



# LGMA

# Annual Report

# 2021





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# Highlights of our year



**Growth of online resources –  
26% increase in 2021  
BorrowBox eLending**



**LGMA met the SEAI  
energy efficiency target  
and has achieved  
energy efficiencies of  
52.8% to date**



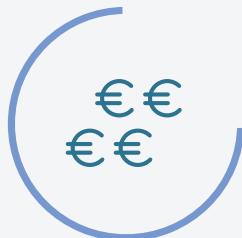
**Local Government  
Service Catalogue –  
catalogued over  
1,000+ services**



**18 recruitment  
competitions  
36 new starters/  
promotions /students**



**6 Board meetings and  
24 sub-committee  
meetings held**



**4 bursaries provided  
to support the  
professionalisation  
of procurement**



**57 submissions made to  
19 government  
departments**



**82 CCMA and  
CCMA committee  
meetings/plenaries held**



**14 online network  
meetings held to  
support Human  
Resources Officers**



**Supported Town Centre First (TCF) programme**



**The HDCO set up TRABIS a real time reporting solution for all Social Housing delivery**



**Central Data Unit (CDU) team recruited**



**Supported New Climate Action Strategy**



**PMO hosted the NOAC Annual Good Practice Seminar**



**LGMA Libraries won Silver and Bronze medals at the ICAD Awards**



**Successful tender for the provision of mortgage protection insurance for the Local Government Sector**



**Training of over 400 housing practitioners through the Data Improvement project**

## 1

# Reflections on our Year

## Chairperson

It is my pleasure to present the Annual Report 2021 to the Minister for Housing, Local Government and Heritage on behalf of the Local Government Management Agency.

In common with other organisations, the resilience of the sector and the Agency was tested in 2021 and I am proud to say that the services of the Agency to the sector continued to be delivered seamlessly throughout the year. The Board, Executive and employees continued to work collaboratively and to rise to the challenges posed by the impact of COVID-19, working both remotely and office based, when the lifting of restriction permitted. The Agency played a key role in supporting the local authorities during the COVID-19 emergencies.

The LGMA Executive supported the sector and the CCMA and its committees, in coordinating responses to government departments – through the provision of software solutions such as the Restart Grant and the Rates Waiver Package and by coordinating national campaigns including the 'Keep Well' campaign, the Community Call and Community Response Fora, liaising with national stakeholders, and supporting and advising local community response teams. The LGMA also reviewed Standard Operating Guidelines and produced a Draft Sectoral Blended Working Framework.

National campaigns such as Ireland Reads and Grow It Forward, were well covered in the media, highlighting the participation of hundreds of thousands of library users in related events and activities. Digital services in particular remained popular with users of the eLending service Borrowbox increasing by 26% during 2021.

The Housing Delivery Co-Ordination Office assisted with the formulation and initial implementation of the Government's new housing strategy, Housing for All, and the Water Services Transition Office (WSTO) continued to support and coordinate the local authorities' efforts to progress the transition of water services to Irish Water.



New developments in 2021 included the introduction of the Local Authority Waste Coordinator role to the Agency, and plans were advanced for the establishment of the Central Data Unit. Innovation continued to be a central theme in the work of the Agency and the increased profile of the local government sector in this area has been a significant achievement. The Agency also continued to work closely with the Department of Housing, Local Government and Heritage and implemented the key performance objectives set out in the Performance Delivery Agreement.

I would like to take this opportunity to thank the LGMA for their work and support during the year and to acknowledge the consistent and professional level of service delivery to the sector by the Agency.

I would like to thank Paul Dunne, Chief Executive Officer, for his continued support and in particular for his leadership during a challenging year. I would also like to thank and commend all the employees, working groups and committees and the entire LGMA team for their service and commitment to the sector and to my fellow Board members for their support.

**Jackie Maguire**

*Chair of the Board*

## Chief Executive Officer

The LGMA continued to work remotely during 2021, returning to office-based working when restrictions around COVID-19 permitted. This involved the continuing commitment of all our employees and the support of our internal IT team.

During 2021, the LGMA carried out a refurbishment of Phoenix House, which has resulted in a more modern and refreshed building, incorporating a dedicated innovation space for use by local authorities and additional meeting rooms.

The Agency continued its delivery of the Innovation Strategy – this included a successful Robotics Process Automation pilot project and engagement with the wider public sector to increase the profile of local government in the innovation space.

The work of all committees, project and programme boards and the CCMA continued throughout the year. The close working relationship with the DHLGH was maintained and our annual Performance Delivery Agreement was agreed and implemented throughout the year. The post of Local Authority Waste Coordinator, to support the implementation of "The Waste Action Plan for a Circular Economy" was established in the Agency in 2021. The Cyber Security Sub Committee of the Agency engaged and supported the sector in relation to business continuity planning and responding to cyber-attacks.

The Local Government Jobs website went live in July 2021 with 550 jobs in the sector posted by year end. The Local Government Service Catalogue website was launched in November 2021. The website provides users with information on over 1,000 services provided by the local government sector which assists communications with the public and makes services more accessible.

The LGMA, as part of the work with the sector Future Working Group, produced a draft sectoral Blended Working Framework in 2021 and engaged with local authorities on the proposed implementation of blended working arrangements. The theme of the annual HR conference was Transitioning to a new Model of Work.

The LGMA coordinated with local authorities and government on national campaigns including the 'Keep Well' campaign and provided continued support in the coordination of the Community Call and Community Response Fora, including liaising



with national stakeholders and supporting and advising local community response coordinators and teams. Work continued to support the sector in the management of COVID-19 to ensure service delivery in a consistent manner which included the development of Standard Operating Guidelines for local authorities.

The Housing Delivery Co-Ordination Office assisted with the formulation and initial implementation of the Government's new housing strategy, Housing for All. The HDCO worked in close co-operation with Local Authorities and the DHLGH to develop a template for Housing Delivery Action Plans to be prepared by Local Authorities to identify the "how, where and when" of social and affordable housing delivery over the coming years. The "TRABIS" (Tracker Business Intelligence Solution) reporting system was developed and rolled out to all local authorities and other stakeholders during the year and provided real time, easily accessible information on all housing delivery projects, including new build, leasing, and acquisitions

The LGMA managed several library promotions campaigns during 2021, including a Drop In campaign to encourage people to return to library buildings, the Little Library Campaign to promote the availability of Little Library bookbags and the Ireland Reads campaign.

I would like to thank the Chairperson of the Board, Ms. Jackie Maguire, members of the Board and department officials for their commitment and support throughout the year.

Finally, I would like to thank all the employees of the Agency who have worked collaboratively and enthusiastically over the year for their continued commitment to the Agency.

A handwritten signature in black ink that reads "Paul Dunne".

**Paul Dunne**

*Chief Executive Officer*

# 2 | Vision, Mission, Values

## Design Principles from the Strategic Review

	<b>Development of strategic leadership in the sector</b>	
	<b>Value for money</b>	
	<b>Representative national voice for the sector</b>	
	<b>Centre of excellence in areas within advisory remit</b>	
	<b>Supporting development and implementation of evidence-based government policy</b>	
	<b>Be an employer of choice</b>	



### LOCAL GOVERNMENT FOCUSED

The LGMA values our employees and secondees and strives to build a flexible, knowledgeable and resilient workforce



### STRATEGIC

The LGMA will focus on offering 3-5 year strategic planning, addressing coming challenges and opportunities



### LEADERSHIP

The LGMA will lead and work with local authorities and other stakeholders to bring about positive change for the sector



### COLLABORATIVE

The LGMA will promote an ethos of collaborative working



### INNOVATIVE

The LGMA will embrace new ideas, new practices, and technologies to advance and develop the sector in a forward-thinking way



### RESPONSIBLE

The LGMA will be accountable and responsible for all its decisions

## Our Vision



In partnership with local authorities, the LGMA will be a shared centre of excellence in leading sectoral approaches to the development and expansion of exemplary public services at local level



## Our Mission Statement



To focus activities to deliver a quality customer experience to local authorities, prioritised on the development and promotion of best practice policies, systems and sectoral approaches to the business challenges facing local authorities



**3**

# Structure, Governance, and Management

## Promoting Good Governance

### **Governance Statement and Board**

#### **Member's Report**

The Board of the LGMA was established under the Local Government Management Agency (Establishment) Order 2012. The functions of the Board are set out in S17 and S18 of the Establishment Order. The Board is accountable to the Minister for Housing, Local Government and Heritage and is responsible for ensuring good governance and performs this task by setting strategic objectives and targets and taking strategic decisions on all key business issues. The regular day to day management, control, and direction of the LGMA are the responsibility of the Chief Executive Officer (CEO) and the senior management team. The CEO and the senior management team must follow the broad strategic direction set by the Board and must ensure that all Board members have a clear understanding of the key activities and decisions related to the entity, and of any significant risks likely to arise. The CEO acts as a direct liaison between the Board and management of the LGMA.

#### **Board Responsibilities**

The work and responsibilities of the Board are set out in the Schedule of Matters which also contain the matters specifically reserved for Board decision. Standing items considered by the Board include:

- Update from CEO
- Declaration of Interests
- Reports from Committees
- Financial Reports
- Risk Register
- Governance Matters

Section 18(a) of the Local Government Management Agency Establishment Order 2012 requires the Board of the LGMA to keep proper accounts of all income and expenditure of the Agency, and of the sources of such income and the subject matter of such expenditure, and of the property, credits, and liabilities of the Agency.

In preparing these financial statements, the Board of the LGMA is required to:

- Select suitable accounting policies and apply them consistently.
- Make judgements and estimates that are reasonable and prudent.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that it will continue in operation; and
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements.

The Board is responsible for keeping adequate accounting records which disclose, with reasonable accuracy at any time, its financial position and enables it to ensure that the financial statements comply with S18 (a) of the Local Government Management Agency Establishment Order 2012. The maintenance and integrity of the corporate and financial information on the LGMA's website is the responsibility of the Board.

The Board is responsible for approving the annual plan and budget. The Board approved the Budget on 23rd September 2021 and the Corporate Plan 2020-2022 on 28th November 2019.

The Board is also responsible for safeguarding its assets and for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Board considers that the financial statements of the LGMA give a true and fair view of the financial performance and the financial position of the LGMA at 31st December 2021.

### Schedule of Matters

Specific Responsibilities of Board Members include:

- Safeguarding the assets of the LGMA by taking reasonable steps in the prevention and detection of fraud and other irregularities.
- The disposal and retirement of assets above €70,000.
- The approval of significant acquisitions above €100,000.
- The approval of terms of major contracts in excess of €100,000.
- The approval of Annual Budgets and Corporate Plans.
- The approval of Annual Reports and accounts.
- Compliance with statutory and administrative requirements in relation to the approval of the appointment, number, grading, and conditions of appointment of all employees, including remuneration and superannuation.
- Approval of all major investments and capital projects.
- Ensuring that delegated authority levels, treasury policy and risk management policies are in place and adhered to.
- That proper books of account be maintained which disclose with reasonable accuracy at any time the financial position of the LGMA and which enable it to ensure that the financial statements comply with section 18 (a) of the Establishment Order 2012.
- The appointment, remuneration and assessment of the performance of, and succession planning, for the Chief Executive, in compliance with government policy.
- That a balanced and understandable assessment of the LGMA's position is made in presenting its Annual Report and accounts to the Minister.

- Compliance with all statutory obligations applicable to the LGMA. Where individual Board members become aware of non-compliance with any such obligation, they should immediately bring this to the attention of their fellow Board members with a view to having the matter rectified. Non-compliance should be brought to the attention of the relevant Minister whilst also informing the Board Secretary of this action.
- Bringing an independent judgement to bear on issues of strategy, performance, resources, key appointments, and standards of conduct.
- Significant amendments to the pension benefits of the Chief Executive and employees.
- The Chairman will advise the relevant Minister if a specific skill set is required on the Board.
- In line with section 3.9 of the Code of Practice for the Governance of State Bodies, attendance of 100% is expected at Board meetings.

### Ethics in Public Office and Standards in Public Office Acts

All LGMA senior personnel, Board members and any designated post holders in the organisation are required to submit annual statements in compliance with these Acts.

### Protected Disclosures

There were no protected disclosures made to the LGMA during 2021.

### Corporate Procurement

All LGMA procurement activity is guided by the Public Procurement Guidelines and Policies published by the Department of Finance. The LGMA avails of procurement frameworks established under the National Procurement Service for services including Stationery, Electricity and Gas. Internal procurement procedures adhere to recommended best practice including segregation of duties, regular management reporting and a system for the authorisation of expenditure. Under the LGMA Procurement Procedures, sanction is required from the Board for all expenditure above an agreed threshold.

## **LGMA Annual Energy Report 2021**

LGMA offices occupy 34,002 square feet of office space in Dublin 8 across two buildings. The annual reporting of energy data by public bodies is required under SI 426 of 2014 (and previously under SI 542 of 2009). The LGMA commenced reporting its energy usage from 2009 (the Baseline) using the M&R on-line System (developed by SEAI and the Department of Communications, Climate Action, and Environment). To date, the Agency has made 52.8% savings since the baseline (2009) as published in the SEAI Annual Report 2021 on Public Sector Energy Efficiency Performance. This indicates that the LGMA exceeded the baseline efficiency rate and achieved the 2021 target.

## **Code of Practice for the Governance of State Bodies: Annex on Gender Balance, Diversity, and Inclusion**

As of 31st December 2021, the Board had four (40) % female and six 60 % male members, with zero positions vacant. The Board therefore meets the Government target of a minimum of 40% representation of each gender in the membership of State Boards.

Membership of the Board is controlled by the County and City Management Association and DHLGH who nominate representatives to the Board. The CCMA nominate eight representatives and DHLGH nominate two representatives. It should be noted that DHLGH has the option to nominate a third representative, with the Minister also having discretion to nominate an external Board member.

The LGMA brings the gender composition of the Board to discussions with the CCMA and DHLGH when new Board members are being nominated. The LGMA recognises the importance of diversity including gender diversity and the benefits this brings to the organisation. The CEO and employees are subject to a Code of Conduct and must comply with all statutory requirements, namely the Equal Status Act 2000, Equality Act 2004 and the Disability Act 2005, to ensure that the work environment is free of discrimination based on membership of the Traveller Community, race, nationality, colour or ethnic origin, religion or belief, age, disability, sexual orientation, civil status, family status or gender in relation to employment and occupational or vocational training.

The LGMA is building a value driven culture which will be key in promoting gender balance diversity and inclusion in its operations.

## **Board Structure**

The Board is comprised of 10 members (Eight local authority Chief Executives nominated by the Council of the Board and up to four Ministerial nominees). Chief Executives nominated to the Board of the LGMA simultaneously sit on the Executive of the CCMA. Ministerial appointments are for a period of three years.

**The table overleaf, details the appointment of Board members and meetings attended:**



**LGMA BOARD - Appointment Date and Attendance Record at Board Meetings 2021**

<b>Member</b>	<b>Occupation</b>	<b>Notes</b>	<b>Attended</b>	<b>Eligible to attend</b>
<b>Ms J Maguire (Chairperson)</b>	CE, Meath County Council	Chair – from 11/20 CCMA Executive 10/16	6	6
<b>Mr O Keegan</b>	CE, Dublin City Council	Nominated to Board 10/14	6	6
<b>Mr T Lucey</b>	CE, Cork County Council	Appointed Cork CE 05/14	6	6
<b>Mr M Walsh</b>	CE, Waterford Local Authorities	CCMA Executive 10/18	4	6
<b>Mr B McGrath</b>	CE, Galway City Council	Nominated to Board 10/20	5	6
<b>Ms C Byrne</b>	CE, Kilkenny County Council	Nominated to Board 10/20	4	6
<b>Mr T Enright</b>	CE, Wexford County Council	Nominated to Board 10/20	3	6
<b>Mr E O'Sullivan</b>	CE, Monaghan County Council	Nominated to Board 10/20	3	5
<b>Mr E Cummins</b>	CE, Roscommon County Council	Nominated to Board 11/21	0	1
<b>Ms M Hurley</b>	Assistant Secretary, DHLGH	Nominated to Board 09/20	5	6
<b>Ms S Neary</b>	Principal Officer, DHLGH	Nominated to Board 06/19	5	6

**The Board has established five committees as follows:**

### Audit and Risk Committee

The Audit and Risk Committee comprises one Board member who is a local authority CE, one local authority CE, two CCMA nominated members and one independent member. The role of the Audit and Risk Committee (ARC) is to support the Board in relation to its responsibilities for issues of risk, control and governance and associated assurance. The ARC is independent from the financial management of the organisation. In particular, the Committee ensures that the internal control systems including audit activities are monitored actively and independently. The ARC reports to the Board after each meeting and formally in writing annually.

**There were four meetings of the Audit and Risk Committee in 2021. The members are:**

<b>Member</b>	<b>Occupation</b>	<b>Attended</b>	<b>Eligible to Attend</b>
<b>Mr M Walsh (Chairperson)</b>	CE, Waterford County Council	3	4
<b>Mr E O'Sullivan</b>	CE, Monaghan County Council	2	4
<b>Mr A Connolly</b>	Non-Public Official	4	4
<b>Mr J McKeon</b>	Head of Finance, Longford County Council	4	4
<b>Ms H Cunningham</b>	Head of Finance, Dun Laoghaire Rathdown County Council	4	4

## Change Management Committee

The Change Management Committee comprises 11 local authority Chief Executives, one DHLGH nominee, and two Heads of HR. The Chair of the Change Management Committee is a member of the Board of the LGMA. The Change Management Committee assists the Board of the LGMA in governing and overseeing the LGMA's implementation of IR and HR Strategy and related matters. Furthermore, the Committee supports the Board by advising on the alignment of the strategy to local authority emerging business needs.

**There were six meetings of the Change Management Committee during 2021. The members are:**

Member	Occupation	Attended	Eligible to attend
<b>Mr T Enright (Chairperson)</b>	CE, Wexford County Council	4	6
<b>Ms C Byrne (Vice-Chairperson)</b>	CE, Kilkenny County Council	6	6
<b>Mr P Carey</b>	CE, Kildare County Council	3	4
<b>Mr F Curran</b>	CE, Wicklow County Council	5	6
<b>Mr P Daly</b>	CE, Limerick City and County Council	4	6
<b>Ms A Doherty</b>	CE, Cork City Council	5	6
<b>Ms A Farrelly</b>	CE, Fingal County Council	5	6
<b>Ms J Maguire</b>	CE, Meath County Council	3	6
<b>Mr J McLaughlin</b>	CE, Donegal County Council	6	6
<b>Mr D McLoughlin</b>	CE, South Dublin County Council	6	6
<b>Ms Teresa O'Donovan</b>	Head of Human Resource Management, Cork County Council	4	4
<b>Mr E O'Sullivan</b>	CE, Monaghan County Council	3	6
<b>Ms E Quinlivan</b>	Assistant CE / Corporate Services, Transformation and Human Resources, Dublin City Council	6	6
<b>Ms E Reeves</b>	Principal Officer, Department of Housing, Local Government and Planning	5	6

## Information and Communications Technology (ICT) Committee

The Information and Communications Technology Committee comprises three CEs of local authorities, one Board nominee, four Head of Information Systems (HIS) Officers, one Head of Finance, one OGCIO representative, one Chief Information Officer from DHLGH and two LGMA representatives. The Chair of the ICT Committee is a member of the Board of the LGMA.

The role of the ICT Committee is:

- To provide assurance to the Board that the work of individual local government projects has proven Architecture, ICT and Standards.
- To work with local government business projects to assure them that associated ICT programmes meet with overall Architectural approaches and use Agreed Standards for Communication and Interoperability.
- To provide advice and guidance on ICT in any new business initiatives, how the ICT components can work with business as usual and to ensure the timely retirement of older ICT initiatives.
- To provide technical advice in the prioritisation of local government Initiatives and challenge the optimal use of technological solutions across the sector.
- To provide a common architectural reference, based on current practice, for all ICT systems across local government.

**There were six meetings of the ICT Committee during 2021. The members are:**

Member	Occupation	Attended	Eligible to attend
<b>Mr E. O'Sullivan (Chairperson)*</b>	CE Monaghan County Council	4	6
<b>Mr F. Curran</b>	CE, Wicklow County Council	3	6
<b>Mr T. Ryan</b>	CE, Cavan County Council	3	6
<b>Ms K. Quinn</b>	Head of Finance, Dublin City Council	4	6
<b>Ms M. O'Donohue</b>	Head of Operations, OCGIO	4	6
<b>Mr G. Lynch</b>	HIS, Tipperary County Council	1	1
<b>Mr S. Brady</b>	HIS, Dun Laoghaire Rathdown County Council	6	6
<b>Ms N. McHugh</b>	Assistant Chief Executive, LGMA	6	6
<b>Mr J. Flanagan</b>	Senior Consultant, LGMA	6	6
<b>Ms L. Guthrie</b>	Manager LGMA	5	6
<b>Mr E. Hunt</b>	Assistant Chief Executive, LGMA	4	6
<b>Ms B. Heneghan</b>	HIS, Mayo County Council	1	2
<b>Ms. C O'Hare</b>	Head of Information Systems and Innovation, Monaghan County Council	5	5
<b>Mr Mihai Bilaucă</b>	Chief Information Officer, DHLGH	1	3

\*Mr. E. O'Sullivan is the current outgoing Chair from December 2021.

## Finance Committee

The Finance Committee comprises four CEOs of local authorities. The Chair of the Finance Committee is a member of the Board of the LGMA.

The role of the Finance Committee is:

- To recommend, before 30th June each year, parameters for the following year's budget.
- To recommend, before 30th September each year, draft budget for the following year and the apportionment of charges to each local authority, based on the approved Charging Policy.
- To consider the implications that a new strategy may have on Charging Policy/ Budgeting.

**There were four meetings of the Finance Committee during 2021. The members are:**

Member	Occupation	Attended	Eligible to attend
<b>Mr B McGrath (Chairperson)</b>	CE, Galway City Council	4	4
<b>Ms J Maguire</b>	CE, Meath County Council	3	4
<b>Ms AM Delaney</b>	CE, Offaly County Council	3	4
<b>Mr P Carey</b>	CE, Kildare County Council	2	2
<b>Mr M Lydon</b>	CE, Sligo County Council	1	1

## Public Sector Reform Oversight Group (PSROG) Committee

The PSROG Committee comprises the Chair of the LGMA, the Chief Executive Officer of the LGMA, the Chair of the CCMA, the Chief Executive of Cork County Council, the Chief Executive of Dublin City Council, the Secretary General of the Department of Housing, Local Government and Heritage, an Assistant Secretary General of the Department of Housing Local Government and Heritage and an external representative from the Commercial Sector.

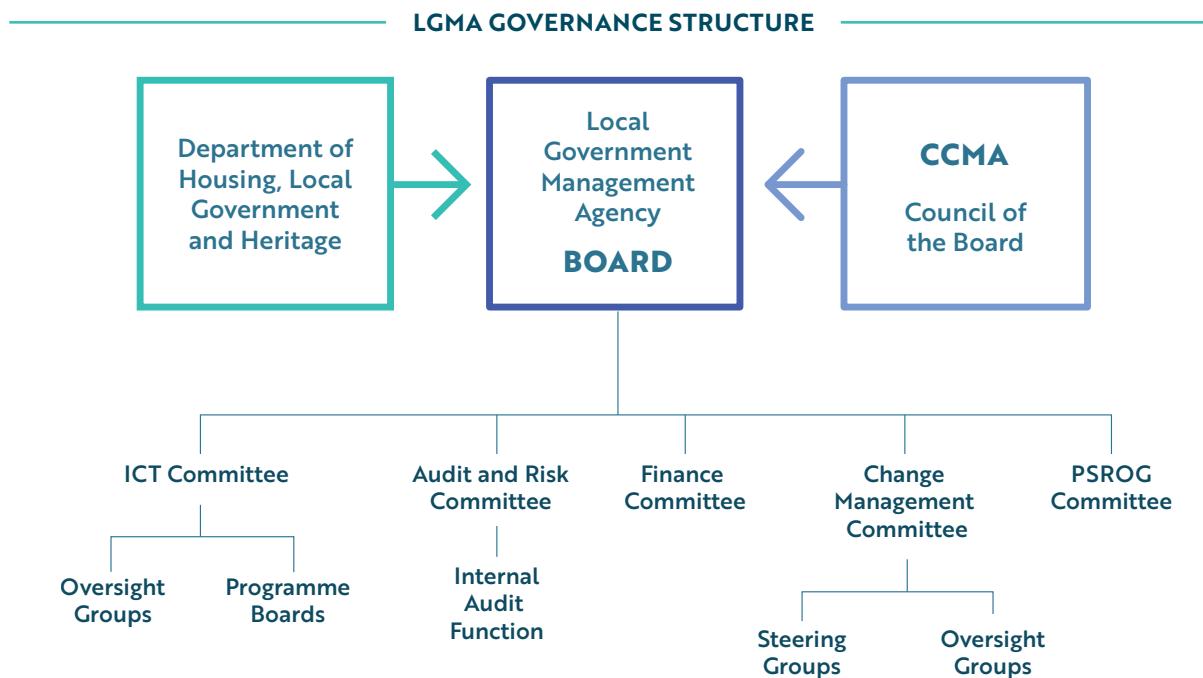
The role of the PSROG Committee is to direct, monitor and report on the reform and efficiency programme of local government. The Chair of the PSROG is a member of the Board of the LGMA.

**There were four meetings of the PSROG Committee during 2021. The members are:**

Member	Occupation	Attended	Eligible to attend
<b>Mr. O. Keegan, (Chairperson)</b>	CE, Dublin City Council	4	4
<b>Ms J. Maguire</b>	Chair, LGMA Board	4	4
<b>Mr B. McGrath</b>	Chair, CCMA	4	4
<b>Mr T. Lucey</b>	CE, Cork County Council	4	4
<b>Mr G. Doyle</b>	Secretary General, DHLGH	1	4
<b>Ms M. Hurley</b>	Assistant Secretary General, DHLGH	1	4
<b>Mr J. Harford</b>	Commercial Sector Representative	4	4
<b>Mr P. Dunne</b>	CE, LGMA	4	4

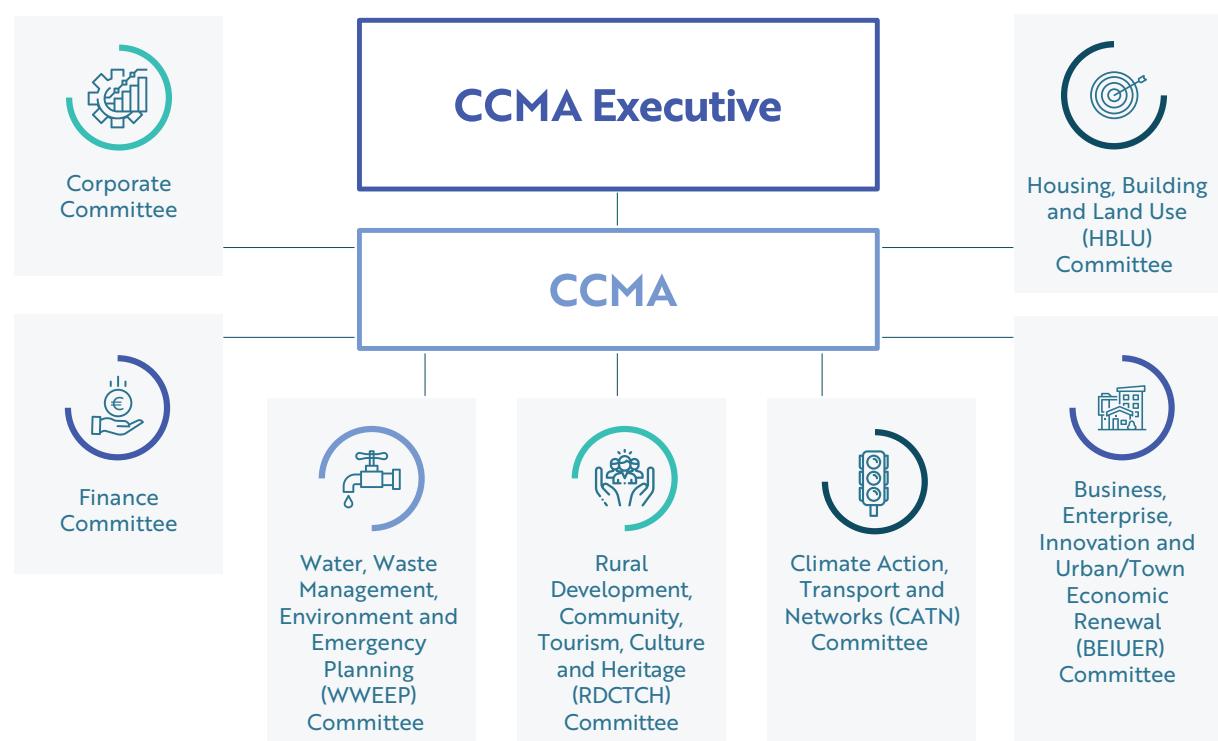
## Fees and Expenses

There were no annual fees or expenses paid to Board or Committee members who are employees of the LGMA or local authorities, in relation to attendance at Board or Committee meetings for 2021.



## Supporting the County and City Management Association

**On the 15th, October 2020 the CCMA Executive Committee agreed to restructure five of the seven CCMA Committees.**



# CORPORATE SERVICES / HUMAN RESOURCES



Recruitment competitions



New starters/  
promotions/ students



LGMA Coaching  
Programme provided 91  
sessions with 29 employees



New recruitment,  
onboarding,  
and induction  
processes in progress



Employees availed  
of the Education  
Assistance Scheme



LGMA employees  
took up 86 places on  
52 training courses

## People Strategy Team

The team implemented the rollout of the Central HR Data Analytics Dashboard which assists with HR planning and policy development.

A new approach to Performance Management Development System (PMDS) was successfully introduced, based on LGMA grade-specific competency frameworks. A new self-assessment toolkit was developed designed to help employees complete a more meaningful Personal Development Plan and enable employees to steer their own training development requirements. Due to the revised PMDS all employees received PMDS training in 2021.

Additional training was rolled out to all employees in relation to GDPR and Data Protection and FOI. The LGMA also facilitated the rollout of the course A-Z of Irish Local Government in association with the IPA.

The Social Club ran several remote events for employees – these included quizzes, bingo, and a treasure hunt.

## COVID-19 HR Response

Best practice recruitment, selection, induction, and onboarding procedures applicable to the remote working environment were developed. Communications were maintained with all employees through regular team and Pillar meetings, Town Hall briefings and updates provided on the LGMA intranet.

### Employee Assistance Programme

The LGMA Employee Assistance Programme continued to provide a weekly series of wellbeing online sessions for employees which covered topics including sleep, mental health, fitness, and parenting. 67% of employees signed up to the programme in 2021.



### Phoenix House Refurbishment

DMOD Architects were procured to provide project management support and to prepare a design for the refurbishment of Phoenix House and to procure a contractor to implement the design. Following a procurement process, Nevin Construction were the successful tenderer and work commenced on the refurbishment of Phoenix House on 20th of September 2021.

New building features include a state-of-the-art Innovation Centre, spacious open plan areas with new sit/stand desks, kitchenette facilities on individual floors, additional meeting rooms, hot desks for external use and an attractive canteen area.

A new fire alarm was installed, and security upgrades undertaken. The new ceiling panels are composed of 100% recycled plastic bottles. The timber effect flooring is composed of 40% recycled materials. Enhanced energy efficiency works comprise replacement PIR sensors on lighting and LED light fittings.

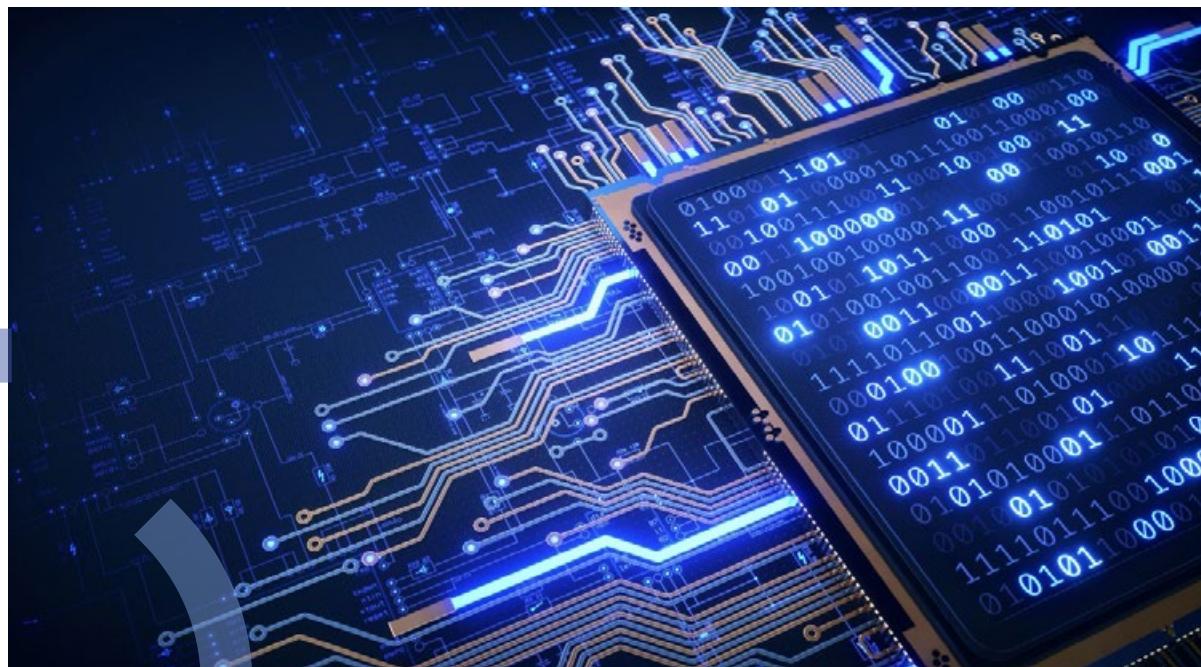
The refurbishment of the building has enhanced the employee experience by working in a more modern and refreshed building and adds to the LGMA as an employer of choice objective in the LGMA's People Strategy.

### Information Security Team

The Cyber Security Sub Committee of the agency ran two seminars for the local government sector in relation to business continuity planning and responding to Cyber-attacks, with discussions including panelists from both the public and private sector.

The Agency ran 11 training campaigns via its online platform for employees during the year, along with a monthly simulated phishing attack campaign to ensure Information Security was at the forefront of employee's minds.

The Business Continuity plan was constantly reviewed to ensure that the document reflected the changing working environment of the Agency.



# 4 CCMA Committee Meetings 2021

Committee	No. of meetings	Plenary
CCMA Executive*	11	0
CCMA*	11	0
CCMA Housing, Building and Land Use Committee (HBLU)	10	2
CCMA Climate Action, Transport and Networks Committee (CATN)	7	1
CCMA Finance Committee	6	0
CCMA Business, Enterprise, Innovation and Urban/Town Economic Renewal Committee (BEIWER)	10	0
CCMA Corporate Committee	6	0
CCMA Rural Development, Community, Tourism, Culture and Heritage Committee (RDCTCH)	10	0
CCMA Water, Waste Management, Environment and Emergency Planning Committee (WWEEP)	7	1

\*CCMA Executive and CCMA also held weekly COVID-19 meetings in addition to their formal monthly meetings to ensure Business Continuity.

## Collaborative working

Collaborative engagement and partnership working are central to the ethos and work of the seven CCMA committees. During 2021, work was progressed with key stakeholders across a wide range of sectors including Government Departments, Agencies and many other key and diverse organisations. The key stakeholders that each committee engaged with in 2021 are provided below.

In addition to engagement with these stakeholders, the members of committees were also nominated to National Taskforces and Oversight Groups, Sectoral Working Groups and Sub-Groups over the course of the year. Committee members also represented the local government sector on many cross-sectoral government steering groups/ taskforces.

### Housing and Building Committee

Government Departments	Agencies / State Bodies / Shared Services	Other Organisations
<ul style="list-style-type: none"> <li>Department of Housing, Local Government and Heritage (DHLGH)</li> <li>Department of Children, Equality, Disability, Integration and Youth (DCEDIY)</li> <li>Department of Social Protection (DSP)</li> <li>Dept Environment, Climate, and Communications</li> </ul>	<ul style="list-style-type: none"> <li>The Housing Agency</li> <li>Irish Council for Social Housing (ICSH)</li> <li>AHB regulator</li> <li>Land Development Agency (LDA)</li> <li>National Building Control Management Project Office</li> <li>HAP Shared service Centre</li> <li>Irish Programme for Refugees</li> </ul>	<ul style="list-style-type: none"> <li>Housing First</li> <li>SORUM – Sex Offender Risk Assessment and Management</li> <li>NGOs</li> <li>International Protection Accommodation Services (IPAS)</li> </ul>

### Climate Action, Transport and Networks Committee

Government Departments	Agencies / State Bodies / Shared Services	Other Organisations
<ul style="list-style-type: none"> <li>Department of Environment, Climate and Communications (DECC)</li> <li>Department of Housing, Local Government and Heritage (DHLGH)</li> <li>Department of Transport (DoT)</li> <li>Department of Community and Rural Development (DCRD)</li> </ul>	<ul style="list-style-type: none"> <li>An Garda Síochána</li> <li>Met Éireann</li> <li>Environment Protection Agency (EPA)</li> <li>Office of Public Works (OPW)</li> <li>Sustainable Energy Authority of Ireland (SEAI)</li> <li>Transport Infrastructure Ireland (TII)</li> <li>Road Management Office (RMO)</li> <li>Road Safety Authority (RSA)</li> <li>Climate Action Regional Offices (CAROs)</li> </ul>	<ul style="list-style-type: none"> <li>National Broadband Ireland (NBI)</li> <li>Climate Change Advisory Council</li> <li>Joint Utility Local Authority User Forum (JULA)</li> <li>Irish Business and Employers Confederation (IBEC)</li> </ul>

### Finance Committee

Government Departments	Agencies / State Bodies / Shared Services	Other Organisations
<ul style="list-style-type: none"> <li>Department of Housing, Local Government and Heritage (DHLGH)</li> <li>Local Government Audit Service and Local Government Finance</li> <li>Department of Enterprise, Trade and Employment</li> </ul>	<ul style="list-style-type: none"> <li>National Oversight Audit Commission (NOAC)</li> <li>Valuation Office</li> </ul>	<ul style="list-style-type: none"> <li>IPB Insurance</li> </ul>

### Business, Enterprise, Innovation, Urban/Town Economic Renewal (BEIWER) Committee

Government Departments	Agencies / State Bodies / Shared Services	Other Organisations
<ul style="list-style-type: none"> <li>Department of Enterprise, Trade and Employment (DETE)</li> <li>Department of Housing, Local Government and Heritage (DHLGH)</li> <li>Department of Tourism, Culture, Arts, Gaeltacht, Sport, and Media (DTCAGSM)</li> <li>Department of Rural and Community Development (DRCD)</li> <li>Department of Justice</li> </ul>	<ul style="list-style-type: none"> <li>National Oversight and Audit Commission (NOAC)</li> <li>Local Enterprise Offices</li> <li>Enterprise Ireland</li> <li>IDA</li> </ul>	<ul style="list-style-type: none"> <li>Chambers Ireland</li> <li>Cluster Centre Ireland</li> </ul>

## Corporate Committee

Government Departments	Agencies / State Bodies / Shared Services	Other Organisations
<ul style="list-style-type: none"> <li>Department of Housing, Local Government and Heritage (DHLGH)</li> <li>Department of Justice and Equality</li> <li>Department of Children, Equality, Disability, Integration and Youth (DCEIDY)</li> </ul>	<ul style="list-style-type: none"> <li>Standards in Public Office Commission (SIPO)</li> <li>The Office of the Ombudsman</li> </ul>	<ul style="list-style-type: none"> <li>Institute of Public Administration (IPA)</li> </ul>

## Rural Development, Community, Tourism, Culture and Heritage (RCTCH) Committee

Government Departments	Agencies / State Bodies / Shared Services	Other Organisations
<ul style="list-style-type: none"> <li>Department of Rural and Community Development (DRCD)</li> <li>Department of Tourism, Culture, Arts, Gaeltacht, Sport, and Media (DTCAGSM)</li> <li>Department of Children, Equality, Disability, Integration and Youth (DCEIDY)</li> <li>Department of Health</li> <li>Department of Justice</li> <li>Department of Housing, Local Government and Heritage (DHLGH)</li> </ul>	<ul style="list-style-type: none"> <li>Arts Council</li> <li>Fáilte Ireland</li> <li>Sport Ireland</li> <li>HSE</li> <li>National Office for Suicide Prevention (NOSP)</li> <li>Heritage Council</li> <li>National Economic and Social Council (NESC)</li> <li>Creative Ireland</li> </ul>	<ul style="list-style-type: none"> <li>Screen Ireland</li> <li>Outdoor Recreation NI</li> <li>The Wheel</li> </ul>

## Water, Waste Management, Environment and Emergency Planning Committee

Government Departments	Agencies / State Bodies / Shared Services	Other Organisations
<ul style="list-style-type: none"> <li>Department of Environment, Climate and Communications (DECC)</li> <li>Department of Housing, Local Government and Heritage (DHLGH)</li> <li>Department of Defence (DoD)</li> <li>Department of Agriculture, Food and Marine (DAFM)</li> <li>Department of Public Expenditure and Reform (DPER)</li> <li>Department of Community and Rural Development (DCRD)</li> <li>Department of Enterprise, Trade and Employment (DETE)</li> </ul>	<ul style="list-style-type: none"> <li>Office of Public Works (OPW)</li> <li>Environmental Protection Agency (EPA)</li> <li>Irish Water (IW)</li> <li>Commission for Regulation of Utilities (CRU)</li> <li>Food Safety Authority Ireland (FSAI)</li> <li>National Directorate of Fire and Emergency Management</li> <li>National Waste Collection Permit Office</li> <li>Local Authorities Water Programme Office (LAWPRO)</li> <li>Regional Waste Management Offices</li> <li>Waste Enforcement Regional Lead Authorities</li> <li>Water Safety Ireland</li> </ul>	<ul style="list-style-type: none"> <li>An Post</li> <li>Public Water Services Transformation Group</li> <li>Joint Leadership Team</li> <li>National and Regional SLA groups</li> <li>Transformation Programme Team</li> <li>ASP and Budget group</li> <li>Change Management Network</li> <li>Irish Waste Management Association (IWMA)</li> <li>European Union Network for the Implementation and Enforcement of Environmental Law (IMPEL)</li> </ul>

Water services are delivered through a Service Level Agreement (SLA) with Irish Water. The local authority sector itself is a critical stakeholder for the Water, Waste Management, Environment and Emergency Planning Committee.

# 5 | Innovation

## LGMA Innovation Strategy

**Work continued on the delivery of the LGMA Innovation Strategy. The Local Authority Innovation Representatives group was expanded, and regular communication provided by the LGMA on all elements of Innovation. The PMO hosted quarterly interactions with this group during 2021 which included:**

- A Workshop was held to support the local authority Innovation representatives in the development of their own innovation strategies. Enterprise Ireland, Offaly County Council and Cork City Council presented their experiences to the wider group.
- Innovation focus sessions were held where LA case studies were shared with the group.
- The LGMA Innovation team launched an “Innovation” extranet site which is used to communicate and share content with the local authority Innovation representatives’ group. All 31 local authorities can access the site which provides weekly updates, news, and a platform for local authorities to share ideas and projects with innovation colleagues across the sector.

### **Robotics Process Automation (RPA) /Intelligent Automation**

Following on from the successful completion of the RPA pilot project that automatically updated agile working in the Core HR system, an Intelligent Automation information session and workshop was held, opened by Minister Ossian Smyth, and hosted by the LGMA PMO with almost all local authorities represented.

Engagement continued with several local authorities reassessing options regarding implementing Intelligent Automation/Robotics technology within their organisations, while the LGMA supported feasibility workshops.

### **National Innovation Week: 8th – 12th November 2021**

The PMO engaged with the sector to increase local government involvement in this year’s National Innovation Week which was very positively received. Several local authorities hosted their own contributions during the campaign while the LGMA focused on three main events as follows:

**9th November** – The LGMA PMO with support from Kilkenny County Council and the OPW, hosted the NOAC Annual Good Practice Seminar in Kilkenny Castle. This was a featured event in the National Innovation Week and was streamed live. Minister Peter Burke, DHLGH opened the event which showcased examples of local authority projects and initiatives where local authorities strive to improve the delivery of services to the citizen, the regeneration of urban and rural areas, and to implement measures to tackle the increasing demands of the climate action and carbon agenda. Projects highlighted include:

- Mayo County Council – Weather Impact Register App (WIRE)
- Galway City Council – URDF: A Journey Through Collaboration
- Meath County Council – Sustainable Development Goals at Local Level
- Dún Laoghaire Rathdown County Council – Virtual County Development Plan
- Longford County Council – Rural Working Hubs
- Cork City Council – Streetscape Development
- Fingal County Council – COVID Chatbot

**11th November** – The LGMA organised the Spotlight on Local Authority Innovation session, held in the Rua Red Arts Theatre in Tallaght, and was chaired by Mr. Danny McLoughlin, CE South Dublin County Council. This session included presentations on HeatNet (SDCC), MyCoCo.ie (Monaghan CC) and Lighthouse Smart City (Limerick City and CC) and followed with an engaging discussion on the projects presented, and on the challenges facing the sector relating to innovation in general. This was also a featured event in the National Innovation Week which streamed live and received great engagement from the online audience during the Q&A session.

**12th November** - LGMA Innovation Spotlight session was held internally within the LGMA featuring updates on innovation from Libraries, the HDCO and the Innovation team. The event, which was opened by the LGMA Chief Executive, Mr. Paul Dunne proved very successful with great engagement and discussion after all three presentations.

### Public Service Innovation Fund 2021

The local government sector was represented on the Evaluation Committee for the fund by Ms. Noeleen McHugh, Assistant Chief Executive - LGMA. Once again, the sector proved very successful in securing 35% of the total fund available through this very competitive process. High level details are as follows:

- Overall Fund €900k
- Applications from or involving local authorities secured €285,000 of funding
- 2021 minimum grant awarded €25,000 up to a maximum grant of €60,000

Applicant	Project	Funding
Cork City Council	Remotely Operated Vehicle for Cork City Fire Department	€55,000
Cork City Council	Cargo Bike Library	€45,000
Dublin City Council	Smart Inspections and Building Control for the National Building Control Office	€35,000
Cavan County Council	Young People and Creative Arts Therapies	€30,000
Dublin City Council	Accelerating the Potential of Drones for Local Government	€35,000
Monaghan County Council (in collaboration with Cavan, DLR, Laois, Leitrim, Longford, Louth, and Sligo Co Co)	MyCoCo	€55,000
Dublin City Council	Reclaim the Lanes	€30,000

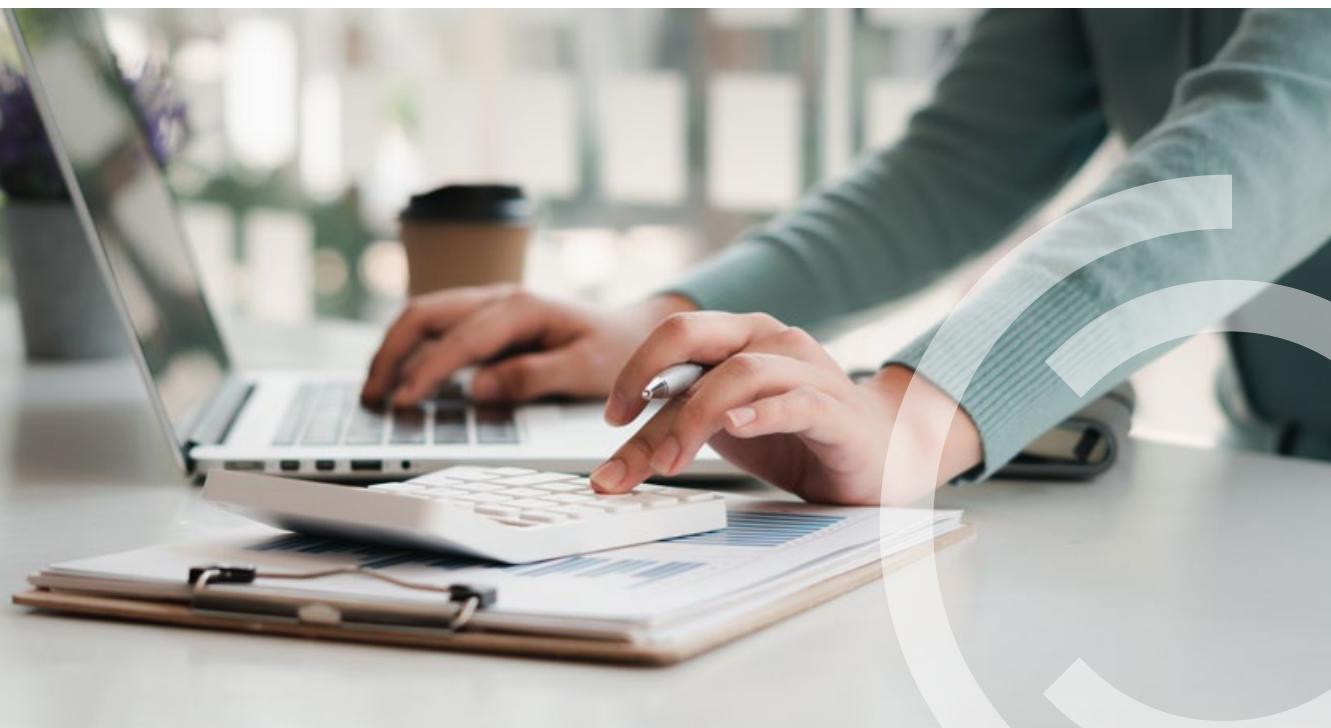
The Department of Public Expenditure and Reform managed the 2022 Public Service Innovation Fund which launched in November 2021 for applicants, this launch is four months earlier than in previous years and will give anyone in receipt of funding those extra few months to deliver on their proposals. Fund details as follows:

- Amounts of €25,000 up to €60,000 available for any specific project.
- Closing date for applications was 17th December 2021.
- LGMA PMO assisted with queries and application support.

### Innovation Funds

The Department of Public Expenditure and Reform announced the launch of a national innovation "Tech Challenge" fund which was sponsored by Cisco, AWS, and IBM. Three funds of up to €100,000 each were available to the three successful applicants who made it through the selection process which culminated in a Dragons den type pitch to the fund selection committee.

DRCD announced a €500,000 fund to support Rural Digital Innovation which will see grants of up to €200,000 provided to local authority-led digital and telecommunications projects.



# 6 | Knowledge

## Research Highlights

- The Research Unit continued to work directly with the CCMA Committees and various LGMA teams through provision of technical support and preparation of submissions.
- Two research reports were published during 2021 by the LGMA, complementing an IPA local authority publication for the sector.
- The LGMA took over the customer satisfaction assessment process from NOAC.
- The Central Data Unit for local government was established.
- The Research Unit supported the production of data for the DHLGH COVID19 Data Hub.
- Work on the NOAC annual performance indicators report was supported.
- Sectoral representation continued across a range of research related initiatives.

## Research Support

The tables below provide a summary of technical assistance and submission support provided during the year.

- Technical Assistance was provided for eight projects and four submissions were supported.

Technical Assistance		
Title/Theme	Relevant Committee	On behalf of LGMA / Committee
DHLGH COVID19 Community Call Initiative, Well-Being Campaign and Library Data Hub. Worked in partnership with the DHLGH on design and coordination of data collection	CCMA Corporate Committee	October 2021
Libraries Statistics on Services Provided and Membership at a county level	LGMA Library Development Committee	December 2021
Libraries Lifelong Learning Survey	LGMA Library Development Committee	December 2021
Review of Local Authority Pensions	CCMA Finance Committee	On-going
Review of Local Authority Commercial Rates	CCMA Finance Committee	On-going
Research Advisory Group to develop Climate Action KPIs	CCMA Climate Action, Transport and Networks Committee	On-going
Grant funding the Centre for Local and Rural Development, NUI Maynooth, for research on the impact of commuting on towns	CCMA Housing, Building and Land Use	On-going

## Central Submissions Folder

Over the year, 57 submissions were made to 19 different government departments or agencies.

**Table 1:** Submissions made by CCMA Committees in 2021

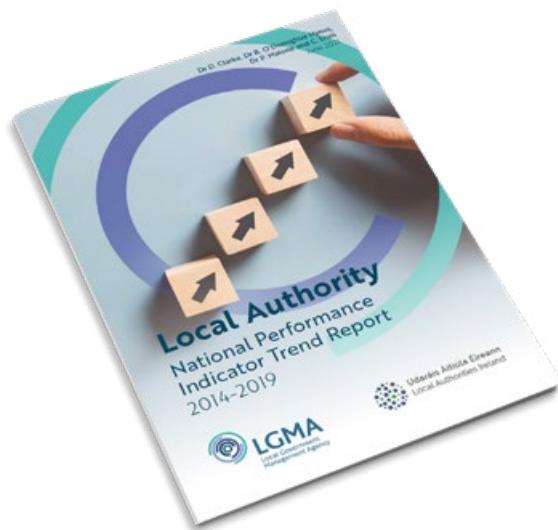
Submissions	Housing Building and Land Use	Business, Enterprise, Innovation and Urban/ Town Economic Renewal (BEIUTER)	Rural Development, Community, Tourism, Culture and Heritage (RDCTCH)	Climate Action, Transport and Networks (CATN)	Water, Waste Management, Environment and Emergency Planning (WWEEP)	Corporate	Finance	Total
DHLGH	6	4		1	3		5	19
DECC				3	2			5
DAFM					2			2
DCEDIY	1		1					2
DAG			11					11
DRCD		3	2					5
DETE		1						1
JOC	2	2		3	1			8
EPA	1				3			4
HA	1							1
CAC					1			1
ABP					1			1
CRU				1				1
CCAC				1				1
ESB				1				1
RSA				1				1
AGS					1			1
SIPO						1		1
IPA						1		1
<b>Total</b>	11	10	14	11	14	2	5	67

## Research reports

### Local Authority National Performance Indicator Trend Report 2014 - 2019

The results contained in the trend report provide an important insight into the performance of local authorities since NOAC assumed statutory responsibility for auditing local government in 2014. This report presents overall aggregated sectoral performance across each of the 11 functional areas. Whilst the sector performance has improved across many key functional areas, there remains scope at a sectoral level to continue to improve across service provision.

A key finding of the report was that new indicators that were introduced often needed modification after introduction and consequently, findings from the initial year were skewing the trend data. Given this, NOAC have taken on the recommendation within the report that all new indicators would be trialed for a year before inclusion in the annual published report.

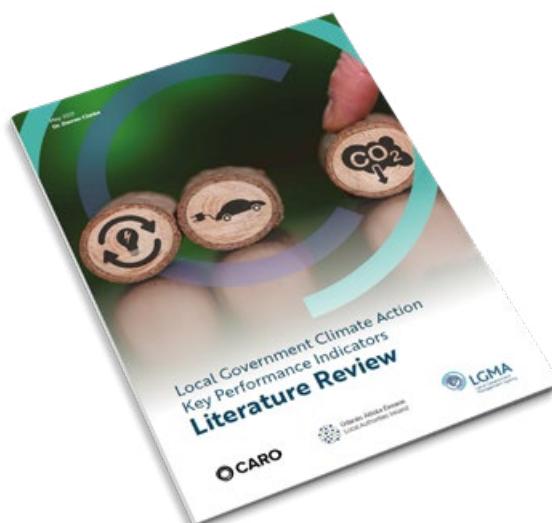


### Local Government Climate Action Key Performance Indicators Literature Review

The CCMA/LGMA/CARO Climate Action KPI Working Group commissioned a report to conduct a literature review to inform the work of developing a set of KPIs for the local government sector in Ireland. This research identified several findings. First, capturing relevant metrics on process or policy indicators is an important first step in ensuring appropriate frameworks or policies are in place so that the sector can understand what initial supports or practices are necessary. Without such a framework, the outcome indicators identified may prove challenging to measure.

Second, simplicity at the outset is essential but the indicators also need to be ambitious to ensure commitments and targets detailed in national climate change policy are fulfilled.

And finally, periodic reviews of indicators to ensure they remain relevant, are aligned with international best practice, and are applicable to current policy and local authority operations are recommended.



