonfaidh na húdarás áitiúla a n-oibleagáidí faoin Acht. Leis an gComhaontú seo:

- leagtar amach na cuir chuige is gá lena chinntíú go bhfaighidh na fostaithe an fhaisnéis dá bhfuil siad i dteideal;
- leagtar amach na cuir chuige is gá chun faisnéis a sholáthar chun rannpháirtíocht na mball foirne i bpróisis um athrú a éascú;

- Leagtar amach na cuir chuige is gá chun socruithe a chur chun feidhme lena n-éascaítear faisinéis agus comhairliúchán chun feabhas a chur ar chinnteoireacht agus ar fheidhmíocht eagraíochtúil.
- Tugtar tuilleadh sonraí maidir leis an gcomhthéacs inar féidir dul i mbun comhroinnt faisinéise agus comhairliúcháin laistigh den earnáil.
- Leagtar amach na nósanna imeachta a chomhlíonann an tAcht agus an Treoir maidir le faisinéis agus comhairliúchán.
- Tá feidhm aige maidir le gach fostáí de chuid na hearnála rialtais áitiúil lena mbaineann sé.
- Soláthraítear próiseas comhaontaithe chun comhairliúchán optamach a éascú agus tacú leis laistigh den earnáil, agus,
- Soláthraítear treoir le haghaidh cur chuige níos eifeachtúla maidir le faisinéis agus comhairliúchán.

Clár um Malartú Ceannairí Amach Anseo – Treoirscéim a phorbairt

Bunaíodh treoirchlár um malartú idir an Roinn Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil agus na húdaráis áitiúla chun scileanna agus inniúlachtaí na rannpháirtithe a phorbairt.

Ba é b'aidhm leis an gclár feabhas a chur ar an tuiscint ar cheapadh beartas agus na dúshláin a thagann chun cinn ag céim an chur i bhfeidhm. Bhí an treoirscéim teoranta do bhaill foirne ag gráid HEO agus AO sa Roinn Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil agus AO agus SSO sna húdaráis áitiúla agus teoranta d'eagraíochtaí in aice láimhe amháin.

Ba iad seo a leanas na heagraíochtaí rannpháirtitheach a don mhárlartú:

1. DHPLG Theach an Chustaim agus Comhairle Cathrach Bhaile Átha Cliath
2. DHPLG Bhéal an Átha agus Comhairle Contae Mhaigh Eo
3. DHPLG Loch Garman agus Comhairle Contae Loch Garman

Clár Harvard

Thug an GBRÁ urraíocht do cheithre bhainisteoir údaráis áitiúla chun freastal ar chlár trí seachtaine d'Fheidhmeannaigh Shinsearacha

sa Rialtas Stáit agus Áitiúil i Scoil an Rialtais JFK in Ollscoil Harvard. Ba iad na príomhfheidhmeannaigh dá gcuid a d'ainmnigh na bainisteoirí sinsearacha. Ar aon dul leis an gcur chuige a glacadh i mblianta roimhe sin sholáthair an GBRÁ seisiún faisinéise réamhchúrsa do na ceithre bhainisteoir a roghnaíodh.

Tacaíocht líonra a chur ar fáil

Cosaint Sonraí – RGCS a chur i bhfeidhm

Lean an GBRÁ le líonra Oifigeach Cosanta Sonraí (OCSanna) údaráis áitiúil a chomhordú. Bhunaigh an líonra lón beag grúpaí oibre a bhaineann le tascanna

- Treoir maidir le hAlt 40 den Acht um Chosaint Sonraí, 2018 (i.e.) a chomhlíonadh maidir le sonraí pearsanta a eisiúint ar bhonn uirfoll ó chomhaltaí tofa thar ceann saoránach
- Comhaontuithe sonraí le comhlachtaí seachtracha

Rinneadh na doiciméad treorach maidir le déileáil leis na huiríll a fhaightear ó chomhaltaí tofa a chomhaontú agus a eisiúint chuig an earnáil

i mí na Samhna. Sholáthair an grúpa oibre a bhreithníonn comhaontuithe sonraí arna gcur isteach ag comhlachtaí seachtracha treoir agus comhairle do na OCSanna ar réimse leathan comhaontuithe.

- Scéim náisiúnta um chíram leanaí idir an Roinn Leanaí agus Gnóthaí Óige agus údaráis áitiúla aonair
- Comhaontú compháirteach um rialú idir an Roinn lompair, Turasóireachta agus Spórt agus údaráis áitiúla aonair maidir le mótaracháin
- Comhaontú maidir le comhroinnt sonraí idir DESP agus aonaid tithíochta sóisialta na n-údarás áitiúil i ndáil le sonraí um leas sóisialach
- Comhaontú maidir le comhroinnt sonraí idir an BTC agus údaráis áitiúla aonair
- Comhaontú maidir le comhroinnt sonraí idir an nGníomhaireacht Tithíochta agus údaráis áitiúla aonair
- Comhaontú leasaithe maidir le próiseáil sonraí idir 'MyPay' agus údaráis áitiúla aonair

An Líonra um Shaoráil Faisnéise (SF)

Lean an GBRÁ le treoir a chur ar fáil don líonra oifigeach um shaoráil faisnéise údarás áitiúil i ndáil le hiarratas a fuarthas lena n-áirítear:

Soláthraíodh tacaíocht agus treoir trí

- 1. Chruinnithe an Líonra um Shaoráil Faisnéise a Óstáil inar pléadh ceisteanna earnála a bhain le SF.**
- 2. Cé gur ábhar do gach údarás áitiúil iad iarratais ar SF, d'éisigh an GBRÁ treoir do na hoifigigh um shaoráil faisnéise go léir i ndáil le hiarratas a fhaigheann na húdarás áitiúla.**
- 3. Tugadh tacaíocht dhíreach d'oifigigh um shaoráil faisnéise maidir le hiarratas a fuarthas.**

Sceideal athbhreithnithe maidir le coinneáil taifead le haghaidh acmhainní daonna

Leanadh leis an athbhreithniú ar bheartas náisiúnta um choinneáil taifead an GBRÁ.

Rinneadh sceidil maidir le coinneáil, mar aon le leabhrán treorach maidir le conas na sceidil athbhreithnithe maidir le coinneáil a chur i gcrích agus scaipeadh iad ar na bainisteoirí sinsearacha sna haonaid ghnó faoi seach, do na hoifigigh SF agus don na OCSanna lena gcur i bhfeidhm.

- Soláthar**
- Tithíochta**
- Acmhainní Daonna**
- Airgeadas**



9

TCF

Seirbhísí a Soláthraíodh 2019

Leanann an GBRÁ le seirbhísí TFC a sholáthar d'údarás áitiúla agus ranna agus gníomhaireachtaí seirbhise poiblí eile. Lean an GBRÁ le tacáocht a thabhairt don Chroí-bonneagar Párola, MyPay, Ceadúnú Oibreacha Bóthair MapRoad, Rialú Tógala, CheckTheRegister.ie, Tuairisceáin RÁ, iPlan agus iHouse.



Rinneadh athbhreithniú ar TFC an GBRÁ agus d'fhaomh Bord an GBRÁ é. Cuireadh tús le linn na bliain le cur chun feidhme roinnt moltaí lena n-áirítear cobhsú na gcóras reatha, bearnaí inniúlachta a dhúnadh trí acmhainní breise a earcú agus TF Inmheánach a aistriú go seirbhís bhainistithe. Forbraíodh treochláir 18 – 24 mí le cuidiú leis an GBRÁ samhail optamach a dhearadh le haghaidh oibriúchtaí an eastáit reatha a sheachfhoinsiú, ag dul chun cinn ag an am céanna le rannpháirtíocht mhargaidh agus tairiscintí le haghaidh comhpháirtithe a sheachfhoinsiú.

Tugann foireann TFC an GBRÁ tacáocht agus cuidiú do na húdarás áitiúla ar réimse grúpaí teicniúla agus soláthar náisiúnta ceadúnaithe.

Imeacht ó ICT oibriúcháin

Lean na húdarás áitiúla lena n-iarrachtaí aistriú ón bhForaois Náisiúnta agus roinn na grúpaí a d'imigh na ceachtanna foghlama le húdarás áitiúla. Chuir an GBRÁ acmhainní seachtracha i bhfeidhm chun tacú leis an bhforaois le linn na bliana agus chun tacú le húdarás áitiúla maidir le hiarratais ábhartha a d'fhéadfadh a bheith acu agus iad ag imeacht.

Cuireadh na Gníomhaireachtaí móra a bhí á n-óstáil i dtimpeallacht óstála an GBRÁ chun tairisceana astu féin do sholáthraithe difriúla óstála. Chuir an GBRÁ eolas ar fáil chun éascaócht a dhéanamh ar a n-aistriú.

Tithíocht

Leanann Bord an Chláir Straitéisigh Tithíochta ICT lena iarrachtaí conair straitéiseach a chur ar fáil d'úsáid seirbhísí TFC san earnáil rialtais áitiúil timpeall na feidhme tithíochta. Príomhgníomhafochtaí i mbliana:

- Tionscadal náisiúnta TFC tithíochta a chur chun cinn chun cás gnó a fhorbairt chun iniúchadh a dhéanamh ar roghanna soláthair. Eisíodh larratas ar Phaisnéis (IF) chun taighde margaidh a dhéanamh sa réimse tithíochta seo agus tiomsáodh suirbhé cuimsitheach maidir le riachtanas TFC Tithíochta ar fud na hearnála.
- Rinne Grúpa Cúnaimh d'Úsáideoir 'iHouse' maoirseacht ar fhorbairt agus ar chur chun feidhme Leagan 3.5 de 'iHouse' a fhreastalaíonn ar fhoirm iarratais ÍCT, athruithe ar cheantair bhardasacha agus feabhsuithe ar feidhmiúlacht imeachta.
- Rinneadh NOAC do 2018 agus SSHA do 2019 a chur i gcrích agus a chur ar ais ó 'iHouse' trí Thuairisceán RÁ chuig an Roinn Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil.
- Rinne Grúpa Oibre TF na gCigireachtaí Cíosa suirbhéireacht ar údarás áitiúla i mí an Mhárta 2019 chun na córais TF a úsáidtear le haghaidh cigireachtaí cíosa a shainainthint. Forbraíodh cleachtadh um dhea-chleachtas chun treoirlínte soiléire a fhorbairt d'údarás áitiúla i ndiaidh sraith ceardlann um fhionnachtain leis na páirtithe leasmhara ábhartha ar fad.

Íocaíocht Cúnaimh Tithíochta (ÍCT)

Tá ionadaíocht ag an GBRÁ ar Bhord Maoirseachta ÍCT agus lean sé le tacáiocht a thabhairt do API ÍCT.

- Cuireadh 71,097 tionónacht ar an iomlán ar bun ó bunaíodh ÍCT.
- Dúnadh 18,568 ceann de na tionónachtait sin.
- Tá 52,529 tionónacht ghníomhach ÍCT ann.
- Tá 17,025 tionónacht curtha ar bun.

Coiste Tithíochta agus Tógála an CBCC

Thacaigh an Coiste Tithíochta agus Tógála leis na príomhréimsí tosaíochta maidir le soláthar tithíochta, easpa díidine, bainistíocht sócmhainní, cigireachtaí cíosa, agus TFC le linn na bliana. D'oibrigh an CBCC leis an Roinn maidir le feabhsú, athstruchtúrú, agus méadú na hOifige Soláthair Tithíochta a bunaíodh in 2016. Aontaíodh go mbunófáí an oifig faoi struchtúr na GBRÁ chun nuálaíocht agus feabhsú sholáthar na tithíochta sóisialta a chur chun tosaigh agus a spreagadh agus an soláthar sin a chomhordú san 31 údarás áitiúil.

Thacaigh an GBRÁ leis an gcoiste ina rannpháirtíocht leis an Roinn Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil agus leis an gGníomhaireacht Tithíochta i réimse tionscnamh ó spriocanna na tógála, ceanglais fostóirí, léasú, soláthar Plean Gníomhaíochta Atóigil Éireann agus na spriocanna cigireachta cíosa don blhain. Bhí rannpháirtíocht shuntasach páirtithe leasmhara ann chomh maith maidir le hárachas cosanta morgáistí, Clár na hÉireann um Dhídeanaithe a Chosaint, cóiríocht do thaistealaithe agus lasacht Tithíochta Atóigil Éireann.

D'oibrigh an CBCC leis an nGníomhaireacht Fáiltithe agus Imeascatha (RIA) maidir le samhail leithdhálte chun tacú le ENRanna, a bhfuil an cúram acu cuidiú leo siúd ar tugadh an ceart dóibh cóiríocht a fháil (ÍCT go príomha).

Cláir agus imeachtaí

D'eagraigh an GBRÁ seimineáir agus imeachtaí don earnáil rialtais áitiúil chun tacú leis na bhfeidhm tithíochta agus comhroinnt an dea-chleachtasi, mar shampla:

- Cigireachtaí Cíosa
- An Clár um Rialú Creidmheasa
- Fóram na Stiúrthóirí Seirbhíse Tithíochta
- Cruinnithe Mullaigh leis an Aire Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil agus cruinnithe mullaigh réigiúnacha

Bainistiú clár

Oifig na Bainistíochta Clár

Bunaíodh Bainistíocht agus Nuálaíocht Clár an Rialtais Áitiúil (Colún 4) chun soláthar titheácht agus foinsiú tionscadal a spreagadh. Le linn na bliana, rinneadh forbairt samhla um inniúlacht eagraíochtaí; dearadh agus cur chun feidhme cumais úir; agus feidhmeanna agus timthrialla bainistíochta tionscadal i gcrích.

