



Údarás Áitiúla Éireann
Local Authorities Ireland

LOCAL AUTHORITY PERFORMANCE INDICATORS 2019

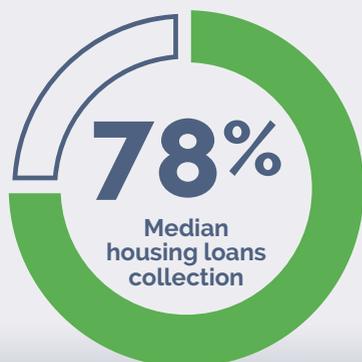
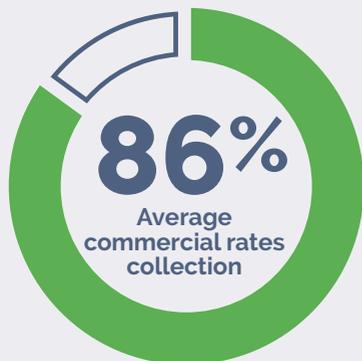


A woman in a high-visibility orange and blue jacket is using a leaf blower to clear fallen leaves in a park. She is wearing a dark blue jacket with orange reflective stripes and black pants. The background shows a metal fence and trees with yellow autumn leaves.

The 31 City and County Councils provide a wide range of public services throughout Ireland. These services affect the daily life of people and include housing, transport, planning, libraries, amenities, environmental management, fire and emergency services, infrastructure, community and economic development.

Every year, the sector publishes Performance Indicators to show the level of service provided by each City and County Council. This report provides an overview of the main indicators for 2019 and further details are available at www.lgma.ie and www.noac.ie.

FINANCE 2019



In 2012 the majority of councils were operating at a revenue deficit, as a result of financial challenges linked to the economic downturn. In 2019 20 out of 31 were reporting a revenue surplus. Between 2008 and 2015 the revenue or current budgets of local councils reduced from **€4.72 billion** to **€3.79 billion**. However, since then budgets have increased, and in 2019 the aggregate local government revenue budget was **€5.03 billion**.



HOUSING 2019

3.15%

Average percentage of dwellings vacant



€1,169

Maintenance cost per unit



28 Weeks

Average re-let time



€18,337

Re-let cost



324,188

Registered tenancies



6,329

Homeless adults in December 2019



32,196

Private rented dwellings inspected



9,326

Dwellings that became compliant with standards regulations in 2019



City and County Councils are central to the provision of social housing. They provide homes directly through their own housing stock and operate a number of social housing schemes such as the Rental Accommodation Scheme (RAS), the Housing Assistance Payment (HAP) and the Social Housing Current Expenditure Programme (SHCEP). Housing is a key priority for City and County Councils.



ROADS 2019

96,043km of local and regional roads



Regional roads surveyed
01/01/2018 - 31/12/2019



Local primary roads surveyed
01/01/2018 - 31/12/2019



Local secondary roads surveyed
01/01/2018 - 31/12/2019



Local tertiary roads surveyed
01/01/2018 - 31/12/2019



Regional roads
No defects/minor defects or surface defects



Local primary roads
No defects/minor defects or surface defects



Local secondary roads
No defects/minor defects or surface defects



Local tertiary roads
No defects/minor defects or surface defects

2,423 km

of regional and local primary, secondary and tertiary roads strengthened

2,561 km

of regional and local primary, secondary and tertiary roads resealed

There are **96,043 km** of regional and local roads in Ireland and local councils repair and maintain these roads. The Pavement Surface Condition Index (PSCI) is used to rate the surface condition of the road network.

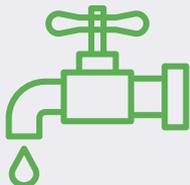
Regional and Local Primary Roads In 2019 **64%** of Local Primary Roads surveyed had no defects/minor defects or surface defects and **72%** of Regional Roads surveyed had no defects/minor defects or surface defects.



WASTE/WATER/ ENVIRONMENT 2019

98%

of drinking water in private schemes in compliance with statutory requirements



72,203

samples taken from private drinking water schemes



821,020

households in areas with a 3-bin service



79,034

environmental pollution complaints closed



In 2019, local authorities achieved a cumulative 28% of energy savings.



of areas litter-free / unpolluted / slightly polluted



of areas moderately polluted



of areas significantly polluted

Water

A total of **72,203** samples were taken from private drinking water schemes and of these **98%** were compliant with statutory requirements.

Environment

City and County Councils regulate private collection services. In 2019 the number of households in areas with a 3-bin collection service increased to **821,020**.

City and County Councils work with voluntary groups such as Tidy Town Committees to manage litter and pollution. In 2019, **81%** of areas surveyed were classified as unpolluted / litter-free / slightly polluted.



PLANNING 2019



19,826

new buildings notified to local authorities

4,739

new buildings inspected



17,239

planning cases on hand at 31/12/2019

6,283

planning enforcement cases closed during 2019



1,827

appeals to An Bord Pleanála

73%

of which were upheld by An Bord Pleanála

€30.27

cost per capita of planning service

Planning and Development is an important function of City and County Councils. The service includes forward planning, development management, enforcement and preparation of the City or Council Development Plan. In 2019, the average cost per capita of the planning service across the sector was **€30.27**.

A total of **17,239** planning cases were on hand at end 2019. **6,283** planning enforcement cases were closed during 2019; **1,827** planning decisions made by City and County Councils were appealed to An Bord Pleanála, who upheld **73%** of the decisions made by the councils.

City and County Councils were notified of **19,826** new buildings in 2019, **24%** were inspected by local councils.