## Research Partners

The IPA were supported by the LGMA to produce four case studies titled *Leading the Local Response to Covid19: The Role of Local Government*. This report formed part of a wider research study into local government innovation by the LGMA and the IPA and complements the LGMA's 2020 publication, *Overview of Local Authority COVID-19 Innovations*.



## Measuring Customer Satisfaction in Local Government

Given the findings in the report, a national survey was undertaken by RedC to assess levels of service use, awareness, and attitudes towards local authorities while work commenced on piloting an embedded survey tool to engage with customers while using services.



## Customer Satisfaction

The LGMA took over the task of producing an annual customer satisfaction report at the request of NOAC. A report titled *Measuring Customer Satisfaction in Local Government* was prepared by the IPA to inform the design of a system to effectively capture information about levels of customer satisfaction. The report outlined the need to supplement surveys with point of contact data and case-studies to be able to comprehensively report on customer satisfaction.



## Central Data Unit

### Project Board

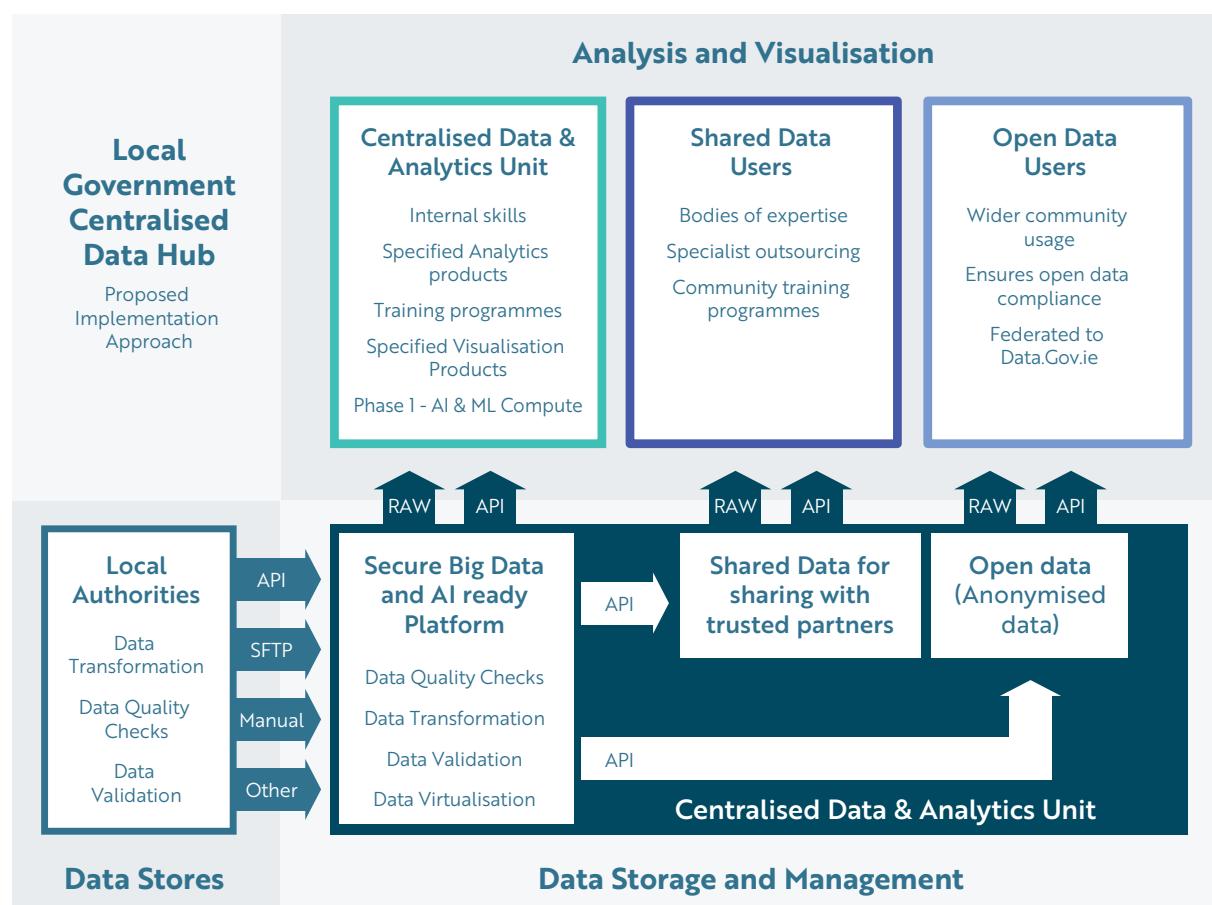
A Project Board for the Central Data Unit was established with Local authorities, the DHLGH, the CSO, the CCMA and LGMA represented.

### Employees

The first three employees commenced in 2021.

### Architecture

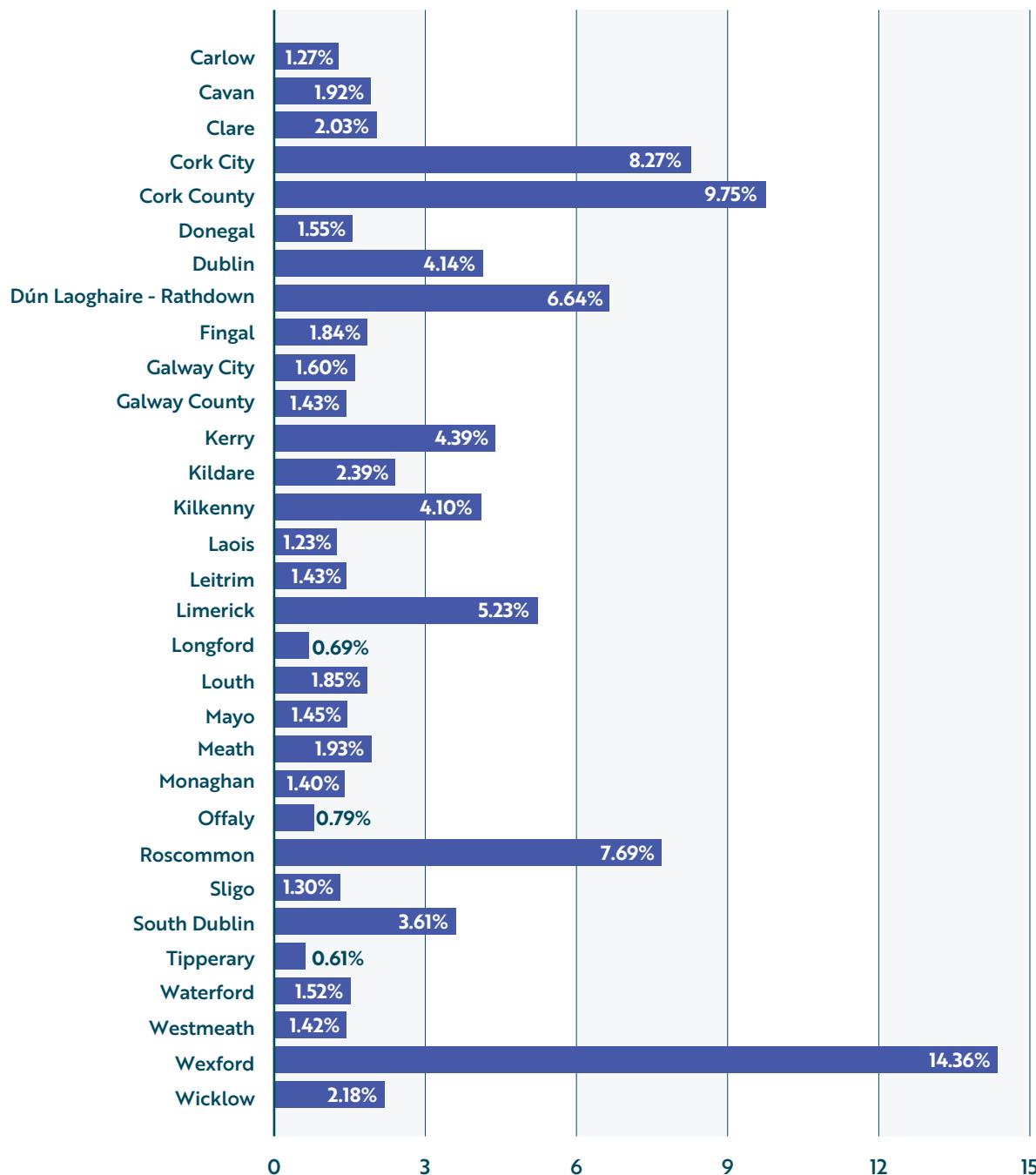
Work commenced on the development of a cloud-based data lake architecture for the project.



## Covid Data Hub

### Supporting the DHLGH Data Hub

Support was provided to the team in the DHLGH creating and populating the COVID19 Data Hub by assisting in the design of forms and consultation with the sector to agree the data content.



## Performance Indicators

### **NOAC Local Authority Performance Indicators Report 2020**

The Research Unit supported the collection of the 2020 data for the local authorities' performance indicators through the provision of technical support to NOAC and compilation of external datasets. An LGMA summary performance report was incorporated into the NOAC annual report, which was published and launched in September 2021.

### **NOAC Research Advisory Group to investigate the development of an economic indicator for local authorities**

LGMA Research worked in consultation with NOAC to oversee research commissioned to review the range of economic related activities undertaken by local authorities.

## Sectoral Representation

### **Providing sectoral representation on research**

The LGMA continued to provide sectoral representation on three national research groups:

- Office of the Planning Regulator National Planning Knowledge Group
- DHLGH Housing Research Forum
- CSO Formal Statistician Liaison Group

### **UNIOM Steering Research Group on Integration Outcomes of Resettled Refugees in Ireland**

The LGMA were one of several agencies and government departments on the steering group set up to give input to research commissioned by the Department of Justice Irish Refugee Protection Programme. The project sought to undertake qualitative research to capture the experience of refugees who have progressed through the system between 2015 and 2019.

### **NESC/Maynooth University Roundtable on Understanding Resilient and Sustainable Cities**

The LGMA provided a response to the 'Experience of Cities on the Island of Ireland' during the Roundtable that was hosted on 15th April 2021.



# 7

# Advocacy and Local Government

## Industrial Relations representation

The LGMA provided ongoing support to the Local Authorities in relation to Industrial Relations matters including policies and procedures and clarification in relation to interpretation of Circulars and employee related queries.

The LGMA continued to represent and support local authorities in local engagement with Unions and to provide representation to them for issues that progress to the Workplace Relations Commission and Labour Court including Mediation, Conciliation, Adjudication and Labour Court Hearings.

The LGMA represented Dublin City Council in a case referred by the Labour Court to the Court of Justice of the European Union (CJEU) for preliminary reference. This case was one of a significant number of cases involving retained firefighters which have arisen following the decision of the CJEU in the Matzak case. Whilst the outcome of the preliminary reference was positive, the matter will now return to the Labour Court for consideration.

We continued to engage through the LANC and LRC Oversight Body to address both IR and HR issues successfully.

## Water Services Transition Office (WSTO)

**The Water Services Transition Office (WSTO) continued to provide support to the local authorities' water services sector.**

WSTO is a member of the 'Public Water Services Transformation Group' which represents the management side in negotiations.

### Submissions Made

In 2021 WSTO prepared a submission for the CCMA to the DHLGH on the impact of Legacy Issues that will arise once the Single Public Utility is in place. The items covered included Road Opening Licences, Developer Provided Infrastructure, Small Public Supplies, Inventory/Stores, Machinery Yard, Central Management Charges, Obsolete Assets, Lead Pipes, etc. The submission is under consideration by the Department.

In April 2021, a submission was also submitted to the Department regarding the future development, impacts and the consequences of the separation of water services from the planning functions of local authorities. A response was received in mid-November and is under consideration.

### Business Continuity during COVID-19

WSTO continued to coordinate the Business Continuity Group over-seeing the response of the Local Authority Water Services' sections to the COVID-19 pandemic.

The Group consisted of the Chief Executives of the Water, Waste, Environment and Emergency Planning Committee, Asset Operations in Irish Water and WSTO. The Group agreed changes to the 'Living with Covid' protocol document which assisted Local Authorities in determining actions to take to protect employees for various activities in the water sector.

## Proposed Single Public Utility (SPU)

Work continued on the framework for the future replacement of the Service Level Agreements between Irish Water and Local Authorities.

During 2021 the Minister published the Government's Policy Paper on Water Sector Transformation, entitled "Irish Water – Towards a National, Publicly-Owned Regulated Water Services Utility".

The paper set out the Government's approach to water sector transformation including the establishment of Irish Water as a Single Public Utility. It set timelines for progress on negotiations to be made and appointed the Workplace Relations Commission (WRC) to be the Chair of these negotiations.

## Pensions Legacy Issues

WSTO and local authority subject matter experts represented the sector on the DHLGH led Pension and Central Management Charge (CMC) Working Groups. These groups were established in 2019 to develop proposals to address these key legacy issues.

During 2021 the work on pensions was completed and was approved by the CCMA. It was submitted to the DHLGH for their consideration during the year.

## Project Design Teams

Project design teams were set up to facilitate pilot projects as required and representatives from WSTO coordinated local authority inputs and membership. These included:

- Standard Operating Procedures
- Planned Maintenance Programme
- National Telemetry Programme

## Local Authority Change Managers' Network

WSTO organised the Local Authority Change Managers' Network and their monthly meetings in conjunction with Irish Water. The role of the Local Authority Change Manager was to facilitate the changes brought about by the various initiatives arising from the transformation plan. The Network assisted in the smooth and uniform application of changes within the sector. New initiatives such as IT, Maximo, Handheld Units etc. were brought to this for feedback. 11 meetings were held during 2021 and these meetings were held online due to COVID-19.

## CCMA Committee

WSTO supported the CCMA Water, Waste, Environment and Emergency Planning Committee in its work and conducted research across the sector as well as preparing statutory and non-statutory submissions on specific issues as they arose. Items on the Agenda during 2021 included Project Connect, Procurement Frameworks, Business Continuity, Income under the Revenue Control Period 3 allowed for by the CRU.

# Financial Management System

## Small Business Assistance Scheme for Covid (SBASC)

The Department of Enterprise Trade and Employment launched the Small Business Assistance Scheme for Covid (SBASC) on 11th March 2021 which was intended to target those businesses with operating costs that did not qualify for the Covid Restrictions Support Scheme (CRSS) operated by the Revenue Commissioners. The eligibility criteria for both schemes were similar. The main difference between SBASC and CRSS was the requirement, in the case of CRSS, for the public to have access to a business premises.

The grant of €4,000 was available as a contribution towards fixed costs to assist a business to keep operational for an eventual reopening and was only available to an applicant operating from a rateable property. The initial scheme covered the period 1st January 2021 to 30th June 2021 where the closing date was 21st April 2021. A further Q2 scheme was launched in June 2021 with a closing date of 21st July 2021 which had a grant payment of €4,000 or €1,000 depending on the annual turnover of the applicant.

The total number of applications for the initial Q1 Grant was 5,026 with 2,972 applications paid out to a value of €11,888,000. The total number of applications for Q2 was 3,923 with 2,533 applications paid out to the value of €9,085,000

The LGMA arranged for two software solutions for SBASC.

#### **COVID-19 Rates Waiver**

The rates waiver was extended in 2021 from quarter to quarter. The scheme was modified from that rolled out in 2020 and was more prescriptive regarding categories of rate payers included and excluded.

The LGMA delivered a Rates Waivers pack that was applied to Agresso Commercial Rates and Financial applications across the sector.

#### **Financial Management System Upgrade**

A Request for Tender for the upgrade of Milestone 7 version of the Agresso Financial Management system was issued in February 2021. The Pilot and validation implementation commenced in Q2 2021.

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## **Human Resources, Payroll and Superannuation (HPSS)**

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### **COVID-19**

#### **High Level Local Authority COVID-19 Work Safely Health and Safety Guidance**

As part of its support to the sector in the management of COVID-19 risk, the LGMA continued to update the High-Level Local Authority COVID-19 Work Safely Health and Safety Guidance under the aegis of the Health and Safety Operational Committee. The purpose of this document was to consolidate national best practice, in line with Government and HSE recommendations in relation to the management of COVID-19 and to set out the general principles to be applied to protect employees and to identify and implement suitable control measures to mitigate the risk of COVID-19 infection in the workplace.

#### **Standard Operating Guidance (SOGs)**

The LGMA continued the ongoing review of the suite of 30 SOGs which were developed to assist local authorities in continuing to deliver services throughout the period of the pandemic. These operational guidance documents provided for a consistent approach to the management of COVID-19 at operational level across the sector. These documents were kept under review and updated on a continuous basis under the aegis of the Health and Safety Operational Committee to ensure compliance with evolving government and public health advice.

#### **COVID-19 Induction Programme**

A COVID-19 Work Safely Employee Induction Advice and Guidance document was developed under the aegis of the Health and Safety Operational Committee. This supported the sector in providing consistent and standardised COVID-19 induction training for all employees as required in the Government's Work Safely Protocol. This induction was updated as required to ensure compliance with public health advice.

## Local Government Service Catalogue

[Services.localgov.ie](http://Services.localgov.ie) is a new website that provides users with information on the services provided by the local government sector in Ireland. Information on over 1,000 services is presented in a user-friendly and accessible manner in one place and is available in both English and Irish. Users can browse the catalogue several ways and can link directly to their local authority to access a service. The project delivers on Actions 3 and 4 of Our Public Service 2020 to improve communications with the public and to make services more accessible. The website also supports the development of digital services across the local government sector. The project is contributed to and supported by 31 local authorities.

The website was officially launched by Minister Peter Burke in November 2021 and the launch event was live streamed to a virtual audience. A panel of speakers included representatives from the Department of Housing, Local Government and Heritage, the Chair of the CCMA, Chair of the CCMA Corporate Committee and the LGMA set out the importance of the project and the potential value of the website for both local authorities and members of the public.

A media campaign to promote [Services.localgov.ie](http://Services.localgov.ie) commenced on launch day and promotional assets, including a short video about the website, are available on various social media channels. Several digital and print assets were circulated to all local authorities to promote the new website on local platforms.

The Service Catalogue Management Committee has been established to maintain the service catalogue website and to keep the information up to date. Membership of the committee is from the CCMA Corporate Committee, local authorities and the LGMA.

### FUNCTIONAL AREAS



Housing



Roads and Transportation



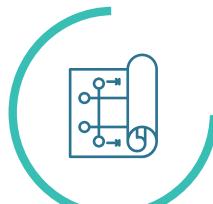
Parks



Economic Development



Local Enterprise



Planning



Public Realm



Community and Sport



Tourist Development



Environment

# LGMA Communications

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## Corporate Communications

The communications section provided support across the LGMA including to the Corporate Team on LGMA internal and external communications. During 2021, the LGMA continued to implement a Corporate Communications Strategy and action plan including a concentration on improving internal communications.

## Communicating and Promoting the Local Authority Sector

Communicating local government work, positions and people and coordinating communications across the sector are important aspects of the work of the LGMA, in collaboration with the County and City Management Association (CCMA) and a Communications Working Group under the CCMA Executive.

## COVID-19

During 2021, the LGMA worked closely with government and the HSE to ensure consistent messaging was channeled through local authorities in relation to public health, vaccination, and other COVID-19 campaigns.

In addition, the LGMA coordinated with local authorities and government on national campaigns including the 'Keep Well' campaign and provided continued support in the coordination of the Community Call and Community Response Fora, including liaising with national stakeholders, and supporting and advising local community response coordinators and teams.

Another communications priority was to highlight the crucial work and innovation of local authorities during COVID-19, including in relation to facilitating and supporting local business and safe outdoor spaces.

## Media and Campaigns

Throughout 2021, the LGMA engaged with communications contacts and others within government departments, the media, and other stakeholders on behalf of the local government sector.

LGMA Communications supported CCMA committees and teams across the Agency in relation to communications campaigns, media engagement and website development. This included campaigns and work in relation to the Local Government Jobs website, the Service Catalogue, the ePlanning project, the Sectoral Climate Action Strategy, and Economic Opportunities from the Climate conference.

## Social Media Strategy

The LGMA continued to implement a social media strategy for the sector during 2021 across accounts for LGMA, Local Government Ireland, Libraries Ireland, and the CCMA.

## Communications Network Support

The LGMA continued to provide day-to-day and strategic support to the Communications Network, which included all those working in communications throughout the sector. As part of this, a Local Government Communications Seminar was held with speakers from the public and private sectors.

The Communications Team and Working Group had a particular focus during 2021 on supporting local authorities to embed good communications practices across their organisations. Toolkits to support this were prepared and circulated to all local authorities and this focus formed the theme of the annual Communications Seminar.

## Local Government Brand and Digital Strategy

A new Local Government brand and digital strategy was developed and approved during 2021. The strategy built upon the establishment of the Local Government Ireland brand and set out a path towards the creation of a unified and consistent brand for the sector to be rolled out across platforms including web and digital, campaigns, social media and elsewhere.

## Library Promotion

LGMA managed several library promotions campaigns during 2021, including a Drop In campaign to encourage people to return to library buildings, the Little Library Campaign to promote the availability of Little Library bookbags and the Ireland Reads campaign.

The Ireland Reads campaign was a major project, funded under the Keep Well programme that achieved a very high profile and coverage. Over the course of the campaign, 10,000 people pledged to read for more than 900,000 minutes. The campaign won several awards at the Kinsale Sharks and Institute of Creative Advertising and Design (ICAD) Awards.



Peter Burke, TD, Minister for Local Government and Brendan McGrath, CCMA Chairperson launched the Service Catalogue website [services.localgov.ie](http://services.localgov.ie) in November 2021.



Simona Mascarucci, Emer O'Gorman, Director of Services, Fingal County Council and AnnMarie Farrelly, Fingal Chief Executive pictured for the Irish Independent to highlight the work underway by local authorities to facilitate an outdoor summer during 2021.



Daniel and Eliza Hayes helped to launch Ireland Reads Day, February 25th by squeezing in a read in some unusual places.

## Local Government Strategic Procurement Centre (LGSPC)

### Procurement Reform Programme

The LGSPC represented the sector on the Office of Government Procurement (OGP) Executive Board and worked in partnership with the OGP to embed the procurement reform programme in the local government sector.

A dedicated Procurement Policy Support Officer collaborated with local authority procurement officers to support the embedding of the procurement reform programme and facilitated sharing of best practice procurement experience in the sector. Engagement with Procurement Officers continued with three virtual meetings of the Procurement Officers Network.

### Procurement Reform Metrics

The LGSPC is represented on a National Metrics and Indicators Working Group which was established by the Interim Procurement Reform Board to measure procurement performance in the public sector. The national working group has developed an approach to procurement metrics and indicators based on six strategic objectives:

- Transparency
- Effectiveness of Centralisation Reform
- Competition
- Strategic Public Procurement (Environment/Social Considerations)
- SME Participation
- Spend with Indigenous Economic Operators

### Training and Education

The LGSPC worked in partnership with the OGP to assist with the development of a training programme for managing capital projects. The training programme was aimed at public sector employees dealing with large scale public capital works projects and covered planning and designing of projects, selection and appointment of technical experts and contract management. 44 local government nominees were accepted into the programme.

Educational bursaries were awarded to four Procurement Officers to undertake accredited third level procurement education and the LGSPC facilitated online Contract Management training for 30 local government nominees.

### Green Public Procurement

The LGSPC and procurement officers are represented on a CARO working group to develop a Green Public Procurement Training programme for the local government sector.

A training specialist was appointed and the LGSPC engaged with the sector to gather information, case studies and issues arising in the promotion of Green Public Procurement.

### Promoting Engagement with Central Procurement Arrangements

A key element of the procurement reform programme was to maximise engagement with established central procurement arrangements and the LGSPC facilitated the roll out of OGP information sessions on their central purchasing arrangements. Six sessions were delivered:

- Managed Carparking Services Framework
- Fleet Maintenance Framework
- Waste Management Framework
- Network Products, Solutions and Associated Services Framework
- Architect Led Design Team Services Framework
- Print and Design DPS

An OGP working group with representation from the LGSPC was established to examine how engagement with central purchasing arrangements could be maximised. Areas under examination included communications, training, and professionalisation. The group objectives included raising awareness, promoting the use of central purchasing arrangements, and acting as ambassadors and champions for public procurement reform.

### Spend Data Management System

Annual Spend Data Returns for 2021 were completed and returned to the OGP from the Spend Data Management System. Enhancements were deployed to the system including the development of 14 reports to support the sector in the collation of local spend information.

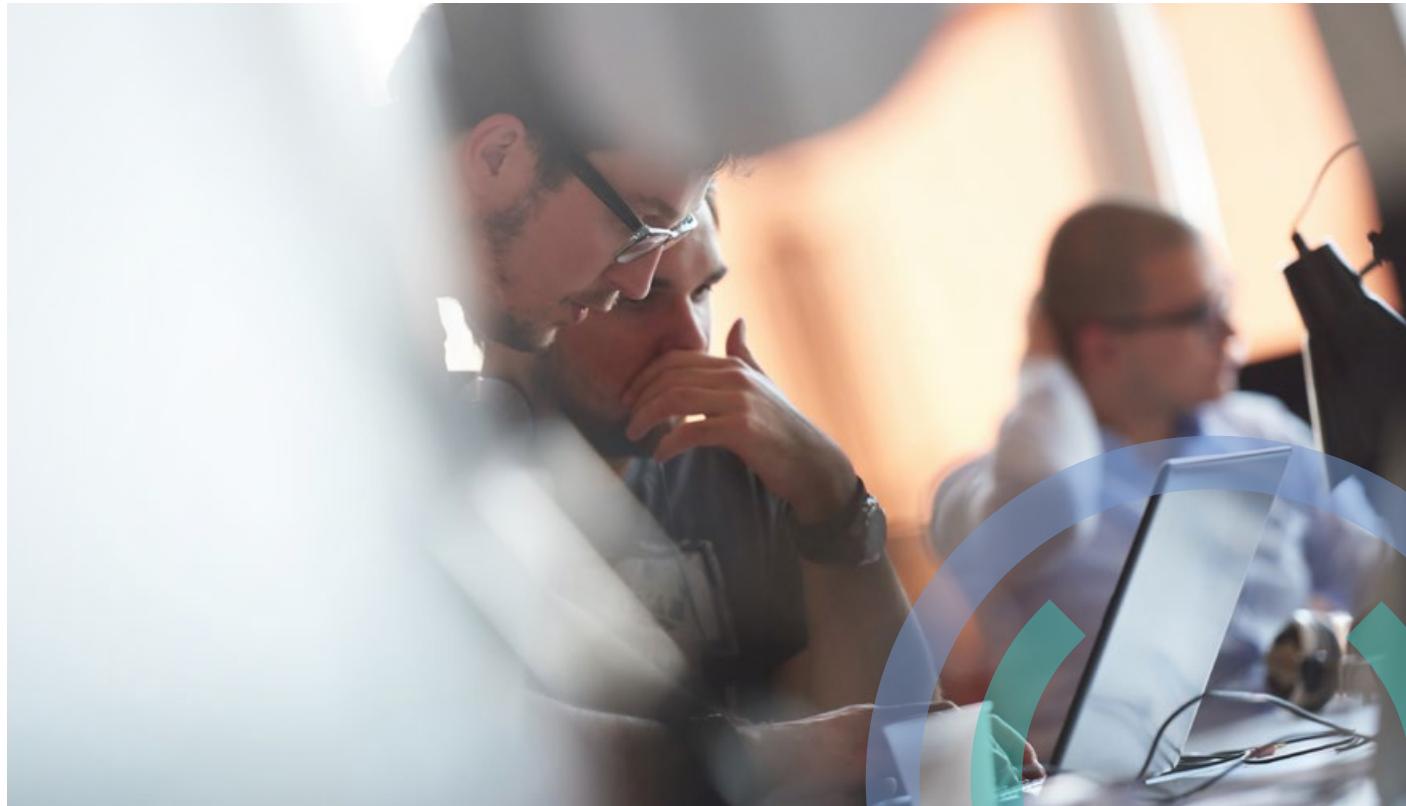
### Promoting SME Engagement in Local Authority Procurement Opportunities

The LGSPC established a sectoral working group to review the suite of sub threshold procurement tender documents in use by the sector to make them more user friendly and accessible. The suite of template documents was updated and made available to the sector through the Procurement Officers Portal.

The LGSPC was represented on a newly established working group Enabling Supply Opportunities for SMEs in the Dublin Region.

### eTenders Self-Serve Project

The LGSPC supported the roll out and delivery of training by the OGP on the eTenders Self-Serve module. The Self-Serve module enabled contracting authorities to manage their own mini competitions on the eTenders platform with a view to delivering efficiencies in terms of time and resources. Training was delivered to over 80 sectoral buyers and procurement officers.



# 8

# Empowering the Sector

## **People Advisory Supports to the Sector**

The People Advisory Section (LGMA) continued to support and provide an advisory function across a range of areas:

- Human Resources
- Industrial Relations
- Learning and Development
- Health and Safety
- Equality, Disability and Inclusion

The People Advisory Section coordinated and supported the following LGMA Committee and Steering Groups:

- Change Management Committee
- The People Strategy Steering Group
- Local Authority Steering National Training Group (LASNTG)
- Child Safeguarding Steering Group
- Joint Union Management Health and Safety Steering Committee
- Health and Safety Operational Committee
- Water Industry Health and Safety Committee

The LGMA continued to coordinate supports, initiatives, and approaches to facilitate effective human resource practices across the sector and advise on compliance matters and issues such as equality, diversity, and inclusion.

## **HR Officers Network**

The LGMA continued to provide guidance to the network of local authority HR Officers in relation to providing guidance and advice to local authorities on the full range of human resources issues, including the impact of legislation and employment rights.

- 14 online network meetings were held to support Human Resources Officers in 2021.

## **Blended Working**

The LGMA, as part of the work with the local authority sector Future Working Group, produced a draft sectoral Blended Working Framework in 2021. The LGMA, delivered two webinars on Blended Working, for all Directors of Services in the sector.

## **Sectoral Recruitment and Selection**

The LGMA, went live with the Local Government Jobs website in July 2021. The email notifications functionality went live later in the year and 550 jobs in the sector were posted by year end.

## **Freedom of Information (FOI) Network**

The LGMA continued to provide guidance to the network of local authority Freedom of Information Officers in relation to requests received. Support and guidance were provided through three main routes i.e.

- Hosted thrice yearly Freedom of Information network meetings remotely via MS Teams, where sectoral issues relating to FOI were discussed,
- Issued guidance to all Freedom of Information Officers in relation to FOI requests which were received by all local authorities, and
- Directed support to individual Freedom of Information Officers on requests received.

## **Ongoing Revision to Sectoral Records Retention Schedules**

The revision of the LGMA's 2002 national records retention policy (available from the LGMA website) continued during 2021. As the retention schedule for each business function was completed, they were released to the sector for implementation along with implementation guidelines.

The following retention schedules were completed in 2021, approved by the Board of the LGMA and distributed to senior managers in the respective business units, the FOI Officers and the DPOs for implementation.

- Enterprise and Economic Development
- Corporate Services
- Transportation and Infrastructure

In addition, a further revision to the Records Retention Schedule for Water Services was issued in December 2021.

## **Data Protection – Implementing GDPR**

The LGMA continued to co-ordinate the network of local authority Data Protection Officers (DPOs) during 2021 with 11 meetings held during the year. All network meetings were held remotely via MS Teams. In addition to these meetings the network established a small number of task specific working groups (i.e.)

- Data agreements with external bodies
- Development of a Data Protection Impact Assessment (DPIA) for the holding of public Council meetings remotely.

## **DPC Audit reports into the use by Local Authorities of CCTV and other new technologies**

One of main areas of support provided was in relation to the ongoing audit of the use by Local Authorities of CCTV and other new technologies. Since mid-2019 the DPC has conducted a number of on-site visits to a small number of local authorities. The DPC will conduct an on-site audit visit in all 31 local authorities.

A number of issues common to all the final decision reports issued by the DPC in 2020 and in 2021 have been identified and the LGMA continues to work with the sector and various Government Departments and agencies to address these:

- Lack of specific provisions with existing Litter Pollution and Waste Management legislation to meet the requirements of Article 8(2) of the Law Enforcement Directive (Directive (EU) 2016/679)
- Lack of basis in law for the use of CCTV in Road Traffic Management.

## **Review of Data Sharing Agreements as required by the Data Governance Unit (DGU) of DoPER**

The Data Governance Unit (DGU) of the DoPER announced a review of all Data Sharing Agreements between public bodies to identify those data sharing agreements already in place for which a lawful basis for sharing does not exist in legislation and are therefore reliant on Section 38 of the Data Protection Act, 2018 for the lawful basis.

Section 38 of the DP Act, 2018 gives a lawful basis for the sharing of personal data between public bodies where the sharing is being conducted in the public interest or in the exercise of official authority. This type of processing is lawful according to Article 6(1)(e) of the GDPR. However, in 2021 the DoPER communicated to all Secretary Generals in the Public Service that, with the Commencement of Sections 6(2) and 6(3) of the Data Sharing and Governance Act 2019 in March 2022, the existing legal basis for sharing data as provided for in Section 38 of the DPA, 2018 would be nullified. Where a data sharing agreement was found to be solely dependent on Section 38 of the DP Act, 2018 a requirement arose for the drafting of a new Data Sharing Agreement which would be compliant with the provisions of the Data Sharing and Governance Act 2019.

The LGMA coordinated and advised individual DPOs regarding how best to prepare and submit their return to the DGU where the return identified those data sharing arrangements that would need to have a new Data Sharing agreement put in place.

## **Training Officers or HR staff assigned responsibility for Staff Training and Learning and Development**

The LGMA continued to provide guidance to the Training Officers and HR staff assigned with responsibility for staff Training and Learning and Development. Support and guidance were provided through three main routes i.e.

- Hosted two Training Officers workshops remotely via MS Teams, where sectoral issues relating to Staff Training and Learning and Development were discussed,
- One to one direct guidance and support was provided via telephone or e-mail for Training Officers, HR staff and managers of the five regional training Centre's.

## Employees Training, Learning and Development

### Sectoral Training Committee – the Local Authority Services National Training Group (LASNTG)

The LASNTG which is a standing sub-committee reporting to the Change Management Committee continued to meet remotely via MS Teams during 2021. The LASNTG was Chaired by Ms Colette Byrne, CE for Kilkenny County Council.

A variety of topics and issues were addressed by the LASNTG on behalf of the sector during 2021 (i.e.)

- Provided guidance on the safe delivery of Staff Training during the different periods of varying restrictions due to COVID-19 Public Health Measures
- Procured on-line training in Data Protection
- Identified and actioned priority recommendations which arose from the Arrangements and Operations into the Operation of the Regional Training Centre network report
- Supported and guided the LGMA in developing a proposal for the delivery of non-operational/training group courses within the sector by means of on-line course delivery
- Provided guidance and feedback on various proposals for staff training and learning and development initiatives within the sector

### Graduate Recruitment

The shortlisting of applicants took place in January and February 2021. Applicants successful at shortlisting were called forward for interview by the following regional lead authorities,

- Border and Western region – Mayo County Council
- Dublin region – Dublin City Council
- Eastern and Midlands region – various local authorities with panels formed managed by Kildare County Council
- Southern region – Cork County Council

Regional Interviews took place during March and April of 2021. Assignment of qualified applicants from the regional panels to individual Local Authorities took place in May and June of 2021.

Regions, in co-operation with the LGMA, held several supplementary interview competitions to fill vacancies left unfilled from the first round of regional interviews. These supplementary interview competitions took place at various stages between June and December of 2021.

141 individuals took up employment with their assigned local authority.

The filling of the Graduate vacancies occurred in the following pattern during 2021

Number of Graduates employed	Employment Commenced
13	June 2021
97	July 2021
11	August 2021
10	September 2021
7	October 2021
3	November 2021

### Breakdown of the number of Graduates recruited under each of the seven skills areas

Skills Area	No of Grads employed
Economic Enterprise and Business Development	32
Project and Programme Management	16
Innovation, Strategy and Change Management	14
HR Management	12
Communications and Marketing	29
Data Analytics and Data Metrics	19
Climate Action	19

### Graduate Development Programme

The Graduate Development Programme, delivered by the IPA, provided central induction sessions, remotely, on 30th September and 7th December 2021.

## **Training for Line Managers and Mentors who were to be assigned to the Graduates recruited**

The LGMA organised a schedule of on-line training sessions for line managers and mentors which were delivered during June, July, and August of 2021. A total of 223 staff drawn from 27 of the 31 local authorities attended the training sessions which were delivered by Kingstown College.

## **Qualifications Working Group**

The Qualifications Working Group re-convened in 2021 with new members and reviewed its terms of reference.

## **Health and Safety**

Meetings of the Joint Union/Management Health and Safety Steering Committee continued remotely throughout the year to ensure the continued implementation and mainstreaming of best practice in health and safety across local authorities. In addition, the Health and Safety Operational Committee met remotely on a regular basis to oversee the development of the COVID-19 supports for the sector, namely the High-Level Work Safely Health and Safety Guidance, the Standard Operational Guidance documents, and the COVID-19 Induction Programme.

## **Water Industry Health and Safety Committee**

The Water Industry Health and Safety Committee met remotely throughout the year on a bi-monthly basis. The programme of work progressed under each of the various work streams and working groups including:

- Manual Handling Working Group
- Grid and Grating Flooring Working Groups
- Construction Regulations Working Group.

## **Health and Safety Incident Tracking Tool**

The LGMA acted as the central repository for the collation of health and safety incident data. Reports were presented and discussed at the Health and Safety Operational Committee and the Joint Union/Management Health and Safety Steering Committee.

## **Traffic Management Guidance Manual**

A new Traffic Management Guidance Manual was prepared by a working group of LASOG and was endorsed by the Health and Safety Operational Committee and the Joint Union/Management Health and Safety Steering Committee and issued to the sector in February 2021. The manual was designed to serve as a quick and easy-to-use reference guidance document for the planning and implementation of temporary traffic management (TTM) measures for routine operations.

## **LASOG**

LASOG Regional Groups continued to have meetings remotely on a regular basis to progress projects in the Annual Programme of Work. The LGMA continued to support these groups and in addition provided frequent advice and guidance in relation to COVID-19.

## **Wellbeing Working Group**

The Wellbeing Working Group, supported by the LGMA, met several times throughout 2021. A wellbeing strategy was developed and approved by the Change Management Committee. The Working Group also met with SeeChange on mental health supports and developed a template mental health strategy for the sector.

## **Apprenticeships**

The LGMA engaged with the Department of Further and Higher Education, Research, Innovation and Science, in relation to its plan to increase apprenticeship numbers across the economy and specifically in the local authorities. On 1st December 2021, an information session for the Local Authorities was held regarding public service apprenticeships with a view to establishing the options for increasing the number of apprentices in the sector and the development of a new apprenticeship programme not already catered for by one of the 62 existing programmes. Ms. Colette Byrne, Chief Executive, Kilkenny County Council represented the sector on the steering group for the Public Service Apprenticeship Recruitment plan.

Non-traditional apprenticeships in Information Technology and Accounting Technician have continued to be supported in the sector.

## **Dignity at Work**

The Dignity at Work policy was revised to incorporate the new Code on the Prevention and Resolution of Bullying at Work, developed by the WRC. Information sessions with the Health and Safety Authority were offered to the sector. A sector specific awareness session took place in July 2021.

## **Occupational Health Scheme**

The LGMA represented the sector on the OGP working group to develop a tender for Occupational Health Services for the public and civil sector. The tender process was concluded, and the framework was launched in December 2021.

## 9

# Services Delivered

## ICT

The LGMA continued to deliver ICT services for local authorities and other public service departments and agencies. The LGMA continued to support Core Payroll Infrastructure, MyPay, MapRoad Roadworks Licensing (MRL), Building Control Management System (BCMS), CheckTheRegister.ie, LG Returns, iPlan, iHouse, iReg, Travel and Subsistence and Low Value Purchase Cards systems. The rollout of iPlan version 4.3 commenced and work continued on the management, upgrading and maintenance of the LGMA shared services hosting infrastructure. The Register of Electors system was also upgraded to cater for the latest technologies.



[Check the Register](#)



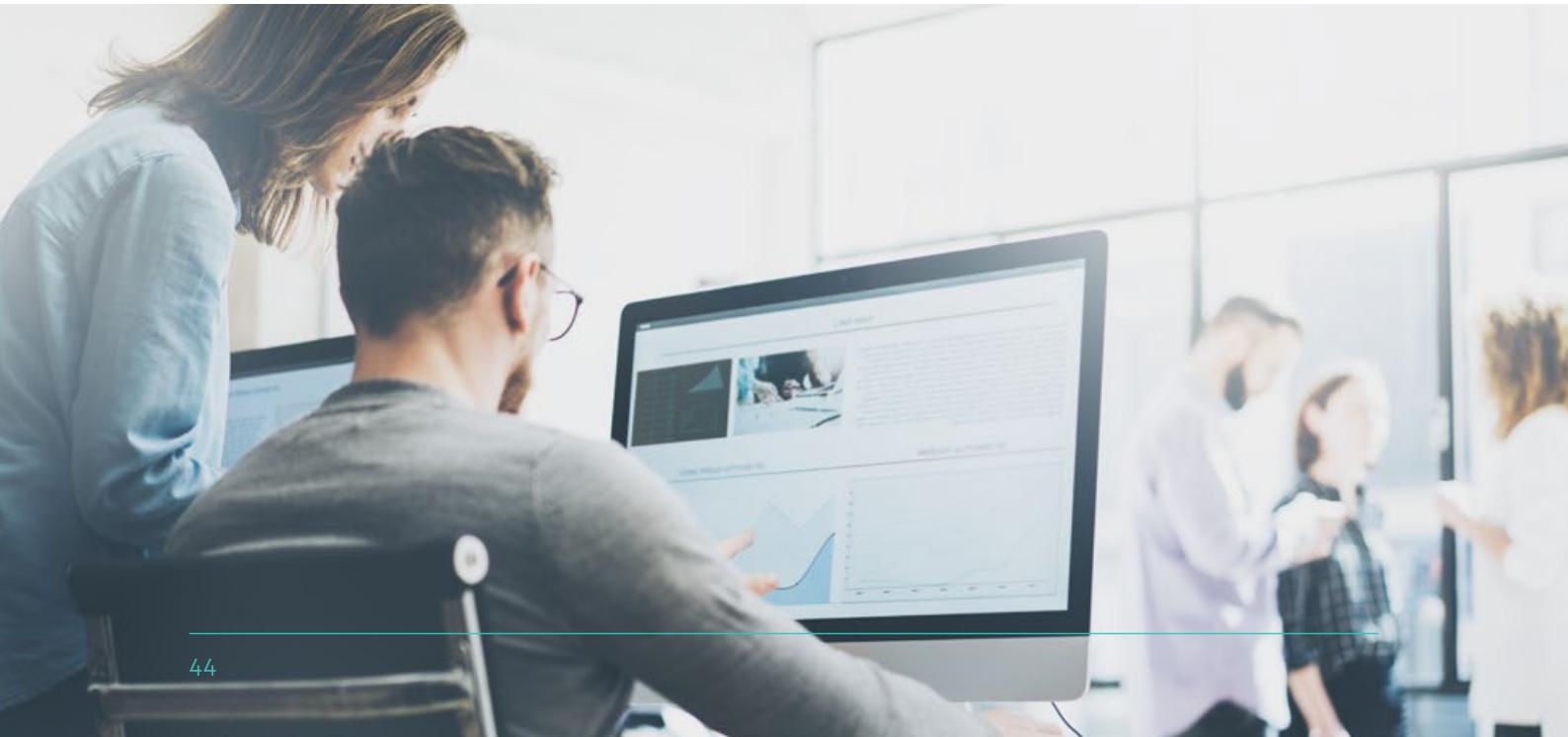
The LGMA ICT team supported and facilitated local authorities on a range of technical groups and national licensing procurements including Microsoft Office 365. The LGMA also supported the Cyber Security Sub-Committee who approved a number of IT security policy templates and hosted two seminars for corporate and IT teams to provide additional support against potential cyber-attacks. At the request of the LGMA Board, a Cyber Security Options paper was developed by the LGMA in consultation with the sector.

Work continued on the delivery of the recommendations in the LGMA ICT Transformation Report including documenting and stabilising the current LGMA ICT infrastructure.

The iPlan system was upgraded to version 4.3 and the rollout of iDos V3 to iDos local authorities was completed.

The two-year roadmap that was developed to allow the LGMA to design the optimum model for outsourcing operations of the current estate continued. A Request for Tender issued for a managed service for hosting.

Local authorities continued to migrate from the national forest and by the end of 2021 the migration was substantially complete.



# Housing

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## CCMA Housing Building and Land Use Committee

The CCMA Housing Building and Land Use committee supported the key areas of Housing and Planning during 2021 with a key focus on the formulation of the Housing for All policy. This was published in September 2021 following a period of significant engagement between the DHLGH and the committee. The continued impact of the Covid pandemic particularly in the areas of homelessness, rental inspections, mortgage payment breaks, and the re-opening of the construction sector was a critical element to the workplan for the committee during the first half of 2021.

The committee represented the sector by presenting to Joint Oireachtas committees on the topics of Homelessness in the Traveller Community, General Scheme of the Planning and Development (Amendment) (Large Scale Residential Development) Bill 2021 and the Traveller Expert Review Group – review of accommodation.

The CCMA worked extensively with the Department of Children, Equality, Disability, Integration and Youth to progress the local government requirements on the implementation of the white paper on direct provision with a model of allocation agreed. Work continued on the business case for local authority's resources needed to lead on this ambitious programme.

Regular engagement with the Office of the Planning Regulator and the CCMA HBLU committee was established in 2021 with the progression of a learning and development strategy for the planning function. The committee further consults with the OPR on research themes and best practice for the planning function.

Planning Policy development in the areas of Marine Planning, development plan, wind energy and the changing role of local authorities in areas of large-scale residential development was of huge strategic importance to the work of the committee in 2021. The challenge of delivering on the increasingly complex planning landscape resulted in the establishment of a group to examine the resources needed across the sector in 2021 with the aim of producing a report by Q2 2022. The review of the planning legislation by the Attorney General commenced in 2021.

Ongoing engagement with the DHLGH, Approved Housing Bodies and the Housing agency across a range of initiatives and policy proposals across both the housing and planning functions occupied a large percentage of the work programme for 2021.

**Mortgage Protection Insurance:** The LGMA went to market for an accelerated open tender for a new LA Mortgage Protection Insurance services contract for a period of 12 months at the end of 2021 as the existing contract was due to expire on 31st December 2021. There was no change to the existing requirements with the policy covering both death and disability. The LGMA are now acting as the Contracting Authority for the new contract.

## Strategic Housing ICT Programme Board.

The Strategic Housing ICT Programme Board continues to provide a strategic direction for the use of ICT in the Housing function for local authorities.

## Data Cleansing and Improvement Project

progressed at pace in 2021 with the following key achievements:

- Guidelines and training were provided to all LAs on two keys issues, 1) Data entry for clients, tenants, and properties and 2) Data Validation Guidelines to ensure compliance with same.
- Data management was a key target for the 27 local authorities who use the iHouse housing system with a focus on rationalising Areas of Choice to meet current needs.
- Numerous training sessions and workshops were arranged for local authorities on both the Summary of Social Housing Assessment process and the NOAC returns. The LGMA worked closely with the SSHAA oversight group to identify potential improvements in annual returns.
- Individual reviews with local authorities took place which assisted LAs to identify a number of key issues to address within their own LAs for improved data and better usage of iHouse functions.
- To support the Cleansing and Improvement Project, Power BI was trialed within LGMA as a management / analytic tool to support the housing function.

**iHouse User Assistance Group** continued to oversee the support and maintenance of the iHouse system. Version 3.7 was successfully rolled out. Work progressed in 2021 on defining requirements as a result of legislative changes, namely the introduction of the new social housing application form.

**National Housing ICT Business case**, to examine the options on the future approach to ICT for housing functions, progressed with the appointment of Grant Thornton in late 2021.

**Asset Management ICT system** requirements were progressed in 2021, while work continued on the preparation to go to tender for a national system.

## Programme Management Office (PMO)

The new LGMA Programme Management Office (PMO) which was formally re-launched in March 2021 updated the CCMA committees on its' operation, approach, and support for all ongoing and future projects.

Work continued to develop additional tools and supports to further enhance the efficient delivery of projects through the organisation.

Reform initiatives which progressed through and were supported by the PMO during 2021 include

- Dangerous Substances Licensing
- Data Gathering and Data Analytics Project
- Localgov.ie
- Local Government Service Catalogue
- LEO CRM
- WERLA IT Upgrade
- LA Natural Water Resources
- HDCO – Additional Resources
- Housing ICT System and Asset Management Projects

### Shared Services Report

PMO finalised and issued revision two of the "Local Government Shared Services Report" in September, providing a high-level summary of the status, structure, costing and future plans for the 39 shared services listed in the document.

### Town Centre First (TCF)

The LGMA PMO supported and contributed to the CCMA working group on the TCF programme, which was chaired by Ms. Annmarie Farrell, Chief Executive - Fingal County Council. During the development of the National Programme the working group submitted several contributions which included:

- A preliminary submission made to the Inter-Departmental Group (IDG) in March which promoted the positioning of the local authority as the "key stakeholder" which could take the lead role in any eventual outcome of the programme.
- Second submission made in May – built on the preliminary submission promoting the local authority as the lead partner in the programme - this contained three main areas of focus:
  - Reviewed the success of the local authority led Community Call process
  - Developed the potential role of a TCF Officer
  - Contained case studies from six separate towns/villages in Ireland that provided a snapshot of some of the work and expertise that is currently at play across the country within local authorities.
- A number of discussion documents relating to structures, roles, and funding of the final outcome of the programme, which is aligned to, and supported by, the recently announced "Housing for All" national plan and the updated National Development Plan.

### Our Public Service 2020/2030

- New team in place since June 2021
- LGMA facilitated the Project Manager's Network Conference on 1st June 2021 which focused on benefits realisation
- The Department of Public Expenditure and Reform wrote to the LGMA seeking a representative for the Public Service Innovation Board.

## Housing Delivery Co-ordination Office

Building on its establishment the previous year, in 2021 the remit of the Housing Delivery Co-ordination Office expanded further:

- An Assistant Programme Co-Ordinator was seconded to the office with specific responsibility for coordinating delivery across the four Dublin local authorities. During the year significant work was undertaken with the Housing Agency preparing templates for development of large-scale mixed tenure housing schemes using competitive dialogue and joint venture procurement methods, which is a major form of delivery across the City.
- In addition to its remit in social housing delivery the offices remit also expanded to include delivery of affordable housing and funding and recruitment of an affordable housing project manager was approved by the DHLGH.
- Two Project Co-ordinator's were recruited to assist Local Authorities with the significant programme of energy efficiency retrofitting of Local Authority social housing and the migration towards greater use of planned maintenance of housing stock.
- The HDCO team was also enhanced during the year with the addition of a project manager to assist the sector with all aspects of procurement.

A significant amount of the office's focus during the year was devoted to assisting with the formulation and initial implementation of the Government's new housing strategy, Housing for All which was published in the second half of the year. One of the first steps was the assembly and issuing of multi-annual social housing delivery targets for 2022 to 2026 inclusive. Following from this work the HDCO worked in close co-operation with Local Authorities and the DHLGH to develop a template for Housing Delivery Action Plans to be prepared by Local Authorities to identify the "how, where and when" of social and affordable housing delivery over the coming years.

The ICT team in the office continued the development of real-time information systems throughout the year. The "TRABIS" (Tracker Business Intelligence Solution) reporting system was developed, tested, and rolled out to all local authorities and other stakeholders during the year and provides real time, easily accessible information on all housing delivery projects, including new build, leasing, and acquisitions. TRABIS is now used by all Local Authorities and DHLGH to track all progress and delivery. A similar system has been developed for the energy retrofit programme and affordable housing delivery. All of the above work was completed in-house with no external development costs.

Once again COVID-19 restrictions necessitated suspension of construction activity for a time in early 2021 and the HDCO was tasked with assessing the impact of COVID-19 on the Sectors overall delivery.

During 2021 the HDCO continued its extensive engagement and communication with external stakeholders such as Irish Water and ESB Networks to ensure any issues with the potential to delay the completion of housing schemes were resolved as quickly as possible.

Another significant aspect of the HDCO's work involved assisting local authority employees with queries relating to project management and the approval process' associated with direct build housing schemes.

## Roads

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### MapRoad

MapRoad Mobile App – 37,872km of road received a PSCI condition rating in 2021.

MapRoad PMS 6,003 Projects Completed, Project Works Length 5,763km and Project Costs €366,328,648

- a. Restoration Improvement (Strengthening) – 2,907 Projects Completed, Project Works Length, 2,303km and Project Costs €249,899,469
- b. Restoration Maintenance (Maintaining) – 2,306 Projects Completed, Project Works Length, 2,969km and Project Costs €63,522,599
- c. CIS Projects - 239 Projects Completed, Project Works Length, 167km and Project Costs €12,913,665

MapRoad Roadworks Licensing System - over 34,000 road opening license applications were made.

Data from the systems continued to be shared with utilities and government department and agencies to support their objectives. Online systems continued to support utilities and authorities throughout the pandemic with both working remotely.

### Pavement Management System (PMS)

Ongoing support in association with the Roads Management Office (RMO) shared service was delivered.

The RMO and LGMA delivered a major upgrade of the system in 2021 to deliver additional tools for asset management and the integration of the system with the Road Opening Licensing system. Of note is the system validation rules that require exact definition of intervention in order to progress a project through the systematic phases from planning to completion. An annual close-out report for all works recorded in the system was developed for the Department of Transport.

The system was used to produce the statistics for the NOAC Service Indicators report as well as the monthly reports administered by the RMO.



## MapRoad Roadworks Licensing System

Over 34,000 road opening license applications were made. There was a significant increase in broadband applications through the pandemic and the MRL system managed these road opening applications.

30 local authorities and TII managed all their road opening licensing through the MapRoad Roadworks Licensing (MRL) system. Dublin City Council are also on the system.

Over 2,000 applicant organisations registered on the MRL system by year-end. The RMO ensures that only those that have provided evidence of Insurances, Indemnities and Reinstatement Training can apply for licenses.

RMO registers Approved Certifiers on the MRL system to ensure that only trained personnel can carry out the approved certifier role. RMO maintains a register of all those who have completed basic and advanced reinstatement training.

The National Deposit Scheme has continued to operate successfully for new license applications submitted from the beginning of 2019 by the eight major utilities who account for 86% of all license applications: Eir, ENET, ESB, Gas Networks Ireland, Irish Water, NBI, Siro and Virgin Media.

The RMO continued implementation of National Centralised Monthly Billing (NCMB) which is completed nationally for six utilities. Irish Water NCMB is implemented in 25 authorities. RMO is invoicing and collecting >€500,000 per month for authorities through NCMB.

## National Broadband Rollout

As part of the National Broadband Plan, the CCMA produced guidance on the engagement of NBI with local authorities and the MRL system has been used to record Section 254 license applications for the erection of poles and fibre along public roads

- 195 No. Section 254 Licenses granted in 2021 comprising of 4,733 new poles and 7,000 km of fibre.
- 1490 Road Opening Licenses granted in 2021.

## Public Lighting

The LED retrofit project was progressed to procurement of services for the retrofit. To complement this, the LGMA and RMO delivered a GIS portal and data collection mobile APP for an asset register of public lights that will be used to record the retrofitting of 205,000 lights with LEDs across 21 local authorities as part of climate action tasks over the coming years.

## Libraries Development

### Introduction

The LGMA continued to work with local authorities and the Department of Rural and Community Development (DRCD) to implement the Public Library Strategy 2018-2022 - Our Public Libraries 2022 – Inspiring, Connecting and Empowering Communities.

### Our Public Libraries 2022

COVID-19 restrictions continued to affect all aspects of Libraries Development's work, but successful programming and activities continued to be provided online and off whenever possible. The membership of the Sector Strategy Committees to progress work was refreshed for a period 2021-2023, with committees expanded to facilitate the involvement of more City and County Librarians and Senior Executive Librarians.

The year saw a raised profile for the sector through high-visibility national campaigns such as Ireland Reads and Grow It Forward, with significant media coverage and the participation of hundreds of thousands of library users in related events and activities.