Cuireadh tú leis an bpróiseas athshamhlaithe le hóstáil ceardlann agus grúpaí fócais chun an tsamhail OBC 'To Be' a léarscáiliú inar cuimsíodh ionchur ón ngrúpa gníomhaíochta OPS2020 chun 'bainistíocht tionscadal a leabú' san earnáil phoiblí. I ndiaidh an phróisis sin rinneadh sainmhíniú tacar scileanna ar róil an bainisteora tionscadal, na hanailísé gnó agus na tacaíochta riarrachán a thacóidh leis an bhfeidhm.

Comhaontaíodh próiseas athbhreithniú thimthriall an tionscadail, agus rinneadh na doiciméid tionscadal ar fad a athbhreithniú agus a nuashonrú. Cuireadh tú le dréachtú an lámhleabhair OBC a thacóidh le cur chun feidhme an phróisis úir.

Soláthraíonn an Grúpa Maoirseachta um Athchóiriú na hEarnála Poiblí rialachas na seirbhíse comhroinnté agus na dtionscnámh athchóirithe, grúpa a dhéanann maoirseachta ar na tionscadail a spreagadh, a mhaoírsiú agus a chothabháil.

Tá siad seo a leanas i measc na dtionscnámh athchóirithe úr a cuireadh chun cinn trí phróisis OBC le linn na bliana:

- Córás Faisnéise Bainistíochta OFÁ.
- Tairseach LocalGov.ie
- An tionscadal rPhleanála
- An Tionscadal Bailithe Sonrai.

Bóithre

MapRoad

Aip Mhóibíleach MapRoad - Rinneadh suirbhéireacht ar 31,000 km de bhóithre réigiúnacha agus áitiúla i leith rátáil baile.

MapRoad CBC - 6,500+ tionscadal oibreacha cosán - luach €330.

Córas Ceadúnú Oibreacha Bóthair MapRoad Rinneadh os cionn 30,000 iarratas ar cheadúnas oscailte bóthair

Córas Bainistíochta Cosán (CBC)

Chuir an GBRÁ forbairt uirlisí i gcrích chun sonraí meisín ar an leibhéal tionscadail maidir le bail bóithre a bhaint chomh maith leis an Modúl Droichead a eisiúint. Áiríodh leis sin feidhmchlár móibíleach don suirbhé agus cigireacht ar struchtúir droichead i gcomhréir le lámhleabhar treorach na Roinne lompair, Turasóireachta agus Spóirt maidir le suirbhéanna agus cigireacht ar dhoichid.

- Soláthraíodh tacaíocht leanúnach i gcomhar le seirbhís chomhroinnté na hOifige um Bainistiú Bóithre (OBB) lena n-áirítear eisiúint tacar sonraí nuashonraithe OSI Prime 2.
- Thaifead an córas rátálacha staide amhairc de os cionn 90,000 km den ghréasán bóithre réigiúnacha agus áitiúla.
- Rinne an Córás Bainistíochta Pábhála MapRoad staitisticí a thaifeadadh ar oibreacha cosán na n-údarás áitiúil dar luach €330m.
- Baineadh leas as an gcóras chun staitisticí a chur ar fáil do thuarascáil um Tháscairí Seirbhíse NOAC 2019 chomh maith le tuarascálacha míosúil arna riar ag an OBB.

Ceadúnú oibreacha Bóithre

Tá 30 údarás áitiúil ag bainistiú ceadúnú oscailte bóithre trí chóras Ceadúnú Oibreacha Bóithre MapRoad. Bhí 1,452 eagraíochta is iarratasóirí cláraithe leis an gcóras faoi dheireadh na bliana (méadú ó 1,120 in 2018). I measc na n-úsáideoirí bhí na príomhoibritheoirí teileachumarsáide, Uisce Éireann, Lónraí Gáis Éireann agus Lónraí BSL. D'fheidhmigh an Scéim Náisiúnta Taiscí go rathúil maidir le hiarratais úra ar cheadúnais a cuireadh isteach ag túis na bliana. Airfodh leis na príomhbhuntáistí a bhaineann leis an gcóras:

- An cumas bainistiú éifeachtach a dhéanamh ar líon ard ceadúnas oscailte bóithre - rinneadh breis agus 30,000 iarratas ar cheadúnas ag baint leas as an gcóras
- Bíonn aga comhláinthe na n-iarratas laistigh de 30 lá d'fhormhór (80%) na n-iarratas ar cheadúnas agus meán 17 lá ar an iomlán.
- Níos mó infheictheachta i gcéimeanna próiseála ceadúnaithe.

Forbairt Leabharlann

Forbairt Leabharlann, d'oirbhrigh an GBRÁ le húdaráis áitiúla agus leis an Roinn Forbartha Tuaithe agus Pobail chun an straitéis nua leabharlainne poiblí 2018-2022 - Ár Leabharlanna Poiblí 2022 – Ag Spreagadh, ag Nasadh agus ag Cumású Pobal' a chur i bhfeidhm.

Ár Leabharlanna Poiblí 2022

comhthionscnamh is ea an straitéis cúig bliana do leabharlanna poiblí, Ár Leabharlanna Poiblí 2022 – ag spreagadh, ag nasadh agus ag cumású pobal de chuid na Roinne Forbartha Tuaithe agus Pobail, Chumann na mBainisteoirí Contae agus Cathrach agus na Gníomhaireachta Bainistíochta Rialtais Áitiúil. In aitheantas chur chuige agus fhís nuálach na straitéise, ainmníodh í mar iomaitheoir deiridh i nGradaim na hEorpa maidir le Nuálaíocht sa Pholaitfocth 2019. Roinn baill foirne na Forbartha Leabharlann agus DRCD léargas maidir lena gcuid oibre maidir leis an straitéis a fhorbairt agus a chur chun feidhme ag an searmanas bronnta i mBeirlín.

Ar an 1 Eanáir 2019, mar phríomhthionscnamh Ár Leabharlanna Poiblí 2022, chuir na leabharlanna poiblí eile deireadh le tállí a ghearradh. Cuireadh é sin chun feidhme faoi ghrúpa oibre de chuid na Forbartha Leabharlann, GBRA.

Tugadh struchtúir rialachais le haghaidh chur chun feidhm na straitéise i gcrích. Faoi threoir Choiste um Fhorbairt Leabharlann an GBRÁ, cuireadh trí choiste straitéise ar bun chun gníomhaíochtaí straitéise a chur chun cinn:

Ceart chun Léitheoireachta

Is é Ceart chun Léitheoireachta an clár suaitheanta leabharlainne a thacaíonn le forbairt litearthachta do dhaoine aonair, do theaghlaigh agus do pháistí agus soláthraíonn sé croí-sheirbhísí, acmhainní agus tionscnaimh do raon grúpaí úsáideoirí.

Ar na tionscnaimh Ceart chun Léitheoireachta atá ar fáil faoi láthair ar fud gach leabharlainne tá:

- Léim isteach san am Scéalaíochta
- Eachtra Léitheoireachta Réaltaí an tSamhraidh
- lFéile Leabhar na bPáistí
- Am Teaghlaigh I Do Leabharlann ÁitiúilServices do scoileanna

Ba é 2019 an chéad bliain ina ndearnadh feidhmíocht an Chláir Ceart chun Léitheoireachta a mheas i gcoinne sraith spriocanna náisiúnta comhaontaithe arna bhfaomhadh ag an nGrúpa Stiúrtha um Cheart chun Léitheoireachta. Tá an clár seo ag déanamh go maith agus léirigh sé fás ar fud gach gné cláir. Tháinig méadú os cionn 10,000 rannpháirtí (fás 22%) in Summer Stars agus tháinig méadú 54% chomh maith ar rannpháirtíocht in Family Time. Baineadh méadú amach chomh maith maidir le soláthar Spring into Storytime and Children's Book Festival. Tá ardleibhéal rannpháirtíocha á mbaint amach le soláthar an chláir ar fud líonra an bhrainse, agus tionóladh ceardlanna oiliúna agus tacaíochta ag an GBRÁ le linn na bliana le cuidiú le baill foirne na tionscnaimh sin a chur chun feidhme sna húdaráis áitiúla go léir.

An Choiste	Feidhm
Coistí na gClár Straitéiseach	Maoirseacht a dhéanamh ar ghníomhaíochtaí a bhaineann le léitheoireacht agus litearthacht; sláinte agus folláine; gnó agus fostáfocht; agus cultúr agus pobal
An Coiste um Sholáthar Seirbhíse	Féachann sé le feabhas a chur ar eispéireas na n-úsáideoirí, acmhainní teicneolaíochta, agus uaireanta oscailte; agus úsáid leabharlann a mhéadú agus an bhallaíocht a mhéadú go 30% den daonra
An Coiste Bonneagair	Díríonn sé ar an gCóras Bainistíochta Leabharlann, an tseirbhís náisiúnta um dháileadh, forbairt, agus soláthar acmhainní ar líne

Cúrsaí Oibre

Seachadtar an tseirbhís Cúrsaí Oibre trí gach seirbhís leabharlainne poiblí chun tacú le gnó agus fostáiocht i bpobail áitiúla. Tugtar tacaíocht d'úsáideoirí leabharlainne maidir le haistriú chuig poist agus gairmeacha beatha, lorg oibre, bheith ina bhfiontair agus tabhairt faoina bhfoghlaim agus faoina bhforbairt féin.

Áirítear ar an tseirbhís Cúrsaí Oibre

- Stoc leabhar
- r-Leabhair
- r-Chlosleabhair
- r-Irisleabhair
- Cúrsaí ar líne chun tacú le gnó agus fostáiocht
- Acmhainní taighde
- Apásanna oibre agus cruinnithe

In 2019 rinneadh meastóireacht ar an gclár chun leibhéal chur chun feidhme na seirbhíse Cúrsaí Oibre in údaráis leabharlainne a fháil amach. Léiríodh le freagairtí leibhéal maith glactha agus diograise do Cúrsaí Oibre,, agus an dul chun cinn a bhí déanta i gcomhar sholáthar ghnéithe an chláir sna húdaráis áitiúla. Chun bearnaí amuigh sa soláthar seirbhíse a dhúnadh tionóladh ceardlann oiliúna agus tacaíochta do chomhordaitheoirí Cúrsaí Oibre ag an GBRÁ i mí na Nollag.

Éire Shláintiúil

Céim 1

Tá sé mar aidhm ag an gclár Éire Shláintiúil ag Do Leabharlann leabharlanna a bhunú mar na háiteanna i bpobail ina bhfuil fainseis sláinte ar fáil. Leis an tseirbhís spreagadh daoine le bheith ag 'Ithe go Maith, Ag Smaoineamh go Maith, agus Bheith Sláintiúil' trú leabhair, fainseis agus acmhainní ar líne maidir leis an tsláinte agus leis an bhfolláine a chur ar fáil, agus sin comhlánaithe ag imeachtaí agus gníomhaíochtaí i ngach leabharlann phoiblí áitiúil.

Céim 2

Rinneadh meastóireacht ar an gclár agus pléadh é ag Ceardlann Comhordaitheora Éire Shláintiúil a tionóladh ag an GBRÁ. Bhí an t-aiseolas thar a bheith dearfach agus thuairiscigh údaráis áitiúla go bhfuil éileamh láidir ar an gclár agus go bhfuil suim ag daoine ann. A bhúi le ceangaltais buiséid fadtéarmach ón Roinn Sláinte agus ón Roinn Tuaithé agus Forbartha Pobail, cruthaíonn caidreamh ina lán pobail áitiúla. Is é an toradh go ndearnadh tuiscint níos mó ar ról na leabharlainne maidir le fainseis faoin tsláinte a forbairt sa phobal. Thacaigh na forbairtí dearfacha le níos mó infheictheachta agus ranpháirtíochta maidir leis an gclár le linn Chéim 2 - Eagraíodh 921imeacht ar fud na seirbhíse leabharlainne,

Céim 3

Is ionann Céim 3 agus céim dhá bhliain, a bheidh ag reáchtáil ó lúil 2019 agus baineann sé le tuilleadh forbartha ar an leabhar agus ar bhailiúcháin acmhainní ar líne, soláthar breise clár cuimsitheach imeachtaí ar fud na tíre.



Tionscadail a Maoiníodh

Fuair leabharlanna maoiniú ó DRCD le linn na bliana chun tionscadail nuálacha a fhobairt agus na leabharlanna Mo Leabharlanna Oscailte a mhéadú ó naoi gcinn go cúig cinn déag ar an iomlán. Cuireadh Maoiniú Cuntas Díomhaoin ar fáil chun tacú le 81 tionscadal a dhírigh ar phobail faoi mhíbhuntáiste le linn na bliana inar díródh ar réimse ollmhór ábhar idir oiliúint géineolaíochta taistealaithe agus ceardlanna podchraolta le déagóirí LGBTI+.