FIRE SERVICE 2019



3,054

applications for Fire Safety Certificates



53%

of applications decided within 2 months

€61.22



cost per capita of fire service

Local councils provide a critical range of emergency services. Fire brigades and other emergency services frequently cross their administrative boundaries to respond to an incident.

The cost per capita of the fire service was €61.22. The cost varies from council to council, depending on whether the fire service provided is full or part-time and the geography and topography of an area.



55%

fire cases reached within 10 minutes

46%

non-fire cases reached within 10 minutes



1 minute 31 seconds
median time to mobilise fire brigade (full-time) (non-fire)

1 minute 24 seconds
median time to mobilise fire brigade (full-time) (fire)

5 minutes 30 seconds
median time to mobilise fire brigade (part-time) (fire)

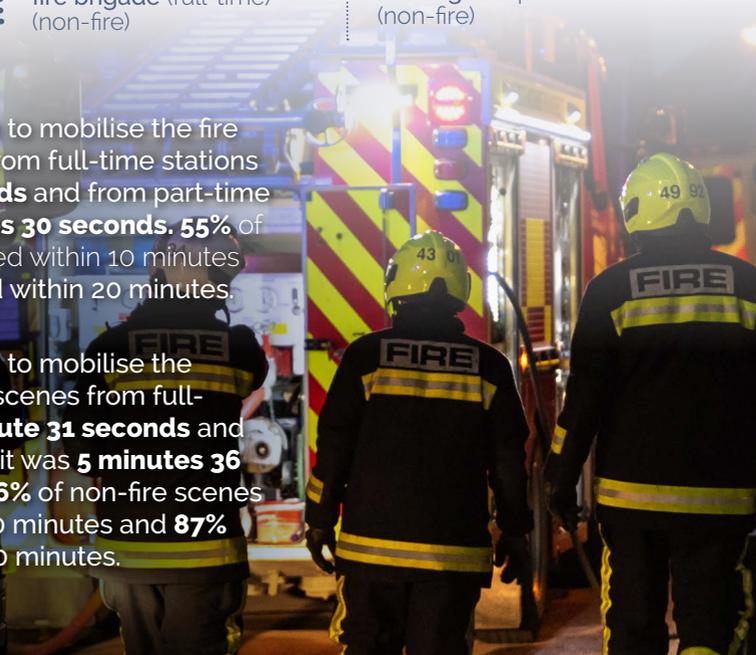
5 minutes 36 seconds
median time to mobilise fire brigade (part-time) (non-fire)

Fire scenes

The average time taken to mobilise the fire brigade to fire scenes from full-time stations was **1 minute 24 seconds** and from part-time stations it was **5 minutes 30 seconds**. **55%** of fire scenes were attended within 10 minutes and **89%** were attended within 20 minutes.

Non-fire scenes

The average time taken to mobilise the fire brigade to non-fire scenes from full-time stations was **1 minute 31 seconds** and from part-time stations it was **5 minutes 36 seconds**. On average **46%** of non-fire scenes were attended within 10 minutes and **87%** were attended within 20 minutes.



LIBRARY SERVICES, COMMUNITY & YOUTH 2019



330
Public
Libraries

16,986,669
Library
visits



3.57
visits
per head of
population

€35
cost per capita
of operating a
library service

15,404,086
items issued to borrowers



16,012
organisations on the
Public Participation Network



68%
local schools involved in
the local Comhairle na nÓg
/ Youth Council



Libraries

There are 330 public libraries operated by City and County Councils throughout Ireland. In 2019 there were **16,986,669** visits to public libraries and **15,404,086** items were borrowed, including books, DVDs, audio, ebooks, e-magazines, e-audio. In addition to borrowing items, people visit the library to source information, participate in events and courses, and to access PCs and Wi-Fi. The cost per capita of the library service is **€35**. Free membership was introduced to public libraries in January 2016.

www.librariesireland.ie

Community and Voluntary

City and County Councils play a central role in the development of their local communities. The Public Participation Networks (PPNs) were set up in 2014 as a way for communities to take an active role in local policy making. There are **16,012** organisations on the Public Participation Network.

Young People

Comhairle na nÓg or Youth Councils foster civic participation among young people. **68%** of second level schools participated in the local Comhairle na nÓg/Youth Council in 2019.



CORPORATE 2019



29,163
employees



3.71%

working days lost to
sickness absence:
medically certified

0.36%

working days lost to
sickness absence:
self certified



3.13m

followers on
social media
accounts



81.27m

page-views of
council websites



€3,060.84

cost of ICT per
employee



77%

motor tax
transactions
online

There are **29,163** employees in the local government sector carrying out a range of roles and with a broad range of skills. Roles include administrators, town planners, scientists, engineers, architects, outdoor workers etc.

More people are using ICT to engage with their City or County Council. In 2019 there were over **81 million** page-views of websites operated by local authorities and a total of **3.13 million** followers of council social media accounts. In 2012, **51%** of motor tax transactions were carried out online, by 2019 that figure rose to **77%**.



ECONOMIC DEVELOPMENT 2019

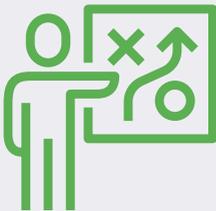
3,149
jobs created with
assistance of LEOs



1,220
trading
online
vouchers



10,756
business owners
received
one-to-one
mentoring



28 of 31
local authorities
have developed a
tourism strategy

30 of 31
local authorities
have a designated
tourism officer

City and County Councils play a central role in driving the economic development of their areas, through the provision of infrastructure, business parks, tourism attractions and amenities. They work with a wide range of partners including state agencies and local community groups to attract investment and create and sustain jobs.





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For further information visit
www.noac.ie or www.lgma.ie