### COVID Response

Libraries Development continued to support the sector to deliver services throughout COVID restrictions. Digital services in particular remained popular with users of the eLending service Borrowbox increasing by 26% during 2021, and the number of eBook loans doubling since 2019.

Libraries Development delivered two major national initiatives during 2021 under the government's Keep Well programme. Ireland Reads was a reading campaign that saw 10,000 readers pledge more than 900,000 minutes of time to read on national reading day on the 25th of February. Grow It Forward, in partnership with Grow It Yourself set out to get the nation growing food, with libraries distributing 25,000 packs of seeds to participants. More than 217,500 people took part in the programme.

An online workforce development training programme for library staff was delivered as part of COVID support to the sector in 2021. 875 staff participated in 24 interactive training workshops with a focus on management skills, leadership, social media, communications, online service delivery, promotion, partnership development, library cataloguing, and delivering change. A new Library Staff Skills Development online resource was established in 2021 which provides all library staff with access to 26 training videos, presentations, and support materials.

### **Right to Read**

Local authorities continued to deliver the Right to Read annual programme in support of reading and literacy in 2021 to the greatest extent possible under Covid – 19 restrictions, with programme management coordinated by Libraries Development, LGMA and overseen by the sectoral Strategic Programmes Committee and a national Steering Group chaired by DRCD. Initiatives under the programme all performed more strongly than in 2020, with increased numbers of activities provided by local authorities and increased levels of participation by the public across the year. Joint funding from the Department of Children, Equality, Disability, Integration and Youth and the DRCD supported the introduction of the Little Library programme for library supports to Early Learning and Care (ELC) settings and preschool children. Two initiatives took place in 2021 in spring and autumn, establishing relationships between libraries through the provision of themed book bags and supports materials by libraries to ELCs.

### **Work Matters**

An internal review of the Work Matters programme supporting employment and business took place in 2021. This has resulted in a reassessment of the service, to provide a tiered approach to service delivery across branches and a new focus on supporting pre-steps to employment and business. Bilateral meetings with national partners which have been taking place are also key in the new approach to explore new opportunities for collaboration in the changed environment.

### **Healthy Ireland**

Phase 3 of the Healthy Ireland at Your Library programme concluded at the end of December 2021. The programme is delivered across all local authority library services and coordinated by Libraries Development, LGMA, with oversight by the sectoral Strategic Programmes Committee and a national Steering Group chaired by the Department of Health. Phase 3 commenced in July 2019 and saw approximately 1,300 events delivered in branch or online to 73,000 participants and over 135,000 issues of print and online books, despite the COVID-19 restrictions which were in place for the majority of the phase.

### **Funded Projects**

Utilising funding from the DRCD, ten library authorities participated in a pilot project to use a Design Thinking approach to develop new services. Library staff participated in eight 3-hour workshops from the Design Thinkers Academy, Amsterdam, and received individual coaching sessions on development of their local projects. The evaluation of the pilot project found that participating staff developed a better understanding of local community needs using the design thinking approach, that the approach supported more effective collaboration with key stakeholders in local areas and led to the development of services which are more customer centric and responsive within local communities. All participants in the design thinking pilot project strongly indicated continued use of the approach for ongoing development of services and programmes.

DRCD funding also supported a review of prison library services, undertaken in 2021 with the School of Education at Ulster University. The review set out ten overarching principles which reflect the need for policy-driven provision that is user-centered with professionalism driving provision. Recommendations on provision of prison library services were set out under eight areas: policies; universal access; partnership and collaboration; staff, training, and networking; range and scope of provision; the library as a support while in prison; the library as a stepping-stone to re-entering society; and review and evaluation. Such a comprehensive review of prison library services have never been undertaken before, moving Ireland ahead of its international peers. The next steps to agree strategic priorities and the development of services will be initiated by a steering group for prison library services.

In partnership with the National Adult Literacy Agency (NALA), Facebook and Media Literacy Ireland, a media literacy pilot project was piloted with staff in Meath Library Service. The pilot focused on the role of public libraries in supporting the development of media literacy skills among adults. A learning module was designed by the School of Information and Communication Studies in UCD and delivered through five two-hour training workshops to develop library staff skills in providing media literacy support and training to adult library users. Following the training, participants reported significant development of their skills in media literacy and support which they can offer library users. Further training and support resources for staff will be provided in due course across all library services to develop skills in supporting users in media literacy and engaging local communities in media literacy-related issues.

## **Libraries in Europe and Beyond**

The LGMA, in partnership with seven public libraries, was successful in retaining the contract to carry out Europe Direct activities in Ireland from 2021 – 2025, following a call for proposals from the European Commission. This new contract began in May 2021.

The annual Europe Direct Soapbox organised by the LGMA, and the Europe Direct Centre's was held online in December 2021. This public speaking competition attracted over 80 participants in the regional heats, 12 of which were selected to compete at the national final. Prizes were sponsored by the European Commission Representation in Ireland and MEP Maria Walsh.

During 2021 Irish public libraries maintained a strong international profile. Our projects were presented at multiple international workshops and conferences including the International Federation of Library Associations and Institutions (IFLA) World Library and Information Congress and the National Authorities on Public Libraries in Europe (NAPLE) Forum. The 2020 Take a Closer Look communications campaign won a medal at the IFLA/Pressreader International Marketing Awards, while the Head of Libraries Development was elected as the Chair of the newly formed IFLA European Regional Committee. The LGMA also won €330,000 of funding for an Erasmus+ training project.

## **NPPR**

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The NPPR Charge was an annual charge introduced in 2009. 2013 was the last year for which it is liable. A total of €724.2 million was processed to the end of December 2021.

A total of €28.4 million was processed in 2021 in respect of the NPPR Charge. This represents an increase of 8.7% from the amount processed in 2019, €26.1 million.

Notwithstanding the significant ongoing challenges posed by COVID-19, the Bureau processed in excess of €24.9 million.

This represents 88.7% of the total processed in 2021 and the balance was processed by a small number of local authorities and online by clients.

## ePlanning Online Portal Project

The e-Planning Online Portal Project continued throughout 2021. Online Applications went live in the Pilot Local Authorities, Tipperary, and Galway County Council in the final quarter of the year. It is now possible for agents in these counties to register on the portal at <http://planning.localgov.ie> and input and pay for planning applications. Agents receive updates on the progress of their application via email and may log onto the portal to upload Further Information, if requested to by the Local Authority. Very positive feedback has been received from both applicants, agents, and planning staff.

Work continued with APAS and Odyssey local authorities to integrate the e-Planning Online Portal with their planning systems.

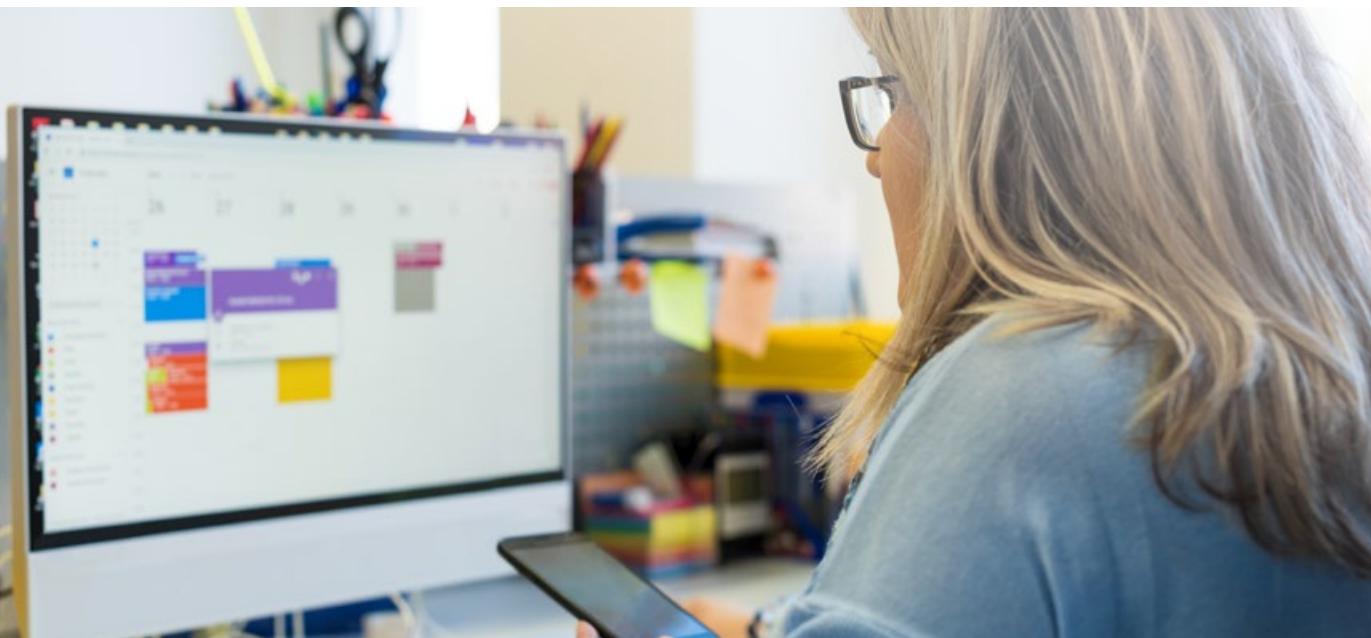
The full list of Prescribed Bodies (as defined by the Department) has been communicated with and all have provided email addresses, to be used for electronic referrals going forward.

A Data Processing Agreement has been drawn up for processing Local Authority planning data by the LGMA for the National Planning Portal, ePlan and DHLGH projects PACE and NPAD. This has been approved by the DPO network and signed off by the Pilot Local Authorities.

Document Categorisation Standards continued to be adopted throughout the Local Authorities. All iDocsWeb servers are now upgraded to 2019.

The DHLGH continued to fund development of the portal with the Local Authorities continuing to fund support costs on an annual basis.

The rollout of iPlan 4.3 was completed in 2021. Pilot sites are in place to test the newest version of iPlan 5.0.



**10**

# Our Events - Bringing People Together to Network and Learn

## Communications Seminar 2021

### Description

The LGMA Local Government Communications Seminar focused on supporting local authorities to establish and embed effective communications across their organisations. The event was attended by local authority Communications Officers as well as staff from across directorates who heard from a range of speakers from the public and private sectors.

- Consulting and communicating on transformative projects
- Effective branding of local authority projects



- Establishing a communications office and building relationships with colleagues
- Collaboration for communication

## HR Conference 2021 - Transitioning to a new Model of Work – the emerging role and opportunity for HR

The 2021 LGMA HR Webinar took place on 30th November 2021 via Microsoft Teams.

A total of 144 local authority Directors of Service, HR Officers and staff working in HR departments attended the Webinar. The aim of the Webinar was to focus on the opportunities the new work environment will provide for our employees, our organisations and the citizens and communities we serve.

The Agenda covered the following themes:

- The changing world of work and the implications of this on organisations, managers, employees, and the HR function.
- Organisation agility and Agile HR – what is this and how can it help us.
- Next steps for blended working and for HR.

In addition, a workshop provided some practical tools and templates to assist in adapting to more hybrid and flexible work practices.

## Health and Safety Webinar 2021

A webinar for Health and Safety Officers was held on 25th May 2021 via MS Teams. The webinar focused on effective safety leadership, managing mental fitness at work, and safely managing an aging workforce. There was also an update from the Assistant Chief Executive, HSA on the Authority's Programme of Work.

## Child Safeguarding

### **Child Safeguarding Training for Designated, Deputy Child Protection Liaison Officers and Mandated Persons:**

There were two workshops, coordinated by the People Advisory Section, delivered in 2021 to 38 Designated/Deputy Child Protection Liaison Officers and Mandated Persons. The LGMA, continued to provide guidance and support on policy, to the sector.



# Glossary

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<b>ARC</b>	Audit and Risk Committee	<b>DTCAGSM</b>	Department of Tourism, Culture, Arts, Gaeltacht, Sport, and Media
<b>ASP</b>	Annual Service Plan	<b>EPA</b>	Environment Protection Agency
<b>BEIWER</b>	Business, Enterprise, Innovation and Urban Town Economic Renewal Committee	<b>FMS</b>	Financial Management System
<b>BCMS</b>	Building Control Management System	<b>FSAI</b>	Food Safety Authority Ireland
<b>CARO</b>	Climate Action Regional Offices	<b>GDPR</b>	General Data Protection Regulations
<b>CATN</b>	Climate, Action, Transport and Networks Committee	<b>GPP</b>	Green Public Procurement
<b>CCMA</b>	County and City Management Association	<b>HAP</b>	Housing Assistance Payments
<b>CE</b>	Chief Executive	<b>HBLU</b>	Housing, Building, and Land Use Committee
<b>CEO</b>	Chief Executive Officer	<b>HIS</b>	Head of Information Systems
<b>CRM</b>	Customer Relationship Management	<b>HoF</b>	Head of Finance
<b>CRU</b>	Commission for Regulation of Utilities	<b>HPSS</b>	Human Resources, Payroll, Superannuation and Shared Services
<b>CSSC</b>	Cyber Security Sub Committee	<b>HR</b>	Human Resources
<b>DCCAE</b>	Department of Communications, Climate Change and Environment	<b>ICT</b>	Information and Communications Technology
<b>DCU</b>	Dublin City University	<b>IHREC</b>	Irish Human Rights and Equality Commission
<b>DAFM</b>	Department of Agriculture, Food, and Marine	<b>IMPEL</b>	European Union Network for the Implementation and Enforcement of Environmental Law
<b>DCEDIY</b>	Department of Children, Equality, Disability, Integration and Youth	<b>InfoSec</b>	Information Security
<b>DOD</b>	Department of Defence	<b>IPA</b>	Institute of Public Administration
<b>DEASP</b>	Department of Employment Affairs and Social Protection	<b>IPB</b>	Irish Public Bodies
<b>DECC</b>	Department of Environment, Climate and Communications	<b>IR</b>	Industrial Relations
<b>DETE</b>	Department of Enterprise, Trade, and Employment	<b>ICSH</b>	Irish Council for Social Housing
<b>DHLGH</b>	Department of Housing, Local Government and Heritage	<b>IPAS</b>	International Protection Accommodation Services
<b>DPER</b>	Department of Public Expenditure and Reform	<b>IW</b>	Irish Water
<b>DRCD</b>	Department of Rural and Community Development	<b>IWC</b>	Irish Water Consultative Group
<b>DSP</b>	Department of Social Protection	<b>IWMA</b>	Irish Water Management Association
		<b>LA</b>	Local Authority
		<b>LDA</b>	Land Development Agency
		<b>LASOG</b>	Local Authority Safety Officers Group
		<b>LAWPRO</b>	Local Authorities Waters Programme Office

<b>LEO</b>	Local Enterprise Office	<b>SORUM</b>	Sex Offender Risk Assessment and Management
<b>LG</b>	Local Government	<b>TRABIS</b>	Tracker Business Intelligence Solution
<b>LGSPC</b>	Local Government Strategic Procurement Centre	<b>WWEEP</b>	Water, Waste Management, Environment and Emergency Planning Committee
<b>MFA</b>	Multi Factor Authentication	<b>WIOF</b>	Water Industry Operating Framework
<b>MRL</b>	MapRoad Roadworks Licensing	<b>WRC</b>	Workplace Relations Commission
<b>NBCMP</b>	National Building Control Management Project	<b>WSTO</b>	Water Services Transition Office
<b>NDFEM</b>	National Directorate Fire and Emergency Management		
<b>NESC</b>	National Economic and Social Council		
<b>NOSP</b>	National Office for Suicide Prevention		
<b>NOAC</b>	National Oversight and Audit Commission		
<b>NPPR</b>	Non-Principal Private Residence		
<b>NSC</b>	National Standards Committee		
<b>OGP</b>	Office of Government Procurement		
<b>OCGIO</b>	Office of the Government Chief Information Officer		
<b>OPW</b>	Office of Public Works		
<b>OSI</b>	Ordnance Survey Ireland		
<b>PID</b>	Project Initiation Document		
<b>PLR</b>	Public Lending Remuneration		
<b>PMDS</b>	Performance Management Development System		
<b>PMO</b>	Programme Management Office		
<b>PMS</b>	Pavement Management System		
<b>PSROG</b>	Public Sector Reform Oversight Group		
<b>RDCTCH</b>	Rural Development, Community, Tourism, Culture and Heritage Committee		
<b>SEAI</b>	Sustainable Energy Authority of Ireland		
<b>SICAP</b>	Social Inclusion and Community Activation Programme		
<b>SIPD</b>	Standards in Public Office Commission		
<b>SLA</b>	Service Level Agreement		
<b>SME</b>	Small, Medium Enterprise		
<b>SMS</b>	Safety Management System		

# Appendix 1

## Public Lending Remuneration Scheme

### Thirteenth Annual Report

for the year ending 31st December 2021

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## 1. Introduction

### 1.1 Legislative Basis

Public Lending Right is the exclusive right of an author to loan her/his book, and it was introduced into Irish law by the *Copyright and Related Rights (Amendment) Act 2007*. The Act brought Irish legislation into compliance with European law.<sup>1</sup> The Act specifies that the lending right applies unless a remuneration scheme is in place and provided for the establishment of a remuneration scheme by the Minister of the Environment, Heritage and Local Government.

### 1.2 Statutory Instrument

The regulations establishing the scheme, the Copyright and Related Rights (Public Lending Remuneration Scheme) Regulations 2008 were issued on 31st December 2008.<sup>2</sup> (S.I. No. 597 of 2008). Under the Public Lending Remuneration (PLR) scheme, payment is made to authors, illustrators etc. whose books are borrowed from public libraries. The Copyright and Related Rights (Public Lending Remuneration Scheme (Amendment) Regulations 2013, S.I. No. 221 of 2013 were signed on 20th June 2013.<sup>3</sup>

### 1.3 Management of the PLR Scheme

Under the regulations the Chief Executive Officer of the Local Government Management Agency was designated as Registrar of Public Lending Remuneration. Libraries Development manages the PLR scheme which is funded by the Department of Rural and Community Development.

The PLR Office working in cooperation with the British Library, Public Lending Right UK have developed systems to provide enhanced services resulting in more streamlined and efficient registration and related PLR services for authors.

## 2. The PLR Process

Under PLR, a payment will be made to registered authors, citizens of or resident in the European Economic Area (EEA), in respect of books registered with the PLR and loaned by public library authorities.

Authors are required to register with the PLR Office, providing details of the books for which they wish to claim remuneration.

Public library authorities provide the PLR Office with details of their loans, including the number of times each book in their collections is issued during the year.

At the end of the PLR period, the loans data from each authority is matched to the author/title data and a list of authors whose books have been loaned, and the number of issues of each, is produced. The amount that each qualifying author is to receive is calculated and payments made.

## 3. Collection of Loans Data

A PLR loans module is installed on the library management system and the data giving details of the number of times each book is issued during a specified period are transmitted to the PLR Office automatically.

<sup>1</sup> Directive 2006/115/EC, OJ L 376, 27.12.2006, p. 28–35.

<sup>2</sup> S.I. No. 597 of 2008.

<sup>3</sup> S.I No 221 of 2013.

## 4. Author Registrations

29,382 authors were registered for the PLR system at the end of PLR year 2021.

## 5. PLR Payments 2021

The Department of Rural and Community Development provided €200,000 for payments to the authors whose works were loaned to the Irish public.

Payments are made annually and are based on loans from the preceding calendar year. Authors were eligible for payment if their PLR earnings reached a minimum of €2, while there was a maximum payment of €1,000 for the most-borrowed authors. The Rate-per-loan (RPL) was calculated at 11.29 cents. The 2021 PLR payment calculation was based on a total of 5,564,809 eligible loans.

A total of 6,291 authors from 31 countries qualified for a payment in 2021, with 9 authors receiving the maximum payment.

## 6. British Library, Public Lending Right UK

The Responsibility for UK PLR was transferred to the British Library in October 2013. The British and Irish PLR staff discussed future joint approaches for PLR to maximise use of resources and provide enhanced services for authors.

The PLR Office appreciates the considerable assistance provided by the PLR team in supporting the PLR system.

## 7. Communications and Publicity

The PLR Office maintains the [www.plr.ie](http://www.plr.ie) website. The collection of loans data from all library authorities allows for an analysis of public library loans on a national basis. The PLR Office provides information on public library borrowings to the media on request.

## 8. Finance

The Public Lending Remuneration Scheme is funded directly by the Minister for Rural and Community Development and the costs are not levied on the local authorities.

## 9. Acknowledgements

The Local Government Management Agency would like to thank the Minister for Rural and Community Development, the Minister of State, and their officials for their ongoing support, public library authorities for their co-operation in the ongoing operation of the PLR scheme, the PLR team at the British Library for advice, support, and technical assistance.

PLR Registrar \_\_\_\_\_ Date \_\_\_\_\_ 19<sup>th</sup> May 2022

## 10. Appendices

### 10.1 Summary of Payments

Summary of Payments	2021
Number of authors registered for PLR at the end of 2021	29,382
Number of authors qualifying for a payment	6,291
Total Spend (Department funding and carry over from 2020)	200,171.73
Number of authors receiving the maximum payment	9
Rate-per-loan (RPL)	11.29 cents
<b>Total number of eligible loans</b>	<b>5,564,809</b>

### 10.2 Summary of Payment Methods

Method of Payment	Number of Authors 2021	Total amount 2021 €
Direct e-payment into Euro/Non-Sterling Accounts	574	26,662.10
Direct e-payment into UK Sterling Accounts	5,649	172,153.28
On Hold Payments	68	1,356.35
<b>Total</b>	<b>6,291</b>	<b>200,171.73</b>

### 10.3 Payment of Country of Residence

Country	Amount €	Country	Amount €
UK	171,076.72	Belgium	66.44
Ireland	24,992.13	Australia	142.22
France	826.11	Denmark	20.09
Germany	546.90	Iceland	64.69
Italy	639.22	Norway	30.26
Switzerland	4.96	Japan	88.35
Netherlands	234.73	Greece	71.47
Spain	417.46	Hungary	5.53
Canada	390.83	Bulgaria	59.7
Croatia	67.92	Romania	7.67
United States	141.93	New Zealand	22.9
Sweden	75.97	South Africa	14.68
Slovakia	81.06	United Arab Emirates	12.42
Luxembourg	39.40	Thailand	6.66
Cyprus	5.97	Brazil	3.49
Poland	2.48	Unknown	11.37
			<b>TOTAL €200,171.73</b>

### 10.4 Spread of Payment Amounts

From Amount €	To Amount €	Number of Payments 2021	Amount € in 2021
0.01	5	1,981	6,457.98
5.01	10	1,277	9,097.45
10.01	50	2,093	48,265.92
50.01	100	489	34,094.02
100.01	300	363	57,611.61
300.01	500	57	21,874.66
500.01	1000	31	22,770.09
<b>TOTAL</b>		<b>6,291</b>	<b>200,171.73</b>

# Appendix 2

## Audited Financial Statements

For year to 31st December 2021

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# Report of the Local Government Auditor to the Board of the Local Government Management Agency

## Introduction

I have audited the financial statements of the Local Government Management Agency for the year ended 31 December 2021. The financial statements, which have been prepared under the accounting policies set out therein, comprise the Statement of Comprehensive Income, the Statement of Financial Position, the Statement of Cash Flows and the notes to and forming part of the Accounts.

## Respective Responsibilities of the Board and of the Local Government Auditor

The Board of the Agency is responsible for the preparation of the financial statements in accordance with the Local Government Management Agency (Establishment) Order 2012 and for ensuring the regularity of transactions. The accounting responsibilities of the Members of the Board are set out in the Statement of Board Members' Responsibilities.

My responsibility is to audit the financial statements in accordance with relevant, legal and regulatory requirements and in accordance with the Code of Audit Practice.

I report my opinion as to whether the financial statements give a true and fair view, in accordance with generally accepted accounting practice. I also report whether in my opinion, proper books of account have been kept. In addition, I state whether the financial statements are in agreement with the books of accounts.

I also report on whether or not I have obtained all the information and explanations necessary for the purposes of my audit.

I review whether the Statement on Internal Financial Control reflects the Board's compliance with the Code of Practice for the Governance of State Bodies and report any material instance where it does not do so or if the statement is misleading or inconsistent with other information of which I am aware from my audit of the financial statements. I am not required to consider whether the Statement on Internal Financial Control covers all financial risks and controls, or to form an opinion on the effectiveness of the risk and control procedures.

## Basis of Audit Opinion

I conducted my audit in accordance with the Code of Audit Practice. An audit includes examination on a test basis of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgments made in the preparation of the financial statements and of whether the accounting policies are appropriate to the Agency's circumstances, consistently applied and adequately disclosed.

I planned and performed my audit so as to obtain all the information and explanations, which I considered necessary to provide sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming my opinion, I also evaluated the overall adequacy of the presentation of information in the financial statements.

I report by exception if:

- I have not received all the information and explanations I require for my audit, or
- The Statement on Internal Financial control does not reflect the Agency's compliance with the Code of Practice for the governance of State Bodies, or
- I find there are other material matters relating to the manner in which public business has been conducted.

## Opinion on the Financial Statements

In my opinion, the financial statements give a true and fair view of the state of the Agency's affairs at 31 December 2021 and of its income and expenditure for the year ended on that date.

I have obtained all the information and explanations, which I considered necessary for the purpose of the audit. In my opinion, proper books of account have been kept by the Agency. The financial statements are in agreement with the books of account.

Signed 

Date 25/05/2022

**Paul Mullen (Housing)**  
Local Government Auditor

# Statement on the System of Internal Controls

For year ending 31st December 2021

## Scope of Responsibility

On behalf of the Board of the Local Government Management Agency, I acknowledge the Board's responsibility for ensuring that an effective system of internal control is maintained and operated. This responsibility takes account of the requirements of the Code of Practice for the Governance of State Bodies 2016.

## Purpose of the System of Internal Control

The system of internal control is designed to manage risk to a tolerable level rather than to eliminate it. The system can therefore only provide reasonable and not absolute assurance that assets are safeguarded, transactions authorised and properly recorded, and that material errors or irregularities are either prevented or detected in a timely way. The system of internal control, which accords with guidance issued by the Department of Public Expenditure and Reform has been in place in the Local Government Management Agency for the year ended 31 December 2021 and up to the date of the approval of the financial statements.

## Capacity to Handle Risk

The Board of the LGMA is responsible for ensuring that the LGMA has an effective system of internal control in place. The Board is assisted in its work by the Audit and Risk Committee (ARC), which is comprised of a Board member (who chairs the committee), and 4 other members with financial and audit experience. The ARC met 4 times in 2021. The Board has delegated executive authority to the CEO who, along with the senior management team operates the LGMA's risk management framework and reports on risk at every Board meeting, Finance Committee meeting and ARC meeting.

The LGMA has an outsourced internal audit provider who conducts a programme of work agreed with the ARC. In 2021 three internal audits were performed. They are an audit of the LGMA System of Internal Control, an audit of Remote Access and Data Transfer and a Review of Compliance with the Code of Practice for the Governance of State Bodies.

The ARC has developed a risk management policy which sets out the risk management processes in place and details the roles and responsibilities of staff in relation to risk. The policy has been issued to all staff who are expected to work with the LGMA's risk management policies, to alert management on emerging risk and control weakness and assume responsibility for risk and controls within their own area of work.

## Risk and Control Framework

LGMA has implemented a risk management system which identifies and reports key risks and the management actions being taken to address and, to the extent possible, to mitigate those risks.

A corporate risk register is in place which identifies the key risks facing LGMA and these have been identified, evaluated and graded according to their significance. The register is prepared by management and reviewed by the Board and ARC at each meeting. The outcome of these assessments is used to plan and allocate resources to ensure risks are managed to an acceptable level.

The risk register details the controls and actions needed to mitigate risks and responsibility for operation of controls assigned to specific staff. I confirm that a control environment containing the following elements is in place:

## Procedures for all key business processes have been documented.

- Financial responsibilities have been assigned at management level with corresponding accountability:
- There is an appropriate budgeting system with an annual budget which is kept under review by senior management:
- There are systems aimed at ensuring the security of the information and communication technology systems:
- There are systems in place to safeguard the assets.

## Internal Control

The LGMA has a system of internal control and risk management designed to identify and report key risks and the management actions being taken to address and where possible, to mitigate them. The key elements of the system are as follows:

- A clearly defined organisational structure with appropriate segregation of duties and limits of authority designated by the Board;
- A Corporate Plan, approved by the Board, which guides the annual team plan and budget;
- An annual budget approved by the Board;
- Documented policies and procedures covering key areas of risk which are periodically reviewed and approved by the Board;
- Defined limits and authority for financial expenditure including procurement of goods and services and capital expenditure, approved by the Board;
- Quarterly management accounts prepared and presented to the Finance Committee;
- An ARC which provides oversight and guidance in the areas of risk management, risk register review, risk reporting and policy development;
- A number of other board committees which support the Board in its oversight role. These are listed in the Governance Statement;
- Policies covering fraud, health and safety and other key risk areas as well as a Code of Conduct for the Board, Officers and staff
- Policies and procedures covering staff performance, training and continuing education;
- A procurement policy and plan which is reviewed and approved by the Board;
- An internal audit function which reviews identified processes, systems and controls and reports on its work to the ARC;
- The ARC which deals with any significant control issues raised by internal audit, the Local Government Auditor or other external reviews;
- A corporate risk register which is prepared by management and reviewed regularly by the ARC and the Board.
- Systems and software in place to protect our ICT environment from threats and to ensure the security of the information we hold.

## Board Committees

The Board is assisted in its oversight role by a number of Board Committees which are comprised of Board members and external members with subject matter expertise in the Committees' respective areas of responsibility. The Committees are charged by the Board with in-depth consideration of certain matters, and they provide advice to help with Board decision-making. An update from each Committee is provided to the Board meeting. Details of the Committees in operation during 2021 are included in the Governance Statement and Board Member's Report.

## Ongoing Monitoring and Review

Formal procedures have been established for monitoring control processes and control deficiencies are communicated to those responsible for taking corrective action and to management and the Board, where relevant, in a timely way. I confirm that the following ongoing monitoring systems are in place:

- Key risks and related controls have been identified and processes have been put in place to monitor the operation of those key controls and report any identified deficiencies; Reporting arrangements have been established at all levels where responsibility for financial management has been assigned, and
- There are regular reviews by senior management of periodic and annual performance and financial reports which indicate performance against budgets/forecasts.

## Procurement

I confirm that the LGMA has procedures in place to ensure compliance with current procurement rules and guidelines and that during 2021 the LGMA complied with those procedures.

### **Review of Effectiveness**

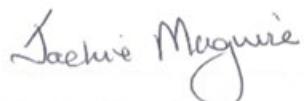
I confirm that the LGMA has procedures to monitor the effectiveness of its risk management and control procedures. LGMA's monitoring and review of the effectiveness of the system of internal financial control is informed by the work of the internal and external auditors, the Audit and Risk Committee which oversees their work, and the senior management within LGMA is responsible for the development and maintenance of the internal financial control framework.

I confirm that the Agency conducted an annual review of the effectiveness of internal control for 2021. I confirm that there have been no material weaknesses identified in the internal controls in relation to 2021 that require disclosure in the financial statements.

### **Internal Control Issues**

No weaknesses in internal controls were identified in relation to 2021 that require disclosure in the financial statements.

On behalf of the Board:



**Jackie Maguire**

**Chairperson of the LGMA**

Date: 23rd May 2022

# Statement of Board Responsibilities

For year ended 31 December 2021

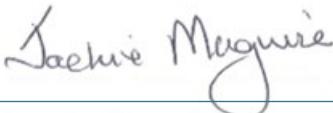
The Local Government Management Agency (LGMA) was established by the Local Government Management Agency (Establishment) Order 2012 (SI No. 290 of 2012).

It is a statutory body charged with providing a range of services to the Local Government sector.

The Local Government Management Agency (Establishment) Order 2012, Section 18 requires the Board to keep all proper accounts of all income and expenditure of the Agency, and of the sources of such income and the subject matter of such expenditure, and of the property, credits and liabilities of the Agency. In preparing these financial statements the LGMA is required to:

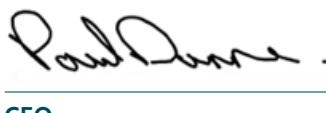
- Select suitable accounting policies and then apply them consistently
- Make judgements and estimates that are reasonable and prudent
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the LGMA will continue in operation
- Disclose and explain any material departures from applicable accounting standards.

The Board is responsible for keeping proper books of account, which disclose with reasonable accuracy at any time the financial position of the LGMA and which enable it to ensure that the financial statement complies with Section 18 of the Local Government Management Agency (Establishment) Order 2012. The Board is also responsible for the safeguarding of its assets and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.



**Chairperson**

Date: 23rd May 2022



**CEO**

Date: 23rd May 2022

# Statement of Comprehensive Income

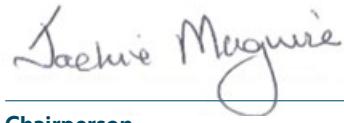
For year ending 31st December 2021

	Notes	Agency Services	Bureau Services	Shared Services	2021	2020	Agency Services	Bureau Services	Shared Services
<strong>INCOME</strong>									
Local Authority contributions		11,141,473			<b>11,141,473</b>	<b>11,141,470</b>	11,141,470		
Project income	3.1	23,054,729	54,811		<b>23,109,540</b>	<b>19,326,808</b>	19,267,884	58,924	
Funded programmes	3.2			3,651,327	<b>3,651,327</b>	<b>2,961,059</b>			2,961,059
Other income	3.3	5,720			<b>5,720</b>	<b>10,777</b>	10,777		
Bureau services - collections	3.4		29,209,131		<b>29,209,131</b>	<b>26,849,320</b>		26,849,320	
Retained superannuation		300,037			<b>300,037</b>	<b>273,282</b>	273,282		
Sinking fund contributions		228,910			<b>228,910</b>	<b>228,909</b>	228,909		
Interest receivable and similar income		47,192			<b>47,192</b>	<b>40,517</b>	40,517		
Total Income		<b>34,778,061</b>	<b>29,263,942</b>	<b>3,651,327</b>	<b>67,693,330</b>	<b>60,832,142</b>	<b>30,962,839</b>	<b>26,908,244</b>	<b>2,961,059</b>
<strong>EXPENDITURE</strong>									
Staff costs	4	8,170,260	101,239	1,553,122	<b>9,824,621</b>	<b>8,655,948</b>	<b>7,516,934</b>	<b>176,683</b>	<b>962,331</b>
Operating costs and overheads	5	23,920,172	428,992	981,886	<b>25,331,050</b>	<b>21,591,100</b>	<b>20,753,486</b>	<b>195,125</b>	<b>642,489</b>
Disbursements	6	1,279,501	28,733,711	1,116,318	<b>31,129,530</b>	<b>28,587,795</b>	<b>695,120</b>	<b>26,536,435</b>	<b>1,356,239</b>
Depreciation	7	785,226			<b>785,226</b>	<b>396,837</b>	<b>396,837</b>		
Total Expenditure		<b>34,155,158</b>	<b>29,263,941</b>	<b>3,651,326</b>	<b>67,070,427</b>	<b>59,231,679</b>	<b>29,362,376</b>	<b>26,908,244</b>	<b>2,961,059</b>
Surplus for the year before appropriations		<b>622,903</b>	<b>0</b>	<b>0</b>	<b>622,903</b>	<b>1,600,463</b>	<b>1,600,463</b>	<b>0</b>	<b>0</b>
Transfer to special reserve		(228,910)			(228,910)	(228,909)	(228,909)		
Surplus for the year after appropriations		<b>393,993</b>	<b>0</b>	<b>0</b>	<b>393,993</b>	<b>1,371,554</b>	<b>1,371,554</b>	<b>0</b>	<b>0</b>

# Statement of Financial Position (Balance Sheet)

as at 31st December 2021

	Notes	2021 €	2020 €
<b>Non-Current Assets</b>			
Tangible Assets	7	<b>18,135,877</b>	<b>17,924,496</b>
<b>Current Assets</b>			
Receivables	9	6,380,907	5,297,294
Cash and Cash Equivalents	8	4,278,552	4,679,398
Investments		25,009,656	21,702,052
Investments - Special Reserve		3,511,786	3,660,092
		<b>39,180,901</b>	<b>35,338,836</b>
<b>Current Liabilities</b> (amounts falling due within one year)			
Payables	10	16,394,375	12,746,112
<b>Net Current Assets</b>		<b>22,786,527</b>	<b>22,592,724</b>
<b>Creditors:</b> (Amounts falling due after more than one year)			
Loans Payable	11	2,702,880	2,543,384
Total Net Assets		38,219,524	37,973,836
<b>Representing</b>			
Retained Revenue Reserve	12	20,536,038	19,705,492
Revaluation Reserve	12	14,171,699	14,608,252
Special Reserve	12	3,511,787	3,660,092
		38,219,524	37,973,836



Chairperson

Date: 23rd May 2022



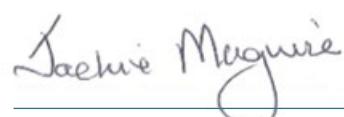
CEO

Date: 23rd May 2022

# Statement of Cash Flows

For year ending 31st December 2021

	2021 €	2020 €
<b>Cash Flows from Operating Activities</b>		
Excess Income over Expenditure	393,993	1,371,554
Bank Interest received	(47,192)	(40,517)
Depreciation	785,226	396,837
(Increase) in Receivables	(1,083,613)	(1,313,693)
Increase in Payables	3,584,465	1,884,206
<b>Net Cash Inflow/(Outflow) from Operating Activities</b>	<b>3,632,880</b>	<b>2,298,387</b>
<b>Cash Flows from Investing Activities</b>		
Purchase of Tangible Assets	(996,606)	(121,007)
<b>Net Cash outflow from Investing Activities</b>	<b>(996,606)</b>	<b>(121,007)</b>
<b>Cash Flows from Financing Activities</b>		
Proceeds from bank loan	555,000	730,000
Repayment of bank loan	(331,708)	(274,057)
(Decrease)/Increase in Sinking fund investment	(148,305)	152,070
Bank Interest received	47,192	40,517
<b>Net Cash inflow from Financing Activities</b>	<b>122,179</b>	<b>648,530</b>
<b>Net increase in cash and cash equivalents</b>	<b>2,758,453</b>	<b>2,825,910</b>
Cash and cash equivalents at 1 January	30,041,542	27,215,632
<b>Cash and cash equivalents at 31 December</b>	<b>32,799,995</b>	<b>30,041,542</b>



Chairperson

Date: 23rd May 2022



CEO

Date: 23rd May 2022

# Notes to the Accounts

For year ended 31st December 2021

## 1 General Information

The Local Government Management Agency (LGMA) was established by the Local Government Management Agency (Establishment) Order 2012 (SI No. 290 of 2012). The LGMA is a state agency of the Department of Housing, Local Government and Heritage established to provide a range of services to the Local Government Sector. The Agency was created through the merger of the Local Government Computer Services Board, Local Government Management Services Board and An Comhairle Leabharlanna.

The addresses of the LGMA offices are:

Local Government House 35-39 Ushers Quay Dublin 8	Phoenix House 27 Conyngham Road Dublin 8
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## 2 Summary of significant accounting policies

### 2.1 Basis of preparation

The financial statements have been prepared under the historical cost convention and have been prepared on an accrual's basis, except as noted at 2.3 and 2.5 below, and in accordance with Generally Accepted Accounting Practice. The financial statements have been prepared in accordance with FRS 102, the financial reporting standard applicable in the UK and Ireland issued by the Financial Reporting Council (FRC), as promulgated by Chartered Accountants Ireland. The preparation of financial statements requires management to exercise its judgement in the process of applying accounting policies. There are no areas of the financial statements that require management judgement or estimates that are critical to the reported values.

### 2.2 Foreign Currency

The functional and presentation currency is the Euro (€).

Foreign currency transactions are translated into Euro at spot exchange rates at the dates of the transactions. Exchange gains and losses resulting from the settlement of these transactions at a different rate are taken to the income and expenditure account.

### 2.3 Revenue sources and recognition

The primary source of income for the LGMA is provided by way of contributions from local authorities. The basis of the contributions is by way of agreed allocation of the LGMA annual budget. The LGMA also receives income from local authorities and other state bodies for undertaking specific projects on behalf of the local government sector. In the Statement of Comprehensive Income, both of the above categories are combined under Agency Services.

Under the relevant legislation introducing the charge or registration fee, the LGMA was the agency charged with the collection and management of the following:

- Non principal private residence charge (NPPR)
- Household Charge
- Protect our Water registration fee

Collections from the public made under the above headings are recorded in the financial statements on a cash received basis. These collections are shown in the Statement of Comprehensive Income as Bureau Services.

The LGMA receives central funds in respect of costs incurred for certain shared services projects. Income in respect of these projects is shown in the Statement of Comprehensive Income as Shared Services.

## 2.4 Property, plant & equipment and depreciation

Property, plant & equipment is stated at historical cost less accumulated depreciation, with the exception of Freehold Premises, which are shown at valuation and cost of additions.

The difference between depreciation on the deemed cost and the original cost is transferred from revaluation reserve to retained reserve. Depreciation is charged so as to write off the cost or valuation of the assets to residual value using the straight-line method over their estimated lives on the following bases:

Freehold Premises	2%
Fixtures & Fittings	10%
Computer and Ancillary Equipment	33.33%
Furniture and Office Equipment	10%
Training Equipment	20%

No depreciation is charged in the year of disposal and a full year's depreciation is charged in the year of acquisition.

An independent valuation of Freehold premises was carried out by Colliers international valuers on 21st October 2020.

	Valuation 2020	Cost
Local Government House, 35/39 Ushers Quay, Dublin 8	€9,850,000	€2,385,323
Phoenix House, 27 Conyngham Road, Dublin 8	€8,000,000	€3,186,625

## 2.5 Superannuation

The LGMA is a member of the Local Government Superannuation Scheme (LGSS). Payments in respect of pensions are charged to the Income & Expenditure Account in the period in which payments are made. The cost of salaries in the accounts include deductions in respect of superannuation (including Widows and Orphans) benefits. Such deductions are credited as receipts to the Income & Expenditure Statement. Lump sums on retirement are funded from the Agency's Special Reserve, established for that purpose. The LGMA is also a member of the Single Public Service Pension Scheme ("Single Scheme") which commenced with effect from 1 January 2013. Employee contributions for the Single Scheme continue to be deducted by the LGMA but are remitted centrally to DPER. Financial Reporting Standard 17 has not been applied to these accounts. The requirements of current accounting standards relating to pensions and their application to local authority accounting is currently under consideration.

## 2.6 Shared services projects in Local Government

A number of shared service project initiatives were introduced during 2013, together with the creation of a Programme Management Office (PMO), to coordinate and direct the projects. Shared services were identified in the Local Government Efficiency Review as being capable of delivering efficiencies and cost savings. The projects related to shared services for payroll (MyPay) and superannuation and procurement. In addition to providing IT and other services to some or all of these initiatives, the LGMA has oversight of the PMO where funding is provided centrally through the Department of Housing, Local Government and Heritage (DHLGH). In 2014 the LGMA received sanction for a €7m loan facility with a 10-year term, to facilitate the roll out of the MyPay facility to all local authorities. The value of the loan drawdown is paid across to the MyPay shared services centre and is recognised as a debt from them to the LGMA.

## 2.7 Reserves

The LGMA Reserves are classified as follows:

<b>Retained Reserves</b>	- The accumulated surpluses arising from normal operating activities of the LGMA, and prior to the creation of the LGMA, the accumulated operating reserves of the Local Government Computer Services Board and the Local Government Management Services Board.
<b>Special Reserve</b>	- Reserve created to make the payment of retirement lump sum amounts. This reserve is represented by the Investment Account, shown under Current Assets on the Balance Sheet.
<b>Revaluation Reserve</b>	- Reserve created for Freehold property.

### 3 Total Income

	2021 €	2020 €
Income is further analysed as follows:		
<b>3.1) Project Income</b>		
The main projects (in excess of €100,000) funded during the year:		
Library Development Unit	6,147,112	3,867,753
Roads Projects	1,648,328	2,451,465
HR, Payroll & Superannuation	4,197,358	3,750,034
Financial Management System (FMS)	1,365,193	1,411,081
Government Data Centre	749,172	1,085,563
Housing	590,946	433,517
Planning	994,181	350,725
ICT Licensing	7,102,336	5,791,531
Other projects	260,103	126,215
<b>Total for Agency Services</b>	<b>23,054,729</b>	<b>19,267,884</b>
Funding of Household Charge Collection costs	Note 3.4.c	54,811
<b>Total Project Income</b>	<b>23,109,540</b>	<b>19,326,808</b>

### 3.2) Funded Programmes

Shared services and reform programmes have been funded by:

Department of Housing, Local Government and Heritage	3,212,418	2,928,586
Other sources of funds	438,909	32,473
	3,651,327	2,961,059

### 3.3) Other Income

Other income received in the year:

Funding of LGMA staff seconded to other projects	-	-
Social Welfare refunds received	5,580	7,757
Rent	-	3,000
Other	140	20
	5,720	10,777

### 3.4) Bureau Services - Income collected

Non-Principal Private Residence Charge (NPPR)	See 3.4.a	28,935,505	26,642,190
Protect our Water registration fee	See 3.4.b	273,626	207,360
Household Charge refunds	See 3.4.c	-	(230)
		29,209,131	26,849,320

### 3.4.a) Non Principal Private Residence Charge (NPPR)

The Local Government (Charges) Act 2009 imposed an annual charge in respect of certain residential properties. The annual charge of €200 applied between 2009 and 2013. Property owners were obliged to register any property falling within the charge and to pay the charge together with any penalty applicable for late payment. The LGMA is the designated board identified to collect the annual charge on behalf of local authorities. Though the last charge year was 2013, the LGMA continued to collect arrears due under the legislation.

	2021 €	2020 €
Gross collections	28,935,505	26,642,190
Development and operating costs	(322,910)	(223,024)
Net collections	28,612,596	26,419,166
Disbursements to Local Authorities	28,612,596	26,419,166

### 3.4.b) Protect our Water registration fee:

The Water Services (Amendment) Act 2012 amended the Water Services Act 2007 in introducing a registration process for domestic wastewater treatment systems. The registration process commenced on 26 June 2012. For an initial three-month period, the registration charge was €5 rising to €50 thereafter. Owners who register are issued with a Certificate of Registration. The registration is valid for a period of five years.

The LGMA was appointed as the agency to administer the registration process, known as Protect our Water.

	2021 €	2020 €
Gross collections	273,626	207,360
Development and operating costs	152,510	(90,090)
Net collections	121,115	117,270
Disbursements to Local Authorities	-	-
Available to be disbursed	121,115	117,270

### 3.4.c) Household Charge

The Household Charge was a charge of €100 on each residential property in the State, introduced by the Local Government (Household Charge) Act 2011. The charge applied only for 2012 and was abolished on the introduction of the Local Property Tax in 2013.

The LGMA was the relevant board designated to collect and administer the Household Charge on behalf of local authorities. The Revenue Commissioners are responsible for the administration of the Local Property Tax (LPT) and for any arrears in respect of the Household Charge. The LGMA continue to maintain the IT infrastructure and manage customer queries on the charge. The net cost of this service is met by the DHLGH.

	2021 €	2020 €
Refunds during the year	-	(230)
Development and operating costs	(54,811)	(58,694)
Net cost to LGMA	(54,811)	(58,924)
Claimed/Claimable from DHPCLG	54,811	58,924

## 4 Staff Costs

	2021 €	2020 €
<b>a) Staff Costs are made up of the following:</b>		
Wages and salaries	6,984,413	5,948,035
Social security costs	579,656	499,554
Holiday Pay accrual - change in the year	(43,769)	76,078
Pension costs (seconded staff only)	227,937	141,341
<b>Cost of staff employed</b>	<b>7,748,237</b>	<b>6,665,008</b>
Payments to pensioners	2,076,384	1,990,940
<b>Total staff costs</b>	<b>9,824,621</b>	<b>8,655,948</b>

The whole-time equivalent number of employees for 2021 was 115

The number of employees whose total benefits were in excess of €60,000 are as follows:

	2021	2020
€60,000-€70,000	11	17
€70,001-€80,000	15	7
€80,001-€90,000	12	9
€90,001-€100,000	4	5
€100,001-€110,000	2	1
€110,001-€120,000	2	2
€120,001-€130,000	0	0
€130,001-€140,000	0	0
€140,001-€150,000	1	0
€150,001-€160,000	0	0
€160,001-€170,000	1	1

### b) CEO Salary and benefits

The salary and benefits that were in place for the CEO in 2021 were as follows:

	€	€
Salary paid in year (incl. allowances)	166,802	164,507
Pension Contributions (in excess of standard scheme)	Nil	Nil
Bonus or performance related pay	Nil	Nil
Termination payment	Nil	Nil

### c) Key Management Compensation

The salary cost of key management in 2021 was €726,171 (2020 €724,918). Key management is comprised of the executive management team. The LGMA is a member of the Local Government Superannuation Scheme (LGSS) and all LGMA staff are members of this scheme or the single public service pension scheme.

Board members do not receive any fees or other remuneration from LGMA for their work.

## 5 Operating costs and overheads

		2021 €	2020 €
Analysed as follows:			
Travel and subsistence	5.1	25,102	49,521
Training		281,070	117,230
Operating	5.2	23,006,719	19,510,872
Establishment	5.3	654,560	694,550
Administration	5.4	1,363,599	1,218,927
		<b>25,331,050</b>	<b>21,591,100</b>

### 5.1 Travel and Subsistence consists of:

		2021 €	2020 €
Domestic costs - Agency Services		14,135	29,565
Domestic costs - Bureau Services		1,732	413
Domestic costs - Shared Services		9,235	19,543
Total Domestic Costs		<b>25,102</b>	<b>49,521</b>
International costs - Agency Services		-	-
Total International costs		-	-
<b>Total Travel and Subsistence costs</b>		<b>25,102</b>	<b>49,521</b>

## 5.2 Operating costs

These are costs relating to the delivery of projects for the benefit of the Local Authority sector. The majority are for the development, implementation, and maintenance of IT solutions for the sector for the following projects:

	2021 €	2020 €
Financial Management System	1,363,354	1,409,404
Roads Projects	1,645,898	2,471,614
HR, Payroll & Superannuation	4,146,304	3,693,969
LGMA network, systems and hosted services	941,142	1,378,348
Library Development Unit	4,296,915	2,537,437
Shared Services	652,288	464,728
Phoenix House Refurbishment	116,174	-
Housing	574,079	497,926
Bureau Services	378,795	151,378
i-Reg	194,153	140,387
Planning	1,097,153	519,417
LGReturns	88,117	37,577
ICT Licensing	7,102,480	5,791,539
Research	-	42,768
Sectoral innovation & Business Support	-	52,199
Sectoral Communication	12,046	9,838
Other projects and programme management	397,821	312,343
	<b>23,006,719</b>	<b>19,510,872</b>

## 5.3 Establishment costs

These relate to the running costs of the LGMA premises at Local Government House, 35-39 Ushers Quay, Dublin 2 and Phoenix House, 27 Conyngham Road, Dublin 8.

	2021 €	2020 €
Rent and Rates & Service Charges	205,122	196,775
Light and heat	101,935	139,715
Maintenance, repairs, cleaning and security	347,504	358,060
	<b>654,560</b>	<b>694,550</b>

## 5.4 Administration costs

These consist of office costs, insurance, staff recruitment, professional fees etc. They include:

	2021 €	2020 €
Personnel costs including recruitment	365,560	479,287
Telephones, postage and stationery	389,832	208,300
Bank Charges and Merchant Fees	53,375	44,550
Audit Fees including internal audit	44,542	39,559
Professional fees including legal fees	441,671	374,013
Insurances	59,687	59,072
Miscellaneous	8,932	14,146
	<b>1,363,599</b>	<b>1,218,927</b>

## 5.5 Professional fees and other costs

Included within Operating costs and overheads are the following:

Cost of statutory audit	14,461	15,000
Cost of Internal audit	30,081	24,559
Prompt payment interest and charges	358	717

Legal fees greater than €10,000 for the following activities:

Advice on sectoral issues and contracts	145,926	26,610
LGMA corporate costs	25,335	-

There was a settlement of €25,000 and legal costs paid by LGMA in relation to a tendering process.

Consultancy and professional fees greater than €10,000 for the following activities:

Advice on Local Authority sector issues**	782,451	563,493
Public relations	31,258	29,295
LGMA corporate costs	152,427	47,265

\*\* This includes advice on Information Technology, Water Infrastructure, Housing, Library, and research.

The total cost of contributions to staff social activities and events in 2021 was €1,266 (2020 €2,845).

## 6 Disbursements of collections and funded programmes

During 2013, the LGMA became the body responsible for administering the collection of costs and making funding claims to central government, currently the Department of Housing, Local Government and Heritage (DHLGH), on behalf of those local authorities that are the lead authorities for shared services. Approved costs incurred by local authorities for provision of shared services are recouped from the LGMA who in turn receive funding from the DHLGH.

In addition, the LGMA is the designated agency to collect NPPR, Household Charges and Protect our Water fees as described in note 3, with net proceeds being disbursed to Local Authorities.

The main collections and grant funding for disbursement are:

	2021 €	2020 €
Library Services*	1,279,501	695,120
NPPR net proceeds disbursed	28,612,595	26,419,166
Protect our Water net proceeds	121,116	117,270
Shared services funds	1116,318	1,356,239
	<hr/> 31,129,530	<hr/> 28,587,795

\*Library services includes the sum of €200,000 paid to authors, illustrators etc. whose books are borrowed from public libraries, under the Public Lending Remuneration Scheme'

## 7 Non-Current Assets - Tangible Assets

### Schedule of property, plant and equipment

	Premises	Fixtures & Fittings	Computer Equipment	Office Equip & Furniture	Training Equipment	Total
COST	€	€	€	€	€	€
Accumulated Cost						
as at 01/01/2021	17,850,000	1,809,326	3,115,066	617,423	20,902	23,412,717
Disposals	-	-	-	-	-	-
Additions	928,047	-	68,559	-	-	996,606
Revaluation	-	-	-	-	-	-
Accumulated Cost						
as at 31/12/2021	18,778,047	1,809,326	3,183,625	617,423	20,902	24,409,323
<b>DEPRECIATION</b>						
Accumulated Depreciation						
as at 01/01/2021	84,330	1,809,326	2,969,737	603,926	20,902	5,488,221
Disposals	-	-	-	-	-	-
Charge for Year	654,565	-	127,848	2,812	-	785,225
Revaluation	-	-	-	-	-	-
Accumulated Depreciation						
as at 31/12/2021	738,895	1,809,326	3,097,585	606,738	20,902	6,273,446
Net Book Value						
as at 31/12/2021	18,039,152	-	86,040	10,685	-	18,135,877
31/12/2020	17,765,669	-	145,329	13,497	-	17,924,496

## 8 Cash and Cash Equivalents

	2021	2020
	€	€
LGMA operational accounts	518,847	735,983
NPPR bank accounts	2,262,129	2,663,558
Household Charge	15,943	16,056
Protect our Water	1,481,633	1,263,801
	4,278,552	4,679,398

## 9 Receivables

	€	€
Debtors	691,794	340,686
Loan receivable for shared services	Note 11	2,702,880
Prepayments & accrued income		2,986,233
		<b>6,380,907</b>
		<b>3,983,601</b>

## 10 Payables

	2021 €	2020 €
Trade creditors	883,737	776,371
Funding loan due within one year	Note 11	430,944
Taxation and social security		306,211
Other creditors, accruals*** and prepaid income	14,773,483	11,320,835
	<b>16,394,375</b>	<b>12,746,112</b>

\*\*\* Included in accruals is a provision for restructuring LGMA ICT services of €271,643 (2020; €661,774).

The programme of work to address inherent issues and risks associated with the operation of the current ICT estate is ongoing.

## 11 Creditors: amounts falling due after more than one year

Funding loan payable	2,702,880	2,543,384
	<b>2,702,880</b>	<b>2,543,384</b>

In 2014 the LGMA received sanction, on behalf of the MyPay shared service centre, for a €7m loan facility to support the roll out of a shared services initiative, the MyPay shared service, to all local authorities. A loan facility was agreed with the Housing Finance Agency in 2014 at an interest rate of 1.75%, a 10-year term and with half-yearly repayment periods.