Leabharlanna san Eoraip

Chomhóstáil Forbairt Leabharlann comhdhálacha náisiúnta Bhiúró Eorpach na gCumann Leabharlainne, Faisnéise agus Doiciméadachta (BECLFD) agus Fóram na nÚdarás Náisiúnta ar Leabharlanna san Eoraip (Fóram NAPLE) ag Coláiste Ríoga na Lianna i mBaile Átha Cliath. D'fhreastail os cionn 100 toscaire ó gach cearn den Eoraip ar an dá chruinniú chun éisteacht le cainteoirí ag déanamh plé ar thodhchaí na leabharlann poiblí agus nuálaíocht a rinneadh le déanaí san earnáil. Thug toscaireacht 20 leabharlannaí ón Eastóin cuairt ar an GBRÁ chun eolas a fháil faoi straitéis agus forbairtí Mo Leabharlanna Poiblí 2022 i leabharlanna poiblí in Éirinn. Lean Forbairt Leabharlann lena chomhoibriú leis an gCoimisiún Eorpach trí na buaiteoirí réigiúnacha chomórtas Ardán Cainte Ionaid Faisnéise Direct Europe dá cuid a thabhairt le chéile don bhabhta ceannais i mBaile Átha Cliath.

Ghlac seacht gcainteoir déag páirt i gcatagóirí na bpáistí agus na ndaoine fásta, ag plé an téamaí 'Ní Bhaineann an tAthrú Aeráide Liomsa'.

r-Phleanáil

Cuireadh obair i gcrích ar an aistriú chuig Sugar CRM a bheidh mar an comhéadan idir córais na tairsí agus na pleanála chúil i ngach údarás áitiúil.

Cruthaíodh foirm iarratais athbhreithnithe ar líne bunaithe ar 'Phobal, Áit, Moladh, agus Íocaíocht' chun teacht níos fearr le riachtanais úsáideoirí.

Comhaontaíodh imlíné na Straitéise Cumarsáide agus bunaíodh gréasán pointí aonair teaghmála laistigh de gach údarás áitiúil.

Cuireadh taispeántais na Tairsí i láthair Stiúrthóirí Pleanála agus Ceannairí TF. Reáchtáladh clár de sheisiúin ardaithe feasachta le haghaidh comhairleoirí freisin tríd an AILG.

Tugadh faoi chleachtadh chun an caighdeán scanta ar fud na n-údarás áitiúil a mheas. Tá na catagóirí caighdeánacha doiciméid curtha i bhfeidhmanois chuig formhór na suíomhanna ar fud na tíre.

Leag an Bord Tionscadail r-Phleanála béim ar an ngá le creat reachtúil tacaíochta lena n-áirítear rialacháin nua chuig an Roinn Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil,

Bainistíocht Fiachais

Bhí an Bille Rialtais Áitiúil (Rátaí) 2018 mar thoradh ar chomhoibriú idir an Roinn Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil agus Cleachtóirí Rátaí Rialtais Áitiúil, arna éascú agus arna bhainistiú ag an an GBRÁ. Tá sé d'aidhm leis an mBille a tháinig dá bharr go leor de na soláthairtí éagsúla a bhaineann le rátaí tráchtála a dhaingniú agus roinnt de na modhanna billeála a nuachóiriú agus rátaí a bhailíú.

D'oibrigh an GBRÁ leis an Roinn Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil agus le hÚdarás Áitiúla chun reachtaíocht a sheachadadh agus chun na córais agus na cleachtais oibre riachtanacha a chur i bhfeidhm d'fheann an reachtaíocht úr a chur i bhfeidhm go héifeachtach.

Déanann an GBRÁ monatóireacht ar rátaí bailiúcháin. Déantar analís ar thorthaí d'fheann dul i bhfeidhm go dearfach ar bhailiúcháin san am atá le teacht.

10

Ár n-imeachtaí – ag tabhairt daoine le chéile le tabhairt faoi líonrú agus faoi fhoghlaim

Comhdháil AD 2019

Cur síos

Tionóladh an 21ú Comhdháil Náisiúnta AD i gCathair Phort Láirge leis an téama HR -*Ag glacadh le bealaí úra le hoibriú*.

D'fhreastail 110 toscaire ar an gcomhdháil lena n-áirítear ionadaithe ó roinnt comhlachtaí seachtracha. Ba í sin an Chomhdháil AD ba mhó a tionóladh go dtí seo agus bhí an t-aiseolas andearfach.

C – D Jonathan Healy,
Maggie O'Brien, Louise Bunyan,
Peter Cosgrove, Paul Dunne



Áiríodh iad seo a leanas ar na topaicí inti

Cineál Athraitheach na hOibre agus an Lucht Oibre

Ceardlann Ceannaireachta Buaicfheidhmíocha

Folláine ag an Obair, Cás-Staidéar

Folláine agus Athléimneacht le haghaidh AD Gairmiúil

Nuashonrú ar an Dlí um Fhostaíocht agus cur i bhfeidhm an phróisisis araónachta

An Bille um Phaisnéis maidir leis an mBearna Phá idir na hInscní 2019/Comhionannas/Cuimsiú

Treoir Céim ar Chéim Maidir le Folláine san Áit Oibre

Margaíocht Earcaíochta agus Próifílíú LinkedIn

Cur Chuige Nuálach maidir le hEarcaíocht san Earnáil

Poiblí Irisleabhar Anailísíocha Ár n Daoine

Comhdháil Sláinte agus Sábháilteachta

Cur síos

Tionóladh an Chomhdháil Bhliantúil Sláinte agus Sábháilteachta i Luimneach. Ba é téama chomhdháil na bliana seo Ag Obair i dTreo Todhchaí Inbhuanaithe sa tSábháilteachta, sa tSláinte agus san Fholláine. Sa chomhdháil soláthraíodh dá nuashonrú reachtacha tábhachtacha, seisiúin faisnéise theicniúla maidir le treoirlínte úra do thoscairí agus rinneadh iniúchadh ar chúrsaí a bhaineann le sláinte agus folláine na bhfostaithe



Áiríodh iad seo a leanas ar na topaicí inti

Aitheasc ón Údarás Sláinte agus Sábháilteachta maidir le Straitéis úr an Údarás 2019-2021

Nuashonrú ar an gCód Cleachtais úr maidir le Tumadóireacht Intíre agus Chladaigh agus Bainistíocht Fánán

Nuashonrú ar an Lámhleabhar maidir le Comharthaí Tráchta a foilsíodh le déanaí

Seisiún faisnéise maidir leis an gCód Cleachtais úr maidir le Contúirt ó Línte Leictreachais Lasairde a Sheachaint

Príomhchúrsaí Sláinte & Sábháilteachta maidir le Bainistíocht Imeachtaí

Sláinte Cheirde

Bainistíocht ar an Strus a leanann Teagmhais Chriticiúla

Comhdháil Sláinte agus Sábháilteachta an Tionscail Uisce

Cur síos

Ba é an téama don imeacht Comhrá Laethúil is ea an tSábháilteachta agus díriodh ann ar an tábhacht a bhaineann le ról na mbainisteoirí sinsearacha maidir le tionchar a imirt ar an gcultúr sláinte agus sábháilteachta atá i bhfeidhm ar fud an tionscail uisce. Imeacht idirghníomhach a bhí sa Chomhdháil imeacht idirghníomhach le meascán stíleanna comhdhála agus ceardlainne.

Áiríodh iad seo a leanas ar na topaicí inti

Ceannairachta

Sábháiltecht

Meabhairshláinte

Folláine

Seoladh Ghradaim úra na Comhdhála Sláinte agus Sábháilteachta an Tionscail Uisce



C-D Michael O'Leary, Uisce Éireann, Eddie Ronayne, Comhairle Contae Chorcaí, Eamonn O Sullivan, Príomhfeidhmeannach Chomhairle Contae Mhuineacháin, Alan Quinlan, Cainteoir, Neil Lenehan, Uisce Éireann, Jenny Lally, GBRÁ.

Comhdháil Turasóireachta

Cur síos

Roinneadh dea-chleachtas agus saineolas sa chomhdháil ó laistigh agus lasmuigh den earnáil araon. Léiríodh an ról éagsúil atá ag na húdaráis áitiúla i bhforbairt turasóireachta i dtéamaí na comhdhála.

Bhí imeacht comhoibríoch ann idir earnáil na n-údarás áitiúil, Fáilte Éireann, an Roinn Iompair, Turasóireachta agus Spóirt, agus gníomhaireachtaí Rialtais eile.

Áiríodh iad seo a leanas ar na topaicí inti

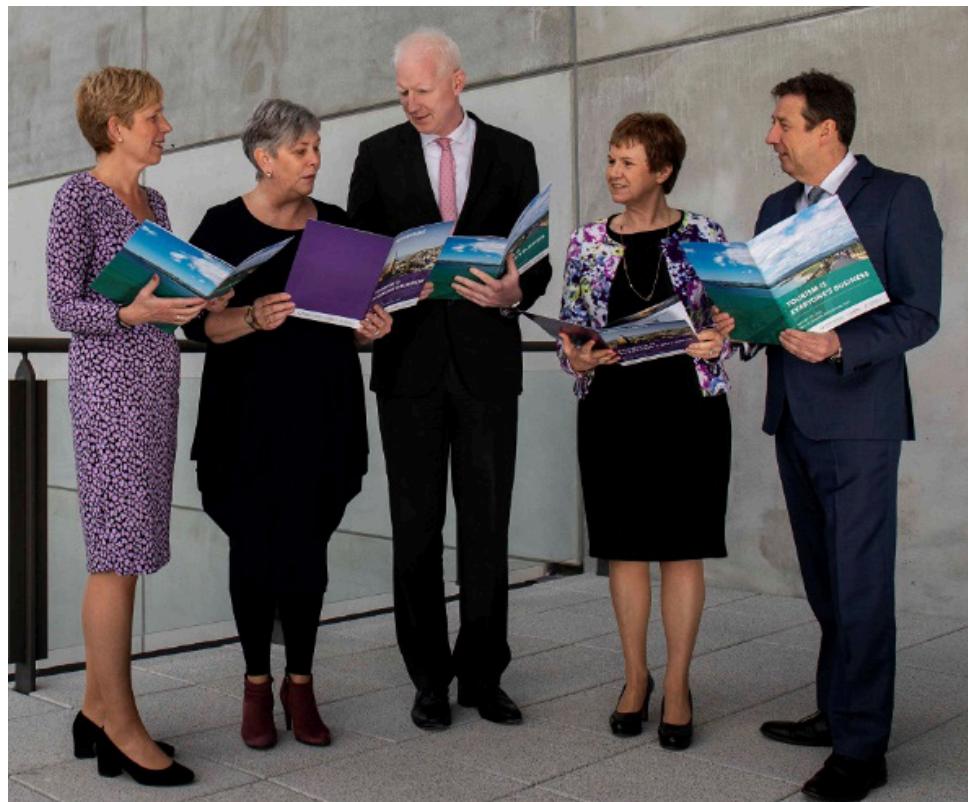
Radharc a Shuíomh

Nithe Díol is Spéise

Comhoibriú agus Imeachtaí Dea-chleachtais Pobal

Foirne Údaráis Áitiúil a Fhorbairt

Glasbhealaí



(D-C): Maria Melia, an Roinn Iompair, Turasóireachta agus Spóirt; Ann Doherty, Príomhfheidhmeannach Chomhairle Cathrach Chorcaí; Paul Kelly, POF Fáilte Éireann; Jackie Maguire, Príomhfheidhmeannach Chomhairle Contae na Mí; agus, Shane Clarke, Turasóireachta Éireann.

Seimineár na nÚdarás Áitiúil maidir le Rochtain, Comhionannas agus Ionchuimsiú Shóisialta

Cur síos

D'óstáil an GBRÁ seimineár d'oifigigh um rochtain, comhionannas agus ionchuimsiú sóisialta. D'fhreastail oifigigh AD, oifigigh chomhionannais, oifigigh rochtana, oifigigh um ionchuimsiú agus seirbhísí corporáideacha ar an Seimineár.

Áiríodh iad seo a leanas ar na topaicí inti

Ionaid Feistithe Éireann: Áiseanna Feistis Aosach Cuidithe

Gairm ar Bheart maidir le Míchumas: Cónaидhm na hÉireann um Míchumas

An Lárionad Sármhaitheasa i nDearadh Uilíoch An tÚdarás Náisiúnta Míchumais – Foireann Uirlisí um Rannpháirtíocht Custaiméirí san Earnáil Phoibl: An tÚdarás Náisiúnta Míchumais

Comhairliúchán chun Éagsúlacht, Comhionannas san ionad Oibre agus inár bPobal a chinntí: Aoisbhá Éireann, Comhairle Contae na Mí

Mhíchumas agus Dualgas na hEarnála Poibl: Cónaídhm na hÉireann um Míchumas

Dualgas na hEarnála Poibl: IHREC - Coimisiún um Chearta an Duine agus um Chomhionannas na hÉireann

Láithreán Phíolóta Dhualgas na hEarnála Poibl – Cás-Staidéar: Comhairle Cathrach Chorcaí agus Comhairle Contae Mhuineacháin



(D-C): Jack Keyes, POF agus Comhairleoir ar scoir, CC an Chabháin; M. O'Brien, Oifigeach Oiliúna, GBRÁ, an Dr G. Craddock, Príomhoifigeach, an Lárionad Sármhaitheasa i nDearadh Uilíoch, an tÚdarás Náisiúnta Míchumais, M. Pyne, Ceann AD, Comhairle Cathrach Bhaile Átha Cliath, B. Bradley, Oifigeach um Rochtain & Ionchuimsiú Sóisialta, CC Mhuineacháin

Comhdháil Bhliantúil um Sholáthar

Cur síos

Sa Chomhdháil Bhliantúil um Sholáthar díríodh ar sholáthar poiblí a thacaíonn leis an gclár um sholáthar poiblí agus d'fhreastail níos mó ná 100 toscaire uirthi. Ba é an tAire Patrick O'Donovan an príomhchainteoir.

