



All that local authorities do - in one Catalogue

Welcome to update No. 2 of the Service Catalogue Project. A lot has happened since our first update!

Housing Services Catalogue - Version 1 now complete

Following consultation with housing staff from all 31 local authorities, 79 housing services have been identified and included in Version 1 of the Service Catalogue Housing Section.

To ensure we included, correctly catalogued and described these services, we held three regional workshops across the country to engage with sectoral housing staff.

You can take a look at Version 1 of the Housing Catalogue at www.lgma.ie/en/servicecatalogue/

This version includes the information that will ultimately be used to populate a searchable, downloadable user-friendly online catalogue.

New Project Working Groups

Two new project working groups have been established from the Single Point of Contact Group.

Working Group 1 is focusing on the Service Catalogue Project approach.

The team has met with Working Group 1 to test the team's approach to the Service Catalogue Project. The national attributes assigned to each service were discussed in relation to design and the overall functionality of the catalogue. Preliminary discussions

around local attributes have also started.

Working Group 2 will help with external stakeholder engagement as the project develops. This group will have their first meeting soon.

New Programme Board Sub-Committees

Two new sub committees of the Programme Board and the Project Team have been established to research how the catalogue will work online and how to measure the success of the catalogue.

What next?

Now that we have completed Version 1 of the Housing Catalogue, we are quickly moving on to Environment Services.

We have already carried out consultation with relevant local authority staff and will begin compiling the catalogue over the coming weeks.

Next will be Planning Services, followed by Roads and Transportation. Stay tuned for updates!

Find out more

Want to find out more about how we are approaching the Service Catalogue Project and how we are cataloguing services? Read our Service Catalogue Guide at www.lgma.ie/en/servicecatalogue.

If you have any comments, please get in touch with Geraldine Dunne at gduenne@lgma.ie or Melanie Cunningham at mcunningham@lgma.ie