Drawdowns to date of €4,315,000 have been made. Funds drawn down are transferred to the MyPay shared services centre who reflect the liability to the LGMA in their accounts. Loan repayments and interest costs are funded by the MyPay shared services centre as they arise.

## 12 Analysis of Reserves

	Revaluation Reserve €	Retained Reserve €	Retained Revenue Reserve €	Special €	Total €
Opening balance at 1st January 2020	14,608,252	19,705,492	34,313,744	3,660,092	37,973,836
Local Authority contributions in period	-	-	-	228,910	228,910
Interest earned	-	-	-	11,194	11,194
Lump sum pensions paid in the year	-	-	-	(388,409)	(388,409)
Surplus / (Deficit) for the year	-	393,993	393,993	-	393,993
Depreciation on revalued premises	(436,553)	436,553	-	-	-
Property revaluation	-	-	-	-	-
Balance at 31st December 2020	14,171,699	20,536,038	34,707,737	3,511,787	38,219,524

The Revaluation Reserve is in respect of Local Government House, 35-39 Ushers Quay, Dublin 8 and Phoenix House, 27 Conyngham Road, Dublin 8.

The Board of the LGMA has resolved to move the agency out of its current office space and purchase a larger single building that would house all staff and meeting facility requirements. This is proving difficult in the current market; however, we will continue to accumulate General Reserves to fund this objective.

The Special Reserve was created to make the payment of retirement lump sum amounts. This reserve is represented by the Investment Account, shown under Current Assets on the Balance Sheet.

## 13 Contingent Liabilities

All potential liabilities of the LGMA have been reflected in the accounts. The Board are not aware of any material contingent liabilities at the reporting date.

## 14 Commitments - capital

There were no capital commitments at the year-end.

## 15 Events after the Reporting date

There were no events after the reporting date that would require adjustment to, or disclosure in the Financial Statements.

## 16 Approval of Financial Statements

The Financial Statements were approved by the Board on 26th May 2022.

## Notes

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## Notes

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**LGMA**

An Ghníomhaireacht  
Bainistíochta Rialtais Áitiúil

Local Government  
Management Agency

**LGMA**  
**Tuarascáil Bhliantúil**  
**2021**





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# Buaicphointí dúinn i mbliana



Fás acmhainní ar líne –  
méadú 26% tagtha ar  
ríomh-iasacht BorrowBox  
sa bhliain 2021



Bhain GBRÁ sprioc  
éifeachtúlacht fuinnimh an SEAI  
[Údarás Fuinnimh Inmharthana  
na hÉireann] amach agus tá  
éifeachtúlachtaí fuinnimh 52.8%  
bainte amach aici go dtí seo



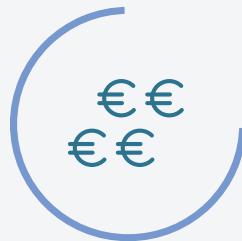
Catalóg Seirbhísí an  
Rialtais Áitiúil - tá siad  
tar éis 1,000+ seirbhís  
a chatalógvú



18 gcomórtas  
earcaíochta  
36 fostáí nua/ ardú  
céime /mac léinn



Tionóladh 6 chruinniú  
boird agus 24 chruinniú  
fochoiste



4 sparánacht bronnta  
d'fhonn tacú le  
soláthar a chur ar  
bhonn níos gairmiúla



57 aighneacht curtha  
faoi bhráid 19 roinn  
rialtais



82 cruinniú CBCC  
/cruinniú iomlánach  
CBCC



14 cruinniú lónraithe  
ar líne reáchtáilte mar  
thacú d'Oifigigh  
Acmhainní Daonna



Clár Thús Áite do Lár an Bhaile Tacaithe (LBT)



Bhunaigh an Oifig Comhordaithe Soláthair Tithíochta (HDCO) TRABIS, réiteach tuairiscithe fíor-ama do gach seachadadh Tithíochta Sóisialta



Earcaíodh foireann don Aonad Lárnach Sonraí (ALS)



Tacaíodh Straitéis Gníomhaithe ar son na hAeráide nua



D'óstáil an Oifig Bainistíochta Cláir (OBC) an seimineár bliantúil de chuid Coimisiún Náisiúnta Maoirseachta agus Iníúchóireachta don Rialtas Áitiúil (NOAC) agus dea-chleachtas faoi chaibidil ann.



Bhuaigh leabharlanna GBRÁ boinn airgid agus chré-umha ag Gradaim na hInstitiúide Cruthaithí agus Dearaidh (ICAD)



D'éirigh le tairiscint chun árachas cosanta morgáiste a sholáthar don Earnáil Rialtais Áitiúil



Oiliúint curtha ar breis agus 400 cleachtóirí tithíochta trí thionscadal Feabhsaithe Sonraí

# 1 Machnamh ar an mbliain atá imithe tharainn

## Cathaoirleach



Is cúis áthais dom Tuarascáil Bhliantúil na bliana 2021 a chur faoi bhráid an tAire Tithíochta, Rialtais Áitiúil agus Oidhreachta thar ceann Ghníomhaireacht Bainistíochta an Rialtais Áitiúil.

Ar aon dul le heagraíochtaí eile, rinneadh teacht aniar na hearnála agus na Gníomhaireachta a tháistíl go dian in 2021 agus tá bród orm a rá gur éirigh leis an Gníomhaireacht seirbhísí a sholáthar chuig an earnáil gan aon bhriseadh i gcaitheamh na bliana. Lean an Bord, an Feidhmeannas agus na fostaithe orthu ó thaobh obair i gcomhar agus aghaidh a thabhairt ar na dúshláin a bhaineann le cur isteach COVID-19, agus iad ag obair go cianda nó lonnaithe san oifig, nuair ba cheadmhach é sin a dhéanamh le linn maolú ar na srianta. Bhí ról lárnach ag an nGníomhaireacht ó thaobh tacú le húdaráis áitiúla le linn éigeandálai COVID-19.

Thacaigh Feidhmeannas GBRÁ leis an earnáil agus leis an CBCC agus a chuid choistí, chun comhordú ar fheagraí do ranna rialtais – trí réitigh bogearraí a sholáthar amhail an Deontas Atosaithe agus an Pacáiste um Tharscaoileadh Rátaí agus trí fheachtais náisiúnta a chomhordú lena n-áirítear an feachtas 'Fan Folláin', an Fóram Glaonna Pobail agus an Fóram Freagartha Pobail, agus iad i mbun plé le páirtithe leasmhara náisiúnta chomh maith le tacaíocht agus comhairle a thabhairt d'fhoirne freagartha pobail áitiúla. Rinne an GBRÁ athbhreithniú freisin ar Threoirínte Oibriochta Caighdeánacha agus chum sí Dréacht-Chreat Earnála um Obair Chumaisc.

Rinneadh mórán tráchta sna meáin ar fheachtais náisiúnta leithéidí Éire ag Léamh agus Fás ar Aghaidh, feachtais a tharraing aird ar na céadta míle úsáideoir leabharlainne a ghlac páirt in imeachtaí agus gníomhaíochtaí gaolmhara. Bhí antóir ar sheirbhísí digiteacha i gcónaí agus méadú 26% tagtha ar líon na n-úsáideoirí de Borrowbox le linn 2021.

Chabhraigh an Oifig Chomhordaithe Soláthair Tithíochta le cur le chéile agus le cur i bhfeidhm tosaigh straitéis titheachta nua an Rialtais, Tithíochta Do Chách, agus lean an Oifig um Aistriú Seirbhísí

Uisce (WSTO) uirthi ó thaobh tacú le comhordú iarrachtaí na n-údarás áitiúil chun aistriú seirbhísí uisce go hUisce Éireann a chur chun cinn.

I measc na bhforbairtí nua in 2021 tugadh isteach ról nua, is é sin an Comhordaitheoir Dramhaíola Údarás Áitiúil don Ghníomhaireacht, agus cuireadh pleannanna chun cinn chun an Láraonad Sonraí a bhunú. Leanadh ar aghaidh ó thaobh nuálaíocht a chur i gcroílár obair na Gníomhaireachta agus ba ghaisce nach beag é conas mar a cuireadh le próifíl na hearnála rialtais áitiúil sa réimse seo. Lean an Ghníomhaireacht uirthi freisin ó thaobh obair go dlúth leis an Roinn Tithíochta, Rialtais Áitiúil agus Oidhreachta agus chuir sí i bhfeidhm na príomhchuspóirí feidhmíochta atá leagtha amach sa Chomhaontú um Sheachadadh Feidhmíochta.

Ba mhaith liom an deis seo a thapú chun buíochas a ghabháil leis an GBRÁ as a gcuid oibre agus tacaíochta i rith na bliana agus aitheantas a thabhairt do conas mar a d'éirigh leis an nGníomhaireacht seirbhísí a sholáthar don earnáil ar bhonn comhleanúnach gairmiúil.

Ba mhaith liom buíochas a ghabháil le Paul Dunne, Príomhoifigeach Feidhmiúcháin, as a thacaíocht leanúnach agus go háirithe as a cheannaireacht le linn bliana dúshlánaí. Ba mhaith liom buíochas agus moladh a thabhairt do na fostaithe freisin, na meithleacha agus na coistí go léir agus foireann ionlán GBRÁ as a gcuid seirbhísí agus tiomantais don earnáil agus do mo chomhbhaill Boird as a dtacaíocht.

*Jackie Maguire*

**Jackie Maguire**

Cathaoirleach an Bhoird

## Príomhoifigeach Feidhmiúcháin



Lean lucht GBRÁ orthu ó thaobh obair go cianda le linn 2021, agus iad ag filleadh ar obair lonnaithe san oifig nuair a cheadaigh na srianta bainteach le COVID-19 é sin a dhéanamh. Bhí gá le tiomantas leanúnach ónár bhfostaithe ar fad chun é sin a dhéanamh chomh maith le tacaíocht ónár bhfoireann TF inmheánach.

I gcaitheamh 2021, rinne an GBRÁ athchóiriú ar Theach an Phionnusce, athchóiriú a raibh foirgneamh níos nua-aimseartha agus níos úire mar thoradh air, agus spás tiomnaithe don nuálaocht á chur isteach ann ar féidir údarás áitiúla úsáid a bhaint as chomh maith le seomraí cruinnithe breise.

Lean an Ghníomhaireacht ar aghaidh ó thaobh an Straitéis Nuálaochta a sheachadadh – mar chuid den obair seo bhí treoirthionscadal um Uathoibriú Róbatach Próiseas a raibh an-rath air chomh maith le plé a dhéanamh leis an earnáil phoiblí i gcoitinne ar mhaithle le cur le próifil an rialtais áitiúil sa réimse nuálaochta.

Leanadh ar aghaidh le hobair na gcoistí, na mbord tionscadail agus na gclár chomh maith le hobair CBCC i rith na bliana. Coinníodh an dlúthchaidreamh oibre leis an RTRAO agus, tar éis teacht ar chomhaontú maidir lenár gComhaontú Seachadta Feidhmíochta, cuireadh i bhfeidhm é i rith na bliana. Cuireadh post mar Chomhordaitheoir Dramhaíola na nÚdarás Áitiúil ar bun sa Ghníomhaireacht in 2021 d'fhonn tacú le cur i bhfeidhm "An Phlean Gníomhaíochta Dramhaíola do Gheilleagar Ciocrlach". Chuaign Fochoiste Cibearylánadála na Gníomhaireachta i dteagmháil leis an earnáil agus thacaigh sé léi maidir le pleánáil leanúnachais gnó agus freagairt ar chibirionsaithe.

Chuaigh suíomh gréasáin Post an Rialtais Áitiúil beo i mí lúil 2021 le 550 post san earnáil faoi dheireadh na bliana. Seoladh suíomh gréasáin Chatalóg Seirbhíse an Rialtais Áitiúil i mí na Samhna 2021. Cuireann an suíomh gréasáin eolas ar fáil d'úsáideoirí ar níos mó ná 1,000 seirbhís a sholáthraíonn an earnáil rialtais áitiúil, ag cur feabhas ar phlé leis an bpobal ar an gcaoi sin chomh maith le rochtain níos fearr ar sheirbhísí a chur ar fáil.

Mar chuid dá hobair leis an meitheal um Obair san Earnáil Amach Anseo, chuir an GBRÁ dréacht le chéile de Chreat earnála um Obair Chumaisc in 2021 agus chuaigh sí i mbun plé le húdarás áitiúla faoi chur i bhfeidhm na socruithe oibre cumaisc atá beartaithe. Ba é téama na comhdhála bliantúla AD ná Aistriú go Múnla nua Oibre.

D'oibrigh an GBRÁ i gcomhar le húdarás áitiúla agus leis an rialtas ar fheachtais náisiúnta lena n-áirítear an feachtas 'Fan Folláin' chomh maith le tacaíocht leanúnach a thabhairt ó thaobh comhordú a dhéanamh ar an Fóram Glaonna Pobail agus an Fóram Freagartha Pobail, agus iad i mbun plé le páirtithe leasmhara

náisiúnta chomh maith le tacaíocht agus comhairle a thabhairt do chomhordaitheoirí freagartha pobail áitiúla agus d'fhoirne. Leanadh ar aghaidh leis an obair ó thaobh tacú leis an earnáil cursáí COVID-19 a bhainistiú ar mhaithle le seachadadh seirbhíse a chinntí ar bhealach comhsheasmhach lena n-áirítear Treoirlínte Oibríochta Caighdeánacha a fhorbairt d'údarás áitiúla.

Chabhraigh an Oifig Chomhordaithe Soláthair Tithíochta le cur le chéile agus le cur i bhfeidhm tosaigh straitéis titheochta nua an Rialtais, Tithíocht do Chách. D'oibrigh an HDCO i ndlúthchomhar le húdarás Áitiúla agus leis an RTRAO chun teimpléad a fhorbairt le haghaidh Pleananna Gníomhaíochta um Sheachadadh Tithíochta le hullmhú ag Údarás Áitiúla chun "conas, cá háit agus cathain" a shoiléiriú maidir le titheochta sóisialta agus inacmhainne a sheachadadh sna blianta amach romhainn. Forbraíodh an córas tuairiscithe "TRABIS" (Réiteach a Bhaineann le Rianaire ar Fhaisnéis Ghnó) agus leathadh amach é chuig gach údarás áitiúil agus páirtithe leasmhara eile i rith na bliana agus sholáthair sé faisnéis ffor-ama, ar féidir teacht uirthi go héasca maidir le gach tionscadal seachadta titheochta, lena n-áirítear tógál nua, léasú agus éadálacha.

Rinne an GBRÁ roinnt feachtas poiblóchta leabharlanna a bhainistiú le linn 2021, lena n-áirítear feachtas Buail Isteach a dhírigh ar dhaoine a spreagadh chun filleadh ar fhoirgnimh leabharlainne, Feachtas na Leabharlainne Beag chun aird a tharraingt ar mhálaí leabhar na Leabharlainne Beag a bheith ar fáil agus feachtas Éire ag Léamh.

Ba mhaith liom buíochas a ghabháil le Cathaoirleach an Bhoird, Jackie Maguire, comhalaí an Bhoird agus oifigigh na Roinne as a ndúthrácht agus a dtacaíocht i gcaitheamh na bliana.

Mar fhocal scoir, ba mhaith liom buíochas a ghabháil le fostaithe uile na Gníomhaireachta a d'oibrigh i gcomhar agus go díograiseach i rith na bliana as a dtiomantas leanúnach don Ghníomhaireacht.



**Paul Dunne**

Príomhoifigeach Feidhmiúcháin

## 2 | Fís, Misean, Luachanna

### Prionsabail Dhearaidh ón Athbhreithniú



Ceannaireacht straitéiseach a forbairt san earnáil



Luach ar airgead



Guth ionadaíoch don earnáil ar bhonn náisiúnta



Ionad bairr feabhas i réimsí atá laistigh de théarmaí tagartha s'againne



Tacú le forbairt agus cur i bhfeidhm beartas rialtais atá fianaise-bhunaithe



A bheith inár sárfhostóir



### RIALTAS ÁTIÚIL FÓCASAITHE

Tá an-mheas ag an LGMA ar ár bhfoireann agus orthu siúd a oibríonn linn go sealadach agus féachann sé le foireann sholúbtha shaineolach a chothú a bhuil teacht aniar inti



### CEANNAIREACHT

Cuirfidh an LGMA béis ar phleanáil straitéiseach 3-5 bliana a chur ar fáil, ag dul i ngleic le dúshlán agus le deiseanna atá le teacht



### STRAITÉISEACH

Tabharfaidh an LGMA ceannaireacht d'údaráis áitiúla agus do pháirtithe leasmhara eile agus oibreoidh sé as lámhá a chéile leo chun an earnáil a athrú ar bhealach dearfach



### COMHOIBRITHEACH

Cuirfidh an LGMA meon comhoibritheach chun cinn



### NUÁLACH

Glacfaidh an GBRÁ chuici féin smointe nua, cleachtais nua agus teicneolaíochtaí nua d'fhonn an earnáil a chur chun cinn agus a fhorbairt ar bhealach fadbhreathnaitheach



### FREAGRACH

Beidh an LGMA freagrach as gach cinneadh a dhéanann sí

## Ár bhFís



I gcomhréir le húdaráis áitiúla, lárionad barr feabhas i gcompháirt a bheidh san LGMA agus tabharfaidh sí ceannaireacht do chuir chuige earnála a fhéachfaidh le seirbhísí poiblí eiseamláireacha a fhorbairt agus a chur ar fáil ar bhonn níos leithne ag an leibhéal áitiúil



## Ár Ráiteas Misin



Fócas a thabhairt do ghníomhaíochtaí le go seachadfaí eispéireas custaiméara ar ardchaighdeán d'údaráis áitiúla, agus túis áite tugtha d'fhorbairt agus do chur chun cinn dea-chleachtais maidir le polasaithe, córais agus cuir chuige earnála nuair atáthar ag dul i ngleic leis na dúshlán ghnó atá roimh údaráis áitiúla



**3**

# Struchtúr, Rialachas agus Bainistiú

## Dea-Rialachas a chur chun cinn

### Ráiteas Rialachais agus Tuarascáil Chomhaltaí an Bhoird

Bunaíodh Bord GBRÁ faoin Ordú um Ghníomhaireacht Bainistíochta Rialtais Áitiúil (Bunú), 2012. Leagtar amach feidhmeanna an Bhoird in Alt 17 agus Alt 18 den Ordú Bunaithe. Tá an Bord freagrach don Aire Tithíochta, Rialtais Áitiúil agus Oidhreachta agus tá sé freagrach as dea-rialachas a chinntí agus téann sé i mbun an taisc seo trí chuspóirí agus spriocanna straitéiseacha a leagan síos agus trí chinntí straitéiseacha a dhéanamh ar gach saincheist gnó tábhachtach. Is iad an Príomhoifigeach Feidhmiúchán (POF) agus an fhoireann bainistíochta shinsearach atá freagrach as an GBRÁ a bhainistiú ó lá go lá chomh maith le hí a rialú agus a threorú. Ní mór don POF agus don fhoireann bainistíochta shinsearach an treo straitéiseach leathan atá leagtha síos ag an mBord a leanúint agus ní mór dóibh a chinntí go bhfuil tuiscint shoiléir ag gach comhalta den Bhord ar na príomhgníomhaíochtaí agus ar na príomhchinntí a bhaineann leis an eintiteas, agus ar aon rioscaí suntasacha a d'fhéadfadh teacht chun cinn. Feidhmíonn an POF mar idirghabhálaí díreach idir an Bord agus lucht bainistíochta GBRÁ.

### Freagrachtaí an Bhoird

Tá obair agus freagrachtaí an Bhoird leagtha amach i Sceideal na gCúrsaí ina bhfuil na hábhair atá forchoimeádta go sonrach do chinneadh an Bhoird. I measc na nithe buana gur féidir an Bord a mheas tá:

- Nuashonrú ón POF Dearbhú
- leasanna Tuarascálacha ó
- choistí Tuarascálacha
- airgeadais
- Clár Rioscaí cúrsaí
- Rialachais

Ceanglaíonn alt 18(a) den Ordú um Ghníomhaireacht Bainistíochta Rialtais Áitiúil (Bunú), 2012 ar Bhord an GBRÁ cuntas chearta a choimeád ar ioncam agus caiteachas uile na Gníomhaireachta, agus ar fhoinsí an ioncaim sin agus ar ábhar an chaiteachais sin, agus ar maoín, creidmheasanna agus dliteanais na Gníomhaireachta.

Agus na ráitis airgeadais seo á n-ullmhú, tá ceanglas ar Bhord an GBRÁ:

- polasaithe cuntasáiochta oiriúnacha a oghnú agus iad a chur i bhfeidhm go seasta
- breithiúnais agus meastacháin a dhéanamh atá réasúnta agus stuama
- Na ráitis airgeadais a ullmhú ar bhonn gnóthais leantaigh ach amháin má tá sé míchuí talamh slán a dhéanamh go leanfaidh sé air ag feidhmiú; agus
- A bheith in ann a rá ar leanadh caighdeáin chuntasáiochta infheidhmithe, faoi réir aon imeacht ábhartha a noctar agus a mhínítear sna ráitis airgeadais.

Tá an Bord freagrach as taifid chuntasáiochta shásula a choinneáil a nochtann, le cruinneas réasúnta ag aon tráth, a staid airgeadais agus a chuireann ar a chumas a chinntí go gcomhlónann na ráitis airgeadais Alt 18(a) den Ordú um Ghníomhaireacht Bainistíochta Rialtais Áitiúil (Bunú), 2012. Is é an Bord atá freagrach as sláine agus cothabháil na faisnéise corporáidí agus airgeadais ar shuíomh gréasáin GBRÁ.

Tá an Bord freagrach as an bplean agus an buiséad bliantúil a fhaomhadh. D'fhaomh an Bord an Buiséad an 23 Meán Fómhair 2021 agus an Plean Corparáideach 2020-2022 an 28 Samhain 2019.

Tá an Bord freagrach freisin as a shócmhainní a chosaint agus as céimeanna réasúnta a ghlacadh chun calaois agus neamhrialtachtaí eile a chosc agus a bhrath.

Measann an Bord go dtugann ráitis airgeadais GBRÁ léargas fíor agus cothrom ar fheidhmíocht airgeadais agus ar staid airgeadais GBRÁ amhail an 31 Nollaig 2021.

### Sceideal na gCúrsaí

I measc na bhfreagrachtaí sonracha atá ag comhaltaí Boird tá:

- Sócmhainní GBRÁ a chosaint trí bhearta réasúnacha a ghilcadh chun calaois agus neamhrialtachtaí eile a chosc agus a bhrath.
- Sócmhainní a dhiúscairt agus a chur ar scor ar fiú níos mó ná €70,000.
- The approval of significant acquisitions above €100,000.
- éadálacha suntasacha a fhaomhadh ar fiú níos mó ná €100,000.
- Faomhadh téarmaí conarthaí móra os cionn €100,000.
- Ceadú Buiséid Bliantúla agus Pleananna Corparáideacha.
- Céadú Tuarascálacha Bliantúla agus cuntais..
- Comhlónadh ceanglais reachtúla agus riarrachán maidir le ceapadh, líon, grádú, agus coinníollacha ceapacháin na bhfostaithe go léir, lena n-áirítear luach saothair agus aoisliúntas, a cheadú.
- Infheistíochtaí móra agus tionscadail chaipítil a cheadú
- A chinntíú go bhfuil leibhéal údaráis tarmligthe, beartas cistíochta agus beartais um bainistíocht riosca i bhfeidhm agus go gcloítear leo.
- Go gcoimeádfar leabhair chuntais chearta a nochtfaidh le cruinneas réasúnta ag aon tráth staid airgeadais GBRÁ agus a chuireann ar a chumas a chinntíú go gcomhlónann na ráitis airgeadais alt 18(a) den Ordú Bunaithe 2012.
- Ceapachán, luach saothair agus measúnú ar fheidhmíocht an Phríomhfheidhmeannáigh, agus ar phleanáil comharbais, don Phríomhfheidhmeannach, de réir bheartas an rialtais.
- Go ndéanfar measúnú cothrom sothuigthe ar sheasamh GBRÁ agus a Tuarascáil Bhliantúil agus cuntais á gcur faoi bhráid an Aire.

- Cloí le gach oibleagáid reachtúil a bhaineann leis an GBRÁ. Sa chás go dtugann comhaltaí Boird aonair faoi deara neamhchomhlónadh i leith aon oibleagáid dá leithéid, ba chóir dóibh é sin a chur in iúl dá gcomhaltaí Boird láithreach d'fhonn an cheist a chur ina cheart. Ba cheart neamhchomhlónadh a chur in iúl don Aire ábhartha agus Rúnaí an Bhoird a chur ar an eolas faoin ngníomh seo freisin.
- Breithiúnas neamhspleáach a thabhairt ar shaincheisteanna straitéise, feidhmíolta, acmhainní, príomhcheapacháin agus caighdeáin iompair.
- Leasuithe suntasacha ar shocair phinsin an Phríomhfheidhmeannáigh agus na bhfostaithe.
- Cuirfidh an Cathaoirleach in iúl don Aire ábhartha má tá riarr scileanna ar leith de dhíth ar an mBord.
- De réir alt 3.9 den Chód Cleachtais um Rialachas Comhlactaí Stáit, táthar ag súil le freastal 100% ar chruinnithe Boird.

### Na hAchtanna um Eitic in Oifigí Poiblí agus um Chaighdeáin in Oifigí Poiblí

Ceanglaítear ar phearsanra sinsearach GBRÁ, ar chomhaltaí Boird agus ar aon sealbhóir poist ainmhithe san eagraíocht ráitis bhliantúla a chur isteach de réir na nAchtanna seo.

### Nochtuithe Cosanta

Níor cuireadh aon nochtadh cosanta faoi bhráid an GBR le linn 2021.

### Soláthar Corparáideach

Tá gníomhaíocht soláthair GBRÁ ar fad treoraithe ag na Treoirínte agus Beartais um Sholáthar Poiblí arna bhfoilsíú ag an Róin Airgeadais. Baineann GBRÁ leas as creatáil soláthair a bunaíodh faoin tSeirbhís Náisiúnta Soláthair do sheirbhísí lena n-áirítear Stáiseanóireacht, Leictreachas agus Gás. Cloíonn nósanna imeachta soláthair inmheánacha leis an deachleachtas molta lena n-áirítear leithscaradh dualgas, tuairisciú rialta bainistíochta agus córas chun caiteachas a údarú. Faoi Nósanna Imeachta Soláthair GBRÁ, éilítear ceadú ón mBord do gach caiteachas os cionn na tairsí comhaontaithe.

## Tuarascáil Bhliantúil ar Fhuinneamh GBRÁ 2021

Tá 34,002 troigh cearnach de spás oifige ag oifigí GBRÁ i mBaile Átha Cliath 8 thar dhá fhoirgneamh. Tá gá le tuairisciú bliantúil ar shonraí fuinnimh ó chomhlacthaí poiblí faoi IR 426 de 2014 (agus roimhe sin faoi IR 542 de 2009). Chuir an GBRÁ túis lena húsáid fuinnimh a thuairisciú in 2009 (an Bhonnlíne) agus úsáid á baint as an gCóras M&R ar líne (arna fhorbairt ag an SEAL agus an Roinn Cumarsáide, Gníomhaithé ar son na hAeráide agus Comhshaoil). Go dtí seo, tá an Ghníomhaireacht tar éis 52.8% a choigilt i gcomparáid leis an mbonnlíne (2009) mar a foilsíodh é i Tuarascáil Bhliantúil an SEAL 2021 ar Fheidhmíocht Éifeachtúlachta Fuinnimh san Earnáil Phoiblí. Léiríonn sé seo gur sháraigh an GBRÁ an ráta bonnlíne éifeachtúlachta agus gur bhain sí amach sprioc 2021.

### Cód Cleachtais le haghaidh Comhlacthaí Stáit a rialú: Iarscríbhinn maidir le Cothromaíocht Inscne, Éagsúlacht, agus Ionchuimsitheacht

Amhail ón 31 Nollaig 2021, tá ceathrar (40%) ban agus seisear fear 60% ar an mBord, agus gan aon post folamh air. Baineann an Bord sprioc an Rialtais amach mar sin agus ionadaíocht de 40% ar a laghad de gach inscne i mballraíocht na mBord Stáit. Is iad Cumann Bainistíochta Contae agus Cathrach agus RTRAO a dhéanann ballraíocht a rialú trí ionadaithe a ainmniú don Bhord. Ainmníonn an CBCC ochtar ionadaithe agus ainmníonn RTRAO beirt ionadaithe. Ba cheart a thabhairt faoi deara go bhfuil an rogha ag RTRAO an tríú ionadaí a ainmniú, agus go bhfuil rogha ag an Aire freisin comhalta seachtrach Boird a ainmniú. Tarraingíonn an GBRÁ comhdhéanamh inscne an Bhoird aníos agus iad i mbun comhráite le CBCC agus

RCAL agus comhaltaí Boird nua á n-ainmniú. Aithníonn an GBRÁ tábhacht na héagsúlachta lena n-áirítear éagsúlacht inscne agus na buntáistí a thugann sé seo don eagraíocht.

Tá an POF agus na fostaithe faoi réir Chód lompraíochta agus ní mór dóibh cloí leis na ceanglaíse reachtúla go léir, is é sin an tAcht um Stádas Comhionann, 2000, an tAcht um Chomhionannas, 2004 agus an tAcht um Míchumas 2005, lena chinntí go bhfuil an timpeallacht oibre saor ó leatrom bunaithe ar bhallaíocht de Phobal an Lucht Siúil, cine, náisiúntacht, dath nó bunús eitneach, reiligiún nó creideamh, aois, míchumas, gnéaschlaonadh, stádas sibhialta, stádas teaghlaigh nó inscne i dtaca le fostáiocht agus oiliúint cheirde nó gairmoiliúint.

Tá an GBRÁ i mbun cultúr faoi thionchar a cuid luachanna a chothú a bheidh ríthábhachtach ó thaobh cothromaíocht inscne, éagsúlacht agus ionchuimsitheacht a chur chun cinn agus í i mbun a cuid oibre.

### Struchtúr an Bhoird

Tá an Bord comhdhéanta de 10 comhalta (ochtár Príomhfeidhmeannach údarás áitiúil arna n-ainmniú ag Comhairle an Bhoird agus suas le ceathrar ainmnithe ag an Aire). Bíonn Príomhfeidhmeannach arna n-ainmniú do Bhord GBRÁ ina mbaill d'Fheidhmeannas an CBCC ag an am céanna. Mairfidh ceapacháin an Aire ar feadh tréimhse trí bliana.

**Tugann an tábla ar chál an leathanaigh sonrai faoi cheapacháin comhaltaí an Bhoird agus na cruinnithe ar ar fhreastail siad:**



## Bord GBRÁ - Dáta Ceapacháin agus Taifead Tinrimh ag Cruinnithe Boird 2021

Ball	Post	Nótaí	Freastalta	I dteideal freastal orthu
<b>Iníon J Maguire (Cathaoirleach)</b>	POF, Comhairle Contae na Mí	Cathaoirleach – ó 11/20 Feidhmeannach 10/16	6	6
<b>An tUasal Keegan</b>	POF, Comhairle Cathrach Bhaile Átha Cliath	Ainmnithe chuig an mBord 10/14	6	6
<b>An tUasal T Lucey</b>	POF, Comhairle Contae Chorcaí	Ceaptha mar POF Chorcaí 05/14	6	6
<b>An tUasal M Walsh</b>	POF, Údarás Áitiúla Phort Láirge	Feidhmeannach CBCC 10/18	4	6
<b>An tUasal B McGrath</b>	POF, Comhairle Cathrach na Gaillimhe	Ainmnithe chuig an mBord 10/20	5	6
<b>Iníon C Byrne</b>	POF, Comhairle Contae Chill Chainnigh	Ainmnithe chuig an mBord 10/20	4	6
<b>An tUasal T Enright</b>	POF, Comhairle Contae Loch Garman	Ainmnithe chuig an mBord 10/20	3	6
<b>An tUasal E O'Sullivan</b>	POF, Comhairle Contae Muineacháin	Ainmnithe chuig an mBord 10/20	3	5
<b>An tUasal E Cummins</b>	POF, Comhairle Contae Ros Comáin	Ainmnithe chuig an mBord 11/21	0	1
<b>Iníon M Hurley</b>	Rúnaí Cúnta, RTRAO	Ainmnithe chuig an mBord 09/20	5	6
<b>Iníon S Neary</b>	Príomhoifigeach, RTRAO	Ainmnithe chuig an mBord 06/19	5	6

Chuir an Bord an cúig choiste seo a leanas ar bun:

### Coiste um Iniúchóireacht agus Riosca

Maidir le comhdhéanamh an Choiste um Iniúchóireacht agus Riosca, caithfidh comhalta amháin a bheith ina POF ar údarás áitiúil, comhalta amháin eile a bheith ina POF ar údarás áitiúil, beirt chomhaltaí a bheith ainmnithe ag CBCC agus comhalta amháin eile a bheith neamhspleách. Is é ról an Choiste um Iniúchóireacht agus Riosca (CIR) ná tacú leis an mBord maidir lena fhreagrachtaí i dtaobh saincheisteanna riosca, rialaithe agus rialachais agus dearbhú bainteach le seo. Tá an CIR neamhspleách ó bhainistíocht airgeadais na heagraíochta. Cinntíonn an Coiste go háirithe go ndéantar monatóireacht ghníomhach neamhspleách ar na córais rialaithe inmheánaigh lena n-áirítear gníomhaíochtaí iniúchta. Tuairiscíonn an CIR tuairisc chuig an mBord tar éis gach cruinniú agus go foirmiúil i scíobhinn gach bliain.

Tharla ceithre chruinniú den Choiste um Iniúchóireacht agus Riosca i rith 2021. Is iad a chomhalta ná:

Ball	Post	Freastalta	I dteideal freastal orthu
<b>An tUasal M Walsh (Cathaoirleach)</b>	POF, Comhairle Contae Phort Láirge	3	4
<b>An tUasal E O'Sullivan</b>	POF, Comhairle Contae Muineacháin	2	4
<b>An tUasal A Connolly</b>	Oifigeach Neamhphoiblí	4	4
<b>An tUasal J McKeon</b>	Ceannasaí Airgeadais, Comhairle Contae Longfoirt	4	4
<b>Iníon H Cunningham</b>	Ceannasaí Airgeadais, Comhairle Contae Dhún Laoghaire-Ráth an Dúin	4	4

## Coiste um Bainistiú Athruithe

Tá an Coiste um Bainistiú Athruithe comhdhéanta de 11 Phríomhfheidhmeannach údaráis áitiúil, ainmní amháin ó RTRAO, agus beirt Cheannasaithe AD. Tá Cathaoirleach an Choiste um Bainistíocht Athruithe ina chomhalta de Bhord GBRÁ. Cabhraíonn an Coiste um Bainistiú Athruithe le Bord an GBRÁ chun rialú agus maoirsíú a dhéanamh ar conas mar a chuireann an GBRÁ Straitéis IR agus AD agus nithe gaolmhara i bhfeidhm. Ina theannta sin, tacaíonn an Coiste leis an mBord trí chomhairle a thabhairt ar conas an straitéis a chur in oiriúint do riachtanais ghnó údarás áitiúil atá ag teacht chun cinn.

### Tharla sé chruinníú den Choiste um Bainistiú Athruithe le linn 2021. Is iad a chomhalta ná:

Ball	Post	Freastalta	I dteideal freastal orthu
An tUasal T Enright (Cathaoirleach)	POF, Comhairle Contae Loch Garman	4	6
Iníon C Byrne (Leaschathaoirleach)	POF, Comhairle Contae Chill Chainnigh	6	6
An tUasal P Carey	POF, Comhairle Contae Chill Dara	3	4
An tUasal F Curran	POF, Comhairle Contae Chill Mhantáin	5	6
An tUasal P Daly	POF, Comhairle Cathrach agus Contae Luimnígh	4	6
Iníon A Doherty	POF, Comhairle Cathrach Chorcaí	5	6
Iníon A Farrelly	POF, Comhairle Contae Fhine Gall	5	6
Iníon J Maguire	POF, Comhairle Contae na Mí	3	6
An tUasal J McLaughlin	POF, Comhairle Contae Dhún na nGall	6	6
An tUasal D McLoughlin	POF, Comhairle Contae Bhaile Átha Cliath Theas	6	6
Iníon Teresa O'Donovan	Ceannasaí Bainistíochta Acmhainní Daonna, Comhairle Contae Chorcaí	4	4
An tUasal E O'Sullivan	POF, Comhairle Contae Muineacháin	3	6
Iníon E Quinlivan	POF Cúnta/ Seirbhísí Corparáideacha, Claochlú agus Acmhainní Daonna, Comhairle Cathrach Bhaile Átha Cliath	6	6
Iníon E Reeves	Príomhoifigeach, An Roinn Tithíochta, Rialtais Áitiúil agus Oidhreachta	5	6

## Coiste Teicneolaíochta Faisnéise agus Cumarsáide (TFC)

Tá an Coiste Teicneolaíochta Faisnéise agus Cumarsáide comhdhéanta de thrí Phríomhfheidhmeannach ar údarásí áitiúla, ainmní Boird amháin, ceathrar Oifigeach Ceannasaí Córais Faisnéise (OCCF), Ceannasaí Airgeadais amháin, ionadaí amháin de chuid Oifig Phríomh-Oifigeach Faisnéise an Rialtais (OPOFR), Príomhoifigeach Faisnéise amháin ó RTRAO agus beirt ionadaí GBRÁ. Tá Cathaoirleach an Choiste TFC ina chomhalta de Bhord GBRÁ.

Is é rol an Choiste TFC ná:

- rialtais áitiúil aonair cruthaithe ó thaobh Ailtireachta, TFC agus Caighdeán de.
- Obair i gcomhar le tionscadail ghnó rialtais áitiúil lena chinntíú go gcloíonn na cláir TFC gaolmhara le cuir chuige Ailtireachta ina n-iomláine agus go n-úsáideann siad Caighdeán Chomhaontaithe le haghaidh Cumarsáide agus Idir-inoibritheachta.
- Comhairle agus treoir a thabhairt maidir le TFC in aon tionscnamh gnó nua, conas is féidir leis na compháirteanna TFC oibriú le chéile agus gnó mar is gnách ar siúl agus deimhin a dhéanamh de go gcuirtear deireadh le tionscnaimh TFC níos sine i dtráth.
- Comhairle theicniúil a thabhairt maidir le túis áite a thabhairt do Thionscnaimh rialtais áitiúil agus dúshlán a thabhairt an leas is fearr agus is féidir a bhaint as réitigh teicneolaíochta ar fud na hearnála.
- A bheith ina phointe cóimheasa ailtireachta comhchoiteann, bunaithe ar chleachtas reatha, do gach córas TFC ar fud an rialtais áitiúil.

**Tharla sé chruinniú den Choiste TFC le linn 2021. Is iad a chomhalta ná:**

Ball	Post	Freastalta	I dteideal freastal orthu
An tUasal E. O'Sullivan (Cathaoirleach)*	POF, Comhairle Contae Muineacháin	4	6
An tUasal F Curran	POF, Comhairle Contae Chill Mhantáin	3	6
An tUasal T. Ryan	POF, Comhairle Contae an Chabháin	3	6
Iníon K. Quinn	Ceannasaí Airgeadais, Comhairle Cathrach Bhaile Átha Cliath	4	6
Iníon M. O'Donohue	Ceannasaí Oibríochtaí, OCGIO	4	6
An tUasal G. Lynch	Ceannasaí CCF, Comhairle Contae Thiobraid Árann	1	1
An tUasal S. Brady	HIS, Dun Laoghaire Rathdown County Council CCF, Comhairle Contae Dhún Laoghaire-Ráth an Dúin	6	6
Iníon N. McHugh	Príomhfheidhmeannach Cúnta, GBRÁ	6	6
An tUasal J. Flanagan	Sainchomhairleoir Sinsearach, GBRÁ	6	6
Iníon L. Guthrie	Bainisteoir GBRÁ	5	6
An tUasal E. Hunt	Príomhfheidhmeannach Cúnta, GBRÁ	4	6
Iníon B. Heneghan	CCF, Comhairle Contae Mhaigh Eo	1	2
Iníon C O'Hare	Ceannasaí Córais Faisnéise agus Nuálaíochta, Comhairle Contae Muineacháin	5	5
An tUasal Mihai Bilaucă	Príomhoifigeach Faisnéise, RTRAO	1	3

\*Is é an tUasal E. O'Sullivan an cathaoirleach reatha ag éirí as ó mhí na Nollag 2021 ar aghaidh.

## Coiste Airgeadais

Tá ceithre POF d'údaráis áitiúla ar an gCoiste Airgeadais. Tá Cathaoirleach an Choiste Airgeadais ina chomhalta de Bhord GBRÁ.

Is é rol an Choiste Airgeadais ná:

- Roimh an 30 Meitheamh gach bliain, paraíméadair an bhuiséid don chéad bliain eile a mholadh.
- Roimh 30 Meán Fómhair gach bliain, dréachtbhuiséad don chéad bliain eile a mholadh agus cionroinnt na muirear ar gach údarás áitiúil, bunaithe ar an mBeartas Muirearaithe ceadaithe.
- Na himpleachtaí a mheá ó thaobh an tionchair a d'fhéadfadh a bheith ag an straitéis ar an mBeartas Muirearaithe/ar Bhuiséadú.

**Tionóladh ceithre chruinniú den Choiste Airgeadais le linn 2021. Is iad a chomhalta ná:**

Ball	Post	Freastalta	I dteideal freastal orthu
<b>An tUasal B McGrath (Cathaoirleach)</b>	POF, Comhairle Cathrach na Gaillimhe	4	4
<b>Iníon J Maguire</b>	POF, Comhairle Contae na Mí	3	4
<b>Iníon AM Delaney</b>	POF, Comhairle Contae Uíbh Fhailí	3	4
<b>An tUasal P Carey</b>	POF, Comhairle Contae Chill Dara	2	2
<b>An tUasal M Lydon</b>	POF, Comhairle Contae Shligigh	1	1

## Grúpa Maoirseachta Athchóirithe na hEarnála Poiblí (GMAEP)

Ar an gCoiste GMAEP tá Cathaoirleach GBRÁ, Príomhoifigeach Feidhmiúcháin GBRÁ, Cathaoirleach an CBCC, Príomhfheidhmeannach Chomhairle Contae Chorcaí, Príomhfheidhmeannach Chomhairle Cathrach Bhaile Átha Cliath, Ard-Rúnaí na Roinne Tithíochta, Rialtais Áitiúil agus Oidhreachta, Ard-Rúnaí Cúnta na Roinne Tithíochta, Rialtais Áitiúil agus Oidhreachta agus ionadaí seachtrach ón Earnáil Tráchtála.

Is é ról an Choiste GMAEP ná clár athchóirithe agus éifeachtúlachta an rialtais áitiúil a stiúradh chomh maith le monatóireacht a dhéanamh air agus tuairisciú faoi. Tá Cathaoirleach an Choiste GMAEP ina chomhalta de Bhord GBRÁ.

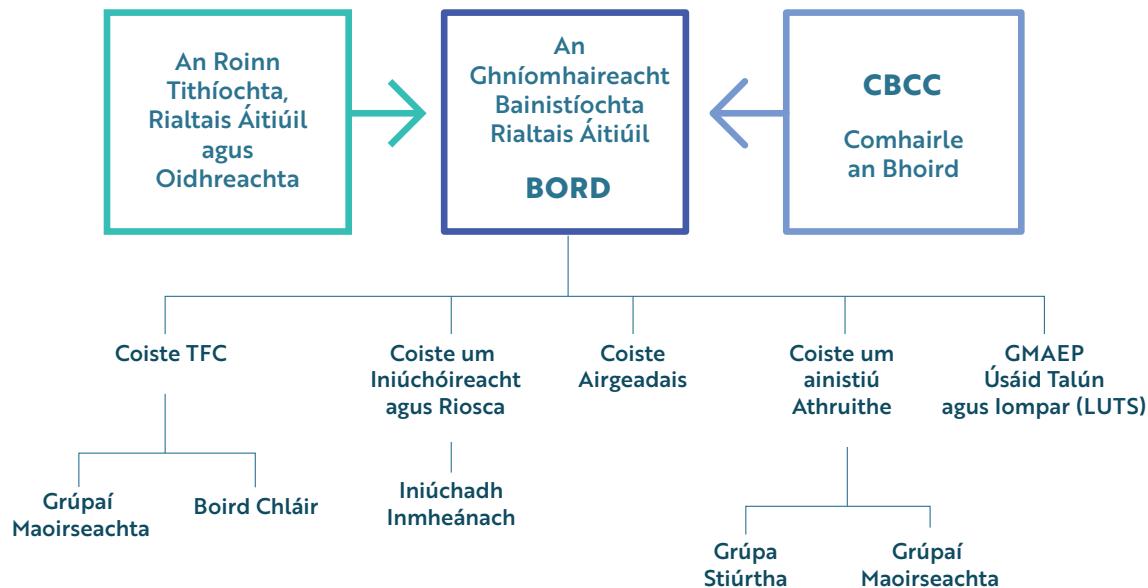
**Tionóladh ceithre chruinniú den Choiste GMAEP le linn 2021. Is iad a chomhalta ná:**

Ball	Post	Freastalta	I dteideal freastal orthu
<b>An tUasal O. Keegan, (Cathaoirleach)</b>	POF, Comhairle Cathrach Bhaile Átha Cliath	4	4
<b>Iníon J Maguire</b>	Cathaoirleach, Bord GBRÁ	4	4
<b>An tUasal B McGrath</b>	Cathaoirleach, CCMA	4	4
<b>An tUasal T. Lucey</b>	POF, Comhairle Contae Chorcaí	4	4
<b>An tUasal G. Doyle</b>	Ard-Rúnaí, RTRAO	1	4
<b>Iníon M Hurley</b>	Ard-Rúnaí Cúnta, RTRAO	1	4
<b>An tUasal J. Harford</b>	Ionadaí na hEarnála Tráchtála	4	4
<b>An tUasal P. Dunne</b>	CE, LGMA	4	4

## Táillí agus Speansais

Níor íocadh aon táille ná speansas bhliantúil le comhaltaí Boird nó Coiste ar fostaithe de chuid GBRÁ nó údarás áitiúla iad, maidir le freastal ar chruinnithe Boird nó Coiste le linn 2021.

### STRUCHTÚR RIALACHAIS AN GBRÁ



## Tacú le Comhlachas um Bainistiú Contaetha agus Cathracha

Ar an 15 Deireadh Fómhair 2020 tháinig an Coiste Feidhmiúcháin CBCC ar chomhaontú i dtaobh athstruchtúrú a dhéanamh ar chúig cinn de na seacht gCoistí GBRÁ.



# SEIRBHÍSÍ CORPARÁIDEACHA / ACMHAINNÍ DAONNA

18

Comórtais  
earcaíochta

36

fostaí nua/ ardú céime  
/mac léinn

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Reáchtáil an Clár  
Cótseála GBRÁ 91  
seisiún le 29 bhfostaí



Earcaíocht nua, ag cur  
fáilte roimh dhaoine  
chuig an eagraíocht,  
ionduchtú  
próisis ar siúl go fóill

5

Fhostaí a bhain leas  
as an Scéim  
Cúnaimh Oideachais



Ghlac fostaithe an  
GBRÁ 186 áit ar 54  
cúrsa oiliúna

## Foireann Straitéisí Daoine

Chuir an foireann an Dheais Lárnach  
Anailísíochta Sonraí AD i bhfeidhm ar bhonn  
céimneach agus í deartha mar áis chun pleanáil  
AD agus forbairt beartais a éascú.

D'éirigh go maith le cur chuige nua i leith  
Córais Forbartha Bainistíochta Feidhmíochta  
(CFBF) a tugadh isteach agus é bunaithe ar  
chreataí inniuilachta a bhaineann go sonrach  
le gráid GBRÁ. Forbraíodh foireann uirlisí nua  
fénimheasúnaithe a dearadh chun cabhrú le  
fostaithe Plean Forbartha Pearsanta níos fiúntaí  
a chríochnú chomh maith le cur ar chumas  
fostaithe a gcuid riachtanas forbartha oiliúna féin  
a stiúradh. Mar gheall ar an CFBF leasaithe fuair  
gach fostáí oiliúint CFBF in 2021.

Cuireadh oiliúint bhreise ar fáil do gach fostáí  
maidir le RGCS [an Rialachán Ginearálta maidir le  
Cosaint Sonraí] agus Cosaint Sonraí agus Saoráil  
Faisnéise. Rinne an GBRÁ éascaíocht freisin ar  
chur i bhfeidhm ar bhonn céimneach an chúrsa  
A-Z de Rialtas Áitiúil na hÉireann i gcomhar leis an  
bhForas Riaracháin.

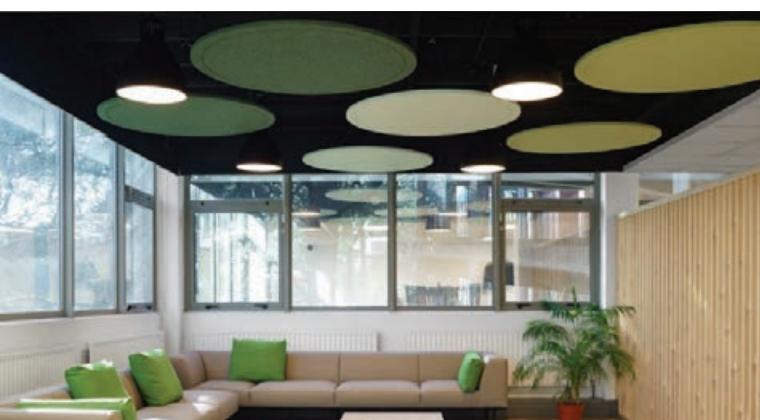
Reáchtáil an Club Sóisialta roinnt imeachtaí  
cianda d'fhostaithe – i measc na n-imeachtaí seo  
bhí tráth na gceist, biongó, agus tóraíocht taisce.

## Cur Chuige AD i leith COVID-19

BForbraíodh nósannaimeachta dea-chleachtais  
earcaíochta, roghnóireachta, ionduchtaithe agus  
fáilte ar bord a bhaineann leis an timpeallacht  
chianoibre. Fanadh i dteagháil leis na fostaithe  
go léir trí chruinnithe forne agus crainn taca,  
seisiúin eolais i Halla an Bhaile agus scaipeadh an  
scéala is déantaí ar inlón GBRÁ.

## Clár Cúnaimh d'Fhostaithe

Lean an Clár Cúnaimh d'Fhostaithe GBRÁ air ó thaobh sraith sheachtainiúil de sheisiúin fholláine ar líne a reáchtáil d'fhostaithe a raibh topaicí leithéidí codladh, meabhairshláinte, folláine agus tuismitheoirreacht idir chamáin iontu. Cláraigh 67% d'fhostaithe le haghaidh cláir le linn 2021.



## Athchóiriú ar Theach an Phionnusce

Fuarthas Ailtirí DMOD chun tacaíocht bainistíochtaionscadail a sholáthar agus chun dearadh a ullmhú le haghaidh athchóiriú Theach an Phionnusce agus chun conraitheoir a fháil chun an dearadh a chur i bhfeidhm. Tar éis próiseas soláthair, ba é Nevin Construction a roghnaíodh mar thairgeoir agus cuireadh túis leis an obair athchóirithe ar Theach an Phionnusce ar 20 Meán Fómhair 2021.

I measc na ngnéithe nua a cuireadh leis an bhfoirgneamh tá Lárionad Nuálaíochta úrscothach mar aon le limistéir fhairsinge phlean oscailte deasca nua ar féidir obair orthu i do shuí nó i do sheasamh, áiseanna cistinéid ar urláir ar leith, seomraí cruinnithe sa bhréis, deasca sealáfochta ar fáil do dhaoine seachtracha agus limistéar ceaintín tarraingeach.

Cuireadh aláram dóiteáin nua isteach, agus rinneadh an tslándáil a uasghrádú.

Tá na painéis shíleála, nua déanta as buidéil phlaisteacha atá 100% athchúrsálte.

Tá 40% den urlár adhmaid bhréige déanta as ábhair athchúrsálte.

Maidir le hoibreacha chun éifeachtúlacht fuinnimh a fheabhsú, cuireadh braiteoirí PIR agus feistis solais LED isteach.

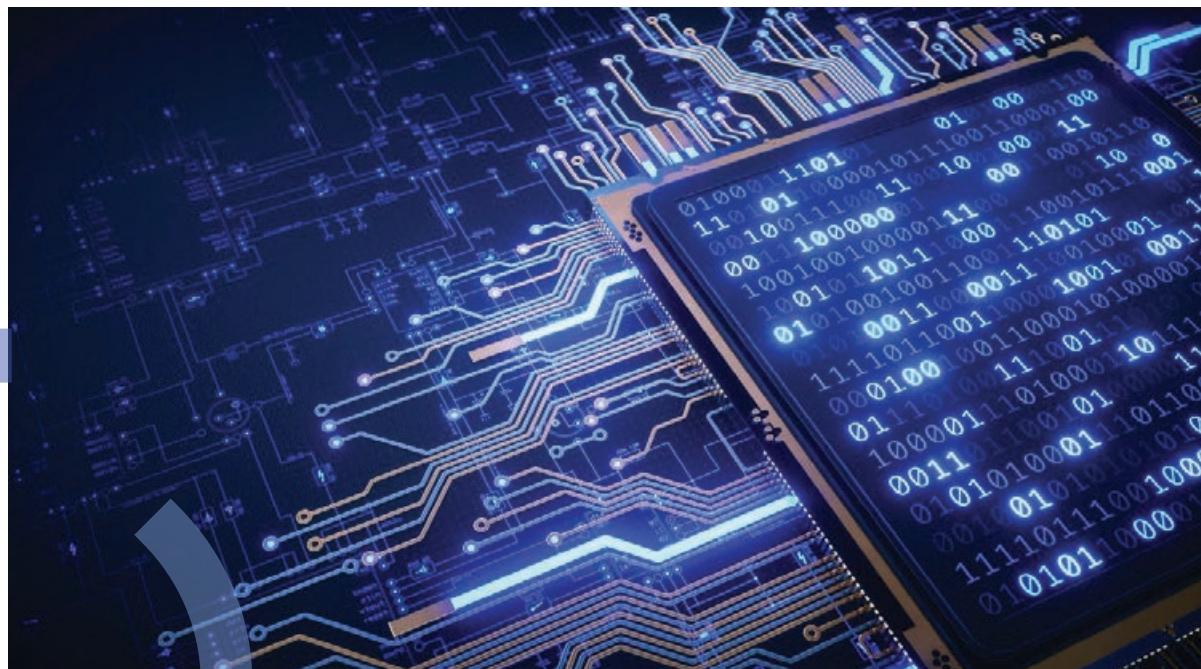
D'fheabhsaigh an obair athchóirithe a rinneadh ar an bhfoirgneamh eispéireas an fhostaí trí fhoirgneamh níos nua-aimseartha agus níos úire a chur ar fáil mar láthair oibre agus cuireann sé leis an gcuspóir GBRÁ a leagadh síos sa Straitéis Daoine GBRÁ maidir le GBRÁ a bheith ina roghfhostóir.

## Foireann um Shlándáil Faisnéise

Reáchtail Fochoiste Cibearshlándála na gníomhaireachta dhá sheimineár don earnáil rialtais áitiúil maidir le pleánail leanúnachais gnó agus freagairt ar chibirionsaithe, agus painéalaithe ón earnáil phoiblí agus ón earnáil phríobháideach ag glacadh páirt sa dhíospóireacht.

Reáchtail an Ghníomhaireacht II fheachtas oiliúna trína ardán ar líne d'fhostaithe i rith na bliana, mar aon le feachtas ionsaí fioscaireachta ionsamhlaithe míosúil lena chinntíú go raibh Slándáil Faisnéise chun tosaigh in intinn na bhfostaithe.

Rinneadh athbhreithniú leanúnach ar an bplean Leanúnachais Gnó lena chinntíú go raibh an doiciméad ag teacht le timpeallacht oibre dinimiciúil na Gníomhaireachta.