Áiríodh iad seo a leanas ar na topaicí inti

Creat Bainistíochta Oibreacha Caipítil

Ceanglais Fostóirí maidir le Tithíocht Shóisialta agus Inacmhainne

Seirbhísí Comhtháite Foirne Deartha chun tacú leis an Straitéis Tithíochta Sóisialta

Cásdlí Bainistíochta

Conarthaí

Tairiscintí Mínormálta Íseal

Breithnithe Sóisialta

Tionscnamh Ghlasa an Rialtais



(D-C): Sonraí an ghrianghrafadóra: Anna Marie Delaney, Príomhfheidhmeannach Chomhairle Contae Uíbh Fhaillí, an tAire Patrick O'Donovan, Moira Murrell, Príomhfheidhmeannach Chomhairle Contae Chiarraí, Geraldine Dunne, GBRÁ agus Paul Dunne, Príomhoifigeach Feidhmiúcháin, GBRÁ

Gluais

CIR	An Coiste Iniuichóireachta agus Riosca
ASP	Plean Seirbhise Bliantúil
BCA	An túdarás um Rialú Tógála
BCMS	Córas Bainistíochta Rialaithe Tógála
CARO	Oifigí Réigiúnacha um Ghníomhú ar son na hAeráide
CBCC	An Cumann Bainistíochta Contae agus Cathrach
POF	Príomhoifigeach Feidhmiúcháin
CSSC	Fochoiste Cibearshlándála
CRU	An Coimisiún um Rialáil Fóntas
CSSC	Fochoiste Cibearshlándála
DCCAE	An Roinn Cumarsáide, Gníomhaithé ar son na hAeráide agus Comhshaoil
DCU	Ollscoil Chathair Bhaile Átha Cliath
DEASP	An Roinn Gnóthaí Fostaíochta agus Coimirce Sóisialta
DHPLG	An Roinn Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil
DRCD	An Roinn Forbartha Tuaithe agus Pobail
GCC	An Ghníomhaireacht um Chaomhnú Comhshaoil
FMS	Córas Bainistíochta Airgeadais
RGCS	An Rialachán Ginearálta maidir le Cosaint Sonrái
GPP	Soláthar Poiblí Glas
CA	Ceann Airgeadais
HPSS	Acmhainní Daonna, Párola, Aoisliúntas agus Seirbhísí Comhroinnte
AD	Acmhainní Daonna
ÍCT	Íocaíochtaí Cúnaimh Tithíochta
IHREC	Coimisiún um Chearta an Duine agus um Chomhionannas na hÉireann
InfoSec	Faisnéis Slándála
IPA	An Foras Riarracháin
IPB	Comhlacthaí Poiblí Éireannacha
IR	Caidreamh Tionsclaíoch
UÉ	Uisce Éireann

IWCG	Grúpa Comhairliúcháin Uisce Éireann
ÚÁ	Údarás Áitiúil
LASOG	Grúpa Oifigeach Sábháilteachta Údarás Áitiúil
OFÁ	Oifig Fiontair Áitiúil
RÁ	Rialtais Áitiúil
LGSPC	Ionad Soláthair Straitéisigh Rialtais Áitiúil (LGSPC)
MFA	Fíordheimhniú Ilfhachtóirí
MRL	Ceadúnú Oibreacha Bóithre MapRoad
NBCMP	Bainistíocht Náisiúnta um Rialú Foirgníochta
NDFEM	An Stiúrthóireacht Náisiúnta um Bainistíocht Dóiteáin agus Éigeandálaí
NOAC	An Coimisiúnú Náisiúnta Maoirseachta agus Iniuichóireachta
NPPR	Áit Chónaithe Phríobháideach Neamhphríomha
NSC	An Coiste um Chaighdeán Náisiúnta
OSR	An Oifig um Sholáthar Rialtais
OCCIO	Oifig Phríomh-Oifigeach Faisnéise an Rialtais
OSI	Suirbhéireacht Ordanáis Éireann
PID	Doiciméad Tionscnaimh Tionscadail
PLR	Luach Saothair ó lasachaí leis an bPobal
PMDS	Forbairt Bainistíochta Feidhmíochta
OBC	An Oifig Bainistíochta Clár
PMS	Córas Bainistíochta Cosán
PSROG	Grúpa Maoirseachta um Athchóiriú na hEarnála Poiblí
SEAI	Údarás Fuinnimh Inmharthana na hÉireannSICAP
SICAP	An Clár um Chuimsíú Sóisialta agus Gníomhachtú Pobail
CS	Comhaontú Seirbhise
FBM	Fiontar Beag, Meánmhéide
SMS	Córas Bainistíochta Sábháilteachta
WIOF	Creat Oibriúcháin an Tionscail Uisce
WRC	An Coimisiún um Chaidreamh san Áit Oibre
WSTO	Oifig Aistrithe na Seirbhísí Uisce

Aguisín 1

Scéim maidir le Luach Saothair ó lasachtaí leis an bPobal

An tAonú Tuarascáil
Bhliantúil Déag

don bhliain dar críoch an 31 Nollaig 2019



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1. Réamhrá

1.1 An Bonn Reachtach

Is éard is Ceart lasachtaithe Phoiblí ceart eisiach an údair a leabhar a thabhairt ar iasacht, agus tugadh isteach i ndlí na hÉireann é mar An tAcht Cóipchirt agus Ceart Gaolmhar (Leasú) 2007. Leis an Acht cuireadh an reachtaíocht Éireannach i gcomhréir leis an dlí Eorpach.¹ Sonraítear san Acht go bhfuil feidhm ag an gceart chun saothar a thabhairt ar iasacht mura bhfuil scéim um luach saothair i bhfeidhm agus á sholáthar do bhunú scéim um luach saothair ag an Aire Comhshaoil, Oidhreachta agus Rialtais Áitiúil.

1.2 Ionstraim Reachtúla

Eisfodh na rialachán lena mbunaítear an scéim na Rialacháin 2008 fán Acht Cóipchirt agus Ceart Gaolmhar (Scéim um Luach Saothair ó lasachtaí leis an bPobal) ar an 31 Nollaig 2008.² (I.R. Uimh. 597 de 2008). Faoi Scéim um Luach Saothair ó lasachtaí leis an bPobal, déantar íocaíocht le húdair, maisitheoirí etc a bhfaightear a leabhair ar iasacht ó leabharlanna poiblí. Rinneadh an Rialacháin fán Acht Cóipchirt agus Ceart Gaolmhar (An Scéim um Luach Saothair ó lasachtaí leis an bPobal) (Leasú), 2013 I.R. Uimh. 221 de 2013 a shíniú ar an 20 Meitheamh 2013.³

1.3 Bainistiú na Scéime PLR

Faoi na rialacháin ainmníodh Príomhoifigeach Feidhmiúcháin na Gníomhaireachta Bainistíocha Rialtais Áitiúil mar chláraitheoir an Luach Saothair ó lasachtaí leis an bPobal. Bainistíonn Forbairt Leabharlann an scéim PLR atá á maoiniú ag an Róinn Forbartha Tuaithe agus Pobail.

D'fhorbair an Oifig PLR i gcomhar leis The British Library, Public Lending Right UK córais chun seirbhísí feabhsaithe a sholáthar a bhfuil clárú níos éifeachtaí agus níos éifeachtúla agus seirbhísí gaolmhara PLR d'údair mar thoradh orthu.

2. An Próiseas PLR

Faoi PLR, déanfar íocaíocht le húdair chláraithe, saoránaigh nó cónaitheoirí sa Limistéar Eorpach Eacnamaíoch (EEA), i dtaca le leabhair a cláraíodh leis an PLR agus a bhí á dtabhairt ar iasacht d'údarás leabharlann poiblí.

Is gó d'údair clárú leis an Oifig PLR, agus sonraí na leabhar ar mian leo luach saothair a éileamh orthu a thabhairt.

Soláthraíonn údarás leabharlann poiblí sonraí a n-iasachtaí, lena n-áirítear an líon uaireanta a n-eisítear gach leabhar ina gcnuasach i gcaitheamh na bliana don Oifig PLR.

Ag deireadh na tréimhse PLR, déantar sonraí na n-iasachtaí ó gach údarás a phéireáil le sonraí an údair/teidil agus liosta údar ar tugadh a leabhair ar iasach, agus an líon eagrán de gach ceann a sholáthraítear. Áirítear an méid atá gach údar i dteideal a fháil agus foctar iad.

3. Bailiúchán Sonraí lasachtaí

Suiteáiltear modhl iasachtaí PLR ar chóras bainistíocha na leabharlainne agus tugann na sonraí a eisítear gach leabhar le linn tréimhse shonrach agus cuirtear é sin ar aghaidh chuig an Oifig PLR go huathoibríoch.

1 Treoir 2006/115/CE, IO L 376, 27.12.2006, lch. 28–35.

2 I.R Uimh 597 de 2008.

3 I.R Uimh 221 de 2013.

4. Cláir Údar

Cláraíodh 25,567 údar an gcóras PLR ag deireadh bhliain PLR 2019.

5. Íocaíochtaí PLR 2019

Sholáthair an Roinn Forbartha Tuaithe agus Pobail €200,000 i gcomhair íocaíochtaí leis na húdair ar tugadh a saothair ar iasachta do phobal na hÉireann.

Déantar na híocaíochtaí go bliantúil agus bunaítear iad ar iasachtaí ón mbliain féilire roimhe sin. Bhí údair i dteideal íocaíochta dá mbainfeadh a dtuilleamh PLR íosmhéid €2 amach, agus bhí íocaíocht uasta de €1,000 do na húdair ba mhinice a bhfuarthas a leabhair ar iasachta. Áiríodh an Ráta in aghaidh na hiasachta (RPL) ag 4.12 cent. Bunaíodh áireamh íocaíochta PLR 2019 ar 5,075,873 iasacht incháilithe ar fad.

Cháiligh 6,118 údar ó 24 thír le haghaidh íocaíochta in 2019, agus fuair 9 n-údar an íocaíocht uasta.

6. British Library, Public Lending Right UK

Aistríodh an Fhreagracht um PLR na Ríochta Aontaithe chuig The British Library i nDeireadh Fómhair 2013. Phléigh foireann PLR na Breataine agus na hÉireann comhchuir chuige maidir le húsáid acmhainní a uasmhéadú agus seirbhísí feabhsaithe a sholáthar d'údair.

Is mór ag an Oifig PLR an cúnamh mór a thug an foireann PLR maidir le tacú leis an gcóras PLR.

7. Cumarsáid agus Poiblíocht

Caomhnaíonn an Oifig PLR an láithreán gréasáin www.plr.ie. Éascaítear leis an mbailiúchán sonraí iasachtaí ó gach údarás leabharlainne anailís ar iasachtaí leabharlann poiblí ar bhonn náisiúnta. Cuireann an Oifig PLR eolas ar iasachtaí leabharlann poiblí ar fáil do na meáin chumarsáide ar iarratas.

8. Airgeadas

Maoíníonn an tAire Forbartha Tuaithe agus Pobail an Luach Saothair ó lasachtaí leis an bPobal go díreach agus ní ghearrtar na costais ar na húdaráis áitiúla.

9. Buíochas

Ba mhaith leis an nGníomhaireacht Bainistíochta Rialtais Áitiúil buíochas a ghabháil leis an Aire Forbartha Tuaithe agus Pobail, leis an Aire Stáit, lena n-oifigigh as a dtacaíocht leanúnach; le húdaráis leabharlann poiblí dá gcomhoibriú i bhfeidhmiú leanúnach na scéime PLR, le foireann PLR in The British Library dá gcomhairle, dá dtacaíocht agus dá gcúnamh.

Cláraitheoir PLR

Paul Dunne

Dáta

8th May 2020

10. Agusíní

10.1 Achoimre Íocaíochtaí

Achoimre Íocaíochtaí	2019
Líon na n-údar a bhí cláraithe le haghaidh PLR ag deireadh 2019	25,567
Líon na n-údar atá i dteideal íocaíochta	6,118
Caiteachas iomlán (maoiniú na Roinne agus an méid a tugadh ar aghaidh ó 2018)	€200,287.94
Líon na n-údar a fuair an íocaíocht uasta	9
Ráta in aghaidh na hiasachta (RPL)	4.12
An líon iomlán iasachtaí incháilithe	5,075,873

10.2 Achoimre ar Mhodhanna Íocaíochta

Modh Íocaíochta	Líon Údair 2019	Méid iomlán 2019 €
R-íocaíocht dhíreach isteach i gCuntais Euro/ Neamh-steirling	540	24,416.71
R-íocaíocht dhíreach isteach i gCuntais Steirling na Ríochta Aontaithe	5,512	17,4794.81
Íocaíochtaí Ar Coimeád	66	1,076.42
iomlán	6,118	200,287.94

10.3 Íocaíocht Tíre Cónaithe

Tír	Méid €	Tír:	Méid €
An Ríocht Aontaithe	175,145.33	An tSualainn	79.34
Éire	22473.05	An Bheilg	53.68
An Fhrainc	690.76	An Danmhairg	33.34
An Iodáil	345.77	An tSeapáin	11.23
An Ghearmáin	531.64	An Iorua	17.88
An Ísiltír	235.60	An Astráil	39.98
An Eilvéis	168.17	An Nua-Shéalainn	4.82
An Spáinn	174.58	An Íoslainn	10.25
Ceanada	125.80	An Bhulgáir	5.58
An Chróit	82.15	An Rómáin	5.05
An Ungáir	4.11	An Afraic Theas	0.86
Oileán Mhanann	21.08	SAM	27.89
			IOMLÁN € 200,287.94

10.4 Raon méideanna íocaíochtaí

Ó Mhéid €	Chug Míod €	Líon na níocaíochtaí 2019	Míod € in 2019
0.01	5	1,942	6,303.42
5.01	10	1,246	8,905.32
10.01	50	1,991	45,686.15
50.01	100	487	34,385.89
100.01	300	363	57,740.17
300.01	500	54	20,287.19
500.01	1000	35	26,979.80
IOMLÁN		6,118	200,287.94

Aguisín 2

Ráitis Airgeadais Iniúchta

Don bhliain dar críoch an 31 Nollaig 2019

Clár na nÁbhar

An Ráiteas maidir leis an gCóras um Rialú
Inmheánach An Ráiteas maidir leis an Staid
Airgeadais (Clár Comhardaithe) An Ráiteas ar
Ioncam Cuimsitheach An Ráiteas maidir leis an
Staid Airgeadais (Clár Comhardaithe) Ráiteas ar
Shreafaí Airgeadais
Nótaí leis na Cuntais agus ar cuid de na Cuntais iad

Ráiteas maidir leis an gCóras um Rialú Inmheánach

Don bhliain dar críoch 31 Nollaig 2019

Raon Feidhme na Freagrachta

Thar ceann Bhord na Gníomhaireachta Bainistíocha Rialtais Áitiúil, admhaím freagacht an Bhoird as a chinntíú go gcoimeádtar agus go bhfeidhmítéar córas éifeachtach rialaithe inmheánaigh. Cuireann an fhreagracht seo ceanglais an Chóid Chleachtais chun Comhlachtaí Stáit a Rialú 2016 san áireamh.

Cuspóir an Chórais um Rialú Inmheánach

Deartar an córas de rialú inmheánach chun riosca a bhainistiú go leibhéal inghlactha seachas é a dhíchur. Dá bhrí sin, ní féidir leis an gcóras ach dearbhú réasúnta agus ní dearbhú iomlán a sholáthar go bhfuil sócmhainní cosanta, idirbhearta údaraithe agus taifeadta i gceart, agus go ndéantar earráidí nó neamhrialtachtaí ábhartha a chosc nó a bhrath ar bhealach tráthúil. Bhí an córas um rialú inmheánach, a thagann le treoir arna heisiúint ag an Roinn Caiteachais Phoiplí agus Athchóirithe, i bhfeidhm i nGníomhaireacht Bainistíocha Rialtais Áitiúil don bhliain dar críoch 31 Nollaig 2019 agus suas go dáta formheasa na ráiteas airgeadais.

Cumas Riosca a Láimhseáil

Tá Bord an GBRÁ freagach as a chinntíú go bhfuil córas éifeachtúil um rialú inmheánach i bhfeidhm ag an GBRÁ. Cuidíonn an Coiste Iniúchóireachta agus Riosca ("CIR") leis an mBord ina bhfuil trí chomhalta Boird ina bhfuil comhalta amháin den Bhord (atá ina chathaoirleach ar an gcoiste), agus 4 chomhalta eile a bhfuil taithí airgeadais agus iniúchóireachta acu. Tháinig an CIR le chéile 5 huairé in 2019. Tá údarás feidhmiúcháin tarmligthe ag an mBord chuig an POF a fheidhmíonn, mar aon leis an bhfoireann bainistíocha sinsearaí, creat bainistíocha riosca an GBRÁ agus a thugann tuairisc maidir le riosca ag gach cruinniú Boird, gach cruinniú de chuid an Choiste Airgeadais nó agus gach cruinniú CIR.

Tá soláthraí iniúchóireachta inmheánaí seachfhoinsithe ag an GBRÁ a stiúrann clár oibre a comhaontáodh leis an CIR. In 2019 rinneadh trí iniúchadh inmheánacha lenar clúdaíodh Córás um Rialú Inmheánach an GBRÁ, athbhreithniú ag Ardleibhéal an Chreata Slándála Faisnéise agus rialachas an Chláir um Leabharlanna a Maoíníodh.

Tá beartas bainistíocha riosca forbartha ag an CIR lena leagtar amach na próisis bhainistíocha riosca atá i bhfeidhm agus a lena dtugtar sonraí maidir le ról agus freagachtaí na foirne maidir le riosca. Eisíodh an beartas chuig an bhfoireann go léir agus táthar ag súil go mbeidh siad ag obair le polasaithe bainistíocha riosca an GBRÁ, chun an lucht bainistíocha a chur ar an eolas maidir le riosca atá ag teacht chun cinn agus laige rialaithe, agus chun freagacht a ghlacadh as riosca agus rialuithe laistigh dá réimse oibre féin.

Creat um Riosca agus Rialú

Tá córas bainistíocha riosca curtha i bhfeidhm ag an GBRÁ lena n-ainthnítear agus lena dtuairiscítear príomhriosca agus na gníomhartha bainistíocha atá á oglacadh chun dul i ggleic leis na rioscaí sin agus, a mhéid is féidir, iad a mhaolú.

Tá clár rioscaí corporáideacha i bhfeidhm lena n-ainthnítear na príomhrioscaí atá os comhair an GBRÁ agus rinneadh iad a aithint, a mheasúnú agus a ghrádú de réir na tábhactha a bhain leo. Ullmháíonn an lucht bainistíocha an clár agus déanann an Bord agus an CIR athbhreithniú agus nuashonrú air ag gach cruinniú. Úsáidtear toradh na measúnuithe sin chun acmhainní a phleanáil agus a leithdháileadh lena chinntíú go ndéantar rioscaí a bhainistiú go leibhéal inghlactha.

Tugtar sonraí sa chlár riosca maidir leis na rialuithe agus na gníomhartha is gó chun rioscaí a mhaolú, chomh maith leis an bhfreagracht a shanntar don foireann ar leith maidir le hoibriú rialuithe. Deimhnítear go bhfuil timpeallacht rialaithe i bhfeidhm ina bhfuil na gnéithe seo a leanas:

- Rinneadh nósanna imeachta maidir leis na príomhphróisis ghnó ar fad a dhoiciméadú;
- Sannadh freagachtaí airgeadais ar an leibhéal bainistíocha le cuntasacht chomhfhreagrach;
- Tá córas cuí buiséadaithe ann le buiséad bláintíúil atá á choinneáil faoi athbhreithniú ag an mbainistíocht shinsearach;
- Tá córais ann atá difríthe ar shlándáil na gcóras teicneolaíochta faisnéise agus cumarsáide a áirithiú;
- Tá córais i bhfeidhm chun na sócmhainní a chosaint.

Rialú Inmheánach

Dhear an GBRÁ córas um rialú inmheánach agus bainistíochta riosca lena n-aithnítear agus lena dtuairiscítear na príomhrioscaí agus na gníomhartha bainistíochta atá á nglacadh chun dul i ngleic leis na rioscaí sin agus, más féidir, iad a mhaolú. Seo a leanas na príomhghnéisithe den chóras:

- Struchtúr eagraíochtúil atá sainithe go soiléir ina bhfuil deighilt chuí dualgas agus teorainneacha údarás arna n-ainmní ag an mBord;
- Plean corporáideach, atá faofa ag an mBord, lena ndéantar an plean gnó bliantúil agus buiséad bliantúil a threorú;
- Buiséad bliantúil agus plean bliantúil foirne do gach colún, arna bhfaomhadh ag an mBord;
- Beartais agus nósanna imeachta atá doiciméadaithe lena gclúdaítear na príomhréimsí riosca ar a ndéantar athbhreithniú tréimhsíúil agus a fhaomhann an Bord;
- Teorainneacha agus údarás sainithe maidir le caiteachas airgeadais lena n-áirítear earraí agus seirbhísí a sholáthar, atá faofa ag an mBord;
- Déantar cuntais ráithiúla bainistíochta a ullmhú agus a chur i láthair an Choiste Airgeadais;
- CIR a sholáthraíonn maoirseacht agus treoir sna réimsí um bainistíocht riosca, athbhreithniú ar an gclár riosca, inghlacthacht riosca, tuairisciú rioscái agus forbairt beartas;
- Líon coistí boird eile a thacaíonn leis an mBord ina ról maoirseachta. Tá siad sin liostaithe sa Ráiteas maidir le Rialachas;
- Beartais ina gclúdaítear, calaois, sláinte agus sábhlíteacht, agus príomhréimhsí riosca eile chomh maith le cód iompair don Bhord, do na hOifigigh, agus do na baill foirne
- Beartais agus nósanna imeachta ina gclúdaítear bainistíochta feidhmíochta na foirne, forbairt na foirne, agus oideachas leanúnach;
- Beartas agus plean soláthair ar a ndéanann an Bord athbhreithniú gach bliain;
- Feidhm iniúchóireachta inmheánaí lena ndéantar athbhreithniú ar phróisis, córais agus rialuithe aitheanta agus lena dtuairiscítear a chuid oibre don CIR;
- CIR a dhéileálann le ceisteanna suntasacha rialaithe ar bith arna n-ardú tríd an iniúchadh inmheánach, ag an Iníúchóir Rialtais Áitiúil, nó le hathbhreithnithe seachtracha eile;

- Clár rioscaí corporáideacha a ullmhaíonn an lucht bainistíochta agus ar a ndéanann an CIR agus an Bord athbhreithniú rialta.
- Córais agus bogearraí i bhfeidhm chun ár dtimpeallacht TFC a chosaint ar bhagairtí agus chun slándáil na faisnéise a choinnímid a chinntiú.

Coistí Boird

Cuidíonn líon Coistí Boird leis an mBord ina ról maoirseachta ina gcuimsítear comhaltaí Boird agus baill sheachtracha ag a bhfuil saineolas ábhair i réimsí freagrachta faoi seach na gCoistí. Leagan an Bord de chúram ar na Coistí sin machnamh grinn a dhéanamh ar ábhair áirithe agus soláthraíonn siad comhairle chun cuidiú le cinnteoireacht an Bhoird. Cuirtear nuashonrú ó gach Coiste ar fáil do chruinníú an Bhoird. Tá sonraí maidir leis na Coistí a bhí i mbun feidhme le linn 2019 cuimsithe sa Ráiteas maidir le Rialachas agus i dTuarascáil na gComhaltaí Boird.

Monatóireacht agus Athbhreithniú Leanúnach

Bunaíodh nósanna imeachta foirmiúla chun monatóireacht a dhéanamh ar phróisis rialaithe agus cuirtear easnaimh rialaithe in iúl dóibh siúd atá freagrach as gníomh ceartaitheach a dhéanamh agus don lucht bainistíochta agus don Bhord, más ábhartha, in am agus i dtráth. Deimhníم go bhfuil na córais mhonatóireachta leanúnacha seo a leanas i bhfeidhm:

- Aithníodh príomhrioscaí agus rialuithe gaolmhara agus cuireadh próisis i bhfeidhm chun monatóireacht a dhéanamh ar oibriú na príomhrialuithe sin agus chun tuairisciú ar aon easnamh a aithníodh;
- Bunaíodh socruithe tuairiscithe ar gach leibhéal ina sannadh an fhreagracht as bainistíochta airgeadais, agus
- Déanann an lucht bainistíochta sinsearú athbhreithnithe rialta ar thuarascálacha tréimhsíúla agus bliantúla agus ar thuarascálacha airgeadais a léiríonn feidhmíocht i gcoinne buiséad/réamhaisnéisí.

Soláthar

Deimhníم go bhfuil nósanna imeachta i bhfeidhm ag an GBRÁ lena chinntiú go gcomhlíontar rialacha agus treoirlínte soláthair reatha agus gur chomhlíon an GBRÁ na nósanna imeachta le linn 2019.

Athbhreithniú ar Éifeachtúlacht

Deimhním go bhfuil nósanna imeachta ag an GBRÁ chun monatóireacht a dhéanamh ar éifeachtacht a nósanna imeachta bainistíochta riosca agus rialaithe. Cuirtear bonn eolais faoi mhonatóireacht agus

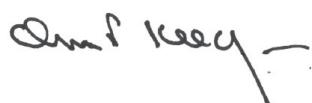
athbhreithniú an GBRÁ ar éifeachtúlacht an chórais rialaithe airgeadais inmheánaigh le hobair na n-iniúchóirí inmheánacha agus seachtracha, an Coiste Iníúchóireachta agus Riosca a dhéanann maoirseacht ar a gcuid oibre, agus tá an lucht bainistíochta sinsearaí laistigh den GBRÁ freagrach as an gcreat rialaithe airgeadais inmheánaigh a fhorbairt agus a chothabháil.