4

# Cruinnithe Coiste CBCC 2021

Úsáid Talún agus lompar (LUTS)	Líon na gCruinnithe	lomlánacha
Feidhmeannas CBCC*	11	0
CCMA*	11	0
Coiste Tithíochta, Tógála agus Úsáide Talún CBCC (TTUT)	10	2
An Coiste CBCC um Ghníomhú ar Son na hAeráide, lompair agus Líonraí (GSAIL)	7	1
Coiste Airgeadais CBCC	6	0
An Coiste CBCC um Gnó, Fiontair, Nuálaíocht agus Athnuachan Eacnamaíochta na mBailte Móra/ Uirbeacha	10	0
Coiste Corparáideach CBCC	6	0
An Coiste Forbartha Tuaithe, Pobail, Turasóireachta, Cultúir agus Oidhreachta de chuid CBCC (FTPTCO)	10	0
An Coiste Uisce, Bainistíochta Dramhaíola, Comhshaoil agus um Pleanáil Éigeandála (UBDCPE) de chuid CBCC	7	1

\*Thionól Feidhmeannas CCMA agus CCMA cruinnithe seachtainiúla COVID-19 chomh maith lena gcuinnithe míosúla foirmiúla chun Leanúnachas Gnó a chinntí.

## Obair i gcomhar

Tá rannpháirtíocht chomhoibríoch agus obair chompháirtíochta lárnach d'éiteas agus d'obair na seacht gcoistí CBCC. I gcaitheamh 2021, cuireadh obair chun cinni gcomhar le príompháirtithe leasmhara thar réimse leathan d'earnálacha lena n-áirítear Ranna Rialtais, Gníomhaireachtaí agus go leor eagraíochtaí tábhachtacha agus éagsúla eile. Tá na príompháirtithe leasmhara a ndeachaigh gach coiste i dtéagháil leo in 2021 ar fáil thíos.

Chomh maith le dul i mbun plé leis na páirtithe leasmhara seo, ainmníodh comhaltaí na gcoistí freisin chuig Tascfhórsaí Náisiúnta agus Grúpaí Maoirseachta, Grúpaí Oibre Earnála agus Foghrúpaí i gcaitheamh na bliana. Rinne comhaltaí an choiste ionadaíocht freisin thar ceann na hearnála rialtais áitiúil ar go leor grúpaí stiúrtha/tascfhórsaí trasearnála rialtais.

Coiste Tithíochta agus Tógála		
Ranna Rialtais	Gníomhaireachtaí/Comhlachtaí Stáit/Seirbhísí Comhroinnte	Eagraíochtaí Eile
<ul style="list-style-type: none"> <li>An Roinn Tithíochta, Rialtais Áitiúil agus Oidhreachta (RTRAO)</li> <li>an Roinn Leanaí, Comhionannais, Míchumais, Lánpháirtíochta agus Óige (RLCMLO)</li> <li>An Roinn Coimirce Sóisialaí (RCS)</li> <li>An Roinn Comhshaoil, Aeráide agus Cumarsáide</li> </ul>	<ul style="list-style-type: none"> <li>An Roinn Tithíochta</li> <li>Comhairle na HÉireann um Thithíocht Shóisialta (CÉTS) rialtóir Comhlachta</li> <li>Ceadaithe Tithíochta (CCT)</li> <li>Gníomhaireacht Forbartha Talún (GFT)</li> <li>Oifig Náisiúnta an Tionscadail um Rialú Foirgníochta</li> <li>Ionad Seirbhise Comhroinnte HAP</li> <li>Clár Gaeilge do Dhídeanaithe</li> </ul>	<ul style="list-style-type: none"> <li>Housing First</li> <li>SORUM – Measúnú agus Bainistíochta Riosca Ciontóirí Gnéis</li> <li>ENRanna (Eagraíochtaí Neamhrialtasacha)</li> <li>Seirbhísí Córíochta um Chosaint Idirnáisiúnta (IPAS)</li> </ul>

### An Coiste um Gníomhú ar son na hAeráide, lompar agus Lónraí

Ranna Rialtais	Gníomhaireachtaí/Comhlacthaí Stáit/ Seirbhísí Comhroinnte	Eagraíochtaí Eile
<ul style="list-style-type: none"> <li>An Roinn Comhshaoil, Aeráide agus Cumarsáide (RCAC)</li> <li>An Roinn Tithóchta, Rialtais Áitiúil agus Oidhreachta (RTRAO)</li> <li>An Roinn lompair (RI)</li> <li>An Roinn Gnóthaí Pobail agus Forbartha Tuaithe (RPFT)</li> </ul>	<ul style="list-style-type: none"> <li>An Garda Síochána</li> <li>Met Éireann</li> <li>An Ghníomhaireacht um Chaomhnú Comhshaoil (GCC)</li> <li>Oifig na nOibreacha Poiblí (OOP)</li> <li>Údarás Fuinnimh Inmharthana na hÉireann (SEAI)</li> <li>Bonneagar lompair Éireann (BIÉ)</li> <li>Oifig Bainistíochta Bóithre (OBB)</li> <li>an tÚdarás um Shábháilteacht ar Bhóithre (ÚSB)</li> <li>Oifigí Réigiúnacha um Ghníomhaithe ar son na hAeráide (ORGSAanna)</li> </ul>	<ul style="list-style-type: none"> <li>Leathanbanda Náisiúnta Éireann (NBI)</li> <li>An Comhairle Chomhairleach um Athrú Aeráide</li> <li>Comhfhoram Úsáideora na nÚdarás Áitiúil Fóntas (JULA)</li> <li>Cónaidhm Ghnólachtaí agus Fhostóirí na hÉireann (IBEC)</li> </ul>

### Coiste Airgeadais

Ranna Rialtais	Gníomhaireachtaí/Comhlacthaí Stáit/ Seirbhísí Comhroinnte	Eagraíochtaí Eile
<ul style="list-style-type: none"> <li>An Roinn Tithóchta, Rialtais Áitiúil agus Oidhreachta (RTRAO)</li> <li>Seirbhís Iniúchóireachta an Rialtais Áitiúil agus Airgeadas Rialtais Áitiúil</li> <li>An Roinn Fiontar, Trádála agus Fostaíochta</li> </ul>	<ul style="list-style-type: none"> <li>Coimisiún Náisiúnta Maoirseachta agus Iniuichta (CNMI)</li> <li>Oifig Luachála</li> </ul>	<ul style="list-style-type: none"> <li>IPB Insurance</li> </ul>

### Coiste Gnó, Fointair, Nuálaíochta agus Athnuachana Eacnamaíochta na mBailte Móra/Uirbeacha

Ranna Rialtais	Gníomhaireachtaí/Comhlacthaí Stáit/ Seirbhísí Comhroinnte	Eagraíochtaí Eile
<ul style="list-style-type: none"> <li>An Roinn Fiontar, Trádála agus Fostaíochta (RFTF)</li> <li>An Roinn Tithóchta, Rialtais Áitiúil agus Oidhreachta (RTRAO)</li> <li>An Roinn Turasóireachta, Cultúir, Ealaín, Gaeltachta, Spóirt agus Meán (RTCEGSM)</li> <li>An Roinn Forbartha Tuaithe agus Pobail (RFTP)</li> <li>An Roinn Dlí agus Cirt</li> </ul>	<ul style="list-style-type: none"> <li>Coimisiún Náisiúnta Maoirseachta agus Iniuichta (CNMI)</li> <li>Oifig Fointair Áitiúil • Fiontraíocht Éireann</li> <li>an Ghníomhaireacht Forbartha Tionscail</li> </ul>	<ul style="list-style-type: none"> <li>Cnuasach Chambers Éireann</li> <li>Láirionad Éireann</li> </ul>

## Coiste Corparáideach

Ranna Rialtais	Gníomhaireachtaí/Comhlachtaí Stáit/ Seirbhísí Comhroinnté	Eagraíochtaí Eile
<ul style="list-style-type: none"> <li>An Roinn Tithíochta, Rialtais Áitiúil agus Oidhreachta (RTRAO)</li> <li>An Roinn Dlí agus Cirt agus Comhionannais</li> <li>An Roinn Leanaí, Comhionannais, Míchumais, Lánpháirtíocha agus Óige (RLCMLÓ)</li> </ul>	<ul style="list-style-type: none"> <li>an Coimisiún um Chaighdeán in Oifigí Poiblí (CCOP)</li> <li>Oifig an Ombudsman</li> </ul>	<ul style="list-style-type: none"> <li>IAn Foras Riaracháin (IPA)</li> </ul>

## An Coiste Forbartha Tuaithe, Pobail, Turasóireachta, Cultúir agus Oidhreachta (FTPTCO)

Ranna Rialtais	Gníomhaireachtaí/Comhlachtaí Stáit/ Seirbhísí Comhroinnté	Eagraíochtaí Eile
<ul style="list-style-type: none"> <li>An Roinn Forbartha Tuaithe agus Pobail (RFPT)</li> <li>An Roinn Turasóireachta, Cultúir, Ealaón, Gaeltachta, Spóirt agus Meán (RTCEGSM)</li> <li>An Roinn Leanaí, Comhionannais, Míchumais, Lánpháirtíocha agus Óige (RLCMLÓ)</li> <li>An Roinn Sláinte</li> <li>An Roinn Dlí agus Cirt</li> <li>An Roinn Tithíochta, Rialtais Áitiúil agus Oidhreachta (RTRAO)</li> </ul>	<ul style="list-style-type: none"> <li>An Chomhairle Ealaón</li> <li>Fáilte Éireann</li> <li>Spórt Éireann</li> <li>HSE</li> <li>An Oifig Náisiúnta um Fhéinmharú a Chosc (ONFC)</li> <li>An Chomhairle Oidhreachta</li> <li>An Chomhairle Náisiúnta Eacnamaíoch agus Sóisialach (NES)</li> <li>Éire Ildánach</li> </ul>	<ul style="list-style-type: none"> <li>Fís Éireann</li> <li>Caitheamh aimsire amuigh faoin spéir TÉ</li> <li>The Wheel</li> </ul>

## An Coiste Uisce, Bainistíochta Dramhaíola, Comhshaoil agus um Pleanáil Éigeandála

Ranna Rialtais	Gníomhaireachtaí/Comhlachtaí Stáit/Seirbhísí Comhroinnté	Eagraíochtaí Eile
<ul style="list-style-type: none"> <li>An Roinn Comhshaoil, Aeráide agus Cumarsáide (RCAC)</li> <li>An Roinn Tithíochta, Rialtais Áitiúil agus Oidhreachta (RTRAO)</li> <li>An Roinn Cosanta (RC)</li> <li>An Roinn Talmhaíochta, Bia agus Mara (RTBM)</li> <li>An Roinn Caiteachais Phoiblí agus Athchóirithe (RCPA)</li> <li>an Roinn Forbartha Pobail agus Tuaithe (RFPT)</li> <li>An Roinn Fiontar, Trádála agus Fostaíochta (RFTF)</li> </ul>	<ul style="list-style-type: none"> <li>Oifig na nOibreacha Poiblí (OOP)</li> <li>an Gníomhaireacht um Chaomhnú Comhshaoil (GCC)</li> <li>Uisce Éireann (UÉ)</li> <li>An Coimisiún um Rialáil Fóntais (CRU)</li> <li>Údarás Sábháilteachta Bia na hÉireann (ÚSBÉ)</li> <li>An Stiúrthóireacht Náisiúnta um Bainistíocht Dóiteáin agus Éigeandála</li> <li>An Oifig Náisiúnta do Cheadanna Bailithe Dramhaíola</li> <li>Oifig Chlár Uiscí na nÚdarás Áitiúil (OCUÚÁ)</li> <li>Oifigí Bainistíochta Dramhaíola Réigiúnacha</li> <li>Príomhúdarás Réigiúnacha Forfheidhmiúcháin Dramhaíola</li> <li>Sábháilteacht Uisce na hÉireann</li> </ul>	<ul style="list-style-type: none"> <li>An Post</li> <li>Grúpa Seirbhísí Uisce Poiblí um Bunathrú Chun Feabhas</li> <li>Foireann Comhcheannaireachta</li> <li>Grúpaí Comhaontaithe Seirbhise (SLA) Náisiúnta agus Réigiúnach</li> <li>Foireann an Chláir um Bunathrú chun Feabhas</li> <li>An grúpa um Plean Seirbhise Bliantúil agus um Buiséad</li> <li>Coiste um Bainistíu Athruithe</li> <li>Cumann Bainistíochta Dramhaíola na hÉireann (CBDÉ)</li> <li>Líonra an Aontais Eorpaigh um Chur i nGníomh agus um Forfheidhmiú Dhlí na Timpeallachta (IMPEL)</li> </ul>

Soláthraítear Seirbhísí uisce trí Chomhaontú Leibhéal Seirbhise (SLA) le hUisce Éireann. Is geallsealbhóir ríthábhachtach í earnáil na n-údarás áitiúil féin don Choiste Uisce, Bainistíochta Dramhaíola, Comhshaoil agus Pleanála Éigeandála.

## Straitéis Nuálaíochta GBRÁ

Leanadh ar aghaidh leis an obair chun Straitéis Nuálaíochta GBRÁ a chur i gcrích. Cuireadh leis an ngrúpa d'ionadaithe Nuálaíochta na nÚdarás Áitiúil, agus rinne an GBRÁ gach gné den Nuálaíocht a bhí ar siúl aici a phoiblíú go rialta. Reáchtáil an OBC idirphlé ráithiúil leis an ngrúpa seo le linn 2021 lena n-áirítear:

- Reáchtáladh Ceardlann chun tacú le hionadaithe Nuálaíochta na nÚdarás Áitiúil ó thaobh straitéisí nuálaíochta dá gcuid féin a fhorbairt. Chuir Fiontraíocht Éireann, Comhairle Contae Uíbh Fhailí agus Comhairle Cathrach Chorcaí a gcuid taithí féin i láthair don ghrúpa i gcoitinne.
- Reáchtáladh seisiúin dírithe ar Nuálaíocht inar roinneadh cás-staidéir ÚÁ leis an ngrúpa.
- Is féidir le gach ceann de na 31 údarás Áitiúil rochtain a fháil ar an suíomh eislinn a sholáthraíonn nuashonruithe seachtainiúla, nuacht, agus ardán d'údarás Áitiúla chun smaointe agus tionscadail a roinnt le comhghleacaithe nuálaíochta ar fud na hearnála.

### Uathoibriú Róbatach Próiseas (URP) / Uathoibriú Chliste

I ndiaidh an ratha a bhí ar chríochnú an treoirthionscadail URP, treoirthionscadail a rinne uasdátú uathoibríoch ar chumas obair lúfar a dhéanamh sa chroíchóras AD, reáchtáladh seisiún eolais agus ceardlann faoin Uathoibriú Chliste, imeachtaí ar oscail an tAire Ossian Smyth iad agus a ndearna OBC an GBRÁ iad a óstáil agus mar a raibh ionadaíocht ó bheagnach gach údarás Áitiúil i láthair.

Leanadh ar aghaidh le plé a dhéanamh le roinnt údarás Áitiúil agus athmheasúnú á dhéanamh ar roghanna maidir le teicneolaíocht um Uathoibriú Chliste/teicneolaíocht Róbataice a chur i bhfeidhm laistigh dá n-eagraíochtaí, agus thacaigh an GBRÁ le ceardlanna indéantachta.

### an tSeachtain Nuálaíochta Náisiúnta

#### 8 – 12 Samhain 2021

Chuaigh an CBO i dteagháil leis an earnáil maidir le rannpháirtíocht an rialtais Áitiúil i Seachtain Nuálaíochta Náisiúnta na bliana seo a mhéadú, teagháil ar glacadh leis go fonnmar. Dóstáil roinnt údarás Áitiúil a gcuid imeachtaí féin le linn an fheachtais agus dhírig an GBRÁ ar thrí mhórimeacht mar seo a leanas:

**9 Samhain** – 9 Samhain – Le tacaíocht ó Chomhairle Contae Chill Chainnigh agus Oifig na nOibreacha Poiblí, rinne OBC GBRÁ Seimineár Bliantúil faoi Dhea-Chleachtais de chuid NOAC a óstáil i gCaisleán Chill Chainnigh. B'imeacht faoi thrácht é an t-imeacht seo sa Seachtain Nuálaíochta Náisiúnta agus rinneadh é a bheoshruthú. D'oscail an tAire Peter Burke, RTRAO an ócáid a thug ardán do shamplaí de thionscadail agus de thionscnaimh na nÚdarás Áitiúil ina ndéanann údarás Áitiúla a ndícheall chun seachadadh seirbhísí don saoránach a fheabhsú, chun ceantair uirbeacha agus tuaithe a athnuachan, agus chun bearta a chur i bhfeidhm d'fhoinn déileáil leis na hélimh ar an gComhairle maidir le gníomhaíocht aeráide agus clár oibre carbóin atá ag méadú i gcónaí. I measc na dtionscadal ar tarraigíodh aird orthu bhí:

- Comhairle Contae Mhaigh Eo – Aip um Tionchar Aimsire a Chlárú (WIRE)
- Comhairle Cathrach na Gaillimhe – URDF: Dul ar Aistear Trí Obair i gComhar
- Comhairle Contae na Mí – Spriocanna Forbartha Inbhuanaithe ar Bhonn Áitiúil
- Comhairle Contae Dhún Laoghaire-Ráth an Dúin – Plean Forbartha Fforúil an Chontae
- Comhairle Contae Longfoirt – Moil Oibre Tuaithe
- Comhairle Cathrach Chorcaí – Forbairt Sráid-Dreacha t
- Chomhairle Contae Phine Gall, – Bota Comhrá COVID

**11 Samhain** – 11 Samhain – D'eagraigh an GBRÁ seisiún de Spotsholas ar an Nuálaíocht atá ar siúl ag Údarás Áitiúla, a reáchtáladh in Amharclann na nEalaíon Rua i dTamlacht, agus bhí an tUasal Danny McLoughlin, Príomhfheidhmeannach Chomhairle Contae Átha Cliath Theas, ina chathaoirleach air. I measc na nithe a cuireadh i láthair bhí caint ar HeatNet (Comhairle Contae Bhaile Átha Cliath Theas), MyCoCo.ie (CC Mhuineacháin) agus Cathair Chliste Lighthouse (Cathair Luimnigh agus CC) agus ina dhiaidh sin bhí plé an-spéisiúil ar na tionscadail a cuireadh i láthair, agus ar na dúshláin atá roimh an earnáil maidir le nuálaíochta i gcoitinne. Ba mhór-ócáid í seo freisin sa tSeachtain Nuálaíochta Náisiúnta a rinneadh a bheoshruthú agus inar ghlac an lucht éisteachta ar líne páirt go fonnmar ann le linn an tseisiún Ceisteanna agus Freagraí.

**12 Samhain** – 12 Samhain – Reáchtáladh seisiún de Spotsolas ar Nuálaíocht GBRÁ go himheánach laistigh den GBRÁ inar tugadh an scéala is déanaí maidir le cúrsaí nuálaíochta sna Leabharlanna, san Oifig Comhordaithe Soláthair Tithíochta agus atá idir lámha ag an bhfoireann Nuálaíochta. Ba é Príomhfheidhmeannach GBRÁ an tUasal Paul Dunne a chuir túis leis an imeacht agus d'éirigh thar barr leis agus ranpháirtíocht is plé iontach le sonrú i ndiaidh na dtrí chur i láthair.

### Ciste Nuálaíochta um Sheirbhísí Poiblí 2021

Rinne Iníon Noeleen McHugh, Príomhfheidhmeannach Cúnta - GBRÁ ionadaíocht thar ceann na hearnála rialtais áitiúil ar an gCoiste i mbun an Chiste a Mheasúnú. Uair amháin eile, d'éirigh go han-mhaith leis an earnáil maidir le 35% den chiste iomlán a bhí ar fáil a thabhairt leo trí pháirt a ghlacadh sa phróiseas fior-iomaíoch seo. Seo a leanas iad na sonraí ardleibhéil:

- Ciste lomlán de €900 míle
- D'éirigh le hiarratais ó nó bainteach le húdarás áitiúla €285,000 de mhaoiniú dheontas íosta
- 2021 ar bronnadh €25,000 suas go dtí deontas uasta de €60,000

Larratasóir	Tionscadal	Cistiú
Comhairle Cathrach Chorcaí	Feithicil Chianrialaithe do Rannóg Dhóiteáin Chathair Chorcaí	€55,000
Comhairle Cathrach Chorcaí	Leabharlann Rothar Lastais	€45,000
Comhairle Cathrach Bhaile Átha Cliath	Iniúchtaí Cliste agus Rialú Tógála don Oifig Náisiúnta um Rialú Tógála	€35,000
Comhairle Contae an Chabháin	Daoine Óga agus Teiripí Ealaíon Cruthaitheach	€30,000
Comhairle Cathrach Bhaile Átha Cliath	Dlús a Chur le hÚsáid Drón i measc na n-Údarás Áitiúil	€35,000
Comhairle Contae Muineacháin (i gcomhar le comhairlí contae an Chabháin, Dhún Laoghaire-Rathú an Dúin, Laoise, Liatroma, Longfoirt, Lú, agus MyCoCo)	MyCoCo	€55,000
Comhairle Cathrach Bhaile Átha Cliath	Glac Seilbh ar na Lánaí Arís	€30,000

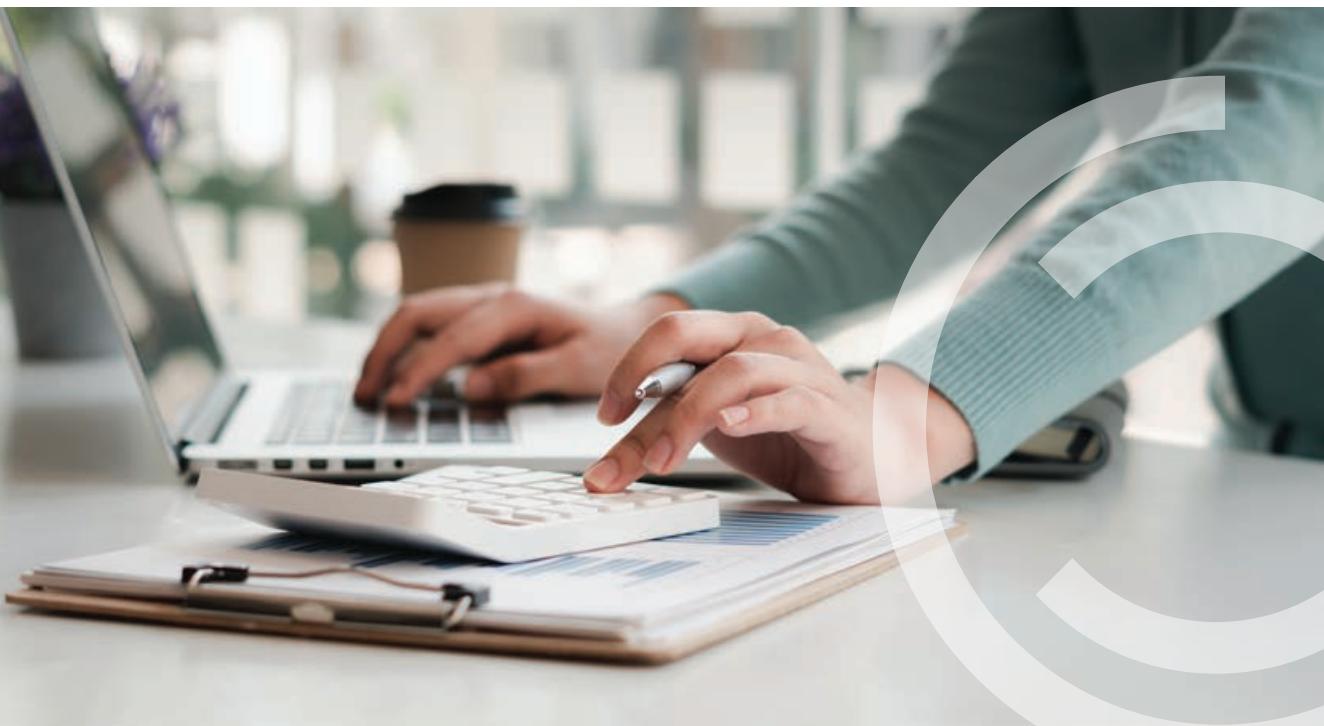
Bhainistigh an Roinn Caiteachais Phoiblí agus Athchóirithe Ciste Nuálaíochta na Seirbhise Poiblí 2022 agus seoladh é i mí na Samhna 2021 d'íarratasóirí, seoladh a tharla ceithre mhí níos lúaithe ná mar ba ghnách sna blianta roimhe sin agus tabharfaidh na míonna breise sin níos mó ama d'aon duine a fuair maoiniú chun a gcuid tograí a chur i gcrích. Is iad seo a leanas sonraí an Chiste:

- Suimeanna ó €25,000 suas go €60,000 ar fáil d'aon tionscadal ar leith.
- Ba é an 17 Nollaig 2021 an spriocdháta le haghaidh iarratais a chur isteach..
- Chuidigh OBC GBRÁ ó thaobh ceisteanna a fhreagairt agus tacú le hiarratais.

### Cistiú Nuálaíochta

D'fhogair an Roinn Caiteachais Phoiblí agus Athchóirithe seoladh ciste náisiúnta nuálaíochta dar teideal "Tech Challenge" a bhí urraithe ag Cisco, AWS, agus IBM. Bhí trí chiste de suas le €100,000 an ceann ar fáil don triúr iarratasóirí ar éirigh leo teacht slán tríd an bpróiseas roghnúcháin a chríochnaigh le cur i láthair a dhéanamh ar nós Dragons Den os comhair choiste roghnúcháin an chiste.

D'fhogair an RTP ciste €500,000 chun tacú le Nuálaíocht Dhigiteach Tuaithe a chuirfidh deontais suas le €200,000 ar fáil do thionscadail dhigiteacha agus teileachumarsáide faoi scáth údarás áitiúil.



# 6 | Eolas

## Buaicphointí Taighde

- Lean an tAonad Taighde air ó thaobh obair go dlúth le Coistí CBCC agus le foirne éagsúla GBRÁ trí thacaíocht theicniúil a thabhairt agus aighneachtaí a ullmhú.
- D'fhoilsigh an GBRÁ dhá thuarascáil taighde le linn 2021, rud a chuir le foilseachán údaráis áitiúil an Fhorais Riarrachán don earnáil.
- Ghlac an GBRÁ ceannas ó NOAC ar an bpróiseas um shásamh custaiméirí a mheas.
- Cuireadh an Láraonad Sonraí do rialtais áitiúil ar bun.
- Thacaigh an tAonad Taighde le sonraí a thírgeadh do Mhol Sonraí RTRAO COVID19.
- Tacaíodh le hobair NOAC ar na táscairí feidhmíochta bliantúla.
- Lean ar aghaidh le hionadaíocht earnála i measc réimse tionscnamh a bhain le taighde.

## Tacaíocht Taighdet

Tugann na táblaí thíos achoimre ar chúnámh teicniúil agus ar thacaíocht aighneachta a cuireadh ar fáil i rith na bliana.

- Cuireadh Cúnamh Teicniúil ar fáil d'ocht dtionscadal agus tacaíodh le ceithre aighneacht.

Cúnamh Teicniúil		
Teideal/Téama	Coiste Ábhartha	Thar ceann GBRÁ/Coiste
An Tionscnamh Glaonna Pobail le linn COVID19 de chuid RTRAO, an Feachtas Folláine agus Mol Sonraí na Leabharlanna. D'oibrigh i gcomhpháirtíocht leis an RTRAO chun bailiú sonraí a dheardadh agus a chomhordú	Coiste Corparáideach CBCC	Deireadh Fómhair 2021
Staitisticí Leabharlanna ar Sheirbhísí a Soláthraíodh agus Staitisticí Ballraíochta ag leibhéal contae	Coiste Forbartha Leabharlanna GBRÁ	Mí na Nollag 2021
Suirbhé Leabharlanna ar Fhoghlaím ar Feadh an tSaoil	Coiste Forbartha Leabharlanna GBRÁ	Mí na Nollag 2021
Athbhreithniú ar Phinsin Údaráis Áitiúil	Coiste Airgeadais CBCC	Ar Siúl go Fóill
Athbhreithniú ar Rátaí Tráchtala Údaráis Áitiúil	Coiste Airgeadais CBCC	Ar Siúl go Fóill
Grúpa Comhairleach Taighde chun PTFanna a fhorbairt do Ghníomhú ar Son na hAeráide	An Coiste CBCC um Ghníomhú ar Son na hAeráide, lompair agus Lónraí	Ar Siúl go Fóill
Maoiniú faigte don ionad um Fhorbairt Áitiúil agus Tuaithe, Ollscoil na hÉireann, Má Nuad, le haghaidh taighde ar an tionchar a bhíonn ag comaitéireacht ar bhailte	Tithíocht, Foirgníocht agus Úsáid Talún (TFÚT)	Ar Siúl go Fóill

## Comhad Lárnoch Aighneachtaí

I gcaitheamh na bliana, rinneadh 57 aighneacht chuig 19 roinn nó gníomhaireacht rialtais éagsúla..

**Tábla 1:** Na haighneachtaí a rinne coistí CBCC le linn 2021

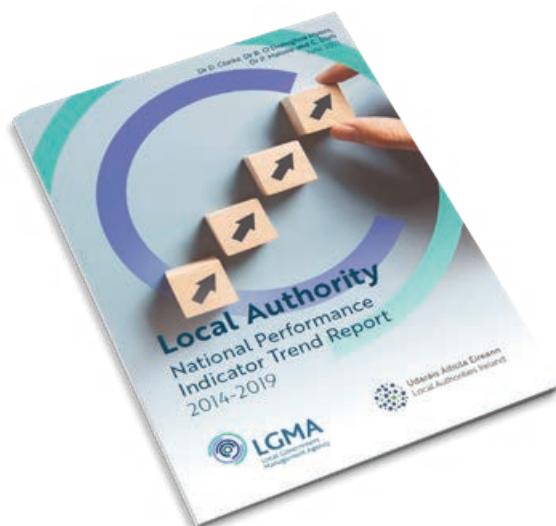
Aighneachtaí	Tithíocht, Foirgníocht agus Úsáid Talún	Gnó, Fointair, Nuálaíocht agus Athnuachan Eacnamaíochta na mBailte Móra/ Uirbeacha (GFNAEBMU)	Forbairt Tuaithe, Pobail, Turasóireacht, Cultúir agus Oidhreacht	Gníomhú ar son na hAeráide, lompar agus Lónraí (GSAIL)	Uisce, Bainistíocht Dramhaíola, Comhshaol agus Pleanáil Eigeandála (UBDCPE)	Corparáideach	Airgeadas	lomlán
DHLGH	6	4	(RDCTCH)	1	3		5	19
DECC				3	2			5
DAFM					2			2
DCEDIY	1		1					2
RT			11					11
RFTP		3	2					5
RFTF		1						1
JOC	2	2		3	1			8
GCC	1				3			4
AO	1							1
CAC					1			1
ABP					1			1
CRU				1				1
CCAC				1				1
BSL				1				1
ÚSB				1				1
AGS					1			1
SIPO						1		1
FR						1		1
<b>lomlán</b>	<b>11</b>	<b>10</b>	<b>14</b>	<b>11</b>	<b>14</b>	<b>2</b>	<b>5</b>	<b>67</b>

## Tuarascálacha Taighde

### Tuarascáil Treochtaí Táscaire Feidhmíochta Náisiúnta na nÚdarás Áitiúil 2014 - 2019

Tugann na torthaí atá sa tuarascáil treochtaí léargas tábhachtach ar fheidhmíocht na n-údarás áitiúil ó ghlac NOAC freagracht reachtúil in iniúchóireacht a dhéanamh ar rialtas áitiúil in 2014. Cuireann an tuarascáil seo feidhmíocht earnála comhiomlán i láthair do gach ceann de na 11 réimse feidhme. Cé go bhfuil feabhas tagtha ar fheidhmíocht na hearnála i go leor croíréimsí feidhme, tá scóip fós ag leibhéal earnála chun leanúint ar aghaidh ó taobh feabhas a chur i bhfeidhm ar fud an tsoláthair seirbhíse.

Ba é an rud is mó a thug an tuarascáil chun solais ná go raibh gá go minic le mionathrú a dhéanamh ar tháscairí nua tar éis iad a thabhairt isteach agus dá bhrí sin bhí sceabha sna sonraí treochtaí de bharr torthaí na bliana tosaigh. Mar gheall air seo, ghlac NOAC leis an moladh sa tuarascáil go ndéanfaí gach táscaire nua a thriail ar feadh bliana sula gcuirfí isteach iad sa tuarascáil bhliantúil foilsithe.



### Léirbhreithniú ar an litríocht maidir le Príomhtháscairí Feidhmíochta Gníomhaithe ar Son na hAeráide de chuid an Rialtais Áitiúil

Choimisiúnaigh Grúpa Oibre PTF um Ghníomhú ar son na hAeráide CBCC/GBRÁ/CARO tuarascáil chun léirbhreithniú ar an litríocht a dhéanamh ar mhaithe le bonn eolais a chur faoin obair chun sraith PTfanna a phorbairt don earnáil rialtais áitiúil in Éirinn. Rinne an taighde roinnt torthaí a shainaithe. Ar an gcéad dul síos, is céim thábhachtach é a bheith in ann méadracht ábhartha a ghabháil ar tháscairí próisis nó beartais ó thaobh deimhin a dhéanamh de go bhfuil na creatáí nó na beartais chuí i bhfeidhm le gur féidir leis an earnáil a thuiscint cad iad na tacaíochtaí nó na cleachtais tosaigh atá riachtanach.

Gancreat dá leithéid, d'fhéadfadh sé a bheith dúshláinach na táscairí toraidh a shainaithnítear a thomhas.

Ar an dara dul síos, is den ríthábhacht é cúrsaí a choimeád simplí ar dtús ach ní mór do na táscairí a bheith uaillmhianach freisin lena chinntíú go gcomhlíonfar na gealltanais agus na spriocanna a shonraítear sa bheartas náisiúnta um athrú aeráide.

Agus ar deireadh, moltar athbhreithnithe tréimhsíula ar tháscairí lena chinntíú go bhfanann siad ábhartha, go bhfuil siad ag teacht leis an gcleachtas idirnáisiúnta is fearr, agus go bhfuil siad infheidhme maidir le beartas reatha agus oibríochtaí údarás áitiúil.



## Comhpháirtithe Taighde

Thacaigh GBRÁ leis an bhForas Riaracháin ceithre chás-staidéar a chur le chéile dar teideal Freagairt Áitiúil i leith Covid19 a Threorú: Ról an Rialtais Áitiúil. Bhí an tuarascáil seo mar chuid de staidéar taighde níos leithne ar nuálaíocht rialtais áitiúil a rinne an GBRÁ agus an Foras Riaracháin agus tá sí ag teacht le foilseachán de chuid GBRÁ in 2020, Forléargas ar Nuálaíochtaí COVID-19 i measc Údarás Áitiúil.

## Sásamh Custaiméirí a Thomhas i réimse an Rialtais Áitiúil

I bhfianaise thorthaí na tuarascála, rinne RedC suirbhé náisiúnta chun leibhéal úsáide seirbhíse, feasachta agus dearctaí i leith údarás áitiúla a mheas agus cuireadh tús le hobair ar uirlis shuirbhé leabaithe a thabhairt isteach ar bhonn píolótach mar bhealach chun teaghmáil a dhéanamh le custaiméirí le linn dóibh seirbhísí á úsáid.



## Sásamh Custaiméirí

Ghlac an GBRÁ an cúram chuici féin tuarascáil bhliantúil ar shásamh custaiméirí a chur le chéile ar iarratas ó NOAC. D'ullmhaigh an Foras Riaracháin tuarascáil dar teideal Sásamh Custaiméirí a Thomhas i réimse an Rialtais Áitiúil ar mhaithle le bonn eolais a chur faoi córas a dhearadh ar féidir leis eolais a ghabháil go héifeachtach faoi leibhéal sásaimh custaiméirí.

Thug an tuarascáil breac-chuntas ar an ngá atá le sonraí pointe teaghmála a chur le suirbhéanna agus le cás-staidéir ionas gur féidir tuairisciú cuimsitheach a dhéanamh ar shásamh custaiméirí.



## Láraonad Sonraí

### Bord na dTionscadal

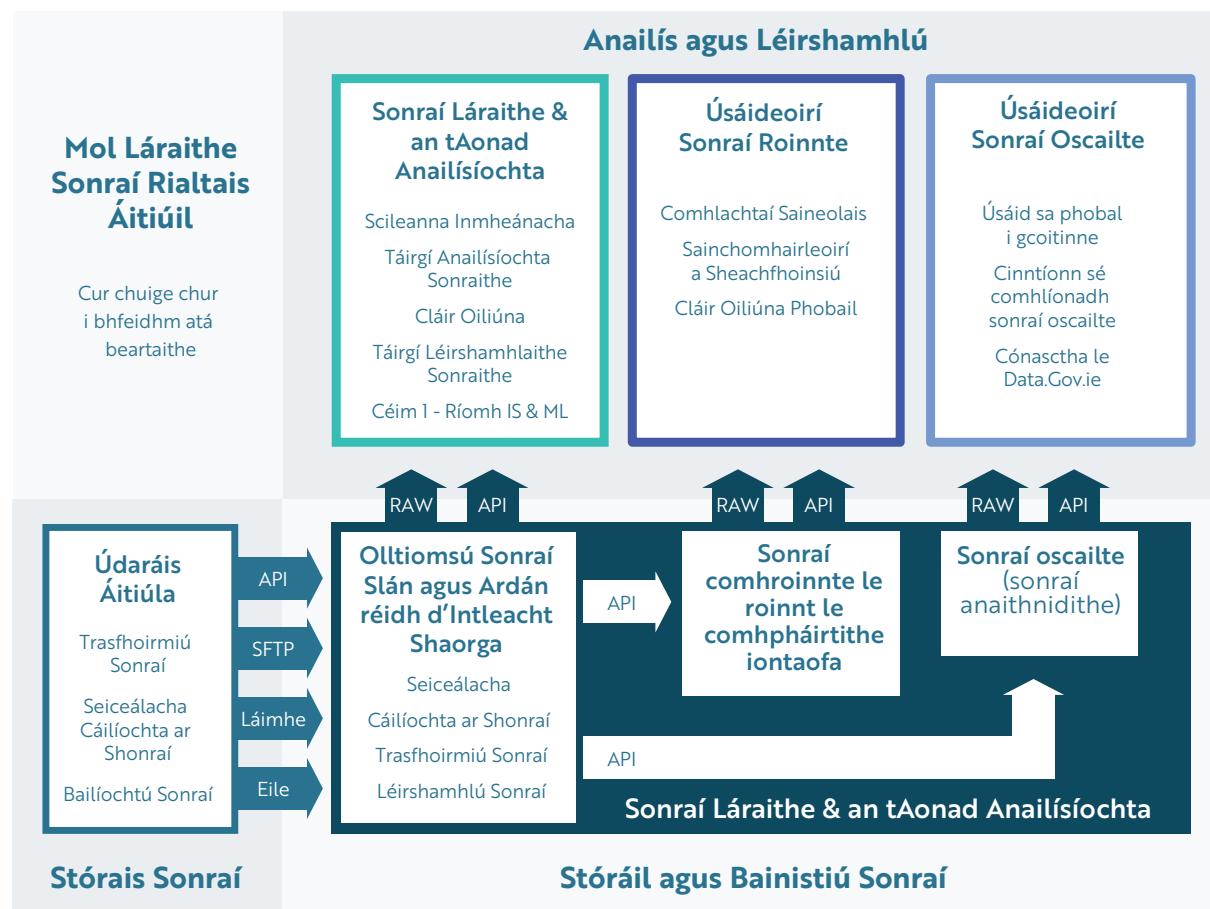
Cuireadh Bord na dTionscadal ar bun don Láraonad Sonraí ar a raibh ionadaíocht ag údaráis áitiúla, an RTRAO, an Phríomh-Oifig Staidrimh, an CBCC agus an GBRÁ.

### Fostaithe

Thosaigh an chéad trí fhostaí ag obair in 2021.

### Ailtireacht

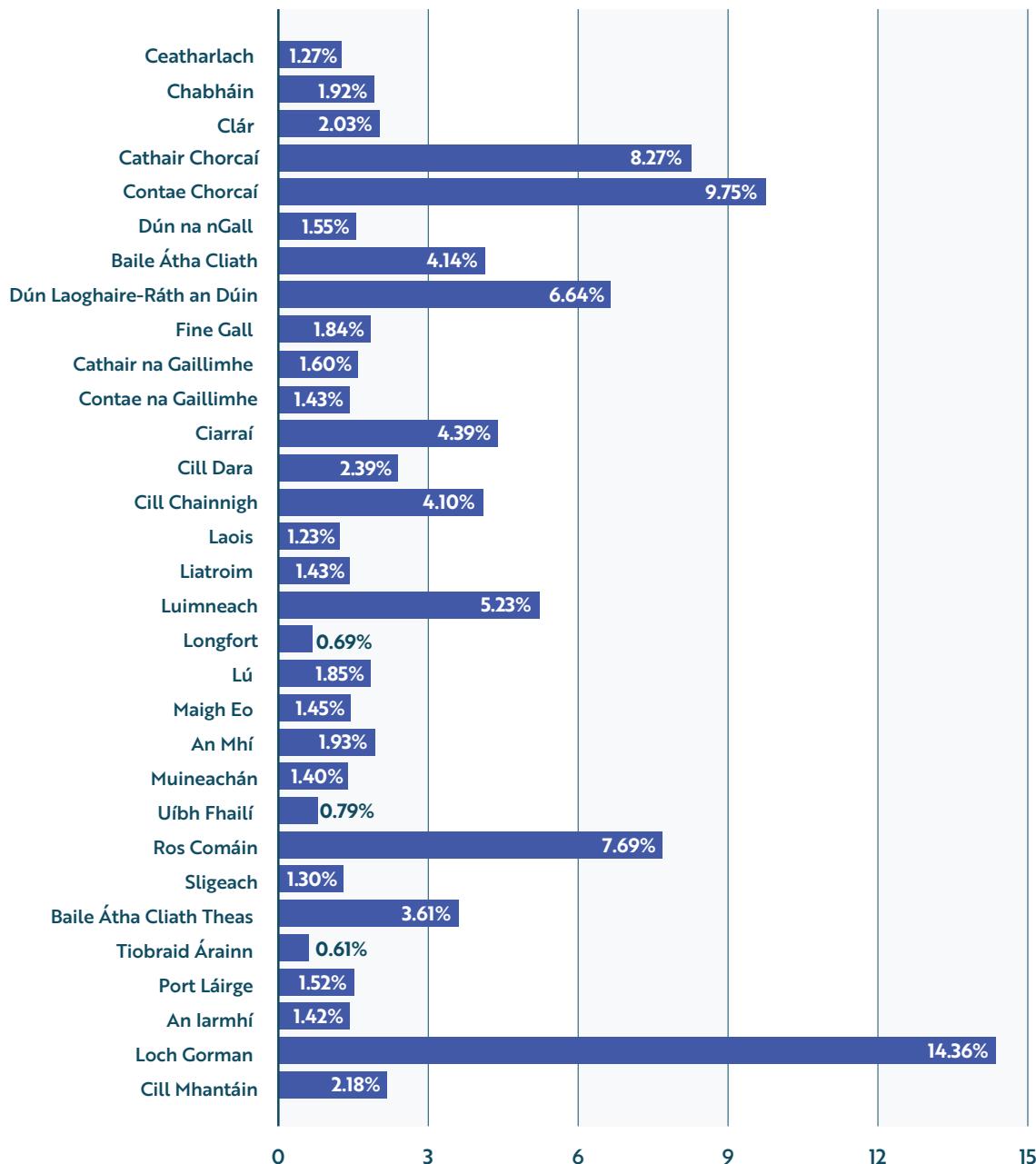
Cuireadh tús le hobair ar ailtireacht locha sonraí néalbhunaithe a fhorbairt don tionscadal.



## Mol Sonraí Covid

### Ag Tacú le Mol Sonraí RTRAO

Tugadh tacáiocht don fhoireann sa RTRAO agus iad i mbun an Mhoil Sonraí COVID19 a chruthú agus é a líonadh le sonraí trí chuidíú le foirmeacha a dhearadh agus dul i mbun comhairliúchán leis an earnáil chun teacht ar chomhaontú maidir leis an ábhar sonraí.



## Táscairí Feidhmíochta

### Tuarascáil ar Tháscairí Feidhmíochta d'Údarás Áitiúla NOAC 2020

Thacaigh an tAonad Taighde le sonraí 2020 a bhailiú do tháscairí feidhmíochta na n-údarás áitiúil trí thacaíocht theicniúil a thabhairt do NOAC agus tacair shonraí seachtracha a thiomsú. Glacadh tuarascáil achomair feidhmíochta GBRÁ isteach i dtuarascáil bhliantúil NOAC, a foilsíodh agus a seoladh i Meán Fómhair 2021.

### Déanfaidh Grúpa Comhairleach Taighde NOAC imscrídú ar fhorbairt táscaire eacnamaíoch d'údarás áitiúla

D'oibrigh Taighde GBRÁ i gcomhairle le NOAC chun maoiriú a dhéanamh ar thaighde a coimisiúnaíodh chun athbhreithniú a dhéanamh ar an réimse gníomhaíochtaí geilleagracha atá na húdarás áitiúla tar éis tabhairt faoi.

## Ionadaíocht Earnála

### Ionadaíocht Earnála a thabhairt i gcúrsaí taighde

The LGMA continued to provide sectoral representation on three national research groups:

- Oifig an Rialálaí Pleanála Lucht Eolais um Pleanáil Náisiúnta.
- DHLGH Housing Research Forum
- CSO Formal Statistician Liaison Group

### Grúpa Taighde Stiúrtha UNIOM ar Thortháí Comhtháthaithe do Dhídeanaithe Athlónnaithe in Éirinn

Bhí an GBRÁ ar cheann de roinnt gníomhaireachtaí agus ranna rialtais ar an ngrúpa stiúrtha a bunaíodh chun ionchur a thabhairt do thaighde arna coimisiúnú ag an Roinn Dlí agus Cirt Clár Cosanta Dídeanaithe na hÉireann. Rinne an tionscadal iarracht taighde cálíochtúil a dhéanamh chun léargas a fháil ar eispéisí na ndídeanaithe a chuaigh tríd an gcóras idir 2015 agus 2019.

### Cruinniú comhcháime NESC/Ollscoil Mhá Nuad ar Chathracha Athléimneacha agus Inbhuanaithe a Thuscint

Thug an GBRÁ freagra ar ‘Taithí Cathracha ar Oileán na hÉireann’ le linn an Cruinniú Comhcháime a réachtáladh an 15 Aibreán 2021.



## 7

# Abhcóideacht agus Rialtas Áitiúil

## Aighneacht Caidrimh Thionsclaíoch

Thug an GBRÁ tacaíocht leanúnach do na hÚdarás Áitiúla maidir le cúrsaí Caidrimh Thionsclaíoch lena n-áirítear beartais agus nósanna imeachta agus soiléiriú maidir le léirmhíniú Ciorclán agus fiosrúcháin a bhain le fostaithe.

Lean an GBRÁ ar aghaidh ó thaobh ionadaíochta dhéanamh thar cheann na n-údarás áitiúil agus ó thaobh tacú leo i gcaidreamh áitiúil le Ceardchumainn agus ionadaíochta dhéanamh ar a son maidir le saincheisteanna a théann ar aghaidh chuíg an gCoimisiún um Chaidreamh san Áit Oibre agus chuíg an gCúirt Oibreachais lena n-áirítear Idirghabháil, Idir-réiteach, Breithníu agus Éisteachtaí Cúirte Oibreachais.

Rinne an GBRÁ ionadaíocht thar ceann Chomhairle Cathrach Bhaile Átha Cliath i gcás a chuir an Chúirt Oibreachais faoi bhráid Chúirt Bhireithiúnaí an Aontais Eorpaigh (CJEU) le haghaidh réamhthagairtha. Bhí an cás seo ar cheann de líon suntasach cásanna a bhain le comhraiceoirí dóiteáin ar coimeád a thíníg chun cinn tar éis chinneadh an CJEU i gcás Matzak.

Cé go raibh toradh dearfach ar an réamhthagairt, rachaidh an cheist ar ais chuíg an gCúirt Oibreachaisanois lena bhreithniú.

Leanamar orainn ó thaobh dul i mbun plé tríd an LANC agus Comhlacht Maoirseachta an Coimisiún um Chaidreamh Oibreachais chun dul i ngleic go Rathúil le saincheisteanna CT agus AD.

## Oifig Aistrithe Seirbhísí Uisce (OASU)

**Lean Oifig Aistrithe na Seirbhísí Uisce (OASU) uirthi ó thaobh tacaíocht a thabhairt d'earnáil seirbhísí uisce na n-údarás áitiúil.**

Tá OASU ina bhall den 'Grúpa Athchóirithe Seirbhísí Uisce Poiblí' a dhéanann ionadaíocht thar ceann lucht bainistíochta in idrbheartaíochtaí.

### Aighneachtaí déanta

In 2021 d'úllmhaigh OASU aighneacht don CBCC chuíg an RTRAO maidir le tionchar Saincheisteanna a bhaineann leis an stair a thiocfaidh chun cinn nuair a bheidh an Fóntas Poiblí Aonair i bhfeidhm.

I measc na nithe a ndearnadh trácht orthu bhí Ceadúnais Oscailte Bóthair, Bonneagar arna Sholáthar ag Forbróir, Soláthairtí Beaga Poiblí, Fardal/Stórais, Clós Inneala, Táillí Bainistíochta Lárnaí, Sócmhainní sa Feidhm, Píopaí Luaidhe, srl. Tá an aighneacht á breithniú ag an Roinn.

In Aibreán 2021, cuireadh aighneacht faoi bhráid na Roinne freisin maidir le forbairt tionchair agus iarmhairtí a d'fhéadfadh tarlú amach anseo de bharr seirbhísí uisce a scaradh ó fheidhmeanna pleanaíla na n-údarás áitiúil. Fuarthas freagra i lár mhí na Samhna agus tá sé á bhreithniú faoi láthair.

### Leanúnachas gnó le linn Covid-19

Lean OASU uirthi ó thaobh comhordú a dhéanamh ar an nGrúpa Leanúnachais Gnó a ndearna maoirseacht ar fhreagairt rannóga Seirbhísí Uisce na nÚdarás Áitiúil ar an bpaindéim COVID-19.

Bhí an Grúpa comhdhéanta de Phríomhfeidhmeannaigh an Choiste Uisce, Dramaíola, Comhshaoil agus Pleanála Éigeandála, Oibríochtaí Sócmhainní in Uisce Éireann agus OASU. Tháinig an Grúpa ar chomhaontú maidir le hathruithe ar an doiciméad protácail 'Maireachtáil le Covid' a chabhraigh le hÚdarás Áitiúla bearta a dhéanamh le fostaithe a chosaint ar ghníomhaíochtaí eagsúla san earnáil uisce.

## An Fóntas Poiblí Aonair atá Beartaithe (FPA)

Leanadh den obair ar an gcreat le haghaidh Comhaontuithe Seirbhíse nua a chur in áit na seancheann amach anseo idir Uisce Éireann agus Údarás Áitiúla.

I gcaitheamh 2021 d'fhoilsigh an tAire Páipéar Beartais an Rialtais ar Bhunathrú chun Feabhas na hEarnála Uisce, dar teideal "Uisce Éireann – I dTreo Fóntas Seirbhísí Uisce Rialaithe Náisiúnta, faoi úinéireacht Phoiblí".

Leagadh amach sa pháipéar cur chuige an Rialtais i leith bunathrú chun feabhas a dhéanamh ar an earnáil uisce lena n-áirítear Uisce Éireann a bhunú mar Phóntas Poiblí Aonair.

Shocraigh sé amlínte maidir le dul chun cinn ar an gcaibidlíocht a bhí le déanamh agus cheap sé an Coimisiún um Chaidreamh san Áit Oibre (WRC) le bheith ina Chathaoirleach ar na hidirbheartaíochtaí sin.

## Saincheisteanna Pinsin a Bhaineann leis an Stair

Rinne OASU agus saineolaithe ábhair údarás áitiúil ionadaíocht thar ceann na hearnála ar na Grúpaí Oibre um Phinsin agus Muirear Bainistíochta Lárnaí (CMC) faoi cheannas RTRAO. Bunaíodh na grúpaí seo in 2019 chun tograí a fhobairt a thabharfaidh aghaidh ar na príomhcheisteanna sin a bhain leis an stair.

I rith 2021, tugadh an obair ar phinsin chun críche agus cheadaigh an CBCC é. Cuireadh faoi bhráid RTRAO é le go ndéanfaidís é a bhreithniú i rith na bliana.

## Foirne Deartha Tionscadail

Cuireadh foirne deartha tionscadail ar bun chun treoirthionscadail a éascú de réir mar ba ghá agus chomhordaigh ionadaithe ó OASU ionchur agus ballraíocht na n-údarás áitiúil. I measc seo bhí:

- Nósanna Imeachta Caighdeánacha
- Oibríochta Clár Cothabhála Pleanálte
- An Clár Teiliméadrachta Náisiúnta

## Lónra Bhainisteoirí Athruithe na nÚdarás Áitiúil

D'eagraigh OASU Lónra Bhainisteoirí Athruithe na nÚdarás Áitiúil agus a gcruiinnithe míosúla i gcomhar le hUisce Éireann. Ba é ról Bhainisteoir Athruithe na nÚdarás Áitiúil ná éascaíocht a dhéanamh ar na hathruithe a tharla de bharr na dtionscnamh éagsúla a d'eascair as an bplean bunathraithe chun feabhas. Chabhraigh an Lónra le hathruithe a chur i bhfeidhm laistigh den earnáil ar bhealach socair aonfhoirmeach. Tugadh tionscnaimh nua amhail TFC, Maximo, Aonaid Boise srl. chuige seo le haghaidh aiseolais. Reáchtáladh 11 chruinníú le linn 2021 agus reáchtáladh na cruinnithe seo ar líne mar gheall ar COVID-19.

## Coiste CBCC

Thacaigh OASU le Coiste Uisce, Dramhaíola, Comhshaoil agus Pleanála Éigeandála CBCC ina chuid oibre agus rinne sí taighde ar fud na hearnála chomh maith le haighneachtaí reachtúla agus neamhreachtúla a ullmhú ar shaincheisteanna sonracha de réir mar a tháinig siad chun cinn. I measc na míreanna a bhí ar an gClár Oibre le linn 2021 bhí Project Connect, Creatáí Soláthair, Leanúnachas Gnó, Ioncam faoi Thréimhse Rialaithe Ioncaim 3 a cheadaigh an CRU dó.

## Córas Bainistíochta Airgeadais

### Scéim Cúaimh do Ghnóthais Bheaga le haghaidh COVID (SCGBC)

Sheol an Roinn Fiontair, Trádála agus Fostaíochta an Scéim Cúaimh do Ghnóthais Bheaga don Covid (SCGBC) an 11 Márta 2021 agus é mar aidhm aici díriú ar na gnólachtaí sin a raibh costais oibriúcháin acu nach raibh cáilithe don Scéim Tacaíochta Srianta Covid (CRSS) arna oibriú ag na Coimisinéir Ioncaim. Bhí na critéir incháilitheachta don dá scéim cosúil.

Ba é an príomhdhifréocht idir SCGBC agus CRSS an riachtanas, i gcás CRSS, go mbeadh rochtain ag an bpobal ar áitreabh gnó.

Bhí an deontas de €4,000 ar fáil mar ranníocaíocht i dtreo costais sheasta mar chabbair chun gnó a choinneáil ag feidhmiú sula n-athosclóidh sé faoi dheireadh agus ní raibh sé ar fáil ach d'iarratasóir a bhí ag oibriú ó réadmhaoin inrátáilte. Chlúdaigh an scéim tosaigh an tréimhse 1 Eanáir 2021 go 30 Meitheamh 2021 arbh é an 21 Aibreán 2021 an dáta deiridh. Seoladh scéim eile R2 i mí an Mheithimh 2021 agus ba é an 21 Iúil 2021 an dáta deiridh a raibh íocaíocht deontais de €4,000 nó €1,000 uirthi ag brath ar láimhdeachas bliantúil an iarratasóra.