Deimhním go ndearna an Ghníomhaireacht athbhreithniú bliantúil ar éifeachtúlacht an rialaithe inmheánaigh do 2019. Dearbhaím nár sainaithníodh laigí ábhartha ar bith sna rialuithe inmheánacha maidir le 2019 lena n-éilítéar nochtadh sna ráitis airgeadais.

Ceisteanna um Rialú Inmheánach

Níor aithníodh aon laigí i rialuithe inmheánacha maidir le 2019 lena n-éilítéar nochtadh sna ráitis airgeadais.

Thar ceann an Bhoird:



Cathaoirleach an GBRÁ

Dáta: 26 Meitheamh 2020

Ráiteas ar Ioncam Cuimsitheach

amhail an 31 Nollaig 2019

Nótaí	Seirbhísí na Gníomhaireachta	Seirbhísí Biúró	Seirbhísí Comhroinnté	2019	2018	Seirbhísí na Gníomhaireachta	Seirbhísí Biúró	Seirbhísí Comhroinnté
IONCAM								
Ranníocaíochtaí Údarás Áitiúil	10,744,589			10,744,589	10,534,202	10,534,202		
Ioncam ó thionscadail	3.1	13,187,807	62,354	13,250,161	11,950,871	11,874,633	76,237	
Tionscadail a maoínfodh	3.2			2,823,743	2,823,743	3,536,818		3,536,818
Ioncam Eile	3.3	46,918			46,918	121,782	121,782	
Seirbhísí biúró - bailiúcháin	3.4		33,174,880		33,174,880	49,132,440	49,132,440	
Aoisliúntas coimeádta		268,072			268,072	292,478	292,478	
Ranníocaíochtaí ciste fiachmhúchta		228,910			228,910	228,910	228,910	
Ús infhlá agus ioncam comhchosúil		60,542			60,542	8,228	8,228	
Ioncam lomlán	24,536,838	33,237,234	2,823,743	60,597,815	75,805,729	23,060,234	49,208,677	3,536,818
CAITEACHAS								
Costais na foirne	4	6,961,676		799,149	7,760,825	7,975,760	6,927,588	1,048,172
Costais oibriúcháin agus forchostais	5	15,080,765	370,087	608,104	16,058,956	15,554,545	14,015,540	586,561
Íocaíochtaí amach	6	578,470	32,867,147	1,416,489	34,862,106	51,331,864	1,173,391	48,623,221
Dímheas	7	434,031			434,031	402,176	402,176	
Caiteachas lomlán	23,054,942	33,237,234	2,823,742	59,115,918	75,264,345	22,518,695	49,209,782	3,535,868
Barrachas don bhliain roimh leithreasuithe		1,481,896	(0)	0	1,481,896	541,384	541,539	(1,105)
Aistriú go cúnchiste speisialta		(228,910)			(228,910)	(228,910)	(228,910)	
Barrachas don bhliain i ndiaidh leithreasuithe		1,252,986	(0)	0	1,252,986	312,474	312,629	(1,105)
Iarmhéid tugtha ar aghaidh amhail an 1 Eanáir		19,702,100			19,702,100	19,389,626	19,389,626	
Iarmhéid tugtha ar aghaidh amhail an 31 Nollaig		20,955,086	(0)	0	20,955,086	19,702,100	19,702,255	(1,105)
lomlán an Ioncaim Chuimsithigh don bhliain					1,252,986	312,474		950

Ráiteas maidir leis an Staid Airgeadais (Clár Comhordaithe)

amhail an 31 Nollaig 2019

	Nótaí	2019 €	2018 €
Sócmhainní Neamhreatha			
Sócmhainní Inláimhsithe	7	6,213,219	6,453,274
Sócmhainní Reatha			
Earraí infhaigte	9	3,983,601	4,291,175
Airgead Tirim agus Coibhéisí Airgid Thirim	8	4,742,498	4,911,368
Infheistíochtaí		18,965,111	14,505,973
Infheistíochtaí - Cúlchiste Speisialta		3,508,022	3,636,352
		31,199,232	27,344,869
Dliteanais Reatha (Méideanna atá dlite laistigh de bhliain amháin)			
Suimeanna iníocha	10	10,796,418	8,428,668
Glansócmhainní Reatha		20,402,814	18,916,201
Creidiúnaithe: (Méideanna atá dlite i ndiaidh níos mó ná bliain amháin)			
Lasachtaí Iníocha	11	2,152,925	2,031,023
Iomlán na nGlansócmhainní		24,463,108	23,338,452
Ag léiriú			
Cúlchistí loncaim Coimeádta	12	20,955,086	19,702,100
Cúlchiste Speisialta	12	3,508,022	3,636,352
		24,463,108	23,338,452

Cathaoirleach

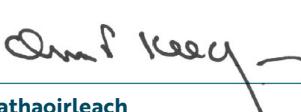



POF

Ráiteas ar Shreafaí Airgeadais

amhail an 31 Nollaig 2019

	2019 €	2018 €
Sreabhadh Airgid ó Ghníomhaíochtaí Oibriúcháin		
Barrachas loncaim thar Chaiteachas	1,252,986	312,474
Ús Bainc a fuarthas	(60,542)	(8,228)
Dímheas	434,031	402,176
Laghdú/ (Méadú) ar Earraí Infhaigte	307,574	(697,275)
Méadú/(Laghdú) ar shuimeanna iníoctha	2,307,718	(1,376,492)
Glansreabhadh/(Glan-eis-sreabhadh) airgid ó Ghníomhaíochtaí Oibriúcháin	4,241,767	(1,367,345)
Sreafaí Airgid ó Ghníomhaíochtaí Infheistithe		
Ceannach Sócmhainní Inláimhsithe	(193,977)	(157,969)
Glan-eis-sreabhadh Airgid ó Ghníomhaíochtaí Infheistithe	(193,977)	(157,969)
Sreafaí Airgid ó Ghníomhaíochtaí Maoinithe		
Fáltais ó iasachtaí bainc	410,000	720,000
Aisíocaíocht iasachta bainc	(228,064)	(183,530)
(Laghdú) ar infheistíocht Ciste fiachmhúchta	(128,330)	(221,719)
Ús Bainc a fuarthas	60,542	8,228
Glansreabhadh Airgid ó Ghníomhaíochtaí Maoinithe	114,148	322,978
Glanmhéadú/(glanlaghdú) ar airgead tirim agus coibhéisí airgid thirim		
Airgead tirim agus coibhéisí airgid thirim amhail an 1 Eanáir	4,161,938	(1,202,336)
Airgead tirim agus coibhéisí airgid thirim amhail an 31 Nollaig	23,053,694	24,256,030
	27,215,632	23,053,694


Cathaoirleach


POF

Ráiteas ar Shreafaí Airgeadais

amhail an 31 Nollaig 2019

1 Eolas Ginearálta

Bunaíodh an Ghníomhaireacht Bainistíochta Rialtais Áitiúil (GBRÁ) leis an Ordú um Ghníomhaireacht Bainistíochta Rialtais Áitiúil (Bunú) 2012, (IR Uimh 290 de 2012). Gníomhaireacht stáit de chuid na Roinne Tithíochta, Pleanála agus Rialtais Áitiúil is ea an GBRÁ a bunaíodh chun réimse seirbhísí gairmiúla a sholáthar don Earnáil Rialtais Áitiúil. Cruthaíodh an Ghníomhaireacht trí chumasc an Bhoird Seirbhísí Ríomhaire Rialtais Áitiúil, an Bhoird Seirbhísí Bainistíochta Rialtais Áitiúil agus an Chomhairle Leabharlanna.

Is iad seo a leanas seoltaí oifigí an GBRÁ:

Teach an Rialtais Áitiúil
35-39 Cé Uiséir
Baile Átha Cliath 8

Teach an Fhéinics
27 Bóthar Conyngham
Baile Átha Cliath 8

2 Achoimre ar na beartais shuntasacha chuntasaíochta

2.1 Bunús an ullmhaithe

Ullmhaíodh na ráitis airgeadais faoi choinbhinsiún an chostais stairiúil agus ullmhaíodh iad ar bhonn fabhraithe, seachas mar atá sonraithe ag 2.3 thíos, agus i gcomhréir leis an gCleachtas Cuntasáiochta a bhfuil Glacadh Leis. Ullmhaíodh na ráitis airgeadais de réir FRS 102, an caighdeán um thuairisciú airgeadais is infheidhme sa Ríocht Aontaithe agus in Éirinn a d'éisigh an Chomhairle um Thuairisciú Airgeadais (FRC), arna bhfogairt ag Cuntasóirí Cairte na hÉireann. Chun na ráitis airgeadais a ullmhú éilítéar ar an lucht bainistíochta a mbreithiúnas a chleachtadh agus beartais chuntasaíocht á gcur i bhfeidhm. Níl réimsí ar bith de na ráitis airgeadais ann lena n-éilítéar breithiúnas an lucht bainistíochta nó meastachán atá ríthábhachtach do na luachanna a thuairiscítear.

2.2 Airgeadra Eachtrach

Is é an Euro (€) an t-airgeadra feidhmiúil agus tuairiscithe.

Déantar idirbhearta airgeadra eachtraigh a aistriú go Euro ag spotrátaí malaирte ag dátaí na n-idirbheart. Cuirtear na gnóthachain agus na caillteanais mhalaírtaithe a bhíonn mar thoradh ar shocrú na n-idirbheart sin ag ráta éagsúil san áireamh sa chuntas ioncaim agus caiteachais.

2.3 Foinsí agus aitheantas ioncaim

Cuirtear an phríomhfhoinse ioncaim don GBRÁ ar fáil trí ranníocaíochtaí ó Údarás Áitiúla. Tá bonn na ranníocaíochtaí trí leithdháileadh comhaontaithe de bhuiséad bliantúil an GBRÁ. Faigheann an GBRÁ ioncam ó na hÚdarás Áitiúla agus comhlachtaí stáit eile chomh maith as tionscadail shonracha a dhéanamh thar ceann na hearnála rialtais áitiúil. Sa Ráiteas ar loncam Cuimsitheach cuittear an dá chatagóir thusa le chéile faoi Sheirbhísí Gníomhaireachta.

Faoi reachtaíochta ábhartha lena dtugtar isteach an muirear nó an táille chlárúcháin, ba é an GBRÁ an ghníomhaireacht dar tugadh an fhreagracht as bailiú agus bainistíochta iad seo a leanas:

Muirear príomh-áitheanna cónaithe príobháideacha

(NPPR) Muirear Teaghlaigh

An táille chlárúcháin do 'Cosain Ár nUisce'

Déantar bailiúcháin ón bpobal a dhéantar faoi na ceannteidil thusa a thaifeadadh sna ráitis airgeadais ar bhonn an t-airgead a fhaightear. Taispeántar na bailiúcháin sin sa Ráiteas ar loncam Cuimsitheach mar Sheirbhísí Biúró.

Faigheann an GBRÁ cistí lárnacha i ndáil le costais a thabhaítear as tionscadail seirbhísí comhroinnta áirithe. Taispeántar ioncam i ndáil leis an tionscadail sin sa Ráiteas ar loncam Cuimsitheach mar Sheirbhísí Comhroinnte.

2.4 Maoin, gléasra & trealamh agus dímheas

Sonraítear maoin, gléasra & trealamh ag costas stairiúil móide dímheas carntha, seachas Teach an Rialtais Áitiúil, 35-39 Cé Uiséir, Baile Átha Cliath 8, a thaispeántar ag an luach. Rinneadh Teach an Rialtais Áitiúil a luacháil nuair a tógadh é in 2007 agus úsáidtear an athluacháil sin mar an costas measta. Déantar an difríocht idir dímheas ar an gcostas measta agus an costas bunaidh a astriú ó chúlchiste athluachála go dtí cúnchiste coimeádta.

Gearrtar dímheas chun costas nó luacháil na sócmhainní a dhíscríobh go dtí luach iarmharach ag baint úsáid as modh an mhéid chothroim thar a saolré ionchais ar na boinn seo a leanas:

Áitreabhdh Ruílse	2%
Daingneáin agus Feistis	10%
Trealamh Ríomhairí agus Coimhdeach	33.33%
Troscán agus Trealamh Oifige	10%
Trealamh Oiliúna	20%

Ní ghearrtar dímheas ar bith i mbliain na diúscartha agus gearrtar dímheas bliana iomláine i mbliain an cheannaigh.

2.5 Aoisliúntas

Tá an GBRÁ ina bhall den Scéim Aoisliúntais Rialtais Áitiúil. Gearrtar focaóchtaí maidir le pinsin ar an gCuntas loncaim agus Caiteachais sa tréimhse ina ndéantar na híocaóchtaí. Áirítear ar chostas na dtuarastal a sna cuntais asbhaintí i dtaca le sochair aoisliúntais (lena n-áirítear Windows agus Orphans). Cuirtear na hasbhaintí sin chun sochair mar fháiltais ar an Ráiteas Cuntais agus Caiteachais. Maoinítear snapshuimeanna scoir ó Chúlchiste Speisialta na Gníomhaireachta, a bunaíodh chun na críche sin.

Níor cuireadh Caighdeán Tuairiscithe Airgeadais 17 i bhfeidhm i leith na gcuntas sin. Tá na ceanglais maidir leis na caighdeáin chuntasaíochta reatha a bhaineann le pinsin agus a gcur i bhfeidhm ar chuntasaíocht Údarás Áitiúil á mbreithniú faoi láthair.

2.6 Tionscadail seirbhísí comhroinnte Rialtais Áitiúil

Tugadh líon tionscnamh um thionscadail seirbhísí comhroinnte isteach le linn 2013, mar aon le cruthú Oifig na Bainistíochta Clár (OBC), chun na tionscadail a chomhordú agus a threorú. Sainaithníodh seirbhísí comhroinnte in Athbhreithniú Éifeachtúlachta an Rialtais Áitiúil mar a bheith ábalta éifeachtúlach agus cogilteas ar chostais a bhaint amach. Bhain na tionscadail le seirbhísí comhroinnte le haghaidh pá (MyPay) agus aoisliúntais, soláthair agus bainistíocht an chisteáin. Chomh maith le seirbhísí TF agus seirbhísí eile a sholáthar i gcomhair na dtionscnamh sin go léir nó cuid díobh, tá ról maoirseachta ag an GBRÁ ar an OBC i gcás go gcuirtear maioniú ar fáil go lárnach tríd an Roinn Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil. In 2014 fuair an GBRÁ cead le haghaidh saoráid iasachta dar luach €7 milliún lena raibh téarma 10 mbliana, chun cur i bhfeidhm na saoráide 'MyPay' sna hÚdarás Áitiúla ar fad a éascú. Iótar luach tharraingt anuas na hiasachta le hionad seirbhísí comhroinnte 'MyPay' agus aithnítear é mar fhiacha uathu don GBRÁ.

2.7 Cúlchistí.

Aicmítear Cúlchistí an GBRÁ mar a leanas:

Cúlchistí Coimeádta	- an barrachas carntha a thagann as ghnáthghníomhaíochtaí oibriúcháin an GBRÁ, agus sular cruthaíodh na GBRÁ, cúlchistí oibriúcháin carntha an Bhoird Seirbhísí Ríomhaire Rialtais Áitiúil agus an Bhoird Seirbhísí Bainistíochta Rialtais Áitiúil na Comhairle Leabharlanna.
Cúlchiste Speisialta	-cúlchiste a chruthaítear chun snapshuim scoir a íoc. Léirítear an cúlchiste seo leis an gCuntas Infheistíochtaí a thaispeántar faoi Shócmhainní Reatha ar an gClár Comhordaithe.
Cúlchiste Athluachála	- cúlchiste a chruthaítear ar luacháil Cheannoifig an GBRÁ ag 35-39 Cé Uiséir, Baile Átha Cliath 8.

3 Ioncam lomlán

	2019 €	2018 €
Déantar tuilleadh anailíse ar an ioncam mar a leanas:		
3.1 Ioncam ó Tionscadail		
Na príomhthionscadail (sa bheis ar €100,000) a maoiníodh le linn na bliana:		
An tAonad Forbartha Leabharlainne	3,371,126	3,319,257
Tionscadail maidir le Bóithre	2,097,079	1,503,003
AD, Párola agus Aoisliúntas	2,822,631	2,198,873
Córas Bainistíochta Airgeadais (FMS)	773,010	1,325,746
Ionad Sonrai Rialtais	847,578	782,922
Córas Bainistíochta Rialaithe Tógála	53,892	445,546
Tithíocht	410,085	678,539
Pleanáil	265,139	329,956
Ceadúnú TFC	2,339,737	1,047,552
Tionscadail eile	207,530	243,240
 Iomlán i gcomhair Seirbhísí Gníomhaireachta	 13,187,807	 11,874,634
Maoiniú chostais Bhailiú an Mhuirir Teaghlaigh	Nóta 3.4.c	62,354
 Iomlán Ioncam ó Thionscadail	 13,250,161	 11,950,871

3.2 Tionscadail a Maoiníodh

Maoiníodh seirbhísí comhroinnte agus cláir athchóirithe trí:

An Roinn Tithíochta, Pleanála agus Rialtais Áitiúil	2,823,743	3,536,818
Foinsí eile cistí	2,823,743	3,536,818

3.3 Ioncam Eile

Ioncam eile a fuarthas sa bhliain:

Maoiniú baill foirne ar iasacht an GBRÁ le tionscadail eile	24,327	70,237
Aisíocaíochtaí leasa shóisialaigh a fuarthas	9,270	22,939
Cíos	12,000	12,000
Eile	1,321	16,606
	46,918	121,782

3.4 Seirbhísí Biúró - Ioncam a bailfódh

Muirear Príomh-áiteanna Cónaithe príobháideacha (NPPR)	Féach 3.4.a	32,957,320	48,934,493
An táille chlárúcháin do 'Cosain Ár nUisce'	Féach 3.4.b	217,805	198,247
Aisíocaíochtaí Muirear Teaghlaigh	Féach 3.4.c	(245)	(300)
		33,174,880	49,132,440

3.4.a) Muirear Príomh-áiteanna Cónaithe príobháideacha (NPPR)

Leis an Acht Rialtais Áitiúil (Muirir) forchuireadh muirear bliantúil i ndáil le réadmhaoine cónaithe áirithe. Bhí an muirear bliantúil €200 i bhfeidhm idir 2009 agus 2013. Bhí sé d'óibleagáid ar úinéirí réadmhaoine réadmhaoin ar bith a tháinig laistigh den mhuirear a chlárú agus an muirear a foc mar aon le pionós infheidhme ar bith mar gheall ar íocaíocht dhéanach. Bord ainmnithe is ea an GBRÁ a sainaithníodh chun an muirear bliantúil a bhailiú thar ceann na nÚdarás Áitiúil. Cé go raibh an muirear deireanach in 2013, lean an GBRÁ le riarráistí a bhailiú faoin reachtafacht.

	2019 €	2018 €
Ollbhailiúcháin	32,957,320	48,934,493
Costais forbartha agus oibriúcháin	(221,694)	(273,192)
Glanbailiúcháin	32,735,626	48,661,301
Táillí a íocadh Amach le hÚdarás Áitiúla	32,735,626	48,661,301

3.4.b) An táille clárúcháin do 'Cosain Ár nUisce':

Leis an Acht um Sheirbhísí Uisce (Leasú) 2012 leasaíodh an Acht um Sheirbhísí Uisce 2007 trí phróiseas clárúcháin a thabhairt isteach maidir leis na córais chóireála fuíolluisce thí. Cuireadh túis leis an bpróiseas clárúcháin ar an 26 Meitheamh 2012. Ar feadh tréimhse thosaigh trí mhí b'ionann an muirear clárúcháin agus €5 agus mhéadaigh sé ansin go €50. Eisítear Deimhniú Clárúcháin ar úinéirí a chláraíonn. Tá tréimhse bhailí cúig bliana leis an gclárúchán. Ceapadh an GBRÁ mar an ghníomhaireacht chun an próiseas clárúcháin, ar a dtugtar 'Cosain Ár nUisce' a riad.

Gluaiseacht sa bhliain.....

	2019 €	2018 €
Ollbhailiúcháin	217,805	198,247
Costais forbartha agus oibriúcháin	(86,284)	(236,326)
Glanbailiúcháin	131,521	(38,079)
Táillí a íocadh Amach le hÚdarás Áitiúla	-	(38,079)
Ar fáil lena íoc amach	131,521	

3.4.c) Muirear Teaghlaigh

Muirear €100 arbh ionann an Muirear Teaghlaigh ar gach réadmhaoin chónaithe sa Stát, a tugadh isteach leis an Acht Rialtais Áitiúil (Muirear Teaghlaigh) 2011. Ní raibh an muirear i bhfeidhm ach le haghaidh 2012 agus cuireadh deireadh leis nuair a tugadh isteach an Cháin Maoine Áitiúla in 2013.

Ba é an GBRÁ an bord ábhartha a ceapadh chun an Muirear Teaghlaigh a bhailiú agus a riad thar ceann an n-údarás áitiúil. Tá na Coimisinéirí loncaim freagrach as an gCáin Maoine Áitiúla (CMÁ) a riad agus as riarráistí ar bith maidir leis an Muirear Teaghlaigh. Lean an GBRÁ leis an mbonneagar TF a chothabháil agus fiosruithe custaiméirí maidir leis an muirear a bhainistiú. Íocann an Roinn Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil glanchostas na seirbhise sin.

	2019 €	2018 €
Aisíocaíochtaí le linn na bliana	(245)	(300)
Costais forbartha agus oibriúcháin	(62,109)	(77,043)
Glanhostas ar an GBRÁ	(62,354)	(77,343)
Éilithe/Inéilithe ón Roinn Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil	62,354	76,237

4 Costais Foirne

	2019 €	2018 €
a) Tá Costais na Foirne comhdhéanta den méid seo a leanas:		
Páenna agus tuarastail	5,312,164	5,682,591
Costais slándála sóisialta	401,394	376,313
Fabhrú Pá saoire - athrú sa bhliain	(1,176)	-
Costais ar phinsin (baill foirne ar iasacht amháin)	117,656	144,990
Costas na mball foirne a fostáodh	5,830,038	6,203,894
Íocaíochtaí le pinsinéirí	1,930,787	1,771,866
Iomlán chostais na foirne	7,760,825	7,975,760

B'ionann líon choibhéis lánaimseartha na bhfostaithe le haghaidh 2019 agus 95

Is é seo a leanas mar a bhí líon na bhfostaithe a raibh a sochair iomlána sa bhreise ar €60,000:

	2019	2018
€60,000-€70,000	17	18
€70,001-€80,000	3	6
€80,001-€90,000	11	12
€90,001-€100,000	3	2
€100,001-€110,000	2	2
€110,001-€120,000	0	0
€120,001-€130,000	0	0
€130,001-€140,000	0	0
€140,001-€150,000	0	0
€150,001-€160,000	0	1
€160,001-€170,000	1	0

b) Tuarastal agus sochair an POF

Ba é seo a leanas an tuarastal agus na sochair a bhí i bhfeidhm maidir leis an POF in 2019:

	€	€
Tuarastal a íocadh sa bhliain (liúntais san áireamh)	160,518	154,975
Ranníocaíochtaí Pinsin (sa bhreis ar an scéim chaighdeánach)	Nil	Nil
Bónas nó pá a bhain le feidhmíocht	Nil	Nil
Íocaíocht foirceannta	Nil	Nil

c) Cúiteamh an Phríomhlucht Bainistíochta

B'ionann iomlán an tuarastail a íocadh leis an bpríomhlucht bainistíochta in 2019 agus €651,592 (2018: €683,050)

Tá an GBRÁ ina bhall den Scéim Aoisliúntais Rialtais Áitiúil agus tá baill foirne uile an GBRÁ ina mbaill den scéim nó den scéim pinsean seirbhísé poiblí aonair.

Ní fhaigheann na comhaltaí Boird táillí nó luach saothair ar bith ón GBRÁ as a gcuid oibre.

5 Costais oibriúcháin agus forchostais

		2019 €	2018 €
Anailísithe mar a leanas:			
Taisteal agus cothú	5.1	252,540	196,886
Oiliúint		329,246	333,547
Oibriú	5.2	13,709,489	13,506,959
Bunú	5.3	780,356	766,009
Riarachán	5.4	987,325	751,144
		16,058,956	15,554,545

	2019 €	2018 €
5.1 Tá Taisteal agus Cothú comhdhéanta de:		
Costais intíre - Seirbhísí Gníomhaireachta	180,605	137,991
Costais intíre - Seirbhísí Biúró	1,739	3,622
Costais intíre - Seirbhísí Comhroinnte	67,313	52,952
Iomlán na gCostas Intíre	249,657	194,565
Costais idirnáisiúnta - Seirbhísí Gníomhaireachta	2,883	2,321
Iomlán na gcostas idirnáisiúnta	2,883	2,321
Iomlán na gCostas Taistil agus Cothaithe	252,540	196,886

5.2 Costais oibriúcháin

Baineann na costais sin le soláthar tionscadal chun tairbhe earnáil na nÚdarás Áitiúil. Baineann an formhór díobh le forbairt, cur chun feidhme agus cothabháil réiteach TF don earnáil agus do na tionscadail seo a leanas:

	2019 €	2018 €
Córas Bainistíochta Airgeadais	767,856	1,319,461
Tionscadail maidir le Bóithre	2,074,956	1,552,220
AD, Párola agus Aoisliúntas	2,756,947	2,187,752
Lónra, córais agus seirbhísí óstáilte an GBRÁ	1,329,307	1,248,829
An tAonad Forbartha Leabharlainne	2,556,897	1,894,994
Seirbhísí Comhroinnta	403,272	842,772
Córas Bainistíochta Rialaithe Tógála	43,580	436,762
Tithíocht	442,524	680,843
Seirbhísí Biúró	304,305	526,675
i-Reg	129,382	119,603
Pleanáil	370,983	379,706
Tuairisceán RÁ	34,226	55,965
Ceadúnú TFC	2,339,738	1,047,515
Athstruchtúrú eagraíochtúil	-	1,109,116
Tionscadail eile agus bainistiú clár	155,516	104,746
	13,709,489	13,506,959

5.3 Costais bhunaithe

Baineann siad sin le costais reáchtala áitribh an GBRÁ ag Teach an Rialtais Áitiúil, 35-39 Cé Uiséir, Baile Átha Cliath 8 agus Teach an Fhéinics, 27 Bóthar Conyngham, Baile Átha Cliath 8.