Ba é líon iomlán na n-iarratas ar an Deontas R1 tosaigh ná 5,026 agus íocadh 2,972 iarratas ar luach €11,888,000. Ba é líon iomlán na n-iarratas do R2 ná 3,923 agus íocadh 2,533 iarratas ar luach €9,085,000.

Shocraigh an GBRÁ dhá réiteach bogearraí do SCGBC.

### Tarscaoileadh Rátaí COVID-19

Leathnaíodh an tarscaoileadh rátaí in 2021 ó ráithe go ráithe. Athraíodh an scéim ón gceann a cuireadh i bhfeidhm ar bhonn céimneach in 2020 agus bhí sí níos forordaithí maidir le catagóirí na n-íocóirí rátaí a áiríodh agus a cuireadh as an áireamh.

Sheachaid an GBRÁ pacáiste um Tharscaoileadh Rátaí a cuireadh i bhfeidhm ar fheidhmchláir Rátaí Tráchtála agus Airgeadais Agresso ar fud na hearnála.

### Uasghrádú ar an gCóras Bainistíochta Airgeadais

Eisíodh larratas ar Thairiscint le haghaidh uasghrádú a dhéanamh ar leagan Milestone 7 de chórás Bainistíochta Airgeadais Agresso i mí Feabhra 2021. Cuireadh túis leis an treoirthionscadal agus bailíochtú an chur i bhfeidhm i R2 na bliana 2021.

## Acmhainní Daonna, Párola, Aoisliúntas (ADPA)

### COVID-19

#### Treoir Ardleibhéal Sláinte agus Sábháilteachta Údaráis Áitiúil COVID-19

Mar chuid dá tacaíocht don earnáil i mbainistiú riosca COVID-19, lean an GBRÁ uirthi ó thaobh uasdátú a dhéanamh ar an Treoir Ardleibhéal Sláinte agus Sábháilteachta na nÚdarás Áitiúil maidir le COVID-19 faoi scáth an Choiste Oibriúcháin Sláinte agus Sábháilteachta. Ba é cuspóir na cáipéisí seo dea-chleachtas náisiúnta a chomhdhlúthú, ar aon dul le moltáí an Rialtais agus FSS maidir le COVID-19 a bhainistiú agus na prionsabail ghinearálta a leagan amach atá le cur i bhfeidhm chun fostaithe a chosaint agus chun bearta rialaithe oiriúnacha a aithint agus a chur i bhfeidhm. an baol ionfhabhtaithe COVID-19 san ionad oibre a mhaolú.

#### Treoir Chaighdeánach faoi Oibríocht (TCO)

Lean an GBRÁ uirthi ó thaobh athbhreithniú leanúnach a dhéanamh ar an tsraith de 30 TCO a forbraíodh mar chabbair d'údaráis áitiúla chun leanúint ar aghaidh i mbun seirbhísí a sholáthar i gcaitheamh na paindéime. Rinne na cáipéisí treorach oibríochtúla seo foráil do chur chuige comhsheasmhach maidir le bainistiú COVID-19 ar leibhéal oibríochtúil ar fud na hearnála.

Cóinníodh na cáipéisí seo faoi athbhreithniú agus nuashonraíodh iad ar bhonn leanúnach faoi choimirce an Choiste Oibriúcháin Sláinte agus Sábháilteachta d'fhonn deimhin a dhéanamh go gcloítear le comhairle rialtais agus sláinte poiblí de réir mar a tháinig sé chun cinn.

#### Clár iondúchtaithe COVID-19

Faoi choimirce an Choiste Oibriúcháin Sláinte agus Sábháilteachta, forbraíodh treoirdhoiciméad chomhairleach faoi Obair go Sábháilte agus Fostaithe á n-iondúchtú le linn COVID-19. Thacaigh sé seo leis an earnáil ó thaobh oiliúint iondúchtaithe chomhsheasmhach agus chaighdeánaithe maidir le COVID-19 a sholáthar do gach fostáí de réir mar a éilítear i bPrótacal "Oibrigh go Sábháilte" an Rialtais.

Nuashonraíodh an t-iondúchtú seo de réir mar ba ghá lena chinntíú go gcomhlíontar comhairle sláinte poiblí

## Catalóg Seirbhísí an Rialtais Áitiúil

Is suíomh gréasánin nua é [Services.localgov.ie](https://Services.localgov.ie) a chuireann eolas ar fáil d'úsáideoirí faoi na seirbhísí a sholáthraíonn earnáil an rialtais áitiúil in Éirinn. Cuirtear eolas ar bheis is 1,000 seirbhís i láthair ar bhealach so-úsáidte agus inrochtana in aon áit amháin agus tá sé ar fáil i mBéarla agus i nGaeilge arao

Is féidir le húsáideoirí an catalóg a bhrabhsáil ar bhealaí éagsúla agus is féidir leo nascadh go díreach lena n-údarás áitiúil chun teacht ar sheirbhís. Cuireann an tionscadal Gníomh 3 agus Gníomh 4 dár Seirbhís Phoiblí 2020 i gcrích chun cumarsáid leis an bpobal a fheabhsú agus chun seirbhísí a dhéanamh níos inrochtana. Tacaíonn an suíomh gréasánin freisin le seirbhísí digiteacha a fhorbairt ar fud na hearnála rialtais áitiúil. Bhí ionchur ag 31 údarás áitiúil sa tionscadal chomh maith le tacú leis.

Ba é an tAire a sheol an suíomh gréasánin go hoifigiúil Peter Burke i mí na Samhna 2021 agus rinneadh an t-imeacht seolta a bheoshruthú chuglucht féachana fíorúil. I measc na gcainteoirí ar an bpainéil bhí ionadaithe ón Roinn Tithóchta, Rialtais Áitiúil agus Oidhreachta, Cathaoirleach an CBCC, Cathaoirleach Chonradh na Gaeilge, Cathaoirleach an Choiste Chorparáidigh CBCC agus leag an GBRÁ amach tábhacht an tionscadail agus an fiúntas a d'fhéadfadh a bheith ag an suíomh gréasánin d'údaráis áitiúla agus don phobal arao.

Cuireadh túis le feachtas sna meáin chun [Services.localgov.ie](https://Services.localgov.ie) a chur i mbéal an phobail ar an lá seolta agus tá sócmhainní poiblíochta, lena n-áirítear físeán gearr faoin suíomh gréasánin, ar fáil ar bhealaí éagsúla meán sóisialta.

Scaipeadh roinnt sócmhainní digiteacha agus clóbhualte ar gach údarás áitiúil chun an suíomh gréasánin nua a chur chun cinn ar ardán áitiúla.

Tá Coiste Bainistíocha na Catalóige Seirbhísí curtha ar bun chun cothabháil a dhéanamh ar shuíomh gréasánin na Catalóige Seirbhísí agus chun an t-eolas air a choinneáil cothrom le dáta. Tagann baill an choiste ó. Coiste Corparáideach CBCC, údaráis áitiúla agus an GBRÁ eile thar ceann na hearnála rialtais áitiúil.

### RÉIMSÍ FEIDHMIÚLA



Tithíocht



Bóithre agus lompar



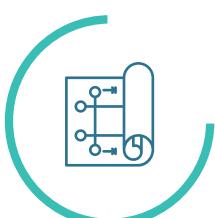
Páirceanna



Forbairt Eacnamaíochta



Fiontaí Áitiúil



Pleanáil



Ríocht Phoiblí



Pobal agus Spórt



Forbairt Turasóireachta



Comhshaol

## Cumarsáid an LGMA

### Cumarsáid Chorparáideach

Thug an rannóg cumarsáide tacaíocht ar fud GBRÁ lena n-áirítear don Fhoireann Chorparáideach maidir le cumarsáid immheánach agus sheachtrach GBRÁ. I rith 2021, lean an GBRÁ uirthi ó thaobh na Straitéise Cumarsáide Corparáidí agus an phleán gníomhaíochta a chur i bhfeidhm lena n-áirítear díriú ar fheabhas a chur ar chumarsáid immheánach.

### Earnáil na nÚdarás Áitiúil a Chur in iúl agus a Chur Chun Cinn

Is gnéithe tábhachtacha d'obair GBRÁ iad obair an rialtais áitiúil, poist agus daoine a chur in iúl agus cumarsáid a chomhordú trasna na hearnála, i gcomhar leis an gCumann Bainistíochta Contae agus Cathrach (CBCC) agus Meitheal Cumarsáide faoi Fheidhmeannas CBCC.

### COVID-19

I rith 2021, d'oibrigh an GBRÁ i ndlúthchomhar leis an rialtas agus le FSS lena chinntí gur cuireadh teachtaireachtaí comhsheasmhacha in iúl trí údarás áitiúla maidir le feachtais sláinte poiblí, vacsaínithe agus feachtais eile bainteach le COVID-19.

Ina theannta sin, d'oibrigh an GBRÁ i gcomhar le húdarás áitiúla agus leis an rialtas ar fheachtais náisiúnta lena n-áirítear an feachtas 'Fan Folláin' chomh maith le tacaíocht leanúnach a thabhairt ó thaobh comhordú a dhéanamh ar an Fóram Glaonna Pobail agus an Fóram Freagartha Pobail, agus iad i mbun plé le páirtithe leasmhara náisiúnta chomh maith le tacaíocht agus comhairle a thabhairt do chomhordaitheoirí freagartha pobail áitiúla agus d'fhoirne.

Ba thosaíocht chumarsáide eile í béim a leagan ar an obair ríthábhachtach agus an nuálaíocht a bhí ar siúl ag na húdarás áitiúla le linn COVID-19, lena n-áirítear an obair a rinneadh chun tacú le agus éascaíocht a dhéanamh ar ghnó áitiúil agus spásanna sábháilte amuigh faoin aer.

### Na Meáin agus Feachtais

I rith 2021, chuaigh an GBRÁ i mbun plé le teagmhálaithe cumarsáide agus le daoine eile laistigh de ranna rialtais, de na meáin chumarsáide, agus páirtithe leasmhara eile thar ceann na hearnála rialtais áitiúil.

Thacaigh Cumarsáid GBRÁ le coistí agus le foirne CBCC ar fud na Gníomhaireachta maidir le feachtais chumarsáide, plé leis na meáin agus forbairt suíomh gréasáin. I measc seo bhí feachtais agus obair ar an suíomh gréasáin Poist Rialtais Áitiúil, an Chatalóig Seirbhísí, an tionscadal r-Phleanála, an Straitéis Earnála um Ghníomhú ar son na hAeráide, agus Deiseanna Eacnamaíochta ón gcomhdháil Aeráide.

### Straitéis i leith na Meán Sóisialta

Lean an GBRÁ uirthi ó thaobh straitéis meán sóisialta a chur i bhfeidhm don earnáil le linn 2021 ar fud chuntais GBRÁ, Rialtais Áitiúil Éireann, Leabharlanna Éireann, agus an CBCC

### Tacaíocht don Lónra Cumarsáide

Lean an GBRÁ uirthi ó thaobh tacaíochta straitéiseach a thabhairt ó lá go lá don Lónra Cumarsáide, lena n-áirítear iad siúd go léir a oibríonn sa chumarsáid ar fud na hearnála. Mar chuid de seo, reáchtáladh Seimineár Cumarsáide Rialtais Áitiúil le cainteoirí ón earnáil phoiblí agus ón earnáil phríobháideach.

Le linn 2021, dhírig an Fhoireann Cumarsáide agus an Mheitheal Oibre ar thacú le húdarás áitiúla dea-chleachtais chumarsáide a chur i gcroílár a n-eagraíochtaí. Ullmhaíodh foireann uírlisí mar thaca chuige seo agus scaipeadh iad ar gach údarás áitiúil agus bhí an bhéim sin mar théama ag an Seimineár Cumarsáide bliantúil.

### Branda an Rialtais Áitiúil agus Straitéis Dhigiteach

Forbraíodh branda nua Rialtais Áitiúil agus straitéis dhigiteach agus faomhadh iad le linn 2021. Rinne an straitéis forbairt ar chun ar bun bhranda Rialtais Áitiúil Éireann agus leag sí amach conair i dtreo branda aontaithe comhsheasmhach a chruthú don earnáil le cur i bhfeidhm ar ardáin lena n-áirítear suíomhanna gréasáin agus digiteacha, feachtais, na meáin shóisialta agus áiteanna eile.

## Fógraíocht faoi Leabharlanna

Rinne an GBRÁ roinnt feachtas poiblíochta leabharlanna a bhainistiú le linn 2021, lena n-áirítear feachtas Buail Isteach a dhíriugh ar dhaoine a spreagadh chun filleadh ar fhoirgnimh leabharlainne, Feachtas na Leabharlainne Beag chun aird a tharraingt ar mháláí leabhar na Leabharlainne Beag a bheith ar fáil agus an feachtas Éire ag Léamh.

Ba mhórthionscadal é an feachtas Éire ag Léamh, arna mhaioniú faoin gclár Fan Folláin a bhí go mór i mbéal an phobail agus a tharraing go leor cainte. I gcaitheamh an fheachtas, gheall 10,000 duine léamh ar feadh breis agus 900,000 nójiméad. Bhuaigh an feachtas roinnt gradam ag Gradaim Kinsale Sharks agus ag Gradaim na hInstitiúide Fógraíochta Cruthaithí agus Deartha (ICAD).



heol Peter Burke, TD,  
an tAire Rialtais Áitiúil  
agus Brendan McGrath,  
Cathaoirleach CBCC,  
suíomh gréasáin na  
Catalóige Seirbhísí  
services.localgov.ie i mí  
na Samhna 2021.



Simona Mascarucci, Emer O'Gorman, Stiúrthóir Seirbhísí,  
Comhairle Contae Fhine Gall agus AnnMarie Farrelly,  
Príomhfheidhmeannach Fhine Gall sa ghrianghraif le  
haghaidh an Irish Independent chun aird a tharraingt ar an  
obair atá ar bun ag údarás áitiúla chun samhradh amuigh  
faoin aer a éascú le linn 2021.neamhghnácha.



Chabhraigh Daniel agus Eliza Hayes le Lá Éire  
ag Léamh a sheoladh, 25 Feabhra trí léamh a  
dhéanamh in áiteanna neamhghnácha.

## Láirionad Soláthair Straitéisí an Rialtais Áitiúil (LSSRÁ)

### Clár um Sholáthar a Athchóiriú

Rinne an LSSRÁ ionadaíocht thar ceann na hearnála ar Bhord Feidhmiúcháin na hOifige um Sholáthar Rialtais (OSR) agus d'oibrigh sé i gcomhpháirtíocht leis an OSR chun an clár um soláthar a athchóiriú a neadú san earnáil rialtais áitiúil.

D'oibrigh Oifigeach Tacaíochta Tiomnaithe do Sholáthar Beartas i gcomhar le hoifigigh soláthair na n-údarás áitiúil chun tacú le leabú an chláir athchóirithe soláthair agus rinne sé éascaíocht ar thaithí maidir le dea-chleachtas soláthair san earnáil a roinnt. Leanadh leis an bplé le hOifigigh Soláthair le trí chruinniú fforúla de Lónra na nOifigeach Soláthair..

### Méadracht Athchóirithe Soláthairs

Tá ionadaíocht ag an LSSRÁ ar Ghrúpa Oibre Náisiúnta Méadrachta agus Táscairí a bhunaigh an Bord Eatramhach Athchóirithe Soláthair chun feidhmíocht soláthair san earnáil phoiblí a thomhas. Tá cur chuige forbartha ag an ngrúpa oibre náisiúnta maidir le méadracht agus táscairí soláthair bunaithe ar shé chuspóir straitéiseacha:

- Trédhearcacht
- Éifeachtúlacht an Chomórtais um Athchóiriú Láraithe
- Soláthar Poiblí Straitéiseach (Cúinsí Comhshaoil/Sóisialta)
- Rannpháirtíocht gnóthais bheaga agus mheánmhíde
- Caith le hOibreoirí Eacnamaíocha Dúchasacha

### Oiliúint agus Oideachas

D'oibrigh an LSSRÁ i gcomhpháirtíocht leis an OSR chun cabhrú le forbairt clár oliúna chun tionscadail chaipítíl a bhainistíú. Dhírigh an clár oliúna ar fhostaithe na hearnála poiblí a bhí ag déileáil le tionscadail oibreacha caipítíl poiblí ar mhórscála agus chlúdaigh sé pleánáil agus dearadh tionscadal, roghnú agus ceapadh saineolaithe teicniúla agus bainistíocht conartháí. Glacadh le 44 ainmní rialtais áitiúil sa chlár.

Bronnadh sparánachtaí oideachais ar cheathrar Oifigeach Soláthair chun tabhairt faoi oideachas creidiúnaithe soláthair trí áitiúil.

### Soláthar Poiblí atá Neamhdhíobhálach don Chomhshaol

Tá ionadaíocht ag an LSSRÁ agus ag oifigigh soláthair ar ghrúpa oibre CARO chun clár Oiliúna um Sholáthar Poiblí atá Neamhdhíobhálach don Chomhshaol a fhorbairt don earnáil rialtais áitiúil.

Ceapadh speisialtóir oliúna agus chuaigh an LSSRÁ i mbun plé leis an earnáil ar mhaithé le faisnéis, cás-staidéir agus saincheisteanna a bhailí a d'eascair ó Sholáthar Poiblí atá Neamhdhíobhálach don Chomhshaol a chur chun cinn.

### Plé le Socruithe Soláthair Lárnaigh a Chur Chun Cinn

Mar phríomhghhné den chlár athchóirithe soláthair bhí plé ba mhó agus ab fhéidir a dhéanamh le socruithe soláthair lárnaigh seánbhunaithe agus rinne an LSSRÁ éascaíocht ar sheisiún eolais OSR a chur i bhfeidhm ar bhonn céimneach ina raibh plé ar a gcuid socruithe ceannaigh lárnaigh. Reáchtáladh sé sheisiún:

- Creat Seirbhísí Páirceála Carr Bainistithe Creat Cothabhála Flíteanna
- Creat Bainistithe Dramhaíola
- Creat Táirgí Lónra, Réitigh agus Seirbhísí Gaolmhara
- An Fhoireann Dearaidh faoi cheannas Ailtire Creat Seirbhísí Clódóireachta agus Dearaidh DPS

Bunaídhe grúpa oibre OSR le hionadaíocht ón LSSRÁ chun iniúchadh a dhéanamh ar conas a d'fhéadfaí plé le socruithe ceannaigh lárnaigh a uasmhádú. I measc na réimsí a bhí faoi chaibidil bhí cumarsáid, oiliúint agus gairmiúlacht. I measc chuspóirí an ghrúpa bhí feasacht a mhúscaitl, úsáid socruithe ceannaigh lárnaigh a chur chun cinn, agus feidhmiú mar ambasadóirí agus seaimpíní d'athchóiriú an tsoláthair phoiblí.

### Córas Bainistíochta Sonraí Caiteachais

Críochnaíodh Tuairisceáin Bhliantúla Sonraí Caiteachais don bhliain 2021 agus cuireadh ar ais chuig an OSR iad ón gCóras Bainistíochta Sonraí Caiteachais. Baineadh leas as feabhsuithe ar an gcóras lena n-áirítear forbairt 14 thuarascáil chun tacú leis an earnáil i gcomhthiomsú faisnéise caiteachais áitiúil.

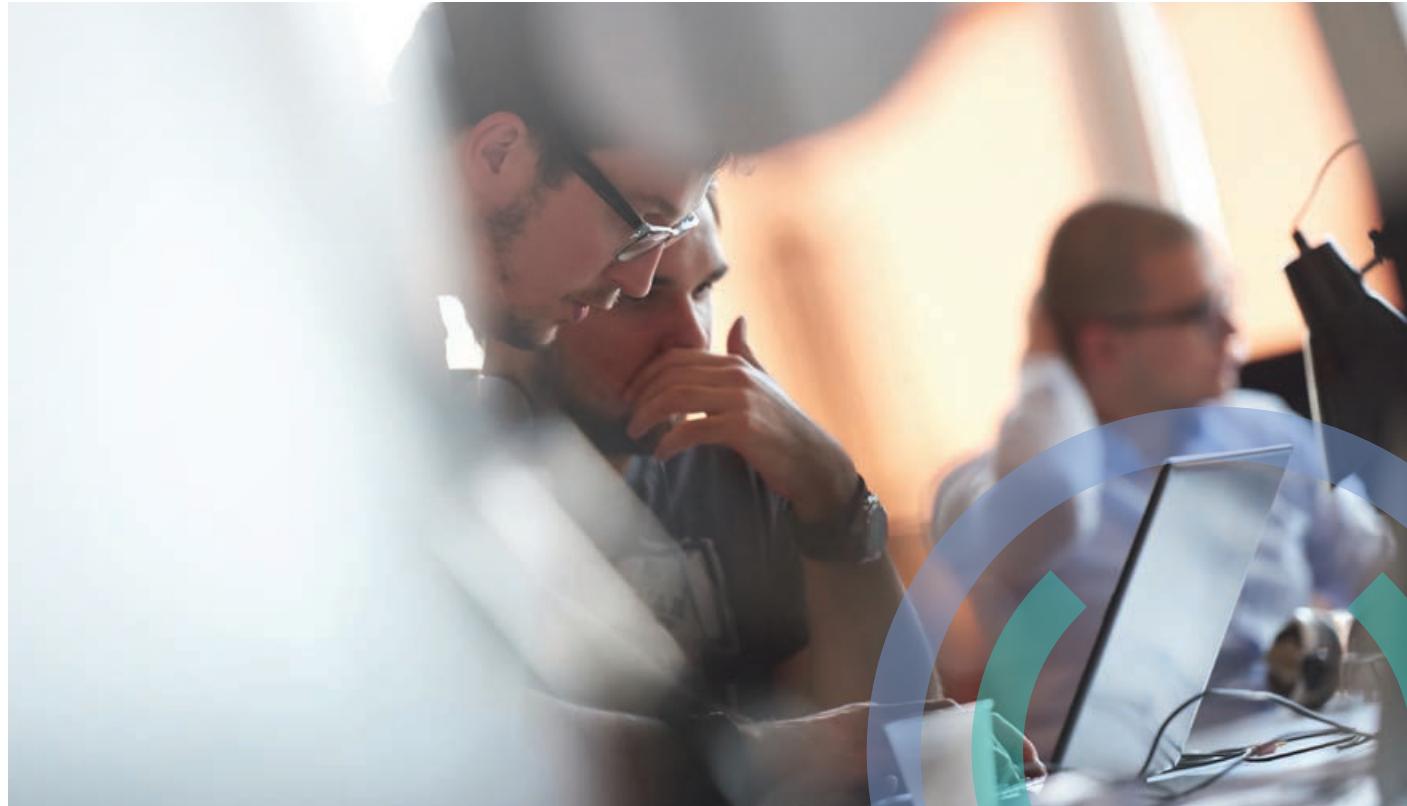
## Rannpháirtíocht ó Ghnóthais Bheaga agus Mheánmhéide a chur chun cinn maidir le Deiseanna Soláthair Údarás Áitiúil

Bhunaigh an LSSRÁ grúpa oibre earnála chun athbhreithniú a dhéanamh ar shraith na ndoiciméad tairisceana soláthair fo-thairseach atá in úsáid ag an earnáil chun iad a dhéanamh níos éasca le húsáid agus níos inrochtana. Rinneadh an tsraith de dhoiciméad teimpléid a nuashonrú agus cuireadh ar fáil iad don earnáil iad trí Thairseach na nOifigeach Soláthair.

Bhí ionadaíocht ag an LSSRÁ ar ghrúpa oibre curtha ar bun le déanaí darb ainm Deiseanna Soláthair a Chumasú do Ghnóthais Bheaga agus Mheánmhéide i réigiún Bhaile Átha Cliath.

## an Tionscadal R-thairisceana FéinFhrestail

Thacaigh an LSSRÁ le OSR chun oiliúint a leathadh amach agus a sheachadadh maidir leis an modúl R-thairisceana Féinfhrestail. Chuir an modúl Féinfhrestail ar chumas na n-údarás conarthach a gcuid mionchomórtais féin a bhainistiú ar an ardán r-thairisceana d'fhoinn éifeachtúlachtaí a bhaint amach ó thaobh ama agus acmhainní de. Cuireadh oiliúint ar fáil do bheiris is 80 ceannaitheoir earnála agus oifigeach soláthair.



# 8 | An Earnáil a Chumasú

## Tacaíochtaí don Earnáil chun Comhairle a Chur ar Dhaoine

Lean an Rannóg Chomhairleach Daoine (GBRÁ) uirthi ó thaobh tacú le agus feidhm chomhairleach a thabhairt thar raon réimsí:

- Acmhainní Daonna
- Foghlaim agus Forbairt
- Caidreamh Tionsclaóch
- Sláinte agus Sábháilteacht
- Comhionannas, Míchumas agus ionchuimsitheacht

Chomhordaigh agus thacaigh an Rannóg Chomhairleach Daoine leis na Grúpaí Stiúrtha agus Coiste GBRÁ seo a leanas:

- Coiste Bainistíochta Athruithe An Grúpa Stiúrtha um Straitéis Daoine
- Grúpa Oiliúna Náisiúnta Stiúrtha na nÚdarás Áitiúil (GONSÚÁ)
- Grúpa Stiúrtha um Chosaint Leanaí
- an Coiste Stiúrtha Comhcheardchumainn um Shláinte agus Sábháilteachta a Bhainistiú
- Coiste Oibriúcháin Sláinte agus Sábháilteachta Coiste Sláinte agus Sábháilteachta an Tionscail Uisce

Lean an GBRÁ uirthi ó thaobh tacaíochtaí, tionscnaimh, agus cuir chuige a chomhordú chun cleachtais éifeachtacha acmhainní daonna a éascú ar fud na hearnála agus comhairle a thabhairt ar chúrsaí comhlíonta agus ar shaincheisteanna amhail comhionannas, éagsúlacht agus ionchuimsitheacht.

## Lónra Oifigeach AD

Lean an GBRÁ uirthi ó thaobh treoir a thabhairt do líonra Oifigeach AD na n-údarás áitiúil maidir le treoir agus comhairle a sholáthar d'údarás áitiúla ar an réimse iomlán de shaincheisteanna acmhainní daonna, lena n-áirítear tionchar na reacthaíochta agus cearta fostáiochta

- Reáchtáladh 14 cruinníú líonraithe ar líne mar thacú d'Oifigigh Acmhainní Daonna in 2021.

## Blended Working

Chuir an GBRÁ dréacht-Chreat Oibre Cumaisc earnála le chéile in 2021, mar chuid d'obair an Ghrúpa Oibre na hearnála údarás áitiúil i dtaoibh Todhchaí na hOibre. Chuir an GBRÁ dhá sheimineár gréasáin ar Obair Chumaisc ar fáil do gach Stiúrthóir Seirbhísí san earnáil.

## Earcaíocht agus Roghnúchán Earnála

Chuaigh GBRÁ beo ar shuíomh gréasáin Poist Rialtais Áitiúil i mí lúil 2021. Chuaigh feidhmiúlacht na bhfógraí ríomhphoist beo níos déanaí sa bliain agus postáladh 550 post san earnáil faoi dheireadh na bliana.

## Lónra Saorála Faisnéise (LSF)

Lean an GBRÁ uirthi ó thaobh treoir a thabhairt do líonra Oifigeach um Shaoráil Faisnéise na n-údarás áitiúil maidir le hiarratais a fuarthas. Cuireadh tacaíocht agus treoir ar fáil ar thrí phríomhbhealach i.e.

- Reáchtáladh cruinnithe líonra um Shaoráil Faisnéise faoi thrí in aghaidh na bliana go cianda trí MS Teams, áit ar pléadh saincheisteanna earnála a bhaineann le Shaoráil Faisnéise,
- Treoir a eisiúint do gach Oifigeach um Shaoráil Faisnéise maidir le hiarratais SF a fuair gach údarás áitiúil, agus
- Tacaíocht treoraithe d'Oifigigh um Shaoráil Faisnéise aonair ar iarratais a fuarthas.

## Athbhreithniú Leanúnach ar Sceidil Choinneála Taifead Earnála

Leanadh den athbhreithniú ar bheartas coinneála taifead náisiúnta GBRÁ 2002 (ar fáil ó shuíomh gréasáin GBRÁ) le linn 2021. De réir mar a críochnaíodh an sceideal coinneála do gach feidhm ghnó, scaoileadh chuig an earnáil iad le cur i bhfeidhm mar aon le treoirínt feidhmithe.

Críochnaíodh na sceidil choinneála seo a leanas in 2021, arna bhfaomhadh ag Bord GBRÁ agus scaipthe ar bhainisteoirí sinsearacha sna haonaid ghnó faoi seach, na hOifigigh um Shaoráil Faisnéise agus na OCSanna lena gcur i bhfeidhm.

- Fiontraíocht agus Forbairt Eacnamaíoch
- Seirbhísí Corparáideacha
- Iompar agus Bonneagar

Ina theannta sin, eisíodh athbhreithniú breise ar an Sceideal um Choinneáil Taifead do Sheirbhísí Uisce i mí na Nollag 2021.

## Cosaint Sonraí – Cur i Bhfeidhm RGCS

Lean an GBRÁ uirthi ó thaobh comhordú a dhéanamh ar líonra Oifigeach Cosanta Sonraí na n-údarás áitiúil i rith 2021 agus tionóladh 11 chruinniu le linn na bliana. Reáchtáladh gach cruinniu lónraíthe go cianda trí MS Teams. Le cois na gcruiinnithe sin bhunaigh an líonra lón beag de ghrúpaí oibre tasc-shonracha (i.e.)

- Comhaontuithe sonraí le comhlacthaí seachtracha
- Measúnú Tionchair ar Chosaint Sonraí (MTCS) a fhorbairt chun cruiinnithe poiblí na Comhairle a thionól go cianda.

## Tuarascálacha Iniúchta CCS ar úsáid TCI agus teicneolaíochtaí nua eile ag Údarás Áitiúla

Ceann de na príomhreímsí tacáiochta a cuireadh ar fáil ba ea an iniúchadh leanúnach ar úsáid TCI agus teicneolaíochtaí nua eile ag Údarás Áitiúla. Ó lár na bliana 2019, thug an CCS roinnt cuarteanna ar an láthair ar lón beag údarás áitiúil. Déanfaidh an CCS cuairt iniúchta ar an láthair i ngach ceann de na 31 údarás áitiúil.

Sainainfódh roinnt saincheisteanna a bhaineann leis na tuarascálacha cinnidh deiridh go léir a d'éisigh an CCS in 2020 agus in 2021 agus leanann an GBRÁ ag obair leis an earnáil agus le Ranna agus gníomhaireseachtaí Rialtais éagsúla chun aghaidh a thabhairt orthu seo:

- Easpa forálacha sonracha leis an reacthafocht reatha um Thruailí Bruscair agus um Bainistíu Dramhaíola chun ceanglais Airteagal 8(2) den Treoir um Fhorfheidhmiú an Dlí (Treoir (AE) 2016/679) a chomhlíonadh.
- Easpa bunús dlí le húsáid TCI i mBainistíocht Trácht Bóthair.

## Athbhreithniú ar Comhaontuite Comhroinnte Sonraí mar a élíonn an tAonad um Rialachas Sonraí (DGU) de DoPER

D'fhógair an tAonad um Rialachas Sonraí (DGU) den DoPER athbhreithniú ar na Comhaontuite Comhroinnte Sonraí go léir idir comhlacthaí poiblí chun na comhaontuite comhroinnte sonraí sin atá i bhfeidhm cheana féin nach bhfuil bunús dleathach le haghaidh comhroinnte ina leith sa reacthafocht a shainaithint agus atá ag brath mar sin ar Alt 38 den Acht um Chosaint Sonraí, 2018 don bhunús dleathach.

Tugann Alt 38 den Acht um CS, 2018 bunús dleathach chun sonraí pearsanta a chomhroinnt idir comhlacthaí poiblí i gcás ina bhfuil an roinnt á déanamh ar mhaithe le leas an phobail nó i bhfeidhmiú údarás oifigiúil. Tá an cineál próiseála seo dleathach de réir Airteagal 6(1) (e) den RGCS. In 2021, áfach, chuir an DoPER in iúl do gach Ard-Rúnaí sa tSeirbhís Phoiblí, nuair a cuireadh túis le hAilt 6(2) agus 6(3) den Acht um Chomhroinnt Sonraí agus Rialachas 2019 i Mártá 2022, an bunús dlí atá ann faoi láthair chun sonraí a roinnt mar a fhóráiltear in Alt 38 den ACS, chuirfí 2018 ar neamhní. Sa chás go bhfuarthas amach go raibh comhaontú comhroinnte sonraí ag brath go hiomlán ar Alt 38 den Acht um CS, 2018, tháinig ceanglas chun cinn maidir le Comhaontú Comhroinnte Sonraí nua a dhréachtú a chomhlíonfadhbh forálacha an Achta um Chomhroinnt Sonraí agus Rialachas, 2019.

Chomhordaigh an GBRÁ agus chuir siad comhairle ar OCSanna aonair maidir leis an mbealach is fearr lena dtuairisceán a ullmhú agus a chur isteach chuig an DGU nuair a shainaithin an tuairisceán na socruithe comhroinnte sonraí sin a mbeadh gá le comhaontú nua um Chomhroinnt Sonraí a chur i bhfeidhm.

## Oifigigh Oiliúna nó foireann AD atá freagrach as Oiliúint, Foghlaim agus Forbairt Foirne

Lean an GBRÁ ar aghaidh ó thaobh treoir a thabhairt do na hOifigigh Oiliúna agus don foireann AD atá freagrach as Oiliúint agus Foghlaim agus Forbairt Foirne. Cuireadh tacáiocht agus treoir ar fáil ar thrí phríomhbhealach i.e.

- Reáchtáladh dhá cheardlann d'Oifigeach Oiliúna go cianda trí MS Teams, áit ar pléadh saincheisteanna earnála a bhaineann le hOiliúint agus Foghlaim agus Forbairt Foirne,
- Cuireadh treoir agus tacáiocht duine le duine ar fáil ar an ngutháin nó trí ríomhphost d'Oifigigh Oiliúna, d'foireann AD agus do bhainisteoirí na gcúig ionad oiliúna réigiúnacha.

## Oiliúint, Foghlaim agus Forbairt Fostaithe

### Coiste Oiliúna Earnála – an Grúpa Oiliúna Náisiúnta um Sheirbhísí Údarás Áitiúil (GONSÚA)

Lean an GONSÚA, ar fochoiste seasta é a thuairiscíonn don Choiste um Bainistiú Athruithe, de bheith ag teacht le chéile go cianda trí MS Teams le linn 2021. Bhí Iníon Colette Byrne, Príomhfeidhmeannach Chomhairle Contae Chill Chainnigh, ina cathaoirleach ar an GONSÚA.

Thug an GONSÚA aghaidh ar éagsúlacht ábhar agus saincheisteanna thar ceann na hearnála le linn 2021 (i.e.)

- Soláthraíodh treoir maidir le hOiliúint Foirne a sheachadadh go sábhalte le linn na dtréimhsí éagsúla de shrianta éagsúla de bharr Bearta Sláinte Poiblí COVID-19
- Oiliúint ar líne i gCosaint Sonrai faigthe
- Moltaí tosaíochta a shainainthint agus a chur i ngníomh a d'eascair as na Socruthe agus Oibróchtaí a cuireadh isteach i dtuarascáil líonra Oibriú an Ionaid Oiliúna Réigiúnacha
- Thacaigh agus threoraih an GBRÁ maidir le togra a forbairt chun cúrsáí neamhoibríochta/ grúpa oiliúna a sholáthar laistigh den earnáil trí chúrsaí ar líne a sheachadadh
- Soláthraíodh treoir agus aiseolas ar mholtáí éagsúla maidir le hoiliúint foirne agus tionscnaimh foghlama agus forbartha laistigh den earnáil

### Earcaíocht Céimithe

Rinneadh gearrliostú na n-iarratasóirí i mí Eanáir agus i mí Feabhra 2021. Glaodh ar na hiarratasóirí ar eirigh leo áit a bhaint amach ar an ngearrliostú agus cuireadh faoi agallaimh iad ag na príomh-údarás réigiúnacha seo a leanas,

- Teorainn agus Régiún an larthair – Comhairle Contae Mhaigh Eo
- Régiún Bhaile Átha Cliath – Comhairle Cathrach Bhaile Átha
- Cliath Régiún an Oirthir agus Lár na Tíre – údarás áitiúla éagsúla le painéis curtha le chéile arna mbainistiú ag Comhairle Contae Chill Dara
- Régiún an Deiscirt – Comhairle Contae Chorcaí

Bhí Agallaimh Réigiúnacha ar siúl i rith mhí an Mhárta agus Aibreán 2021. Sannadh iarratasóirí cailithe ó na painéis réigiúnacha chuig Údarás Áitiúla aonair i mBealtaine agus Meitheamh 2021.

Reáchtáil réigiúnin, i gcomhar leis an GBRÁ, roinnt comórtas agallaimh bhreise chun folúntais a bhí fágtha gan líonadh ón gcéad bhabhta d'agallaimh réigiúnacha a líonadh. Bhí na comórtais agallaimh bhreise seo ar síúl ag céimeanna éagsúla idir Meitheamh agus Nollaig 2021.

Ghlac 141 duine le fostaocht lena n-údarás áitiúil sannta. Tharla líonadh na bhfolúntas larchéime sa phatrún seo a leanas le linn 2021

Lín nagCéimithe fostaithe	a bhfuil túis curtha lena bhfostaiocht
13	Meitheamh 2021
97	lúil 2021
11	Lúnasa 2021
10	Meán Fómhair 2021
7	Deireadh Fómhair 2021
3	Samhain 2021

**Breakdown of the number of Graduates recruited under each of the seven skills areas**

Réimsí Scileanna	Lín na gCéimithe atá fostaithe
Forbairt Fointair Eacnamaíochta agus Gnó	32
Bainistiú Tionscadal agus Clár	16
Nuálaíocht, Straitéis agus Bainistiú Athruithe	14
Bainistíocht AD	12
Cumarsáid agus Margafócht	29
Anailísíocht Sonrai agus Méadracht Sonrai	19
Gníomhú ar son na hAeráide	19

### Clár Forbartha Céimithe

Leis an gClár Forbartha Céimithe, a chuir an IPA ar fáil, soláthraíodh seisiún lárnacha ionduchtaithe, go cianda, ar an 30 Meán Fómhair agus ar an 7 Nollaig 2021.

## Oiliúint do Bhainisteoirí Líne agus do Mheantóirí a bhí le sannadh do na Céimithe a earcaíodh

D'eagraigh GBRÁ sceideal de sheisiúin oliúna ar líne do bhainisteoirí líne agus do mheantóirí, a cuireadh ar fáil i Meitheamh, in lúil agus i Lúnasa 2021. D'fhreastail 223 ball foirne san iomlán ó 27 de na 31 údarás áitiúil ar na seisiúin oliúna a chuir Coláiste Bhaile an Rí ar fáil.

## Grúpa Oibre Cáilíochtaí

Tháinig an Grúpa Oibre Cáilíochtaí le chéile arís in 2021 le comhaltaí nua, agus rinne sé athbhreithniú ar a théarmaí tagartha.

## Sláinte agus sábháilteacht

Leanadh le cruinnithe Chomhchoiste Stiúrtha Sláinte agus Sábháilteachta an Aontais/na Bainistíochta go cianda i rith na bliana chun a áirithíú go leantar de chur i bhfeidhm agus de phríomhshchruthú an chleachtais is fearr i sláinte agus sábháilteacht ar fud na n-údarás áitiúil. Ina theannta sin, tháinig an Coiste Oibriúcháin Sláinte agus Sábháilteachta le chéile go cianda ar bhonn rialta chun maoirseacht a dhéanamh ar fhobairt na dtacaíochtaí COVID-19 don earnáil, is iad sin an Treoir Ardleibhél Sláinte agus Sábháilteachta um Obair go Sábháilte, na doiciméid chaighdeánacha um Threoir Oibriúcháin, agus an Clár Ionduchtúcháin COVID-19.

## Coiste Sláinte agus Sábháilteachta an Tionscail Uisce

Tháinig Coiste Sláinte agus Sábháilteachta an Tionscail Uisce le chéile go cianda i rith na bliana ar bhonn démhíosúil. Cuireadh an clár oibre chun cinn faoi gach ceann de na sruthanna oibre agus de na grúpaí oibre éagsúla, lena n-áirítear:

- An Grúpa Oibre um Láimhseáil de Láimhe
- Grúpaí Oibre Urlárlaigh Greille agus
- Grátala Grúpa Oibre Rialachán Tógála.

## Uirlis Rianaithe Teagmhas Sláinte agus Sábháilteachta

Ghníomhaigh GBRÁ mar an stór lárnach do thiomsú sonraí teagmhais sláinte agus sábháilteachta. Cuireadh tuarascálacha i láthair agus pléadh iad ag an gCoiste Oibriúcháin Sláinte agus Sábháilteachta agus ag Comhchoiste Stiúrtha Sláinte agus Sábháilteachta an Aontais/na Bainistíochta.

## Lámhleabhar um Bainistiú Tráchta

D'ullmhaigh grúpa oibre LASOG Lámhleabhar Treorach nua um Bainistiú Tráchta agus d'fhormhuinigh an Coiste Oibriúcháin Sláinte agus Sábháilteachta agus Comhchoiste Stiúrtha Sláinte agus Sábháilteachta an Aontais/na Bainistíochta é agus eisíodh chuig an earnáil é i mí Feabhra

2021. Dearadh an lámhleabhar mar dhoiciméad treorach tapa agus éasca le húsáid chun bearta bainistíochta tráchta sealadacha (TTM) a phleanáil agus a chur chun feidhme le haghaidh gnáthoibríochtaí.

## LASOG

Lean Grúpaí Réigiúnacha LASOG lena gcrúinnithe cianda ar bhonn rialta chun tionscadail a chur chun cinn sa Chlár Oibre Bliantúil. Lean GBRÁ ar aghaidh lena tacú leis na grúpaí seo agus ina theannta sin chuir sí comhairle agus treoir ar fáil go minic maidir le COVID-19.

## Grúpa Oibre Folláine

Tháinig an Grúpa Oibre Folláine, arna thacú ag GBRÁ, le chéile roinnt uaireanta i rith 2021. D'fhorbair agus d'fhaomh an Coiste Bainistíochta Athruithe straitéis folláine. Bhuail an Grúpa Oibre freisin le SeeChange maidir le tacaíochtaí meabhairshláinte agus d'fhorbair siad straitéis theimpléid mheabhair-shláinte don earnáil.

## Printíseachtaí

Chuaigh GBRÁ i dteaghmáil leis an Roinn Breisoideachais agus Ardoideachais, Taighde, Nuálaíochta agus Eolaíochta, maidir lena phlean chun líon na bprintíseach a mhéadú ar fud an gheilleagair agus go háirithe sna húdarás áitiúla. Ar an 1 Nollaig 2021, reáchtáladh seisiún faisnéise do na hÚdarás Áitiúla maidir le printíseachtaí sa tseirbhís phoiblí d'fhoillteach na roghanna a bhunú chun líon na bprintíseach san earnáil a mhéadú agus chun clár printíseachta nua a fhobairt nach bhfuil freastal á dhéanamh air cheana féin ag ceann de na 62 clár atá ann cheana féin. Rinne Colette Byrne Uasal, Príomhfheidhmeannach, Comhairle Contae Chill Chainnigh ionadaíocht don earnáil ar an ngrúpa stiúrtha do phlean Earcaíochta Printíseachta na Seirbhise Poiblí.

Leanadh le tacú le printíseachtaí neamhthraigdisíunta i dTeicneolaíocht Faisnéise agus i dTeicneoir Cuntasáíochta san earnáil.

## Dínit ag an Obair

Rinneadh athbhreithniú ar an mbeartas um Dhínit ag an Obair chun an Cód nua um Chosc agus Réiteach na Bulaíochta san Ionad Oibre, arna fhobairt ag an WRC, a ionchorprú. Cuireadh seisiún faisnéise leis an Údarás Sláinte agus Sábháilteachta ar fáil don earnáil. Reáchtáladh seisiún feasachta sonrach don earnáil i mí lúil 2021.

## Scéim Sláinte Ceirde

Rinne GBRÁ ionadaíocht don earnáil ar ghrúpa oibre an OGP chun tairiscint a fhobairt do Sheirbhísí Sláinte Ceirde don earnáil phoiblí agus shibhialta. Cuireadh an próiseas tairisceana i gcrích, agus seoladh ancreat i mí na Nollag 2021.

## 9

# Seirbhís Seachadta

## TFC

Lean GBRÁ le seirbhísí TFC a sheacadadh d'údaráis áitiúla agus do ranna agus gníomhaireachtaí eile sa tseirbhís phoiblí. Lean GBRÁ le tacaíocht a thabhairt le Croí-Bhonneagar Párolla, MyPay, Ceadúnú Oibreacha Bóthair MapRoad (MRL), Córas Bainistíochta Rialaithe Tógála (BCMS), CheckTheRegister.ie, Tuairisceáin LG, iPlan, iHouse, iReg, Taisteal agus Cothabháil agus córais Cártáí Ceannáigh ar Luach Íseal. Cuireadh túis le rolladh amach iPlan leagan 4.3 agus leanadh den obair ar bhainistiú, uasghrádú agus chothabháil bhonneagar óstála seirbhísí comhroinnte GBRÁ. Uasghrádaíodh córas Chlár na dToghthóirí freisin chun freastal ar na teicneolaíochtaí is déanaí.



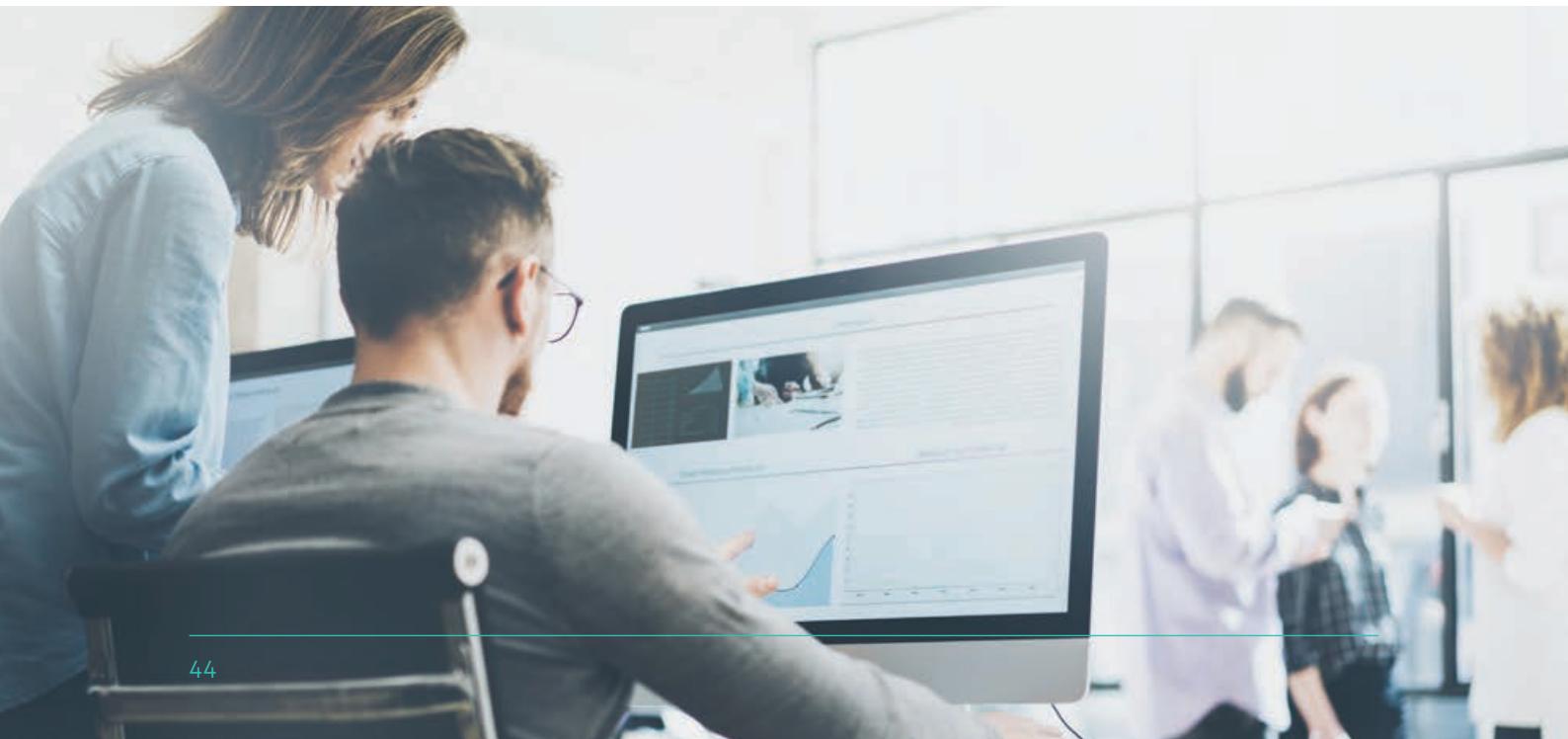
Thug foireann TFC GBRÁ tacaíocht d'údaráis áitiúla agus éascaíodh iad ar raon grúpaí teicniúla agus soláthairtí ceadúnaithe náisiúnta, lena n-áirítear Microsoft Office 365. Thacaigh GBRÁ freisin leis an bhFocchoiste Cibearshlándála, a d'fhormheas roinnt teimpléad beartais slándála TF agus a d'óstáil dhá sheimineár d'fhoirne corporáideacha agus d'fhoirne TF chun tacáfocht bhrefise a sholáthar in aghaidh cibear-ionsaithe féideartha. Ar iarratas ó Bhord GBRÁ, d'fhorbair GBRÁ páipéar Roghanna Cibearshlándála i gcomhairle leis an earnáil.

Leanadh den obair ar sheachadadh na moltaí i dTuarascáil Athraithe TFC GBRÁ, lena n-áirítear infrastruchtúr TFC GBRÁ reatha a dhoiciméadú agus a chobhsú.

Uasghrádaíodh an córas iPlan go dtí leagan 4.3 agus críochnaíodh rolladh amach iDos V3 chuig údaráis áitiúla iDos.

Leanadh ar aghaidh leis an treochlár dhá bhliain a forbraíodh chun cumas a chur ar GBRÁ an tsamhail is fearr a dhearadh d'oibríochtaí seachfhoinsithe an eastáit reatha. Eisíodh larratas ar Thairiscint do sheirbhís bhainistithe le haghaidh óstála.

Lean údaráis áitiúla ar aghaidh leis an aistriú ón bhforaois náisiúnta agus faoi dheireadh 2021 bhí an t-aistriú beagnach críochnaithe.



## Tithíocht

### Coiste Tógála Tithíochta agus Úsáide Talún de chuid CCMA

Thacaigh Coiste Tógála agus Úsáide Talún de chuid CCMA leis na príomhréimsí Tithíochta agus Pleanála le linn 2021, agus aird ar leith ar fhoirmliú an bheartais um Thithíocht do Chách. Foilsíodh é seo i Meán Fómhair 2021 tar éis tréimhse d'idiirphlé suntasach idir an DHLGH agus an coiste. Ba ghné ríthábhachtach de phleán oibre an choiste le linn an chéad leath de 2021 é an tionchar leanúnach a bhí ag an bpaindéim Covid, go háirithe i réimsí na heaspa dídine, iniúchtaí cíosa, sosanna fócaíochta morgáiste, agus athoscailt na hearnála tógála.

Rinne an coiste ionadaíocht ar an earnáil trí chur i láthair a dhéanamh do Chomhchoistí Oireachtas ar na hábhair seo a leanas: Easpa Dídine sa Lucht Siúil, Scéim Ghinearálta an Bhille um Pleanáil agus Forbairt (Leasú) (Forbairt Chónaithe ar Mhórscála) 2021 agus an Sainghrúpa Athbhreithnithe don Lucht Siúil – athbhreithniú ar chóirfócht.

D'oibrigh an CCMA go forleathan leis an Roinn Leanaí, Comhionannais, Míchumais, Lánpháirtíochta agus Óige chun ceanglais an rialtais áitiúil a chur chun cinn maidir le cur i bhfeidhm an pháipéir bhán ar sholáthar díreach le múnlá leithdháilte comhaontaithe. Leanadh den obair ar an gcás gnó le haghaidh acmhainní údarás áitiúil a theastaíonn chun treoir a thabhairt ar an gclár uaillmhianach seo.

Cuireadh teagmháil rialta ar bun in 2021 le hOifig an Rialtóra Pleanála agus le coiste HBLU de chuid CCMA chun straitéis foghlama agus forbartha a chur chun cinn don fheidhm phleánala. Téann an coiste i gcomhairle freisin leis an OPR maidir le téamaí taighde agus dea-chleachtas don fheidhm phleánala.

Bhí forbairt Bheatas Pleanála sna réimsí de Phleanáil Mhuirí, de phleán forbartha, d'fhuinneamh gaoithe agus de ról athraitheach na n-Údarás áitiúil i gceantair ina bhfuil forbairt chónaithe ar mhórscála ina tábhacht straitéisearch ollmhór d'obair an choiste in 2021. Mar thoradh ar an dúshlán a bhaineann leis an tírdhreach pleanála atá ag éirí níos casta a sheachadadh, bunaíodh grúpa chun scrúdú a dhéanamh ar na hacmhainní a theastaíonn ar fud na hearnála in 2021 agus é mar aidhm aige tuarascáil a tháirgeadh faoi R2 2022. In 2021, chuir an tArd-Aighne túis le hathbhreithniú ar an reachtaocheat phleánala.

Bhí céadán mór den chlár oibre do 2021 caite ar rannpháirtíocht leanúnach leis an DHLGH, le

Comhlacthaí Ceadaithe Tithíochta agus leis an ngníomhaireacht Tithíochta thar raon tionscnamh agus tograí beartais ar fud na bhfeidhmeanna tithíochta agus pleánala araon.

Árachas um Chosaint Morgáiste: Chuaigh GBRÁ chuig an margadh le haghaidh tairiscint oscailte luathaithe do chonradh seirbhísí Árachais Cosanta Morgáiste ÚÁ nua go ceann tréimhse 12 mhí, ag deireadh 2021, toisc go raibh an conradh reatha le dul in éag ar an 31 Nollaig 2021. Ní raibh aon athrú ar na riachtanais reatha, agus bás agus míchumas araon á gclúdach ag an mbeartas. Tá GBRÁ ag gníomhúanois mar an tÚdarás Conarthach don chonradh nua.

### Bord Cláir TFC um Thithíocht Straitéisearch

Leanann Bord Cláir TFC um Thithíocht Straitéisearch ar aghaidh le treo straitéisearch a sholáthar maidir le húsáid TFC san fheidhm Thithíochta d'údarás áitiúla.

Rinneadh dul chun cinn tapa ar an **Tionscadal um Ghlastachán agus Feabhsúchán Sonrai** in 2021 agus baineadh amach na príomháchtaí seo a leanas:

- Cuireadh treoirlínte agus oiliúint ar fáil do na hÚdarás Áitiúla ar fad ar dhá phríomhcheist, 1) lontráil sonraí do chliaint, tionónáí, agus réadmhaoine agus 2) Treoirlínte Bailóchtaithe Sonrai lena áirithíú go gcloítear leo.
- Bhí bainistíocht sonraí ina phríomhspríoc ag na 27 údarás áitiúil a bhaineann úsáid as córas tithíochta iHouse, agus fócas ar Réimsí Rogha a chuichíriú chun freastal ar riachtanais reatha.
- Eagraíodh roinnt seisiún oiliúna agus ceardlann d'údarás áitiúla ar an bpróiseas Achoimre ar Mheasúnú Tithíochta Sóisialta agus ar thuairisceáin NOAC. D'oibrigh GBRÁ go dlúth le grúpa maoirseachta SSHA chun feabhsuithe féideartha ar thuairisceáin bhliantúla a aithint.
- Rinneadh athbhreithnithe aonair le húdarás áitiúla, rud a chuidigh le húdarás áitiúla roinnt príomhcheisteanna a shainainthint chun aghaidh a thabhairt orthu laistigh dá n-Údarás Áitiúla féin le haghaidh sonraí feabhsaithe agus úsáid níos fearr a bhaint as feidhmeanna iHouse.
- Chun tacú leis an Tionscadal um hGlastachán agus Feabhsúchán, rinneadh Power BI a tháistáil laistigh den GBRÁ mar uirlis bhainistíochta / anailíse chun tacú leis an bhfeidhm thithíochta.

Lean an **Grúpa um Chúnamh d'Úsáideoirí iHouse** le maoirseacht a dhéanamh ar thacaíocht agus cothabháil an chórais iHouse. Cuirteadh leagan 3.7 ar fáil go rathúil. Rinneadh dul chun cinn in 2021 maidir le ceanglais a shainiu mar thoradh ar athruithe reacthaíochta, is é sin an fhoirm iarratais ar thithíocht shóisialta nua a thabhairt isteach.

Rinneadh dul chun cinn ar **chás Gnó TFC um Thithíocht Náisiúnta**, chun scrúdú a dhéanamh ar na roghanna maidir le cur chuige TFC sa todhchaí le haghaidh feidhmeanna tithíochta, le ceapadh Grant Thornton go déanach in 2021.

Rinneadh dul chun cinn ar **riachtanais chóras TFC na Bainistíochta** Sócmhainní in 2021, agus leanadh den obair ar an ullmhúchán le dul chun tairisceana do chóras náisiúnta..

## Oifig Bainistíochta Cláir (PMO)

Thug Oifig Bainistíochta Clár (PMO) nua de chuid GBRÁ, a athsheoladh go foirmiúil i mí an Mhárta 2021, nuashonrú do choistí CCMA maidir lena hoibriú, cur chuige agus tacaíocht i ndáil le gach tionscadal atá ar siúl agus a bheidh ar siúl amach anseo.

Leanadh den obair chun uirlísí agus tacaíochtaí breise a fhorbairt chun cur le seachadadh éifeachtach na dtionscadal tríd an eagraíocht.

I measc na dtionscnamh athchóirithe ar a ndearnadh dul chun cinn agus a fuair tacaíocht ón PMO le linn 2021 bhí

- Ceadúnú Substaintí Contúirteacha
- Tionscadal um Bailiú Sonraí agus Anailísfocht Sonraí Localgov.ie
- Catalóg Seirbhíse Rialtais Áitiúil LEO CRM
- Uasghrádú TF WERLA
- Acmhainní Uisce Nádúrtha ÚÁ HDCO – Acmhainní Breise
- Córas TFC Tithíochta agus Tionscadail um Bainistiú Sócmhainní

### Tuarascáil Seirbhísí Comhroinnte

Chríochnaigh agus d'eisigh PMO athbhreithniú a dó ar "Tuarascáil Seirbhísí Comhroinnte an Rialtais Áitiúil" i mí Mheán Fómhair, ag soláthar achoimre ardleibhéal ar stádas, struchtúr, costáil agus pleannanna sa todhchaí do na 39 seirbhís chomhroinnte atá liostaithe sa doiciméad.

### Tús Áite do Lár an Bhaile (TCF)

Thacaigh PMO GBRÁ le grúpa oibre CCMA ar an gclár TCF agus chuir sé leis, ar a raibh Annmarie Farrelly Uasal, Príomhfeidhmeannach - Chomhairle Contae Fine Gall ina cathaoirleach. Le linn fhorbairt an Chláir Náisiúnta chuir an grúpa oibre roinnt ábhar isteach, lena n-áirítear:

- Réamhaighneacht a rinneadh chuig an nGrúpa Idir-Rannach (IDG) i mí an Mhárta, a chuir chun cinn suíomh an údarás áitiúil mar an "príomh-gheallsealbhóir" a d'fhéadfadh ról ceannaireachta a ghlacadh in aon toradh ar an gclár sa deireadh.
- An dara haighneacht a rinneadh i mí na Bealtaine – tóthá ar an réamhaighneacht a chuir an t-údarás áitiúil chun cinn mar an príomh-chomhpháirtí sa chlár. Chuimsigh sé seo trí phríomhréimse fócais:
  - Rinneadh athbhreithniú ar an rath a bhí ar an bpróiseas Glaonna Pobail faoi stiúir an údarás áitiúil
  - Forbraíodh ról féidearthá Oifigigh TCF
  - Cuimsíodh cás-staidéir ó shé bhaile/ shráidbhaile ar leith in Éirinn a thug léargas ar chuid den obair agus den saineolas atá ar siúl faoi láthair ar fud na tíre laistigh d'údarás áitiúla.
- Roinnt pléchéipéisí a bhaineann le struchtúir, róil, agus maoiniú thorthaí deiridh an chlár, atá ailínithe leis an bplean náisiúnta "Tithíocht do Chách" a fógraíodh le déanaí agus an Plean Forbartha Náisiúnta nuashonraithe, agus a fhaigheann tacaíocht uathu.

### Ár Seirbhís Phoiblí 2020/2030

- Foireann nua i bhfeidhm ó Mheitheamh 2021
- D'éascaigh GBRÁ Comhdháil Lónra an Bhainisteora Tionscadail ar an 1 Meitheamh 2021, a dhírigí ar thairbhí a bhaint amach
- Scríobh an Roinn Caiteachais Phoiblí agus Athchóirithe chuig GBRÁ ag lorg ionadaí do Bhord Nuálaóchta na Seirbhíse Poiblí.

## Oifig Chomhordaithe Soláthair Tithíochta

Ag tógáil ar a bunú an bhliain roimhe sin, in 2021 leathnaíodh tuilleadh sainchúram na hOifige Comhordaithe um Sheachadadh Tithíochta:

- Tugadh Comhordaitheoir Cláir Cúnta ar iasacht san oifig agus freagrácht shonrach orthu as seachadadh a chomhordú ar fud na gceithre údarás áitiúil i mBaile Átha Cliath. Le linn na bliana rinneadh obair shuntasach leis an nGníomhaireacht Tithíochta maidir le teimpléid a ulmhú d'fhorbairt scéimeanna tithíochta tionachta measctha ar scála mór ag baint úsáide as comhphlé iomaíoch agus modhanna soláthair comhfhiontair, atá ina mhórfoirm seachadta ar fud na Cathrach.
- Chomh maith lena shainchúram maidir le soláthar tithíochta sóisialta, leathnaíodh sainchúram na hoifige freisin chun soláthar tithíochta inacmhainne a chuimsiú agus d'fhaomh an DHLGH bainisteoir tionscadail tithíochta inacmhainne a mhaoiniú agus a earcú.
- Earcaíodh beirt Chomhordaitheoirí Tionscadail chun cabhrú le hÚdarás Áitiúla leis an gclár suntasach iarfheistithe eifeachtúlachta fuinnimh ar thithíocht shóisialta an Údarás Áitiúil agus leis an aistriú maidir le húsáid níos mó a bhaint as cothabháil phleanálte an stoic tithíochta.
- Feabhsaíodh an fhoireann HDCO freisin i rith na bliana nuair a cuireadh bainisteoir tionscadal leis chun cabhrú leis an earnáil maidir le gach gné den soláthar.

Díródh cuid mhór d'fhócas na hoifige i rith na bliana ar chabhrú le foirmiú agus le cur i bhfeidhm tosaigh straitéis tithíochta nua an Rialtais, Tithíocht do Chách, rud a foilsíodh sa dara leath den bhliain. Ar na chéad chéimeanna bhí spriocanna seachadta tithíochta sóisialta ilbhliantúla do 2022 go 2026 san áireamh a chur le chéile agus a eisiúint. Ag leanúint ón obair seo, d'oirbhrigh an HDCO i ndlúthchomhar le hÚdarás Áitiúla agus leis an DHLGH chun teimpléad a fhorbairt do Phleananna Gníomhaithe Seachadta Tithíochta atá le hullmhú ag Údarás Áitiúla chun an "conas, cá háit agus cathain" de sheachadadh tithíochta sóisialta agus inacmhainne sna blianta atá le teacht a shainainthint.

Lean an fhoireann TFC san oifig le forbairt na gcóras faisnéise fíor-ama i rith na bliana. Forbraíodh an córas tuairiscithe "TRABIS" (Réiteach a Bhaineann le Rianaire ar Fhaisnéis Ghnó), rinneadh é a thástáil agus leathadh amach é chuig gach údarás áitiúil agus páirtithe leasmhara eile i rith na bliana, agus soláthraíonn sé faisnéis fíor-ama, ar féidir teacht uirthi go héasca maidir le gach tionscadal seachadta tithíochta, lena n-áirítear tógáil nua, léasú agus éadálacha. Tá TRABIS á úsáidanois ag gach Údarás Áitiúil agus ag DHLGH chun an dul chun cinn agus an seachadadh go léir a rianú. Forbraíodh córas comhchosúil don chlár iarfheistithe fuinnimh agus do sholáthar tithíochta inacmhainne. Críochnaíodh an obair go léir thusa intí gan aon chostais forbartha seachtracha.

Arís eile ba ghá gníomhaíocht tógála a chur ar fionraí go luath in 2021 de bharr srianta COVID-19 agus cuireadh de chúram ar an HDCO measúnú a dhéanamh ar thionchar COVID-19 ar sheachadadh foriomlán na hEarnála.

Le linn 2021, lean an HDCO ar aghaidh lena rannpháirtíocht agus cumarsáid fhairsing le páirtithe leasmhara seachtracha ar nós Uisce Éireann agus ESB Networks chun a áirithíú go réiteofaí aon saincheisteanna a d'fhéadfadh moill a chur ar thabhairt chun críche scéimeanna tithíochta a luaithe agus ab fhéidir.

Bhain gné shuntasach eile d'obair an HDCO le cabhrú le fostaithe údarás áitiúil le fiosrúchán a bhaineann le bainistíocht tionscadal agus leis an bpróiseas formheasta a bhaineann le scéimeanna tithíochta tógála dírí.

## Bóithre

### MapRoad

Aip mhóibíleach MapRoad – fuair 37,872km de bhóthar rátáil riochta PSCI in 2021.

PMS Map 6,003 Tionscadal Críochnaithe, Fad Oibreacha Tionscadail 5,763km agus Costais an Tionscadail €366,328,648

- a. Feabhsú Athchóirithe (Láidriú) – 2,907 Tionscadal Críochnaithe, Fad Oibreacha Tionscadail 2,303km agus Costais an Tionscadail €249,899,469
- b. Cothabháil Athchóirithe (Cothabháil) – 2,306 Tionscadal Críochnaithe, Fad Oibreacha Tionscadail 2,969km agus Costais an Tionscadail €63,522,599
- c. Tionscadail CIS - 239 Tionscadal Críochnaithe, Fad Oibreacha Tionscadail 167km agus Costais an Tionscadail €12,913,665

Córas Ceadúnaithe Oibreacha Bóthair MapRoad - rinneadh níos mó ná 34,000 iarratas ar cheadúnas maidir le bóithre a oscailt.

Leanadh le sonraí ó na córais a roinnt le fóntais agus le ranna agus gníomhaireachtaí rialtais chun tacú lena gcuaspóirí. Lean córais ar líne le tacú le fóntais agus le húdarás ar fud na paindéime agus an bheirt ag obair go cianda.

### Córas Bainistíochta Cosán (PMS)

Seachadadh tacaíocht leanúnach i gcomhar le seirbhís chomhroinnte na hOifige Bainistíochta Bóithre (RMO).

Rinne an RMO agus GBRÁ uasghrádú mór ar an gcóras in 2021 chun urlisí breise a sholáthar do bhainistiú sócmhainní agus chun an córas a chomhtháthú leis an gcóras Ceadúnaithe um Bóithre a Oscailt.

Is tábhachtach iad na rialacha bailíochtaithe córais a éilíonn sainmhíniú beacht ar idirghabháil chun tionscadal a chur ar aghaidh trí na céimeanna córasacha ón bpleanáil go dtí an críochnú. Forbraíodh tuarascáil chlabhsúir bhliantúil don Roinn lompair maidir leis na hoibreacha go léir a taifeadadh sa chórás.

Baineadh úsáid as an gcóras chun na staitisticí a tháirgeadh do thuarascáil Táscairí Seirbhíse NOAC chomh maith leis na tuarascálacha míosúla a riarrann an RMO.



## Córas Ceadúnaithe Oibreacha Bóthair MapRoad

Rinneadh os cionn 34,000 iarratas ar cheadúnas oscailte bóithre. Tháinig méadú suntasach ar iarratais leathanbhanda trí an bpaindéim agus bhainistigh an córas MRL na hiarratais oscailte bóithre seo.

Bhainistigh 30 údarás áitiúil agus TII a gceadúnú oscailte bóithre go léir trí chóras Ceadúnaithe Oibreacha Bóthair MapRoad (MRL). Tá Comhairle Cathrach Bhaile Átha Cliath ar an gcóras freisin.

Chláraigh breis is 2,000 eagraíocht iarrthóra ar an gcóras MRL faoi dheireadh na bliana. Áiritheonn an RMO nach féidir ach leo siúd a chuir fianaise ar Árachais, Slánaíochtaí agus Oiliúint Athchóirithe iarratais isteach ar cheadúnais.

Cláraíonn RMO Deimhnitheoirí Formheasta ar an gcóras MRL chun a áirithíú nach féidir ach le pearsanra oilte ról an deimhnitheora ceadaithe a chomhlíonadh. Coinníonn RMO clár díobh siúd go léir a chríochnaigh bunoiliúint agus ardoiliúint athchóirithe.

Tá an Scéim Náisiúnta Taiscí ag feidhmiú go rathúil i gcónaí maidir le hiarratais nua ar cheadúnais a chuir na hocht bpriomhfhóntas isteach ó thus na bliana 2019, arb ionann iad agus 86% de na hiarratais go léir ar cheadúnais: Eir, ENET, BSL, Lónraí Gáis Éireann, Uisce Éireann, NBI, Siro agus Virgin Media.

Lean an RMO ar aghaidh le Billeáil Mhíosúil Láraithe Náisiúnta (NCMB) a chur i bhfeidhm, rud a chríochnaítear go náisiúnta le haghaidh sé fhóntas. Cuirtear NCMB Uisce Éireann i bhfeidhm i 25 údarás. Tá >€500,000 in aghaidh na míosa a shonrascadh agus á bhailíú ag RMO d'údarás trí an NCMB.

## Soláthar Céimneach Náisiúnta Leathanbhanda

Mar chuid den Phlean Náisiúnta Leathanbhanda, chuir an CCMA treoir ar fáil i ndáil le rannpháirtíocht NBI le húdarás áitiúla agus baineadh úsáid as an gcóras MRL chun iarratais ar cheadúnais Alt 254 a thaifeadadh maidir le cuailí agus snáithíní a chur suas ar bhóithre poiblí.

- Deonaíodh 195 Ceadúnas Alt 254 in 2021 a bhí comhdhéanta de 4,733 cuaille nua agus 7,000 km de shnáithín.
- Deonaíodh 1490 Ceadúnas Oscailte Bóithre in 2021.

## Soilsiú Poiblí

Cuireadh an tionscadal iarfheistithe LED ar aghaidh chuig soláthar seirbhísí don iarfheistiú. Chun cur leis sin, sheachaid GBRÁ agus RMO tairseach GIS agus Aip mhóibíleach bhailithe sonrai le haghaidh clár sócmhainní de shoilse poiblí a úsáidfear chun iarfheistiú 205,000 solas le LEDanna a thaifeadadh thar 21 údarás áitiúil mar chuid de thascanna gníomhaithé ar son na haeráide sna blianta atá amach romhainn.

## Forbairt Leabharlann

### Réamhrá

Lean GBRÁ lena obair le húdarás áitiúla agus leis an Roinn Forbartha Tuaithe agus Pobail (DRCD) chun an Straitéis Leabharlainne Poiblí 2018-2022 a chur i bhfeidhm – Ár Leabharlanna Poiblí 2022 – Pobail a Spreatadh, a Nasadh agus a Chumasú.

### Ár Leabharlanna Poiblí 2022

Lean srianta COVID-19 de bheith ag cur isteach ar gach gné d'obair Fhorbairt Leabharlann, ach leanadh le cláir agus le gníomhaíochtaí rathúla a chur ar fáil ar líne agus ar an láthair nuair ab fhéidir. Rinneadh athnuachan ar bhallaíochta na gCoistí um Straitéis Earnála chun obair a chur ar aghaidh don tréimhse 2021-2023, agus leathnaíodh coistí chun rannpháirtíocht níos mó Leabharlannaithe Cathrach agus Contae agus Leabharlannaithe Sinsearacha Feidhmiúcháin a éascú.

Chonacthas próifíl ardaithe don earnáil sa bhliain trí fheachtas náisiúnta ard-infheictheachta ar nós Léann Éire agus Grow It Forward, le clúdach suntasach sna meáin agus rannpháirtíocht na gcéadta míle úsáideoirí leabharlainne in imeachtaí agus gníomhaíochtaí gaolmhara.

### Freagra COVID

Lean Forbairt Leabharlann ar aghaidh ag tacú leis an earnáil chun seirbhísí a sholáthar trí na srianta COVID.

Bhí an-tóir ar sheirbhísí digiteacha i gcónaí agus méadú 26% tagtha ar líon na n-úsáideoirí den tseirbhís ríomhiasachta Borrowbox le linn 2021, agus méadaíodh faoi dhó líon na n-iasachtaí ríomhleabhair ó bhí 2019 ann.

Sheachaid Forbairt Leabharlann dhá mhórthionscnamh náisiúnta le linn 2021 faoi chlár Coinnígh Follán an rialtais. Feachtas léitheoireachta a bhí in Léann Éire inar gheall 10,000 léitheoir níos mó ná 900,000 nóiméad ama chun léamh ar an lá náisiúnta léitheoireachta ar an 25 Feabhra. Bhí sé mar aidhm ag Grow It Forward, i gcomhpháirtfacht le Grow It Yourself, an náisiún a spreagadh chun bia a fhás, le leabharlanna ag dáileadh 25,000 pacá síolta ar ranpháirtithe. Ghlac níos mó ná 217,500 duine páirt sa chlár.

Seachadadh clár oiliúna forbortha fórsa saothair ar líne d'fhoireann leabharlainne mar chuid de thacaíocht COVID don earnáil in 2021. Ghlac 875 ball fairne páirt i 24 ceardlann oiliúna idirghníomhacha, agus fócas ar scileanna bainistíochta, ceannaireacht, na meáin shóisialta, cumarsáid, seachadadh seirbhísé ar líne, promóisean, forbairt comhpháirtfocha, catalógú leabharlainne, agus seachadadh athruithe. Bunaíodh acmhainn ar líne nua um Fhorbairt Scileanna Foirne Leabharlainne in 2021, a thugann rochtain do gach ball fairne leabharlainne ar 26 físeán oiliúna, cur i láthair agus ábhar tacáiochta.

### **Ceart chun Léamh**

Lean údarás áitiúla ar aghaidh leis an gclár bliantúil Ceart chun Léamh a sheachadadh chun tacú leis an léitheoireachta agus leis an litearthacht in 2021 a mhéid

ab fhéidir faoi shrianta Covid-19, agus rinne Forbairt Leabharlann, GBRÁ comhordú ar bhainistíochta na gclár agus mhaoirsigh Coiste na gClár Straitéiseach earnálach agus Grúpa Stiúrtha náisiúnta faoi chathaoirleacht an DRCD é. D'fheidhmigh gach tionscnamh faoin gclár ar bhealach níos láidre ná mar a bhí in 2020, agus líon méadaithe gníomhaíochtaí curtha ar fáil ag údarás áitiúla agus leibhéal mhéadaithe ranpháirtfocha ag an bpobal i rith na bliana.

Thacaigh cómhaoiniú ón Roinn Leanaí, Comhionannais, Míchumais, Imeascha agus Óige agus an DRCD le tabhairt isteach chlár An Leabharlann Bheag le haghaidh tacáiochtaí leabharlainne do shuíomhanna Luathfhoghlama agus Cúram (ELC) agus do leanáí réamhscoile. Cuireadh dhá thionscnamh ar siúl in 2021 san earrach agus san fhómhar, ag bunú caidreamh idir leabharlanna trí mhálaí leabhar téamacha agus ábhair thacaíochta a chur ar fáil do leabharlanna do ELCanna.

### **Work Matters**

Rinneadh athbhreithniú inmheánach ar an gclár Work Matters in 2021, ar clár é a thacaíonn le fostáocht agus gnó. Mar thoradh air seo rinneadh athmheasúnú ar an tseirbhís, chun cur chuige srathach a sholáthar maidir le seachadadh seirbhísé ar fud na mbrainsi agus fócas nua ar thacú le réamhchéimeanna chun fostáochta agus gnó. Tá cruinnithe déthaobhacha le comhpháirtithe náisiúnta atá ar siúl ríthábhachtach freisin sa chur chuige nua chun deiseanna nua comhoibrithe a sa timpeallacht athraithe a fhiosrú.

### **Éire Shláintíúil**

Cuireadh deireadh le Céim 3 den chlár Éire Shláintíúil ag Do Leabharlann ag deireadh mhí na Nollag 2021. Cuirtear an clár ar fáil thar gach seirbhís leabharlainne údarás áitiúil agus déanann Forbairt Leabharlann, GBRÁ é a chomhordú, agus déanann Coiste na gClár Straitéiseach earnála agus Grúpa Stiúrtha náisiúnta faoi chathaoirleacht na Roinne Sláinte maoirseacht air. Cuireadh túis le Céim 3 i mí lúil 2019 agus cuireadh thart ar 1,300 imeacht ar siúl i mbrainsi nó ar líne chuig 73,000 ranpháirtí agus bhí os cionn 135,000 eagrán de leabhair chlóite agus ar líne ar fáil, in ainneoin na srianta COVID-19 a bhí i bhfeidhm don chuid is mó den chéim.

### **Tionscadail Mhaoinithe**

Agus iad ag baint leasa as maoiniú ón DRCD, ghlaic deich n-údarás leabharlainne páirt i dtionscadal píolótach chun cur chuige Smaointeoireacht Dearaidh a úsáid chun seirbhísí nua a fhorbairt. Ghlaic foireann leabharlainne páirt in ocht gceardlann a mhair 3 huairé a chloig ó Acadamh na Smaointeoí Dearaidh, Amstardam, agus fuair siad seisiúin oiliúna aonair ar fhorbairt a gcuid dtionscadal áitiúil. Fuarhas amach sa mheastóireacht ar an tionscadal píolótach gur fhorbair an foireann ranpháirteach tuiscint níos fearr ar riachtanais an phobail áitiúil trí úsáid a bhaint as an gcur chuige Smaointeoireacht Dearaidh, gur thacaigh an cur chuige le comhoibriú níos éifeachtaí le príomhpháirtithe leasmhara i gceantair áitiúla agus gur eascraig sé forbairt seirbhísí atá níos dírithe ar an gcuistaiméir agus atá níos freagrúla laistigh de phobail áitiúla. Thug gach ranpháirtí sa tionscadal smaointeoireachta dearaidh le fios go láidir go n-úsáidfí an cur chuige ar bhonn leanúnach chun seirbhísí agus cláir a fhorbairt amach anseo.

Thacaigh maoiniú DRCD freisin le hathbhreithniú ar sheirbhísí leabharlainne príosúin, a rinneadh in 2021 le Scoil an Oideachais in Ollscoil Uladh. Leag an t-athbhreithniú amach deich bprionsabal uileghabhálacha a léiríonn an gá atá le soláthar atá bunaithe ar bheartas agus atá dírithe ar an úsáideoir agus gairmiúlacht ag tiomáint an tsoláthair. Leagadh amach moltaí maidir le soláthar seirbhísí leabharlainne príosúin faoi ocht réimse: beartais; rochtain uilfoch; comhpháirtíocht agus comhoibriú; foireann, oiliúint, agus lónrú; raon agus scóip an tsoláthair; an leabharlann mar thaca agus an duine sa phríosúin; an leabharlann mar chéim chun athfhilleadh ar an tsochaí; agus athbhreithniú agus meastóireacht. Ní dhearnadh athbhreithniú cuimsitheach dá leithéid ar sheirbhísí leabharlainne príosúin riagh roimhe seo, rud a chuir Éire chun tosaigh ar a piaraí idirnáisiúnta. Tionscnóidh grúpa stiúrtha do sheirbhísí leabharlainne príosúin na chéad chéimeanna eile chun tosaíochtaí straitéisearcha a chomhaontú agus chun seirbhísí a fhorbairt.

I gcomhpháirtíocht leis an nGníomhaireacht Náisiúnta Litearthachta d'Aosaigh (NALA), Facebook agus Media Literacy Ireland, rinneadh thionscadal píolótach um litearthacht na meán a thríail le baill foirne i Seirbhís Leabharlainne na Mí. Dhírig an clár píolótach ar ról na leabharlann poiblí i ndáil le tacú le forbairt scileanna litearthachta na meán i measc daoine fásta. Dhear Scoil an Léinn Faisnéise agus Cumarsáide in COBÁC modúl foghlama agus cuireadh ar fáil é trí chúig cheardlann oiliúna a mhair dhá uair an chloig chun scileanna fhoireann na leabharlainne a fhorbairt maidir le tacaíocht litearthachta meán agus oiliúint a chur ar fáil d'úsáideoirí leabharlainne aosaidh. Tar éis na hoiliúna, thuairiscigh na rannpháirtithe go raibh forbairt shuntasach déanta ar a gcuid scileanna i litearthacht agus tacaíocht na meán, ar féidir leo iad a thairiscint d'úsáideoirí leabharlainne. Cuirfear oiliúint agus acmhainní tacaíochta breise ar fáil don fhoireann in am tráthá ar fud na seirbhísí leabharlainne go léir chun scileanna a fhorbairt chun tacú le húsáideoirí i litearthacht na meán agus chun go mbeidh pobail áitiúla rannpháirteach i saincheisteanna a bhaineann le litearthacht na meán.

## Leabharlanna san Eoraip agus Thairsti

D'éirigh le GBRÁ, i gcomhpháirtíocht le seacht leabharlann phoiblí, an conradh a choinneáil chun gníomhafochtaí Europe Direct a dhéanamh in Éirinn ó 2021 – 2025, tar éis glao ar thograí ón gCoimisiún Eorpach. Cuireadh túis leis an gconradh nua seo i mí na Bealtaine 2021.

Reáchtáladh an tArdán Cainte Europe Direct bliantúil, arna eagrú ag GBRÁ agus Ionaid Europe Direct, ar líne i mí na Nollag 2021. Mheall an comórtas cainte poiblí seo breis agus 80 rannpháirtí sna babhtaí réigiúnacha, ar roghnaodh 12 acu le dul san iomaíocht sa bhabhta ceannais náisiúnta. Rinne Ionadaíocht an Choimisiúin Eorpaidh in Éirinn agus an FPE Maria Walsh urraíocht ar na duaiseanna..

Le linn 2021 choinnigh leabharlanna poiblí na hÉireann próifíl idirnáisiúnta láidir. Cuireadh ár dtionscadail i láthair ag ceardlanna agus comhdhálacha idirnáisiúnta iolracha lena n-áirítear Comhdháil Dhomhanda Leabharlainne agus Faisnéise Chónaidhm Idirnáisiúnta na gCumann agus Institiúidí Leabharlainne (IFLA) agus Fóram na nÚdarás Náisiúnta um Leabharlanna Poiblí san Eoraip (NAPLE). Bhuaigh feachtas cumarsáide Take a Closer Look 2020 bonn ag Dámhachtainí Margaíochta Idirnáisiúnta IFLA/Pressreader, agus toghadh an Ceannaire Forbartha Leabharlann mar Chathaoirleach ar Choiste Réigiúnach Eorpach IFLA nuabhunaithe. Ghnóthaigh GBRÁ maoiniú €330,000 freisin do thionscadal oiliúna Erasmus+.

## NPPR

Ba muirear bliantúil é an Muirear NPPR a tugadh isteach in 2009. Ba í 2013 an bhliain dheireanach ina raibh sé dlite. Próiseáladh €724.2 milliún san ionlán go dtí deireadh mhí na Nollag 2021.

Próiseáladh €28.4 milliún san ionlán in 2021 maidir leis an Muirear NPPR. Is ionann é sin agus méadú 8.7% ar an méid a próiseáladh in 2019, is é sin €26.1 milliún.

In ainneoin na ndúshlán leanúnach suntasach a bhaineann le COVID-19, phróiseáil an Biúró breis agus €24.9 milliún.

Is ionann é sin agus 88.7% den ionlán a próiseáladh in 2021 agus rinne líon beag údarás áitiúil, agus claint ar líne, an t-iarmhéid a phróiseáil.

## Tionscadal na Tairsí Ríomhphleanála Ar Líne

Leanadh ar aghaidh le Tionscadal na Tairsí Ríomhphleanála Ar Líne i rith na bliana 2021. Chuaigh larratais Ar Líne beo sna hÚdarás Áitiúla Phíolótacha, is iad sin Tiobraid Árann agus Comhairle Contae na Gaillimhe, sa ráithe dheiridh den bhliain. Is féidir le gníomhairí sna contaetha sin clárú anois ar an tairseach ag <http://planning.localgov.ie> agus ionchur a dhéanamh agus íoc as iarratais phleanála. Faigheann gníomhairí nuashonruithe ar dhul chun cinn a n-iarratas trí ríomhphost agus féadfaidh siad logál isteach ar an tairseach chun Tuilleadh Faisnéise a uaslódáil, má iarrann an tÚdarás Áitiúil amhlaidh. Fuarthas aiseolas an-dearfach ó iarratasóirí, ó ghníomhairí agus ó bhaill foirne pleanála.

Leanadh den obair le hÚdarás Áitiúla APAS agus Odyssey chun an Tairseach Ríomhphleanála Ar Líne a chomhtháthú lena gcórais phleanála.

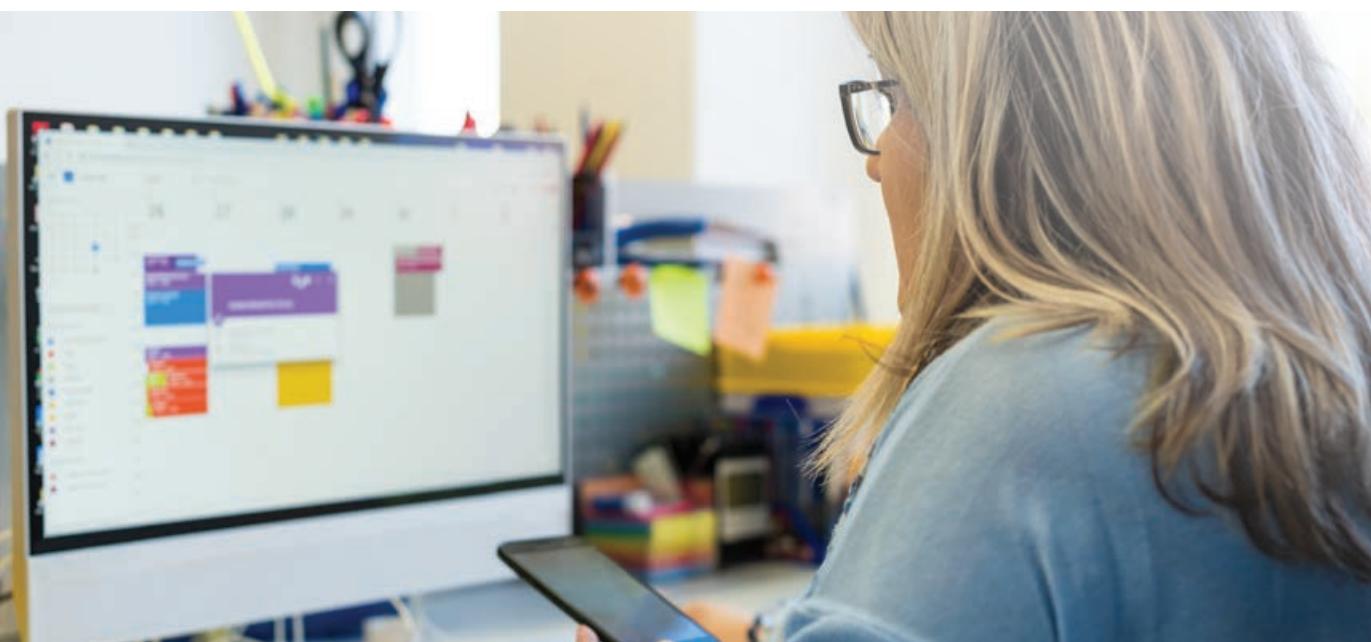
Tá cumarsáid déanta le liosta iomlán na gComhlacthaí Forordaithe (mar atá sainmhínithe ag an Roinn) agus tá seoltaí ríomhphoist curtha ar fáil acu go léir, atá le húsáid le haghaidh atreoruithe leictreonacha amach anseo.

Tá Comhaontú Próiseála Sonraí dréachtaithe chun sonraí pleanála na nÚdarás Áitiúil a phróiseáil, ag GBRÁ don Tairseach Náisiúnta Pleanála, do ePlan agus do thionscadail DHLGH PACE agus NPAD. Bhí sé sin faofa ag an líonra DPO agus síníthe ag na hÚdarás Áitiúla Phíolótacha

Leanadh ar aghaidh le glacadh na gCaighdeán um Chatagóiriú Doiciméad ar fud na nÚdarás Áitiúil. Tá gach freastalaí iDocsWeb uasghrádaithe go dtí 2019 anois.

Lean an DHLGH le forbairt na tairsí a mhaoiniú agus lean na hÚdarás Áitiúla le costais tacafochta a mhaoiniú ar bhonn bliantúil.

Críochnaíodh feidhmiú céimneach iPlan 4.3 in 2021. Tá suíomhanna píolótacha i bhfeidhm chun an leagan is nua de iPlan 5.0 a tháistáil.



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# Ár nlmeachtaí – Daoine a Thabhairt le Chéile chun Líonrú agus Foghlaim

## Seimineár Cumarsáide 2021

### Cur síos

Dhírigh Seimineár Cumarsáide Rialtais Áitiúil GBRÁ ar thacú le húdarás áitiúla chun cumarsáid éifeachtach a bhunú agus a leabú trasna a n-eagraíochtaí. D'fhreastail Oifigigh Chumarsáide na n-údarás áitiúil ar an imeacht chomh maith le baill foirne ó gach stiúrthóireacht a d'éist le raon cainteoirí ón earnáil phoiblí agus ón earnáil phríobháideach araoen.

- Dul i gcomhairle agus cumarsáid a dhéanamh ar thionscadail bhunathraithe
- Brandáil éifeachtach ar thionscadail údarás áitiúil



- Oifig chumarsáide a bhunú agus caidreamh a chothú le comhghleacaithe
- Comhoibriú le haghaidh cumarsáide

## Comhdháil Acmhainní Daonna 2021 - Aistriú go Samhail Oibre nua - an ról atá ag teacht chun cinn agus an deis don AD

Bhí Seimineár Gréasáin AD GBRÁ 2021 ar siúl ar an 30 Samhain 2021 trí Microsoft Teams.

D'fhreastail 144 Stiúrthóir Seirbhísé údarás áitiúil, Oifigeach Acmhainní Daonna agus baill foirne atá ag obair i ranna AD ar an Seimineár Gréasáin. Bhí sé mar aidhm ag an Seimineár Gréasáin díriú ar na deiseanna a chuirfidh an timpeallacht oibre nua ar fáil dár bhfostaithe, dár n-eagraíochtaí agus do na saoránaigh agus na pobail ar a bhfreastalaímid.

Chuimsigh an Clár na téamaí seo a leanas:

- An saol oibre atá ag athrú agus na himpleachtaí a bheidh aige sin ar eagraíochtaí, ar bhainisteoirí, ar fhostaithe agus ar an bhfeidhm AD.
- Lúfaireacht na heagraíochta agus Acmhainní Daonna Lúfar – céard é seo agus conas is féidir leis cabhrú linn.
- Na chéad chéimeanna eile maidir le hobair chumaisc agus le haghaidh AD.

Ina theannta sin, chuir ceardlann roinnt uirlisí praiticiúla agus teimpléad ar fáil chun cabhrú le hoiriúnú do chleachtas oibre níos hibrídeacha agus níos solúbtha.

## Seimineár Gréasáin Sláinte agus Sábháilteachta 2021

Reáchtáladh seimineár gréasáin d'Oifigigh Sláinte agus Sábháilteachta ar an 25 Bealtaine 2021 trí MS Teams. Dhírigh an seimineár gréasáin ar cheannaireacht éifeachtach sábháilteachta, ar fholláine mheabhrach a bhainistiú ag an obair, agus ar fhórsa saothair atá ag dul in aois a bhainistiú go sábhálte.

Bhí nuashonrú freisin ón bPríomhfheidhmeannach Cúnta, an tÚdarás Sláinte agus Sábháilteachta, ar Chlár Oibre an Údaráis.

## Leanaí a Chosaint

**Oiliúint um Chosaint Leanaí do Leas-Oifigigh  
Idirchaidrimh Ainmnithe um Chosaint Leanaí agus do  
Dhaoine Sainordaithe:**

Reáchtáladh dhá cheardlann, arna gcomhordú ag an Rannóg Chomhairleach Daoine in 2021 do 38 Leas-Oifigeach Idirchaidrimh Ainmnithe um Chosaint Leanaí agus do Dhaoine Sainordaithe. Lean GBRÁ ar aghaidh le treoir agus tacaíocht a sholáthar ar bheartas don earnáil.



# Gluais

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<b>ARC</b>	Coiste um Iniúchóireacht agus Riosca	<b>EPA</b>	An Ghníomhaireacht um Chaomhnú Comhshaoil
<b>ASP</b>	Plean Seirbhíse Bliantúil	<b>FMS</b>	Córas Bainistíochta Airgeadais
<b>BEIWER</b>	An Coiste Gnó, Fointair, Nuálaíochta agus Athnuachana Eacnamaíochta na mBailte Uirbeacha	<b>FSAI</b>	Údarás Sábháilteachta Bia na hÉireann
<b>BCMS</b>	Córas Bainistíochta um Rialú Foirgníochta	<b>GDPR</b>	Rialachán um Chosaint Ghinearálta Sonraí
<b>CARO</b>	Oifigí Réigiúnacha um Ghníomhaithe ar son na hAeráide	<b>GPP</b>	Soláthar Poiblí Glas
<b>CATN</b>	An Coiste um Aeráid, Gníomhú, lompar agus Líonraí	<b>HAP</b>	Íocaíochta Cúnamh Tithíochta
<b>CCMA</b>	Comhlachas um Bainistiú Contaetha agus Cathracha	<b>HBLU</b>	Coiste Tithíochta, Foirgníochta agus Úsáide Talún
<b>CE</b>	Príomhfheidhmeannach	<b>HIS</b>	Ceann na gCóras Faisnéise
<b>POF</b>	Príomhoifigeach Feidhmiúcháin	<b>HoF</b>	Ceann Airgeadais
<b>CRM</b>	Bainistíocht Caidreamh Custaiméirí	<b>ADPA</b>	Acmhainní Daonna, Párolla, Aoisiúntas
<b>CRU</b>	An Coimisiún um Rialáil Fóntas	<b>AD</b>	Acmhainní Daonna
<b>CSSC</b>	An Fochoiste Cibearshlándála	<b>TFC</b>	Teicneolaíocht Faisnéise agus Cumarsáide
<b>DCCAE</b>	An Roinn Cumarsáide, Athrú Aeráide agus Comhshaoil	<b>IHREC</b>	Coimisiún na hÉireann um Chearta an Duine agus Comhionannas
<b>OCBÁC</b>	Ollscoil Chathair Bhaile Átha Cliath	<b>IMPEL</b>	Líonra an Aontais Eorpaigh um Chur i nGníomh agus um Fhorfheidhmiú Dhí na Timpeallachta
<b>DAFM</b>	An Roinn Talmhaíochta, Bia agus Mara	<b>InfoSec</b>	Slándáil Faisnéise
<b>DCEDIY</b>	An Roinn Leanaí, Comhionannais, Míchumais, Lánpháirtíochta agus Óige	<b>FR</b>	An Foras Riarracháin
<b>DOD</b>	An Roinn Cosanta	<b>IPB</b>	Comhlachtaí Poiblí na hÉireann
<b>DEASP</b>	An Roinn Gnóthaí Fostaíochta agus Coimirce Sóisialaí	<b>IR</b>	Caidreamh Tionsclaíoch
<b>DECC</b>	An Roinn Comhshaoil, Aeráide agus Cumarsáide	<b>ICSH</b>	Comhairle na hÉireann um Thithíocht Shóisialta
<b>RFTF</b>	An Roinn Fiontar, Trádála agus Fostaíochta:	<b>IPAS</b>	Seirbhísí Cóiríochta um Chosaint Idirnáisiúnta
<b>RTRAO</b>	An Roinn Tithíochta, Rialtais Áitiúil agus Oidhreachta	<b>UÉ</b>	Uisce Éireann
<b>DPER</b>	An Roinn Caiteachais Phoiblí agus Athchóiriithe	<b>IWCG</b>	Grúpa Comhairliúcháin Uisce Éireann
<b>RFTP</b>	An Roinn Forbartha Tuaithe agus Pobail	<b>IWMA</b>	Cumann Bainistíochta Uisce Éireann
<b>DSP</b>	An Roinn Coimirce Sóisialaí	<b>ÚÁ</b>	Údarás Áitiúil
<b>DTCAGSM</b>	An Roinn Turasóireachta, Cultúir, Ealaón, Gaeltachta, Spóirt agus Meán	<b>LDA</b>	Gníomhaireacht Forbartha Talún
		<b>LASOG</b>	Grúpa Oifigeach Sábháilteachta na nÚdarás Áitiúil
		<b>LAWPRO</b>	Oifig Chlár Uiscí na nÚdarás Áitiúil
		<b>LEO</b>	Oifig Fiontair Áitiúil

<b>LG</b>	Rialtas Áitiúil	<b>SLA</b>	Comhaontú Leibhéal Seirbhíse
<b>LGSPC</b>	Ionad Soláthair Straitéisigh Rialtais Áitiúil	<b>SME</b>	Fiontar Beag, Meánmhéide
<b>MFA</b>	Fíordheimhniú Ilfhachtóra	<b>SMS</b>	Córas Bainistíochta Sábhálteachta
<b>MRL</b>	Ceadúnú Oibreacha Bóthair MapRoad	<b>SORUM</b>	Measúnú agus Bainistíocht Riosca Ciontóirí Gnéis
<b>NBCMP</b>	Oifig Náisiúnta an Tionscadail um Rialú Foirgníochta	<b>TRABIS</b>	Réiteach Faisnéise Gnó Rianaire
<b>NDFEM</b>	An Stiúrthóireacht Náisiúnta um Bainistíocht Dóiteáin agus Éigeandála	<b>WWEEP</b>	An Coiste Uisce, Bainistíocha Dramaíola, Comhshaoil agus Pleanála Éigeandála
<b>NESC</b>	An Chomhairle Náisiúnta Eacnamaíoch agus Sóisialach	<b>WIOF</b>	Creat Oibriúcháin an Tionscail Uisce
<b>NOSP</b>	An Oifig Náisiúnta um Fhéinmharú a Chosc	<b>WRC</b>	An Coimisiún um Chaidreamh san Áit Oibre
<b>NOAC</b>	Coimisiún Náisiúnta Maoirseachta agus Iníúchta	<b>WSTO</b>	Oifig Aistrithe Seirbhísí Uisce
<b>NPPR</b>	Áit Chónaithe Phríobháideach Neamhphríomha		
<b>NSC</b>	An Coiste um Chaighdeáin Náisiúnta		
<b>OGP</b>	Oifig Soláthair Rialtais		
<b>OCIO</b>	Oifig Phríomh-Oifigeach Faisnéise an Rialtais		
<b>OPW</b>	Oifig na nOibreacha Poiblí		
<b>OSI</b>	Suirbhéireacht Ordanáis Éireann		
<b>PID</b>	Doiciméad Tionscnaimh		
<b>PLR</b>	Luach Saothair ó lasachtaí leis an bPobal		
<b>PMDS</b>	Córas Forbartha um Bainistiú Feidhmíochta		
<b>PMO</b>	Oifig Bainistíochta Cláir		
<b>PMS</b>	Córas Bainistíochta Cosán		
<b>PSROG</b>	Grúpa Maoirseachta Athchóirithe na hEarnála Poiblí		
<b>RDCTCH</b>	An Coiste Forbartha Tuaithe, Pobail, Turasóireachta, Cultúir agus Oidhreachta		
<b>SEAI</b>	Údarás Fuinnimh Inmharthana na hÉireann		
<b>SICAP</b>	An Clár um Chuimsiú Sóisialta agus Gníomhachtú Pobail		
<b>SIPD</b>	An Coimisiún um Chaighdeáin in Oifig Poiblí		

# Aguisín 1

## **Scéim um Luach Saothair ó lasachtaí leis an bPobal an Tríú Tuarascáil Déag**

don bhliain dar críoch an 31 Nollaig 2021

# Clár Ábhair

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## 1. Réamhrá

### 1.1 Bunús Reachtaíochta

Is ceart eisiach é Ceart lasactha Poiblí atá ag údar a leabhar a thabhairt ar iasacht, agus tugadh isteach i ndlí na hÉireann é leis an Acht Cóipchirt agus Ceart Gaolmhar (Leasú) 2007. Thug an tAcht comhlíontacht le dlí na hEorpa do reachtaíocht na hÉireann.<sup>1</sup> Sonraíonn an tAcht go bhfuil feidhm ag an gceart iasachtaithe seachas go bhfuil scéim luach saothair i bhfeidhm agus leis an Acht rinneadh foráil do scéim luach saothair a bhunú ag an Aire Comhshaoil, Oidhreachta agus Rialtais Áitiúil.

### 1.2 Statutory Instrument

Eisíodh na rialacháin lena mbunaítar an scéim, na Rialacháin um Chóipcheart agus Cearta Gaolmhara (Scéim Luach Saothair lasactha Poiblí) 2008 ar an 31 Nollaig 2008.<sup>2</sup> (I.R. Uimh. 597 de 2008). Faoin scéim Luach Saothair lasactha Poiblí (PLR), déantar íocaíocht le húdair, le maisitheoirí etc. a dtugtar a gcuid leabhar ar iasacht ó leabharlanna poiblí. Síníodh na Rialacháin um Chóipcheart agus Cearta Gaolmhara (Scéim Luach Saothair lasactha Poiblí (Leasú)), 2013, I.R. Uimh. 221 de 2013 ar an 20 Meitheamh 2013.<sup>3</sup>

### 1.3 Bainistiú na Scéime PLR

Faoi na rialacháin ainmníodh Príomhoifigeach Feidhmiúchán na Gníomhaireachta Bainistíocha Rialtais Áitiúil mar Chláraitheoir ar Luach Saothair lasactha Poiblí. Bainistíonn Forbairt Leabharlann an scéim PLR, a fhaigheann maoniu ón Rinn Forbartha Tuaithe agus Pobail.

Tá córais forbartha ag an Oifig PLR, ag obair i gcomhar le Leabharlann na Breataine, Ceart lasactha Poiblí RA chun seirbhísí feabhsaithe a chur ar fáil, rud a fhágann go bhfuil clárúchán níos cuíchóirithe agus níos éifeachtaí ann, agus seirbhísí PLR goaolmhara d'údair.

## 2. An Próiseas PLR

Faoi PLR, déanfar íocaíocht le húdair chláraithe, atá ina saoránaigh den Limistéar Eorpach Eacnamaíoch (LEE) nó a bhfuil cónaí orthu sa LEE, i leith leabhar atá cláraithe leis an PLR agus arna dtabhairt ar iasacht ag údaráis leabharlainne poiblí.

Ceanglaítear ar údair clárú leis an Oifig PLR, ag tabhairt sonraí faoi na leabhair ar mian leo luach saothair a éileamh ina leith.

Soláthraíonn údarás leabharlainne poiblí sonraí faoina n-iasacthaí don Oifig PLR, lena n-áirítear an líon uaireanta a eisítear gach leabhar ina gcuid bailiúcháin i rith na bliana.

Ag deireadh na tréimhse PLR, déantar sonraí na n-iasacthaí ó gach údarás a mheatseáil leis na sonraí údair/teidil agus táirgtear liosta de na húdair ar tugadh a gcuid leabhar ar iasacht, mar aon le líon na n-eisiúintí de gach ceann acu. Ríomhtar an méid a gheobhaidh gach údar cálitheach agus déantar íocaíochtaí.

## 3. Bailiú Sonraí lasacthaí

Tá modúl iasacthaí PLR suiteáilte ar chóras bainistíocha na leabharlainne agus déantar na sonraí lena dtugtar mionsonraí faoin líon uaireanta a eisítear gach leabhar le linn tréimhse sonraithe a tharchur go huathoibríoch chuig an Oifig PLR.

<sup>1</sup> Treoir 2006/115/CE, IO L376, 27.12.2006, lgh. 28–35.

<sup>2</sup> I.R. Uimh. 597 de 2008.

<sup>3</sup> I.R. Uimh. 221 de 2013.

## 4. Clárúcháin Údair

Cláraíodh 29,382 údar don chóras PLR ag deireadh na bliana PLR 2021.

## 5. Íocaíochtaí PLR 2021

Chuir an Roinn Forbartha Tuaithé agus Pobail €200,000 ar fáil le haghaidh íocaíochtaí do na húdair ar tugadh a saothar ar iasachta do phobal na hÉireann.

Déantar íocaíochtaí go bliantúil agus bunaítear iad ar iasachtaí ón mbliaín féilire roimhe sin. Bhí údair i dteideal íocaíochta má shroich a dtuilleamh PLR íosmhéid de €2, agus bhí íocaíocht uasta €1,000 do na húdair is mó a dtugadh a gcuid leabhar ar iasacht. Ríomhadh an Ráta in aghaidh na hiasachta (RPL) ag 11.29 cent. Bhí ríomh íocaíochta PLR 2021 bunaithe ar 5,564,809 iasachta incháilithe san iomlán.

Cháiligh 6,291 údar san iomlán ó 31 tír le haghaidh íocaíochta in 2021, agus fuair 9 n-údar an íocaíochta uasta.

## 6. Leabharlann na Breataine, Ceart lasachta Poiblí RA

Aistríodh an Fhreagracht as PLR RA chuig Leabharlann na Breataine i mí Dheireadh Fómhair 2013. Phléigh foireann PLR na Breataine agus na hÉireann comhchur chuige don PLR amach anseo chun úsáid acmhainní a uasmhéadú agus chun seirbhísí feabhsaithe a sholáthar d'údair.

Is mór ag an Oifig PLR an cúnamh suntasach a thug an foireann PLR maidir lena tacú leis an gcóras PLR.

## 7. Cumarsáid agus Poiblíocht

Tá an Oifig PLR freagrach as an suíomh gréasáin [www.plr.ie](http://www.plr.ie). Ceadaíonn bailiú sonraí iasachtaí ó gach údarás leabharlainne anailís a dhéanamh ar iasachtaí leabharlainne poiblí ar bhonn náisiúnta. Soláthraíonn an Oifig PLR faisnéis ar iasachtaí leabharlainne poiblí do na meáin ar iarratas.

## 8. Airgeadas

Tá an Scéim Luach Saothair lasachta Poiblí maoinithe go díreach ag an Aire Forbartha Tuaithé agus Pobail agus ní ghearrtar na costais ar na húdaráis áitiúla.

## 9. Buíochas

Ba mhian leis an nGníomhaireacht Bainistíochta Rialtais Áitiúil buíochas a ghabháil leis an Aire Forbartha Tuaithé agus Pobail, leis an Aire Stáit, agus lena n-oifigigh as a dtacaíocht leanúnach, le húdaráis leabharlainne poiblí as a gcomhoibriú in oibriú leanúnach na scéime PLR, leis an bhfoireann PLR ag Leabharlann na Breataine mar gheall ar an gcomhairle, tacaíocht agus cúnamh teicniúil a thugann siad.



19 Bealtaine 2022

Cláraitheoir PLR \_\_\_\_\_ Dáta \_\_\_\_\_

## 10. Aguisíní

### 10.1 Achoimre ar Íocaíochtaí

Achoimre ar Íocaíochtaí	2021
Líon na n-údar atá cláraithe le haghaidh PLR ag deireadh 2021	29,382
Líon na n-údar atá i dteideal íocaíochta	6,291
Caiteachas iomlán (maoiniú Roinne agus méideanna tugtha anonn ó 2020)	200,171.73
Líon na n-údar a fhaigheann an íocaíocht uasta	9
Ráta in aghaidh na hiasachta (RPL)	11.29 cents
<b>Líon iomlán na n-iasachtaí incháilithe</b>	<b>5,564,809</b>

### 10.2 Achoimre ar Mhodhanna Íocaíochtaí

Modh Íocaíochta	Líon na nÚdar 2021	Méid iomlán 2021 €
Ríomhíocaíocht dhíreach isteach i gCuntais Euro/ Neamh-Steirlinge	574	26,662.10
Ríomhíocaíocht dhíreach isteach i gCuntais Steirlinge RA	5,649	172,153.28
Íocaíochtaí Ar Feitheamh	68	1,356.35
<b>iomlán</b>	<b>6,291</b>	<b>200,171.73</b>

### 10.3 Íocaíocht na Tíre Cónaithe

Tír	Méid €	Tír	Méid €
RA	171,076.72	An Bheilg	66.44
Éire	24,992.13	An Astráil	142.22
An Fhrainc	826.11	An Danmhairg	20.09
An Ghearmáin	546.90	An Íoslainn	64.69
An Iodáil	639.22	An Iorua	30.26
An Eilvéis	4.96	An tSeapán	88.35
An Ísiltír	234.73	An Ghréig	71.47
An Spáinn	417.46	An Ungáir	5.53
Ceanada	390.83	An Bhulgáir	59.7
An Chróit	67.92	An Romáin	7.67
Stáit Aontaithe Mheiriceá	141.93	An Nua Shéalainn	22.9
An tSualainn	75.97	An Afraic Theas	14.68
An tSlóvaic	81.06	Aontas na nÉimíríochtaí Arabacha	12.42
Lucsamburg	39.40	An Téalainn	6.66
An Chipir	5.97	An Bhrasaíl	3.49
An Pholainn	2.48	Anaithnid	11.37
			<b>IOMLÁN €200,171.73</b>

### 10.4 Scaipeadh Méideanna Íocaíochtas

Mhéid €	Go Méid €	Líon na nÍocaíochtaí 2021	Méid € in 2021
0.01	5	1,981	6,457.98
5.01	10	1,277	9,097.45
10.01	50	2,093	48,265.92
50.01	100	489	34,094.02
100.01	300	363	57,611.61
300.01	500	57	21,874.66
500.01	1000	31	22,770.09
<b>IOMLÁN</b>		<b>6,291</b>	<b>200,171.73</b>

# Aguisín 2

## Ráitis Airgeadais Iníúchta

Don bhliain go dtí 31 Nollaig 2021

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# Tuarascáil ó Iníúchóir an Rialtais Áitiúil do Bhord Gníomhaireacht Bainistíochta an Rialtais Áitiúil

## Réamhrá

Tá iníúchadh déanta agam ar ráitis airgeadais na Gníomhaireachta Bainistíochta Rialtais Áitiúil don bhliain dar críoch 31 Nollaig 2021. Cuimsíonn na ráitis airgeadais, a ullmháodh faoi na beartais chuntasaíochta atá leagtha amach iontu, an Ráiteas ar loncam Cuimsitheach, an Ráiteas ar an Staid Airgeadais, an Ráiteas ar Shreafáil Airgid agus na nótáí a ghabhann leis na Cuntais agus atá mar chuid de na Cuntais.

## Freagrachtaí an Bhoird agus an Iníúchóra Rialtais Áitiúil faoi seach

Tá Bord na Gníomhaireachta freagrach as na ráitis airgeadais a ullmhú de réir Ordú um Gníomhaireacht Bainistíochta Rialtais Áitiúil (Bunú) 2012 agus as rialtacht na n-idirbheart a áirithíu.

Tá freagrachtaí cuntasáíochta Chomhaltaí an Bhoird leagtha amach sa Ráiteas ar Fhreagrachtaí Chomhaltaí an Bhoird.

Is í an fhreagracht atá orm ná na ráitis airgeadais a iníúchadh de réir na gceanglas ábhartha, dlíthíúil agus rialála agus de réir an Chóid Chleachtais Iniúchóireachta.

Tuairiscímo thuairim maidir le cibé an dtugann na ráitis airgeadais léargas fíor agus cothrom, de réir an chleachtais chuntasaíochta a nglactar leis go ginearálta. Tuairiscímo freisin cibé, i mo thuairim, ar coimeádadh leabhair chuntais chearta. Ina theannta sin, luaim cibé an dtugann na ráitis airgeadais leis na leabhair chuntais.