	2019 €	2018 €
Cíos agus Rátaí & Muirir Sheirbhíse	190,276	208,322
Solas agus teas	129,170	126,864
Cothabháil, deisiúcháin agus slándáil	460,910	430,823
	780,356	766,009

5.4 Costais riarracháin

Baineann siad sin le costais oifige, árachas, earcaíocht foirne, táillí gairmiúla etc. Áirítéar orthu:

	2019 €	2018 €
Costais an phearsanra lena n-áirítéar earcaíocht	309,559	220,475
Teileafóin, postas agus páipéarachas	262,524	269,325
Muirir Bhainc agus Táillí Ceannaithe	49,185	33,316
Táille Iniúchóireachta lena n-áirítéar iniúchóireacht inmheánach	40,201	23,873
Táillí gairmiúla lena n-áirítéar táillí dlíthiúla	189,660	95,511
Árachas	52,039	52,858
Ilghnéitheach	84,157	55,786
	987,325	751,144

5.5 Costais ghairmiúla agus costais eile

Tá an méid seo a leanas cuimsithe sna costais Oibriúcháin agus forchostais:

Costas ar iniúchóireacht reachtúil	14,750	14,250
Costas ar Iniúchóireacht inmheánach	28,550	6,402
Ús agus muirir focaíochtaí prasa	1,699	2,179

Táillí dlíthiúla níos mó ná €10,000 le haghaidh na

ngníomhaíochtaí seo a leanas: Comhairle maidir le	26,356	34,894
Bainistíocht réadmhaoine*		10,523

*Baineann sé seo le ceist leis an gcuideachta bainistíochta do Theach an Rialtais Áitiúil. Tá an GBRÁ muiníneach as a staid agus tá sé beartaithe aige costais dhlíthiúla a fháil maidir leis an gceist.

Níor íoc an GBRÁ méideanna maidir le costais socraíochta nó cúitimh ar bith i ndáil le ceisteanna dlíthiúla ar bith.

Táillí sainchomhairleoireachta agus gairmiúla níos mó ná €10,000 le haghaidh na ngníomhaíochtaí seo a leanas:

Comhairle maidir le ceisteanna earnáil Údarás Áitiúil**	81,918	60,355
Athbhreithniú ar Shlándáil TFC		60,350
Caidreamh poiblí	29,520	29,520
Athbhreithniú agus athbhranda eagraíochtúil an GBRÁ	21,064	269,272

** Áirítear leis sin comhairle maidir le hÁrachas, Teicneolaíocht Faisnéise, Bonneagar Uisce, an Scéim Chomhionnláithe Talún

Déanann na baill foirne imeachtaí foirne agus gníomhaíochtaí sóisialta a bhainistiú agus a íoc iad féin agus íocann an GBRÁ costas iarmharach beag ó am go chéile. B'ionann an glanchostas iomlán maidir leis na himeachtaí sin in 2019 agus €965 (2018: €1,460)

6 Íocaíochtaí amach maidir le bailiúcháin agus cláir mhaoinithe

Le linn 2013, rinneadh an comhlacht den GBRÁ atá freagrach as bailiú costas a riar agus éileamh ar mhaoiniú a dhéanamh leis an rialtas lárnach, arb é sin an Roinn Tithíochta, Pleanála agus Rialtais Áitiúil faoi láthair, thar ceann na nÚdarás Áitiúil siúd ar cheannúdarás iad le haghaidh seirbhísí comhroinntte. Faigtear costais cheadaithe arna dtabhú ag na hÚdarás Áitiúla le haghaidh soláthar seirbhísí comhroinntte ar ais ón GBRÁ a fhaigheann maoiniú ansin ón Roinn Tithíochta, Pleanála, Pobail agus Rialtais Áitiúil.

Lena chois sin, is é an GBRÁ an ghníomhaireacht atá ceaptha chun NNPR, Muirir Teaghlaigh agus táillí maidir le Cosain Ár nUisce a bhailíú, mar a mhínítear i nota 3, agus eisíocatar na glanfháltais leis na hÚdarás Áitiúla. Is iad seo a leanas na príomhbhailiúcháin agus an maoiniú deontais a eisíocatar:

	2019 €	2018 €
Seirbhísí Leabharlainne*	578,470	1,173,391
Glanfháltais NPPR a eisíocadh	32,735,626	48,661,301
Glanfháltais do 'Cosain Ár nUisce'	131,521	(38,080)
Cistí seirbhísí comhroinntte	1,416,489	1,535,252
	<hr/> 34,862,106	<hr/> 51,331,864

*Áirítear ar sheirbhísí leabharlainne Faoin an tsuim €200,000 a íocadh le húdair, maisitheoirí etc a bhfaigtear a leabhair ar iasachtaí ó leabharlanna poiblí, faoin Scéim um Luach Saothair ó lasachtaí leis an bPobal'

7 Sócmhainní Neamhreatha - Sceideal na Sócmhainní Inláimhsithe maidir le maoin, gléasra agus trealamh

COSTAS	Áitreabh	Daingneán agus Feistis	Trealamh Ríomhaireachta	Feisteas agus		Trealamh Oiliúna	Iomlán
		€	€	Troscán Oifige	€		
Costas Carntha							
amhail an 01/01/2019	9,186,625	1,809,326	2,800,083	617,423	20,902	14,434,358	
Diúscairtí	-	-	-	-	-	-	-
Breiseanna	-	-	193,977	-	-	193,977	
Costas Carntha							
amhail an 31/12/2019	9,186,625	1,809,326	2,994,060	617,423	20,902	14,628,335	

DÍMHEAS

Dímheas Carntha							
amhail an 01/01/2019	2,986,888	1,809,326	2,568,193	595,776	20,902	7,981,084	
Diúscairtí	-	-	-	-	-	-	-
Muirear le haghaidh na Blíana	183,733	-	246,224	4,075	-	434,032	
Dímheas Carntha							
amhail an 31/12/2019	3,170,621	1,809,326	2,814,417	599,851	20,902	8,415,116	
Glanluach Leabhar amhail an							
31/12/2019	6,016,004	-	179,643	17,572	-	6,213,219	
31/12/2018	6,199,737	-	231,890	21,648	-	6,453,274	

8 Airgead Tirim agus Coibhéisí Airgid Thirim

	2019	2019
	€	€
Cuntais oibriúcháin an GBRÁ	780,383	938,897
Cuntais bhainc NPPR	2,858,764	3,039,958
Muirear Teaghlaigh	1,350	798
Cosain Ár nUisce	1,102,001	931,715
	4,742,498	4,911,368

9 Earraí infhaigte

	€	€
Féichiúnaithe	340,686	622,063
Lasacht infhála le haghaidh seirbhísí	Féach Nóta 11	2,454,590
Réamhíocaíochtaí & ioncam fabhraithe		1,188,325
	3,983,601	4,291,175

10 Suimeanna infíocha

		2019 €	2018 €
Creidiúnaithe trádála		550,016	355,367
Méideanna atá dlite laistigh de bliain amháin	Nóta 11	301,665	241,630
Cánachas agus slándáil shóisialta		164,202	139,373
Creidiúnaithe eile, fabhruithe*** agus ioncam réamhíochta		9,780,535	7,692,298
		10,796,418	8,428,668

*** Cuimsítear sna fabhruithe soláthar le haghaidh athstruchtúrú an GBRÁ de €1,036,523 (2018; €1,157,935). Beidh samhail oibriúcháin úr mar thoradh air sin a thacóidh leis an soláthar seirbhíse reatha ar bhealach níos fhearr.

Lena chois sin, tá clár oibre beartaithe ag an lucht bainistíochta chun dul i ngleic leis na fadhbanna agus rioscaí dúchasacha a bhaineann le hoibriú an eastáit TFC reatha.

Áirítear leis sin clár um chobhsú agus seachfhoinsíú seirbhís TFC.

11 Creidiúnaithe: méideanna atá dlite i ndiaidh níos mó ná bliain amháin

Lasacht mhaoiniúcháin infíocha	2,152,925	2,031,023
	2,152,925	2,031,023

In 2014 fuair an GBRÁ cead, thar cheann an ionaid seirbhíse comhroinnté 'MyPay', le haghaidh saoráid iasachta dar luach €7 milliún chun cur i bhfeidhm seirbhíse comhroinnté 'MyPay' sna hÚdarás Áitiúla ar fad a éascú. Comhaontaíodh saoráid iasachta leis an nGníomhaireacht Airgeadais do Thithe in 2014 ag ráta úis 1.75%, téarma 10 mbliana agus tréimhsí aisfocaíochta gach sé mhí.

Rinneadh tarraingtí anuas dar luach €3,030,000 go dtí seo. Déantar cistí a tharraingítear anuas a aistriú go dtí ionad seirbhísí comhroinnté 'MyPay' a léiríonn an dliteanas don GBRÁ ina gcuntas. Maoíníonn ionad seirbhísí comhroinnté 'MyPay' réamhíocaíochtaí iasachta agus costais úis de réir mar a thagann siad chun cinn.

12 Anailís ar na Cúlchistí

	Athluacháil €	Coimeádtá €	Coimeádtá €	Cúlchistí Ioncaim		Iomlán €
				Speisialta €	Iomlán €	
Iarmhéid tosaigh amhail an 1 Eanáir 2019	2,747,150	16,954,950	19,702,100	3,636,352	23,338,452	
Ranníocaíochtaí Údarás Áitiúil sa tréimhse	-	-	-	228,910	228,910	
Ús a tuilleadh	-	-	-	18,434	18,434	
Cnapshuimeanna pinsin a fócadh sa bliain	-	-	-	(375,674)	(375,674)	
Barrachas/ (Easnamh) don bliain	-	1,252,986	1,252,986	-	1,252,986	
Dímheas ar áitribh athluachála	(72,294)	72,294	-	-	-	
Iarmhéid amhail an 31 Nollaig 2019	2,674,856	18,280,230	20,955,086	3,508,022	24,463,108	

Cruthaíodh an Cúlchiste Athluachála i ndáil le Teach an Rialtais Áitiúil, 35-39 Cé Uiséir, Baile Átha Cliath 8. In 2007 cuireadh an foirgneamh úr seo in ionad an áitribh ar láithreán Ché Uiséir a bhí faoi úinéireacht agus á áitiú ag an mBord Seirbhísí Bainistíochta Rialtais Áitiúil.

Tá sé réitimhe ag Bord an GBRÁ an ghníomhaireacht a bhogadh amach as a spás oifige reatha agus foirgneamh aonair níos mó a cheannach ina bhféadfaidh na baill foirne ar fad a chur ann agus lena gcomhlíonfar na ceanglais saoráidí. Tá sé sin deacair a dhéanamh sa mhargadh reatha, ach leanfaimid leis na Cúlchistí Ginearálta a charnadh chun an cuspóir sin a mhaoiniú.

Cruthaíodh an Cúlchiste Speisialta chun cnapschuimeanna scoir a foc. Léirítéar an cúlchiste seo leis an gCuntas Infheistíochtaí a thaispeántar faoi Shócmhainní Reatha ar an gClár Comhordaithe.

13 Dliteanais theagmhasacha

Léiríonn dliteanais fhéidearthá uile an GBRÁ sna cuntais. Ní heol don Bhord dliteanais theagmhasacha ábhartha ar bith ag an dáta tuairiscithe.

14 Ceangaltais - caipiteal

Ní raibh ceangaltais chaipitiúla ar bith ann ag deireadh na bliana.

15 Imeachtaí i ndiaidh an dáta Tuairiscithe

Ag deireadh na bliana airgeadais ar an 31/12/2019 bhí tuairiscí tosaigh ag teacht ón tSín maidir le Covid-19. Idir an dá linn dhearbháigh an EDS gur paindéim atá ann a bhfuil srianta gan choinne ar thaisteal agus ar gluaiseacht mar thoradh air. De bharr na géarchéime sláinte seo, i dtréimhse ghairid ama, rinneadh an ghníomhaíocht eacnamaíoch laistigh den tír a dhianghlásail d'fhormhór na ngnólachtaí, agus baineann neamhchinnteacht airgeadais

agus iarmhairtí leis chomh maith nach féidir iad a mheas ag an am seo. Tá an suaitheadh eacnamaíoch domhanda a cruthaíodh le paindéim COVID 19 níos gasta agus níos géire ná cliseadh airgeadais 2008.

Is léir, áfach, fiú ag an bpointe seo den ghéarchéim, go mbeidh an tionchar airgeadais ar an earnáil Rialtais Áitiúil an-mhór ach ní féidir meastachán ar na gcostais sin i gcomhthéacs déileáil leis an ngéarchéim agus an tionchar díreach ar an loncam agus Caiteachas d'Údarás Áitiúla a mheas faoi láthair agus an ghéarchéim fós ann. Is iad na hÚdarás Áitiúla an phríomfhoinsé ioncaim fós don GBRÁ.

16 Faomhadh na Ráiteas Airgeadais

D'haomh an Bord na Ráitis Airgeadais ar an 23 Bealtaine 2020.



LGMA
Local Government
Management Agency