Tuairiscímo freisin ar cibé an bhfuair nó nach bhfuair mé an fhaisnéis agus na míniúcháin go léir atá riachtanach chun críocha m'iniúchta.

Athbhreithním cibé an Léiríonn an Ráiteas ar Rialú Inmheánach Airgeadais comhlíonadh an Bhoird leis an gCód Cleachtais um Rialachas Comhlachtaí Stáit agus tuairiscímo ar aon chás ábhartha nach ndéanann sé amhlaidh nó má tá an ráiteas míthreorach nó ar neamhréir le faisnéis eile faoina bhfuilim feasach ó m'iniúchadh ar na ráitis airgeadais.

Ní cheangláitear orm a bhreithniú cibé an gclúdaíonn an Ráiteas ar Rialú Inmheánach Airgeadais gach priacal agus rialú airgeadais, ná teacht ar thuairim maidir le héifeachtacht na nósanna imeachta riosca agus rialaithe.

## Bunús na Tuairime Iniúchóireachta

Rinne mé m'iniúchadh de réir an Chóid Chleachtais Iniúchóireachta. Áiríonn iníúchadh scrúdú ar bhonn tástala ar fhianaise a bhaineann leis na méideanna agus na noctuithe sna ráitis airgeadais.

Áiríonn sé freisin measúnú ar na meastacháin agus breithiúnaísh shuntasacha a rinneadh agus na ráitis airgeadais á n-ullmhú agus cibé an bhfuil na beartais chuntasaíochta oiriúnach d'imthosca na Gníomhaireachta, an raibh siad curtha i bhfeidhm go comhsheasmhach agus an raibh siad nochtaithe go himleor.

Phleanáil mé agus rinne mé m'iniúchadh chun an fhaisnéis agus na mínithe ar fad a fháil, a mheas mé a bheith riachtanach chun dóthain fianaise a sholáthar chun dearbhú réasúnach a thabhairt go bhfuil na ráitis airgeadais saor ó mhíráiteas ábhartha, cibé acu trí chalais nó trí neamhrialtacht nó earráid eile. Le teacht ar mo thuairim, rinne mé meastóireacht freisin ar leordhóthanacht iomlán chur i láthair na fainiséise sna ráitis airgeadais.

Tuairiscíom trí eisceacht sna cásanna seo a leanas:

- I gcás nach bhfuair mé an fhaisnéis agus na míniúcháin ar fad a theastaíonn uaim do m'iniúchadh, nó
- I gcás nach léiríonn an Ráiteas ar Rialú Inmheánach Airgeadais comhlíonadh na Gníomhaireachta leis an gCód Cleachtais um Rialachas Comhlachtaí Stáit, nó
- I gcás go dtagaim ar chúrsaí ábhartha eile a bhaineann leis an dóigh inar stiúradh an gnó poiblí.

## Tuairim ar na Ráitis Airgeadais

Is é mo thuairim go dtugann na ráitis airgeadais léargas fíor agus cothrom ar staid ghnóthaí na Gníomhaireachta amhail an 31 Nollaig 2021 agus ar a hioncam agus ar a caiteachas don bhliain dar críoch an dáta sin.

Fuir mé an fhaisnéis agus na míniúcháin go léir a mheasaim a bheith riachtanach chun críocha m'iniúchta. Is é mo thuairim gur choimeád an Gníomhaireacht leabhair chuntais chearta. Tá na ráitis airgeadais ag teacht leis na leabhair chuntais.

Sínithe

Dáta

25/05/2022

**Paul Mullen (Tithíocht)**  
Iniúchóir Rialtais Áitiúil

# Ráiteas ar an gCóras um Rialú Inmheánach

Don bhliain dar críoch an 31 Nollaig 2021

## Raon Feidhme na Freagrachta

Thar ceann Bhord na Gníomhaireachta Bainistíochta Rialtais Áitiúil, admhaím freagrácht an Bhoird as a áirithíú go ndéantar córas éifeachtach um rialú inmheánach a chothabháil agus a fheidhmiú. Cuireann an fhreagrácht seo ceanglais an Chóid Chleachtais um Rialachas Comhlachtaí Stáit 2016 san áireamh.

## An Cuspóir leis an gCóras um Rialú Inmheánach

Tá an córas um rialú inmheánach deartha chun riosca a bainistiú go leibhéal is féidir a ghlacadh leis seachas deireadh a chur leis. Ní féidir leis an gcóras, dá bhrí sin, ach rátháiocht réasúnta seachas rátháiocht iomlán a thabhairt go ndéantar sócmhainní a chosaint, idirbhhearta a údarú agus a thaifeadadh i gceart, agus go ndéantar earráidí nó neamhrialtachtaí ábhartha a chosc nó a bhrath ar bhealach tráthúil. Tá an córas um rialú inmheánach, a thagann le treoir a d'eisigh an Roinn Caiteachais Phoiblí agus Athchóirithe, i bhfeidhm sa Ghníomhaireacht Bainistíochta Rialtais Áitiúil don bhliain dar críoch an 31 Nollaig 2021 agus suas go dtí dárta faofa na ráiteas airgeadais.

## An Cumas Riosca a Láimhseáil

Tá Bord GBRÁ freagrácht as a áirithíú go bhfuil córas éifeachtach um rialú inmheánach i bhfeidhm ag GBRÁ. Cuidíonn an Coiste Iniúchta agus Riosca (ARC) leis an mBord ina chuid oibre, ar a bhfuil comhalta Boird (a bhíonn ina chathaoirleach ar an gcoiste), agus 4 chomhalta eile a bhfuil taithí airgeadais agus iniúchta acu.

Bhual an ARC le chéile ceithre huaire in 2021.

Tá údarás feidhmiúcháin tarmligthe ag an mBord chug an bPríomhoifigeach Feidhmiúcháin a feidhmíonn creat bainistíochta riosca GBRÁ agus a thuairiscíonn ar riosca ag gach cruinníú Boird, cruinníú den Choiste Airgeadais agus cruinníú den ARC, i dteannta leis an bhfoireann bainistíochta shinsearach.

Tá soláthraí iniúchta inmheánaigh seachfhoinsithe ag GBRÁ a reáchtáil ann clár oibre arna chomhaontú leis an ARC. In 2021 rinneadh trí iniúchadh inmheánacha. Is éard atá iontu ná iniúchadh ar Chóras Rialaithe Inmheánach GBRÁ, iniúchadh ar Chianrochtain agus Aistriú Sonrai agus Athbhreithniú ar Chomhlíonadh an Chóid Chleachtais um Rialachas Comhlachtaí Stáit.

Tá beartas bainistíochta riosca forbartha ag an ARC a leagann amach na próisis bainistíochta riosca atá i bhfeidhm agus a shonraíonn róil agus freagráchtai na foirne maidir le riosca.

Eisíodh an beartas chuig gach ball foirne a bhfuiltear ag súil go n-oibreoidh siad

le beartais bainistithe riosca GBRÁ, chun an lucht bainistíochta a chur ar an airdeall maidir le laige riosca agus rialaithe atá ag teacht chun cinn agus freagrácht a ghlacadh as riosca agus rialuithe laistigh dá réimse oibre féin.

## Creat Riosca agus Rialaithe

Tá córas bainistithe riosca curtha i bhfeidhm ag GBRÁ, rud a shainaithníonn agus a thuairiscíonn príomhrioscaí agus na bearta bainistíochta atá á ndéanamh chun aghaidh a thabhairt ar na rioscaí sin agus, a mhéid is féidir, chun na rioscaí sin a mhaolú.

Tá clár riosca corporáide i bhfeidhm a shainaithníonn na príomhrioscaí atá roimh GBRÁ agus rinneadh na rioscaí sin a aithint, a mheasúnú agus a ghrádú de réir na tábhactha a bhaineann leo. Ullmháíonn an bainistíocht an clár agus déanann an Bord agus an ARC athbhreithniú air ag gach cruinniú.

Úsáidtear toradh na measúnuithe seo chun acmhainní a phleanáil agus a leithdháileadh chun a áirithíú go ndéantar rioscaí a bainistiú go leibhéal inghlactha.

Sonraítear sa chlár rioscaí na rialuithe agus na gníomhartha is gá chun rioscaí a mhaolú agus freagrácht as feidhmiú na rialuithe a shantar do bhaill foirne ar leith. Deimhníم go bhfuil timpeallacht rialaithe i bhfeidhm ina bhfuil na heilmintí seo a leanas:

## Rinneadh nósanna imeachta maidir le gach príomhphróiseas gnó a dhoiciméadú.

- Sannadh freagráctaí airgeadais ar leibhéal na bainistíochta agus tá cuntasacht chomhfhreagrach ann:
- Tá córas buiséadaithe cuí ann le buiséad bliantúil a bhíonn faoi athbhreithniú ag an mbainistíochta shinsearach:
- Tá córais ann atá dírithe ar shlándáil na gcóras teicneolaíochta faisnéise agus cumarsáide a áirithíú:
- Tá córais i bhfeidhm chun na sócmhainní a chosaint.

## Rialú Inmheánach

Tá córas um rialú inmheánach agus um bainistiú riosca ag GBRÁ atá deartha chun príomhrioscaí a aithint agus a thuairisciú agus na bearta bainistíochta atá á ndéanamh chun aghaidh a thabhairt orthu agus, nuair is féidir, chun iad a mhaolú. Is iad seo a leanas príomhghnéisithe an chórais:

- Struchtúr eagraíochtúil atá sainmhínithe go soiléir le leithscaradh cuí dualgas agus teorainneacha údarás arna n-ainmniú ag an mBord:
- Plean Corparáideach, arna fhaomhadh ag an mBord, a threoraíonn an plean bliantúil foirne agus an buiséad:
- Buiséad bliantúil arna fhaomhadh ag an mBord:
- Beartais agus nósanna imeachta doiciméadaithe a chlúdaíonn príomhréimsí riosca a ndéanann an Bord athbhreithniú agus faomhadh orthu go tréimhsíúil:
- Teorainneacha agus údarás sainithe do chaiteachas airgeadais lena n-áirítear soláthar earraí agus seirbhísí agus caiteachas caipítill, arna fhaomhadh ag an mBord:
- Cuntas bhainistíochta ráithiúla ullmhaithe agus curtha faoi bhráid an Choiste Airgeadais:
- ARC a sholáthraíonn maoirseacht agus treoir i réimsí na bainistíochta riosca, an athbhreithnithe ar an gclár riosca, an tuairiscithe riosca agus na forbartha beartais:
- Roinnt coistí eile an bhoird a thacaíonn leis an mBord ina ról maoirseachta. Tá siad seo liostaithe sa Ráiteas Rialachais:
- Beartais a chlúdaíonn calaois, sláinte agus sábháilteach agus príomhréimsí riosca eile chomh maith le Cód lompair don Bhord, d'Oifigigh agus don fhoireann
- Beartais agus nósanna imeachta a chlúdaíonn feidhmíocht foirne, oiliúint agus oideachas leanúnach:
- Beartas agus plean soláthair atá athbhreithnithe agus faofa ag an mBord:
- Feidhm iniúchta inmheánaigh a athbhreithníonn próisis, córais agus rialuithe aitheanta agus a thuairiscíonn ar a chuid oibre don ARC:
- An ARC a dhéileálann le haon saincheisteanna rialaithe suntasacha a ardaítear san iniúchadh inmheánach, a ardaíonn an tInnleúchóir Rialtais Áitiúil nó a ardaítear in athbhreithnithe seachtracha eile:

- Clár riosca corparáide atá ullmhaithe ag an mbainistíocht agus atá athbhreithnithe go rialta ag an ARC agus ag an mBord.
- Córais agus bogearraí i bhfeidhm chun ár dtimpeallacht TFC a chosaint ó bhagairtí agus chun slándáil na faisnéise atá againn a áirithíú.

## Coistí an Bhoird

Faigheann an Bord cúnamh ina ról maoirseachta ó roinnt Coistí an Bhoird ar a bhfuil comhaltaí Boird agus comhaltaí seachtracha a bhfuil saineolas ábhair acu i réimsí freagrachta faoi seach na gCoistí. Tugann an Bord cúram do na Coistí as mionbhreithniú a dhéanamh ar ábhair áirithe, agus cuireann siad comhairle ar fáil chun cabhrú le cinnteoireacht an Bhoird. Cuirtear nuashonrú ar fáil ó gach Coiste do chruinníú an Bhoird. Tá sonraí na gCoistí a bhí i bhfeidhm le linn 2021 san áireamh sa Ráiteas Rialachais agus i dTuarascáil Chomhaltaí an Bhoird.

## Monatóireacht agus Athbhreithniú Leanúnach

Tá nósanna imeachta foirmíula bunaithe chun monatóireacht a dhéanamh ar phróisis rialaithe agus cuirtear easnaimh rialaithe in iúl dóibh siúd a bhfuil freagracht acu as gníomh ceartaitheach a dhéanamh agus don bhainistíocht agus don Bhord, nuair is cuí, ar bhealach tráthúil. Deimhním go bhfuil na córais leanúnacha monatóireachta seo a leanas i bhfeidhm:

- Aithníodh príomhrioscaí agus rialuithe gaolmhara agus cuireadh próisis i bhfeidhm chun faireachán a dhéanamh ar oibriú na bpriomhrialuithe sin agus chun aon easnaimh a aithníodh a thuairisciú. Bunaíodh socrúithe tuairiscithe bunaithe ag gach leibhéal inar sannadh freagracht as bainistíocht airgeadais, agus
- Déanann an bhainistíocht shinsearach athbhreithnithe rialta ar thuarascálacha feidhmíochta agus airgeadais tréimhsíúla agus bliantúla a léiríonn feidhmíocht i gcoinne buiséad/réamhaisnéisi.

## Soláthar

Deimhním go bhfuil nósanna imeachta i bhfeidhm ag GBRÁ chun comhlíonadh na rialacha agus na dtreoiríntí reatha soláthair a áirithíú agus gur chomhlíon GBRÁ na nósanna imeachta sin i rith 2021.

### Athbhreithniú ar Éifeachtacht

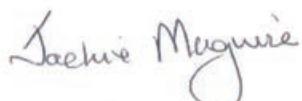
Deimhním go bhfuil nósanna imeachta ag GBRÁ chun monatóireacht a dhéanamh ar éifeachtacht a nósanna imeachta um bainistíocht riosca agus rialú. Tá monatóireacht agus athbhreithniú GBRÁ ar éifeachtacht an chórais um rialú inmheánach airgeadais bunaithe ar obair na n-iniúchóirí inmheánacha agus seachtracha, an Choiste Iniúchóireachta agus Ríosca a dhéanann maoiriú ar a gcuid oibre, agus tá an bhainistíocht shinsearach laistigh de GBRÁ freagrach as an gcreat um rialú inmheánach airgeadais a fhorbairt agus a chothabháil.

Deimhním go ndearna an Ghníomhaireacht athbhreithniú bliantúil ar éifeachtacht an rialaithe inmheánaigh do 2021. Deimhním nár aithníodh aon laigí ábhartha sna rialuithe inmheánacha maidir le 2021 ar gá iad a noctadadh sna ráitis airgeadais.

### Fadhbanna maidir le Rialú Inmheánach

Níor sainaithníodh aon laigí sna rialuithe inmheánacha maidir le 2021 ar gá iad a noctadadh sna ráitis airgeadais.

Thar ceann an Bhoird:



Jackie Maguire  
Cathaoirleach GBRÁ  
Dáta: 23 Bealtaine 2022

## Ráiteas ar Fhreagrachtaí an Bhoird

Don bhliain dar críoch an 31 Nollaig 2021

Bunaíodh Gníomhaireacht Bainistíochta an Rialtais Áitiúil (GBRÁ) leis an Ordú um Gníomhaireacht Bainistíochta Rialtais Áitiúil (Bunú 2012 (IR Uimh. 290 de 2012).

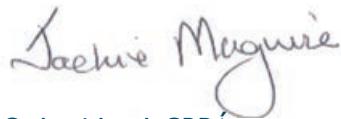
Is comhlacht reachtúil é atá freagrach as raon seirbhísí a sholáthar don earnáil Rialtais Áitiúil.

Ceanglaíonn Alt 18 den Ordú um Gníomhaireacht Bainistíochta Rialtais Áitiúil (Bunú 2012 ar Bhord an GBRÁ cuntas chearta a choimeád ar ioncam agus caiteachas uile na Gníomhaireachta, agus ar fhoinsí an ioncaim sin agus ar ábhar an chaiteachais sin, agus ar mhaoin, creidmheasanna agus dliteanais na Gníomhaireachta.

Agus na ráitis airgeadais seo á n-ullmhú, tá ceanglas ar GBRÁ:

- Beartais chuntasaíochta oiriúnacha a roghnú agus ansin iad a chur i
- bhfeidhm go comhsheasmhach Breithiúnais agus meastachán a dhéanamh atá réasúnach agus stuama
- Na ráitis airgeadais a ullmhú ar bhonn an ghnóthais leantaigh ach amháin má tá sé míchuí a thoimhdiú go leanfaidh GBRÁ de bheith ag feidhmiú
- Aon imeachtaí ábhartha ó na caighdeáin chuntasaíochta infheidhmithe a noctadh agus a mhíniú.

Tá an Bord freagrach as leabhair chuntais chearta a choinneáil, a noctann le cruinneas réasúnta ag am ar bith staid airgeadais GBRÁ agus a chuireann ar a chumas a áirithíú go gcomhlíonann an ráiteas airgeadais Alt 18 den Ordú um Gníomhaireacht Bainistíochta Rialtais Áitiúil (Bunú 2012. Tá an Bord freagrach freisin as a shócmhainní a chosaint agus mar sin as céimeanna réasúnta a ghlagadh chun calaois agus neamhrialtachtaí eile a chosc agus a bhrath.



Cathaoirleach GBRÁ

Dáta: 23rd May 2022



Príomhoifigeach Feidhmiúcháin

Dáta: 23rd May 2022

# Ráiteas ar Ioncam Cuimsitheach

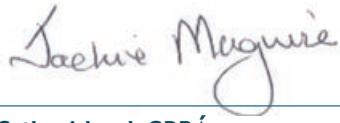
Don bhliain dar críoch an 31 Nollaig 2021

	Nótaí	Seirbhísí Gníom- haireacha Gníom- haireacha	Seirbhísí Biúró	Seirbhísí Roinnte	2021	2020	Seirbhísí Gníom- haireacha	Seirbhísí Biúró	Seirbhísí Roinnte
<b>IONCAM</b>									
Ranníocaíochtaí Údarás Áitiúil		11,141,473			<b>11,141,473</b>	<b>11,141,470</b>	11,141,470		
Ioncam tionscadail	3.1	23,054,729	54,811		<b>23,109,540</b>	<b>19,326,808</b>	19,267,884	58,924	
Cláir a fhraigheann maoiniú	3.2			3,651,327	<b>3,651,327</b>	<b>2,961,059</b>			2,961,059
Ioncam eile	3.3	5,720			<b>5,720</b>	<b>10,777</b>	10,777		
Seirbhísí Biúró - bailiúcháin	3.4		29,209,131		<b>29,209,131</b>	<b>26,849,320</b>			26,849,320
Aoisliúntas coinnithe		300,037			<b>300,037</b>	<b>273,282</b>	273,282		
Ranníocaíochtaí an chiste fiachmhúchta		228,910			<b>228,910</b>	<b>228,909</b>	228,909		
Ús infhaighte agus ioncam comhchosúil		47,192			<b>47,192</b>	<b>40,517</b>	40,517		
Ioncam lomlán		<b>34,778,061</b>	<b>29,263,942</b>	<b>3,651,327</b>	<b>67,693,330</b>	<b>60,832,142</b>	<b>30,962,839</b>	<b>26,908,244</b>	<b>2,961,059</b>
<b>CAITEACHAS</b>									
Costais na mball foirne	4	8,170,260	101,239	1,553,122	<b>9,824,621</b>	<b>8,655,948</b>	<b>7,516,934</b>	<b>176,683</b>	<b>962,331</b>
Costais oibriúcháin agus forchostais	5	23,920,172	428,992	981,886	<b>25,331,050</b>	<b>21,591,100</b>	<b>20,753,486</b>	<b>195,125</b>	<b>642,489</b>
Íocaíochtaí Amach	6	1,279,501	28,733,711	1,116,318	<b>31,129,530</b>	<b>28,587,795</b>	<b>695,120</b>	<b>26,536,435</b>	<b>1,356,239</b>
Dímheas	7	785,226			<b>785,226</b>	<b>396,837</b>	<b>396,837</b>		
Caiteachas lomlán		<b>34,155,158</b>	<b>29,263,941</b>	<b>3,651,326</b>	<b>67,070,427</b>	<b>59,231,679</b>	<b>29,362,376</b>	<b>26,908,244</b>	<b>2,961,059</b>
Barrachas don bhliain roimh leithreasuithe		<b>622,903</b>	<b>0</b>	<b>0</b>	<b>622,903</b>	<b>1,600,463</b>	<b>1,600,463</b>	<b>0</b>	<b>0</b>
Aistriú chuig cúlchiste speisialta		<b>(228,910)</b>			<b>(228,910)</b>	<b>(228,909)</b>	<b>(228,909)</b>		
Barrachas don bhliain i ndiaidh leithreasuithe		<b>393,993</b>	<b>0</b>	<b>0</b>	<b>393,993</b>	<b>1,371,554</b>	<b>1,371,554</b>	<b>0</b>	<b>0</b>

# Ráiteas maidir leis an Staid Airgeadais (Clár Comhardaithe)

amhail an 31 Nollaig 2021

	Nótaí	2021 €	2020 €
<b>Sócmhainní Neamh-Reatha</b>			
Sócmhainní Inláimhsithe	7	<b>18,135,877</b>	<b>17,924,496</b>
<b>Sócmhainní Reatha</b>			
Infhláitais	9	6,380,907	5,297,294
Airgead Tirim agus Coibhéis Airgid Thirim	8	4,278,552	4,679,398
Infheistíochtaí		25,009,656	21,702,052
Infheistíochtaí - Cúlchiste Speisialta		3,511,786	3,660,092
		<b>39,180,901</b>	<b>35,338,836</b>
<b>Dliteanais Reatha</b> (méideanna atá dlite laistigh de bhliain amháin)			
Suimeanna infíoctha	10	16,394,375	12,746,112
<b>Glansócmhainní Reatha</b>		<b>22,786,527</b>	<b>22,592,724</b>
<b>Creidiúnaithe:</b> (Méideanna a bheidh dlite tar éis bliana)			
Lasachtaí Iníochta	11	2,702,880	2,543,384
lomlán na nGlansócmhainní		38,219,524	37,973,836
<b>Ag léiriú</b>			
Cúlchiste Coinnithe loncaim	12	20,536,038	19,705,492
Cúlchiste Athluachála	12	14,171,699	14,608,252
Cúlchiste Speisialta	12	3,511,787	3,660,092
		38,219,524	37,973,836



Cathaoirleach GBRÁ

Dáta: 23rd May 2022



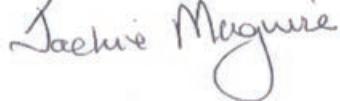
Príomhoifigeach Feidhmiúcháin

Dáta: 23rd May 2022

# Ráiteas ar Shreafaí Airgeadais

Don bhliain dar críoch an 31 Nollaig 2021

	2021 €	2020 €
<b>Sreafaí Airgid ó Ghníomhaíochtaí Oibriúcháin</b>		
Ioncam Barrachais thar Chaiteachas	393,993	1,371,554
Ús Bainc a fuarthas	(47,192)	(40,517)
Dímheas	785,226	396,837
(Méadú) ar Infháltais	(1,083,613)	(1,313,693)
Méadú ar Shuimeanna Iníochta	3,584,465	1,884,206
<b>Glan-insreabhadh/(Eis-Sreabhadh) Airgid ó Ghníomhaíochtaí Oibriúcháin</b>	<b>3,632,880</b>	<b>2,298,387</b>
<b>Sreafaí Airgid ó Ghníomhaíochtaí Infheistíocha</b>		
Ceannach Sócmhainní Inláimhsithe	(996,606)	(121,007)
<b>Glan-eis-sreabhadh Airgid ó Ghníomhaíochtaí Infheistíocha</b>	<b>(996,606)</b>	<b>(121,007)</b>
<b>Sreafaí Airgid ó Ghníomhaíochtaí Maoinithe</b>		
Fáltais ó iasacht bhainc	555,000	730,000
Aisíoc iasachta bainc	(331,708)	(274,057)
(Laghdú)/Méadú ar infheistíocht ciste fiachmhúchta	(148,305)	152,070
Ús Bainc a fuarthas	47,192	40,517
<b>Glan-insreabhadh Airgid ó Ghníomhaíochtaí Maoinithe</b>	<b>122,179</b>	<b>648,530</b>
<b>Glanmhéadú ar airgead agus ar choibhéisí airgid</b>		
Airgead agus coibhéis airgid amhail an 1 Eanáir	2,758,453	2,825,910
<b>Airgead agus coibhéis airgid amhail an 31 Nollaig</b>	<b>30,041,542</b>	<b>27,215,632</b>
	32,799,995	30,041,542



Cathaoirleach GBRÁ

Dáta: 23rd May 2022



Príomhoifigeach Feidhmiúcháin

Dáta: 23rd May 2022

# Nótaí a ghabhann leis na Cuntas

Don bhliain dar críoch an 31 Nollaig 2021

## 1 Eolas Ginearálta

Bunaodh Gníomhaireacht Bainistóchta an Rialtais Áitiúil (GBRÁ) leis an Ordú um Gníomhaireacht Bainistóchta Rialtais Áitiúil (Bunú 2012 (IR Uimh. 290 de 2012). Is gníomhaireacht stát de chuid na Roinne Tithíochta, Rialtais Áitiúil agus Oidhreachta í GBRÁ a bunaodh chun raon seirbhísí a sholáthar don Earnáil Rialtais Áitiúil. Cruthaíodh an Gníomhaireacht trí chumasc an Bhoird Seirbhísí Ríomhaire Rialtais Áitiúil, an Bhiord Seirbhísí Bainistóchta Rialtais Áitiúil agus na Comhairle Leabharlanna.

Is iad seo a leanas seoltaí GBRÁ:

Teach Rialtas Áitiúil  
35-39 Cé Uiséir  
Baile Átha Cliath 8

Teach an Phionnusce  
27 Bóthar Conyngham  
Baile Átha Cliath 8

## 2 Achoimre ar bheartais shuntasacha chuntasáiochta

### 2.1 Bunús an ullmhúcháin

Ullmhaíodh na ráitis airgeadais faoi choinbhinsiún an chostais stairiúil agus ullmhaíodh iad ar bhonn fabhraithe, ach amháin mar a shonraítear ag 2.3 agus 2.5 thíos, agus de réir Chleachtas Cuntasáiochta a nGlahtar go Coitianta Leo. Ullmhaíodh na ráitis airgeadais de réir FRS 102, an caighdeán tuairiscithe airgeadais is infheidhme sa RA agus in Éirinn arna eisiúint ag an gComhairle um Thuairisciú Airgeadais (FRC), arna fhogaírt ag Cuntasóirí Caire Eireann. Éilíonn ullmhú na ráiteas airgeadais ar an mbainistócht a breithíunas a fheidhmiú agus beartais chuntasáiochta á gcur i bhfeidhm. Níl aon chodanna de na ráitis airgeadais a éilíonn breithíunas bainistóchta nó meastacháin atá thíobhachtach do na luachanna tuairiscithe.

### 2.2 Airgeadra Eachtrach

Is é an Euro (€) an t-airgeadra feidhmiúil agus an t-airgeadra tuairiscithe.

Aistrítear idirbhearta airgeadra eachtraigh go Euro ag spórátaí malartaithe ar dhátaí na n-idirbheart. Tugtar gnóthacháin agus caillteanais malaire a eascraíonn as socrú na n-idirbheart seo ag ráta difriúil chuig an gcontas ioncaim agus caiteachais.

### 2.3 Foinsí ioncaim agus aitheantas

Soláthraítear príomhfhoinse ioncaim an GBRÁ trí rannfocaíochtaí ó údarás áitiúla. Is trí leithdháileadh comhaontaithe bhuiséad blantúil GBRÁ a bhunaítear na rannfocaíochtaí. Faigheann GBRÁ ioncam freisin ó údarás áitiúla agus ó chomhlachtaí stát eile as tabhairt faoi thionscadail ar leith thar ceann na hearnála rialtais Áitiúil. Sa Ráiteas ar Ioncam Cuimsitheach, cuirtear an dá chatagóir thusas le chéile faoi Sheirbhísí Gníomhaireachta.

Faoi reachtaíocht ábhartha lena dtugtar isteach an muirear nó an táille clárúcháin, ba í GBRÁ an gníomhaireacht a raibh sé de chúram uirthi na nithe seo a leanas a bhailiú agus a bhainistiú:

- Muirear cónaithe príobháideach neamhphríomha (NPPR)
- Muirear Teaghlaigh
- Táille clárúcháin Protect our Water

Déantar bailiúcháin ón bpobal a dhéantar faoi na ceannteidil thusas a thaifeadadh sna ráitis airgeadais ar bhonn airgead tirim faichte. Léirítear na bailiúcháin seo sa Ráiteas ar Ioncam Cuimsitheach mar Sheirbhísí Biúró.

Faigheann GBRÁ cistí lárnacha i leith costas a thabhaítear do thionscadail seirbhísí comhroinnté áirithe. Léirítear ioncam maidir leis na tionscadail seo sa Ráiteas ar Ioncam Cuimsitheach mar Sheirbhísí Comhroinnté.

## 2.4 Maoin, gléasra & trealamh agus dímheas

Luaitear maoin, gléasra & trealamh ag costas stairiúil lúide dímheas carntha, seachas Áitreabh Ruílse, a léirítear ag luacháil agus costas breisithe.

Aistrítear an difríocht idir dímheas ar an gcostas measta agus an bunchostas ón gcúlchiste athluachála go dtí an cúlchiste coinnithe. Gearrtar dímheas chun costas nó luacháil na sócmhainní a dhíscríobh go luach iarmharach ag baint úsáide as modh an mhéid chothroim thar a saolta measta ar na boinn seo a leanas:

Áitreabh Ruílse	2%
Daingneáin & Feistis	10%
Trealamh Ríomhairesreachta agus Coimhdeach	33.33%
Troscán agus Trealamh Oifige	10%
Trealamh Oiliúna	20%

Ní ghearrtar aon dímheas sa bláthain diúscartha agus gearrtar dímheas bliana ionláine sa bláthain éadála.

Rinne luachálaithe idirnáisiúnta Colliers luacháil neamhspleáach ar áitreabh ruílse ar an 21 Deireadh Fómhair 2020.

	Luacháil 2020	Costas
Teach Rialtais Áitiúil, 35/39 Cé Uiséir, Baile Átha Cliath 8	€9,850,000	€2,385,323
Teach an Phionnusce, 27 Bóthar Conyngham, Baile Átha Cliath 8	€8,000,000	€3,186,625

## 2.5 Aoisliúntas

Tá GBRÁ ina ball de Scéim Aoisliúntais an Rialtais Áitiúil (LGSS). Gearrtar íocaíochtaí maidir le pinsin ar an gCuntas loncaim & Caiteachais sa tréimhse ina ndéantar íocaíochtaí. Áirítear i gcostas tuarastal sna cuntas asbhaintí maidir le sochair aoisliúntais (lena n-áirítear sochair do Bhaintreacha agus do Dhílléachtaí). Cuirtear asbhaintí den sórt sin chun sochair mar fháltais chuig an Ráiteas loncaim & Caiteachais. Maoinítear cnapschuimeanna ar scor ó Chúlchiste Speisialta na Gníomhairesreachta, a bunaíodh chun na críche sin. Tá GBRÁ ina ball freisin den Scéim Pinsin Seirbhís Poiblí Aonair ("Scéim Aonair") ar cuireadh túis léi le héifeacht ón 1 Eanáir 2013. Leanann an GBRÁ de ranníocaíochtaí fostaithe don Scéim Aonair a asbhaint ach tarchuirtear iad go lárnach chuig DPER. Níor cuireadh Caighdeán Tuairiscithe Airgeadais 17 i bhfeidhm ar na cuntas seo. Tá riachtanais na gcaighdeán cuntasáíochta reatha a bhaineann le pinsin agus a gcur i bhfeidhm i gcuntasáíocht údarás áitiúil á mbreithniú faoi láthair.

## 2.6 Tionscadail seirbhísí comhroinnte i Rialtais Áitiúil

Tugadh isteach roinnt tionscnámh tionscadail um sheirbhísí comhroinnte le linn 2013, mar aon le cruthú Oifig Bainistíochta Clár (PMO), chun na tionscadail a chomhordú agus a stiúradh. Aithníodh seirbhísí comhroinnte san Athbhreithniú ar Éifeachtúlacht an Rialtais Áitiúil mar sheirbhísí atá in ann éifeachtúlachtaí agus coigileas costais a bhaint amach. Bhain na tionscadail le seirbhísí comhroinnte párolla (MyPay) agus le haoisliúntas agus soláthar. Chomh maith le seirbhísí TF agus seirbhísí eile a sholáthar do chuid de na tionscnáimh seo dóibh go léir, tá maoirseacht ag GBRÁ ar an PMO áit a gcuirtear maoiniú ar fáil go lárnach trí an Roinn Tithíochta, Rialtais Áitiúil agus Oidhreachta (DHLGH). In 2014 fuair an GBRÁ ceadú do shaoráid iasachta €7m le téarma 10 bliana, chun feidhmiú céimneach na saoráide MyPay chuig gach údarás áitiúil a éascú. Íocatar luach na híostarraingthe iasachta leis an ionad seirbhísí comhroinnte MyPay agus aithnítear é mar fhiach uathu don GBRÁ.

## 2.7 Cúlchistí

Aicmítear Cúlchistí GBRÁ mar seo a leanas:

<b>Cúlchistí Coinnithe oibriúcháin</b>	- Na barrachais charntha a eascraíonn as gnáthghníomhaíochtaí oibriúcháin an GBRÁ, agus sular cruthaíodh GBRÁ, cúlchistí carntha oibriúcháin an Bhoird Seirbhísí Ríomhaires Rialtais Áitiúil agus an Bhoird Seirbhísí Bainistíochta Rialtais Áitiúil.
<b>Cúlchiste Speisialta</b>	- Cúlchiste cruthaithe chun íocaíocht méideanna na cnapschuime scoir a dhéanamh. Léirítear an cúlchiste seo ag an gCuntas Infheistíochta, léirithe faoi Shócmhainní Reatha ar an gClár Comhardaithe.
<b>Cúlchiste Athluachála</b>	- Cúlchiste cruthaithe d'áitreabh Ruílse.

### 3 Ioncam lomlán

	2021 €	2020 €
Déantar anailís bhreise ar ioncam mar seo a leanas:		
<b>3.1) Ioncam Tionscadail</b>		
Na príomhthionscadail (os cionn €100,000) a fuair maoiniú i rith na bliana:		
Aonad Forbartha Leabharlainne	6,147,112	3,867,753
Tionscadail Bóithre	1,648,328	2,451,465
AD, Párolla & Aoisliúntas	4,197,358	3,750,034
Córas Bainistíochta Airgeadais (FMS)	1,365,193	1,411,081
Láirionad Sonraí an Rialtais	749,172	1,085,563
Tithíocht	590,946	433,517
Pleanáil	994,181	350,725
Ceadúnú TFC	7,102, 336	5,791,531
Tionscadail eile	260,103	126,215
 Iomlán do Sheirbhísí Gníomhaireachta	 23,054,729	 19,267,884
Maoiniú maidir le costais Bhailithe an Mhuirir Teaghlaigh	Nóta 3.4.c	54,811
 Ioncam lomlán Tionscadail	 23,109,540	 19,326,808

### 3.2) Cláir a fhaigheann maoiniú

Fuair seirbhísí comhroinnte agus cláir athchóirithe maoiniú ó:

An Roinn Tithíochta, Rialtais Áitiúil agus Oidhreachta	3,212,418	2,928,586
Foinsí eile cistí	438,909	32,473
	3,651,327	2,961,059

### 3.3) Ioncam Eile

Ioncam eile a fuarthas sa bhliain:

Maoiniú do bhaill forne GBRÁ ar iasacht chuig tionscadail eile	-	-
Cistí Leasa Shóisialaigh a fuarthas	5,580	7,757
Cíos	-	3,000
Eile	140	20
	5,720	10,777

### 3.4) Seirbhísí Biúró - Ioncam a bailíodh

Muirear Cónaithe Príobháideach Neamhphríomha (NPPR)	See 3.4.a	28,935,505	26,642,190
Táille clárúcháin Protect our Water	See 3.4.b	273,626	207,360
Aisíocaíochtaí Muirir Teaghlaigh	See 3.4.c	-	(230)
		29,209,131	26,849,320

### 3.4.a) Muirear Cónaithe Príobháideach Neamhphríomha (NPPR)

Chuir an tAcht Rialtais Áitiúil (Muirir) 2009 muirear bliantúil i bhfeidhm i leith maoine cónaithe áirithe. Bhí an muirear bliantúil €200 i bhfeidhm idir 2009 agus 2013. Bhí ar úinéirí réadmhaoine aon mhaoin a thagann faoin muirear a chlárú agus an muirear a foc mar aon le haon phionós a bhaineann le híocaíocht dhéanach. Is é GBRÁ an bord ainmnithe a shainaithnítear chun an muirear bliantúil a bhailiú thar ceann na n-údarás áitiúil. Cé gurbh í 2013 bliain deiridh an mhuiirir, lean GBRÁ ag bailiú riaráistí a bhí dlite faoin reachtaíocht.

	2021 €	2020 €
Bailiúcháin chomhlána	28,935,505	26,642,190
Costais forbartha agus oibriúcháin	(322,910)	(223,024)
Glanbhailiúcháin	28,612,596	26,419,166
Íocaíochtaí Amach chuig Údarás Áitiúla	28,612,596	26,419,166

### 3.4.b) Táille clárúcháin Protect our Water:

Leasaigh an tAcht um Sheirbhísí Uisce (Leasú) 2012 an tAcht um Sheirbhísí Uisce 2007 trí phróiseas clárúcháin a thabhairt isteach do chórais cóireála fuíolluisce thí. Cuireadh túis leis an bpróiseas clárúcháin ar an 26 Meitheamh 2012. Ar feadh tréimhse tosaigh a mhair trí mhí, b'ionann an táille clárúcháin agus €5, ag ardú go €50 ina dhiadair sin. Eisítear Deimhniú Clárúcháin d'úinéirí a chláraíonn. Tá an clárú bailí ar feadh tréimhse cúig bliana.

Ceapadh GBRÁ mar an ghníomhaireacht chun an próiseas clárúcháin, ar a dtugtar Protect our Water, a riar.

	2021 €	2020 €
Bailiúcháin chomhlána	273,626	207,360
Costais forbartha agus oibriúcháin	152,510	(90,090)
Glanbhailiúcháin	121,115	117,270
Íocaíochtaí Amach chuig Údarás Áitiúla	-	-
Ar fáil le híoc amach	121,115	117,270

### 3.4.c) Muirear Teaghlaigh

Ba mhuirear €100 é an Muirear Teaghlaigh ar gach maoín chónaithe sa Stát, rud a tugadh isteach leis an Acht Rialtais Áitiúil (Muirear Teaghlaigh) 2011. Ní raibh feidhm leis an muirear ach le haghaidh 2012 agus cuireadh deireadh leis nuair a tugadh isteach an Cháin Mhaoine Áitiúil in 2013.

Ba é GBRÁ an bord ábhartha a ainmníodh chun an Muirear Teaghlaigh a bhailiú agus a riar thar ceann na n-údarás áitiúil. Tá na Coimisinéirí loncaim freagrach as an gCáin Mhaoine Áitiúil (LPT) a riar agus as aon riaráistí a bhaineann leis an Muirear Teaghlaigh. Leanann GBRÁ leis an mbonneagar TF a chothabháil agus fiosruite ó chustaiméirí ar an muirear a bhainistiú. Íocann an DHLGH glanchostas na seirbhíse seo.

	2021 €	2020 €
Aisíocaíochtaí le linn na bliana	-	(230)
Costais forbartha agus oibriúcháin	(54,811)	(58,694)
Glanhostas ar GBRÁ	(54,811)	(58,924)
Éilithe/Inéilithe ó DHPCLG	54,811	58,924

## 4 Costais na mBall Foirne

	2021 €	2020 €
<b>a) Tá costais na foirne comhdhéanta de na nithe seo a leanas:</b>		
Pá agus tuarastail	6,984,413	5,948,035
Costais leasa shóisialaigh	579,656	499,554
Fabhrú Pá Saoire - athrú sa bhliain	(43,769)	76,078
Costais pinsin (baill foirne ar iasacht amháin)	227,937	141,341
Costas na foirne fostaithe	7,748,237	6,665,008
Íocaíochtaí le pinsinéirí	2,076,384	1,990,940
Costais iomlána na foirne	9,824,621	8,655,948

Ba é líon coibhéiseach lánamseartha na bhfostaithe do 2021 ná 115

Seo a leanas líon na bhfostaithe a raibh sochair iomlána os cionn €60,000 acu:

	2021	2020
€60,000-€70,000	11	17
€70,001-€80,000	15	7
€80,001-€90,000	12	9
€90,001-€100,000	4	5
€100,001-€110,000	2	1
€110,001-€120,000	2	2
€120,001-€130,000	0	0
€130,001-€140,000	0	0
€140,001-€150,000	1	0
€150,001-€160,000	0	0
€160,001-€170,000	1	1

### b) Tuarastal agus sochair an Phríomhoifigigh Feidhmiúcháin

Is iad seo a leanas an tuarastal agus na sochair a bhí i bhfeidhm don POF in 2021:

	€	€
Tuarastal íoctha sa bhliain (liúntais san áireamh)	166,802	164,507
Ranníocaíochtaí Pinsin (os cionn na scéime caighdeánaí)	Náid	Náid
Bónas nó pá a bhaineann le feidhmíocht	Náid	Náid
Íocaíocht foirceanta	Náid	Náid

### c) Cúiteamh Príomhbhainistíochta

Ba é costas tuarastail na príomhbhainistíochta in 2021 ná €726,171 (2020 €724,918). Tá an phríomhbhainistíocht comhdhéanta den fhoireann bainistíocha feidhmiúcháin. Tá GBRÁ ina ball den Scéim Aoisliúntais Rialtais Áitiúil (LGSS) agus tá gach ball fairne GBRÁ ina mbaill den scéim seo nó den scéim pinsin aonair seirbhíse poiblí.

Ní fhagheann comhaltaí Boird aon táillí nó luach saothair eile ón GBRÁ as a gcuid oibre.

## 5 Costais oibriúcháin agus forchostais

	2021 €	2020 €
Anailísithe mar seo a leanas:		
Taisteal agus cothú	5.1	25,102
Oiliúint	281,070	117,230
Oibriúcháin	5.2	23,006,719
Áitreabh	5.3	654,560
Riaracháin	5.4	1,363,599
	25,331,050	21,591,100

### 5.1 Tá Taisteal agus Cothú comhdhéanta den mhéid seo a leanas:

	2021 €	2020 €
Costais tí - Seirbhísí Gníomhaireachta	14,135	29,565
Costais tí - Seirbhísí Biúró	1,732	413
Costais tí - Seirbhísí Comhroinnte	9,235	19,543
Costais iomlána Tí	25,102	49,521
Costais idirnáisiúnta - Seirbhísí Gníomhaireachta	-	-
Costais iomlána idirnáisiúnta	-	-
Costais iomlána Taistil agus Cothaithe	25,102	49,521

## 5.2 Costais oibriúcháin

Is costais iad seo a bhaineann le seachadadh tionscadal ar mhaith le hearnáil na nÚdarás Áitiúil. Baineann a bhformhór le forbairt, le cur i bhfeidhm agus le cothabháil réiteach TF don earnáil i ndáil leis na tionscadail seo a leanas:

	2021 €	2020 €
Córas Bainistíochta Airgeadais	1,363,354	1,409,404
Tionscadail Bóithre	1,645,898	2,471,614
AD, Párola & Aoisliúntas	4,146,304	3,693,969
Lónra, córais agus seirbhísí óstáilte GBRÁ	941,142	1,378,348
Aonad Forbartha Leabharlainne	4,296,915	2,537,437
Seirbhísí Roinnte	652,288	464,728
Athchóiriú ar Theach an Fhionnusce	116,174	-
Tithíocht	574,079	497,926
Seirbhísí Biúró	378,795	151,378
i-Reg	194,153	140,387
Pleanáil	1,097,153	519,417
Tuairisceáin LG	88,117	37,577
Ceadúnú TFC	7,102,480	5,791,539
Taighde	-	42,768
Nuálaíocht earnála & Tacaíocht Gnó	-	52,199
Cumarsáid Earnála	12,046	9,838
Tionscadail eile agus bainistiú clár	397,821	312,343
	<b>23,006,719</b>	<b>19,510,872</b>

## 5.3 Costais áitribh

Baineann siad seo le costais reatha áitribh GBRÁ ag Teach Rialtais Áitiúil, 35-39 Cé Uiséir, Baile Átha Cliath 2 agus ag Teach an Fhionnusce, 27 Bóthar Conyngham, Baile Átha Cliath 8.

	2021 €	2020 €
Cíos agus Rátaí & Muirir Sheirbhíse	205,122	196,775
Solas agus teas	101,935	139,715
Cothabháil, deisiúcháin, glantachán agus slándáil	347,504	358,060
	<b>654,560</b>	<b>694,550</b>

## 5.4 Costais riarracháin

Cuimsíonn siad seo costais oifige, árachas, earcú foirne, táillí gairmiúla etc. Áirítear leo:

	2021 €	2020 €
Costais phearsanra, earcú san áireamh	365,560	479,287
Teileafóin, postas agus páipéarachas	389,832	208,300
Muirir Bhainc agus Táillí Ceannaithe	53,375	44,550
Táillí Iniúchóireachta, iniúchadh inmheánach san áireamh	44,542	39,559
Táillí gairmiúla, táillí dlí san áireamh	441,671	374,013
Árachais	59,687	59,072
Ilghnéitheach	8,932	14,146
	<b>1,363,599</b>	<b>1,218,927</b>

## 5.5 Táillí gairmiúla agus costais eile

Áirítear iad seo a leanas faoi chostais oibriúcháin agus forchostais:

Costas iniúchta reachtúil	14,461	15,000
Costas Iníúchta Inmheánaigh	30,081	24,559
Ús agus muirir a bhaineann le híocaíocht phras	358	717

Táillí dlí níos mó ná €10,000 do na gníomhaíochtaí seo a leanas:

Comhairle ar shaincheisteanna earnála agus ar chonarthaí	145,926	26,610
Costais chorparáide GBRÁ	25,335	-

Bhí socrú €25,000 ann agus d'foc GBRÁ costais dlí maidir le próiseas tairisceana. Táillí comhairliúcháin agus dlí níos mó ná €10,000 do na gníomhaíochtaí seo a leanas:

Comhairle ar shaincheisteanna na hearnála Rialtais Áitiúil**	782,451	563,493
Caidreamh poiblí	31,258	29,295
Costais chorparáide GBRÁ	152,427	47,265

\*\* Áirítear leis seo comhairle ar Theicneolaíocht Faisnéise, Bonneagar Uisce, Tithíocht, Leabharlann agus taighde.

Ba é costas iomlán na ranníocaíochtaí do ghníomhaíochtaí agus imeachtaí sóisialta na forgne in 2021 ná €1,266 (2020 €2,845).

## 6 Íocaíochtaí amach bailiúchán agus clár maoinithe

Le linn 2013, tháinig GBRÁ chun bheith ina chomhlacht atá freagrach as bailiú costas a riad agus élimh chistithe a dhéanamh chuig an rialtas láir, an Roinn Tithíochta, Rialtais Áitiúil agus Oidhreachta faoi láthair (DHLGH), thar ceann na n-údarás áitiúil sin atá ina bpriomhúdaráis le haghaidh seirbhísí comhroinnte.

Ón GBRÁ a aisíocatar costais cheadaithe a thabhaíonn údaráis áitiúla chun seirbhísí comhroinnte a sholáthar, agus faigheann GBRÁ maoiniú ón DHLGH dá réir sin.

Ina theannta sin, is í GBRÁ an ghníomhaireacht ainmnithe chun NPPR, Muirir Teaghlaigh agus táillí Protect our Water a bhailiú mar a thuairiscítear i nóta 3, agus glanfháltais á fóic amach le hÚdaráis Áitiúla.

Is iad seo a leanas na príomhbhailiúcháin agus maoiniú deontais le híoc amach:

	2021 €	2020 €
Seirbhísí Leabharlainne*	1,279,501	695,120
Glanfháltais NPPR íoctha amach	28,612,595	26,419,166
Glanfháltais Protect our Water	121,116	117,270
Cistí seirbhísí comhroinnte	1116,318	1,356,239
	<hr/> 31,129,530	<hr/> 28,587,795

\*Áirítear le seirbhísí leabharlainne suim de €200,000 a íocatar le húdair, le maisitheoirí etc. a dtugtar a gcuide leabhar ar iasachta ó leabharlanna poiblí, faoin Scéim Luach Saothair Iasachta Poiblí.

## 7 Sócmhainní Neamh-Reatha - Sócmhainní Inláimhsithe Sceideal maoine, gléasra agus trealmimh

	Áitribh	Daingneán & Feistis	Trealamh Ríomhaire	Trealamh Oifige & Troscán	Trealamh Ríomhaire	lomlán
COSTAS	€	€	€	€	€	€
Costas Carnach amhail an						
01/01/2021	17,850,000	1,809,326	3,115,066	617,423	20,902	23,412,717
Diúscairtí	-	-	-	-	-	-
Breisithe	928,047	-	68,559	-	-	996,606
Athluacháil	-	-	-	-	-	-
Costas Carnach amhail an						
31/12/2021	18,778,047	1,809,326	3,183,625	617,423	20,902	24,409,323

## DÍMHEAS

Dímheas Carnach amhail an

01/01/2021	84,330	1,809,326	2,969,737	603,926	20,902	5,488,221
Diúscairtí	-	-	-	-	-	-
Muirear don Bhliaín	654,565	-	127,848	2,812	-	785,225
Athluacháil	-	-	-	-	-	-

Dímheas Carnach amhail an

31/12/2021	738,895	1,809,326	3,097,585	606,738	20,902	6,273,446
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Glanluach Leabhar amhail an

31/12/2021	18,039,152	-	86,040	10,685	-	18,135,877
31/12/2020	17,765,669	-	145,329	13,497	-	17,924,496

## 8 Airgead Tirim agus Coibhéis Airgid Thirim

	2021	2020
	€	€
Cuntas oibriúcháin GBRÁ	518,847	735,983
Cuntas bhainc NPPR	2,262,129	2,663,558
Muirear Teaghlaigh	15,943	16,056
Protect our Water	1,481,633	1,263,801
	4,278,552	4,679,398

## 9 Infháltais

		€	€
Féichiúnaithe		691,794	340,686
Iasacht infhála do sheirbhísí comhroinnte	Nóta 11	2,702,880	2,454,590
Réamhíocaíochtaí & ioncam fabhraithe		2,986,233	1,188,325
		<b>6,380,907</b>	<b>3,983,601</b>

## 10 Suimeanna iníochta

		2021 €	2020 €
Creidiúnaithe trádála		883,737	776,371
Iasacht chistithe dlite taobh istigh de bhliain amháin	Nóta 11	430,944	367,148
Cáin agus slándáil shóisialach		306,211	281,758
Creidiúnaithe eile, fabhruithe*** agus ioncam réamhíoctha		14,773,483	11,320,835
		<b>16,394,375</b>	<b>12,746,112</b>

\*\*\*Áirítear le fabhruithe soláthar chun seirbhísí TFC GBRÁ de €271,643 (2020; €661,774) a athstruchtúrú.

Tá an clár oibre chun dul i gneileac le saincheisteanna agus rioscaí bunúsacha a bhaineann le feidhmiú an eastáit TFC reatha ar siúl.

## 11 Creidiúnaithe: méideanna a bheidh dlite tar éis bliana amháin ar a laghad

Iasacht chistithe iníochta	2,702,880	2,543,384
	<b>2,702,880</b>	<b>2,543,384</b>

In 2014 fuair GBRÁ cead, thar ceann an ionaid seirbhísí comhroinnte MyPay, maidir le saoráid iasachta €7m chun tacú le feidhmiú céimneach tionscnaimh seirbhísí comhroinnte, an tseirbhís chomhroinnte MyPay, do gach údarás áitiúil. Comhaontaíodh saoráid iasachta leis an nGníomhaireacht Airgeadais do Thithe in 2014 ag ráta úis 1.75%, téarma 10 mbliana agus le tréimhsí aisíocaíochta leathbhliantúla.

Rinneadh íostarraingtí €4,315,000 go dtí seo. Aistrítear cistí íostarraingthe chuig an ionad seirbhísí comhroinnte MyPay a léiríonn an dliteanas don GBRÁ ina gcontaíns. Tá aisíocaíochtaí iasachta agus costais úis maoinithe ag an ionad seirbhísí comhroinnte MyPay de réir mar a thagann siad chun cinn.

## 12 Anailís ar Chúlchistí

	<b>Athluacháil Cúlchiste</b>	<b>Cúlchiste Coinnithe</b>	<b>Ioncam</b>		
			<b>Coinnithe Cuir in áirithe</b>	<b>Speisialta</b>	<b>lomlán</b>
	<b>€</b>	<b>€</b>	<b>€</b>	<b>€</b>	<b>€</b>
Iarmhéid tosaigh ar an 1 Eanáir 2020	14,608,252	19,705,492	34,313,744	3,660,092	37,973,836
Ranníocaíochtaí Údarás Áitiúil sa tréimhse	-	-	-	228,910	228,910
Ús tuillte	-	-	-	11,194	11,194
Pinsin chnapshuime íoctha le linn na bliana	-	-	-	(388,409)	(388,409)
Barrachas / (Easnamh) don bhliain	-	393,993	393,993	-	393,993
Dímheas ar átribh athluachálte	(436,553)	436,553	-	-	-
Athluacháil maoine	-	-	-	-	-
Iarmhéid ar an 31 Nollaig 2020	14,171,699	20,536,038	34,707,737	3,511,787	38,219,524

Baineann an Cúlchiste Athluachála le Teach Rialtais Áitiúil, 35-39 Cé Uiséir, Baile Átha Cliath 8 agus le Teach an Fhionnusisce, 27 Bóthar Conyngham, Baile Átha Cliath 8.

Tá rún ag Bord GBRÁ an ghníomhaireacht a astriú amach as an spás oifige atá aige faoi láthair agus foirgneamh amháin níos mó a cheannach ina mbeadh an fhoireann ar fad agus a shásódh riachtanais saoráidí. Tá sé seo deacair sa mhargadh reatha; mar sin féin, leanfaimid le Cúlchistí Ginearálta a charnadh chun an cuspóir seo a mhaoiniú.

Cruthaíodh an Cúlchiste Speisialta chun fócaíocht méideanna na cnapschuime scoir a dhéanamh. Léirítear an cúlchiste seo ag an gCuntas Infheistíochta, léirithe faoi Shócmhainní Reatha ar an gClár Comhardaithe.

## 13 Dliteanas Theagmhasacha

Tá gach dliteanas ionchasach de chuid GBRÁ léirithe sna cuntais. Níl an Bord ar an eolas faoi aon dliteanas teagmhasacha ábhartha ag an dáta tuairiscithe.

## 14 Ceangaltais - caipiteal

Ní raibh aon cheangaltais chaipitil ann ag deireadh na bliana.

## 15 Teagmhais tar éis an dáta tuairiscithe

Ní raibh aon teagmhais tar éis an dáta tuairiscithe a d'éileodh coigeartú nó nochtadh sna Ráitis Airgeadais..

## 16 Faomhadh na Ráiteas Airgeadais

D'fhaomh an Bord na Ráitis Airgeadais ar an 26 Bealtaine 2022.

## Notaí

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## Notaí

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**LGMA**

An Ghníomhaireacht  
Bainistíochta Rialtais Áitiúil

Local Government  
Management Agency

